Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Name	City	State
HAMLIN MEMORIAL HOSPITAL	HAMLIN	TX
HARBOR BEACH COMMUNITY HOSPITAL	HARBOR BEACH	MI
REAGAN MEMORIAL HOSPITAL	BIG LAKE	TX
WHITFIELD MEDICAL SURGICAL HOSPITAL	WHITFIELD	MS
ROGER MILLS MEMORIAL HOSPITAL	CHEYENNE	OK
DILEY RIDGE MEDICAL CENTER	CANAL WINCHESTER	ОН
WESTLAKE REGIONAL HOSPITAL	COLUMBIA	KY
ALLEGIANCE HOSPITAL OF MIDLAND- PERMIAN BASIN	MIDLAND	TX
TRINITY HOSPITAL	WOLF POINT	MT
BROWNSVILLE SURGICAL HOSPITAL	BROWNSVILLE	TX
SURGERY SPECIALTY HOSPITALS OF AMERICA SE HOUSTON	PASADENA	TX
LAFAYETTE GENERAL SURGICAL HOSPITAL	LAFAYETTE	LA
ASSUMPTION COMMUNITY HOSPITAL	NAPOLEONVILLE	LA
RIVERVIEW REGIONAL MEDICAL CENTER	CARTHAGE	TN
USPHS LAWTON INDIAN HOSPITAL	LAWTON	OK
GUADALUPE COUNTY HOSPITAL	SANTA ROSA	NM
PATIENTS' HOSPITAL OF REDDING	REDDING	CA
WEST FELICIANA PARISH HOSPITAL	SAINT FRANCISVILLE	LA

Page 1 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



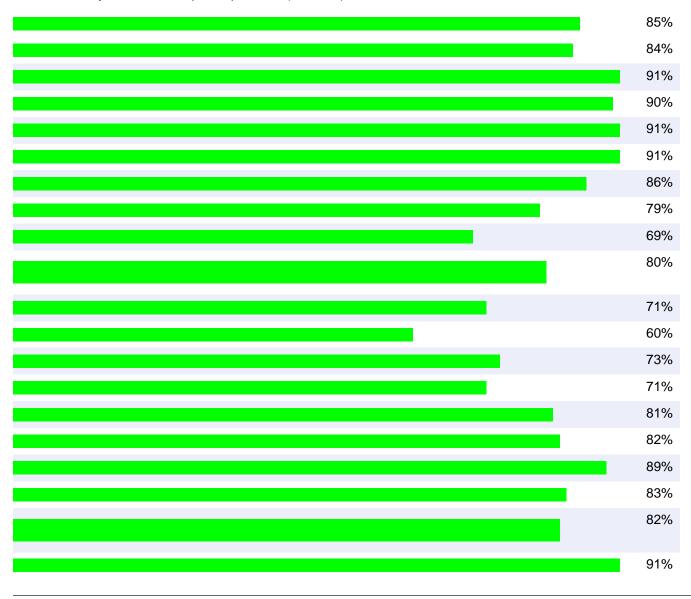
Page 2 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SWISHER MEMORIAL HOSPITAL	TULIA	TX
ELBA GENERAL HOSPITAL	ELBA	AL
KILMICHAEL HOSPITAL	KILMICHAEL	MS
WELLMONT HANCOCK COUNTY HOSPITAL	SNEEDVILLE	TN
SACRED HEART HOSPITAL ON THE GULF	PORT SAINT JOE	FL
UNIVERSITY POINTE SURGICAL HOSPITAL	WEST CHESTER	ОН
CORDELL MEMORIAL HOSPITAL	CORDELL	OK
HARPER COUNTY COMMUNITY HOSPITAL	BUFFALO	OK
ATLANTA MEMORIAL HOSPITAL	ATLANTA	TX
METHODIST HEALTHCARE FAYETTE HOSPITAL	SOMERVILLE	TN
COALINGA REGIONAL MEDICAL CENTER	COALINGA	CA
JEFFERSON COUNTY HOSPITAL	FAYETTE	MS
JEFFERSON HOSPITAL	LOUISVILLE	GA
SAN CARLOS INDIAN HOSPITAL	SAN CARLOS	AZ
BELMOND MEDICAL CENTER	BELMOND	IA
ST ELIZABETH GRANT	WILLIAMSTOWN	KY
FAIRWAY MEDICAL CENTER	COVINGTON	LA
CENTRAL VALLEY MEDICAL CENTER - CAH	NEPHI	UT
ST MICHAEL'S HOSPITAL - CRITICAL ACCESS HOSPITAL	TYNDALL	SD
DOCTORS HOSPITAL AT DEER CREEK LLC	LEESVILLE	LA

Page 3 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 4 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WELLMONT HAWKINS COUNTY MEMORIAL HOSPITAL	ROGERSVILLE	TN
RIVER HOSPITAL, INC	ALEXANDRIA BAY	NY
ALLEN PARISH HOSPITAL	KINDER	LA
CYPRESS POINTE HOSPITAL EAST	SLIDELL	LA
HEMPHILL COUNTY HOSPITAL	CANADIAN	TX
AVERA WESKOTA MEMORIAL MEDICAL CENTER - CAH	WESSINGTON SPRINGS	SD
SAME DAY SURGERY CENTER LLC	RAPID CITY	SD
CIMARRON MEMORIAL HOSPITAL	BOISE CITY	OK
SURGICAL HOSPITAL AT SOUTHWOODS	YOUNGSTOWN	ОН
CALUMET MEDICAL CTR	CHILTON	WI
GRACE COTTAGE HOSPITAL	TOWNSHEND	VT
HIGGINS GENERAL HOSPITAL	BREMEN	GA
POLK MEDICAL CENTER	CEDARTOWN	GA
HEALDSBURG DISTRICT HOSPITAL	HEALDSBURG	CA
CLIFTON FINE HOSPITAL	STAR LAKE	NY
GREATER BATON ROUGE SURGICAL HOSPITAL	BATON ROUGE	LA
HILL HOSPITAL OF SUMTER COUNTY	YORK	AL
CHILTON MEDICAL CENTER	CLANTON	AL
EAST TEXAS MEDICAL CENTER - FAIRFIELD	FAIRFIELD	TX
PHS INDIAN HOSPITAL AT PINE RIDGE	PINE RIDGE	SD

Page 5 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 6 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

QUAIL CREEK SURGICAL HOSPITAL	AMARILLO	TX
OUACHITA COMMUNITY HOSPITAL	WEST MONROE	LA
TYLER COUNTY HOSPITAL	WOODVILLE	TX
PHYSICIANS MEDICAL CENTER	HOUMA	LA
GREEN CLINIC SURGICAL HOSPITAL	RUSTON	LA
PARK PLACE SURGICAL HOSPITAL	LAFAYETTE	LA
INTEGRIS SEMINOLE MEDICAL CENTER	SEMINOLE	OK
CHARLTON MEMORIAL HOSPITAL	FOLKSTON	GA
EPIC MEDICAL CENTER	EUFAULA	OK
YUMA DISTRICT HOSPITAL - CAH	YUMA	CO
USMD HOSPITAL AT FORT WORTH LP	FORT WORTH	TX
SACRED HEART HSPTL	TOMAHAWK	WI
MILAN GENERAL HOSPITAL	MILAN	TN
ROCHELLE COMMUNITY HOSPITAL	ROCHELLE	IL
ANDERSON REGIONAL MEDICAL CENTER SOUTH CAMPUS	MERIDIAN	MS
THE CENTER FOR SPINAL SURGERY	NASHVILLE	TN
P & S SURGICAL HOSPITAL	MONROE	LA
CITIZENS MEDICAL CENTER	COLUMBIA	LA
CENTRAL LOUISIANA SURGICAL HOSPITAL	ALEXANDRIA	LA
SURGICAL HOSPITAL OF OKLAHOMA	OKLAHOMA CITY	ОК

Page 7 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 8 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MIDWEST SURGICAL HOSPITAL LLC	OMAHA	NE
STANISLAUS SURGICAL HOSPITAL	MODESTO	CA
ADVANCED SURGICAL HOSPITAL	WASHINGTON	PA
BUCKS COUNTY SPECIALTY HOSPITAL	BENSALEM	PA
THREE GABLES SURGERY CENTER	PROCTORVILLE	ОН
HEART HOSPITAL OF LAFAYETTE	LAFAYETTE	LA
PHYSICIANS' SPECIALTY HOSPITAL	FAYETTEVILLE	AR
AVERA CREIGHTON HOSPITAL	CREIGHTON	NE
SOUTHERN COOS HOSPITAL & HEALTH CENTER	BANDON	OR
HALE COUNTY HOSPITAL	GREENSBORO	AL
LAFAYETTE SURGICAL SPECIALTY HOSPITAL	LAFAYETTE	LA
CHARLES A DEAN MEMORIAL HOSPITAL	GREENVILLE	ME
SOUTHWEST SURGICAL HOSPITAL	HURST	TX
CALLAHAN EYE FOUNDATION HOSPITAL	BIRMINGHAM	AL
VIDANT BERTIE HOSPITAL	WINDSOR	NC
RENAISSANCE HOSPITAL TERRELL	TERRELL	TX
FAYETTE MEDICAL CENTER	FAYETTE	AL
EAST TEXAS MEDICAL CENTER TRINITY	TRINITY	TX
NORTHWEST HILLS SURGICAL HOSPITAL	AUSTIN	TX
MONROE SURGICAL HOSPITAL	MONROE	LA

Page 9 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 10 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

POCAHONTAS MEMORIAL HOSPITAL	BUCKEYE	WV
SOUTHERN SURGICAL HOSPITAL	SLIDELL	LA
SAINT JOSEPH MARTIN	MARTIN	KY
CYPRESS POINTE SURGICAL HOSPITAL	HAMMOND	LA
CLINTON HOSPITAL ASSOCIATION	CLINTON	MA
SAINT MARY'S STANDISH COMMUNITY HOSPITAL	STANDISH	MI
BORGESS-LEE MEMORIAL HOSPITAL	DOWAGIAC	MI
IONIA COUNTY MEMORIAL HOSPITAL	IONIA	MI
SANFORD WESTBROOK MEDICAL CENTER	WESTBROOK	MN
BROADDUS HOSPITAL ASSOCIATION, INC	PHILIPPI	WV
NESHOBA COUNTY GENERAL HOSPITAL	PHILADELPHIA	MS
WOMAN'S HOSPITAL AT RIVER OAKS	JACKSON	MS
PONTOTOC HEALTH SERVICE CAH	PONTOTOC	MS
MANHATTAN SURGICAL HOSPITAL LLC	MANHATTAN	KS
DR DAN C TRIGG MEMORIAL HOSPITAL	TUCUMCARI	NM
PIONEERS MEDICAL CENTER	MEEKER	CO
UNIVERSITY HOSPITALS CONNEAUT MEDICAL CENTER	CONNEAUT	ОН
ANIMAS SURGICAL HOSPITAL, LLC	DURANGO	CO
LATIMER COUNTY GENERAL HOSPITAL	WILBURTON	OK
OKLAHOMA HEART HOSPITAL	OKLAHOMA CITY	OK

Page 11 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 12 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

OKLAHOMA HEART HOSPITAL SOUTH	OKLAHOMA CITY	OK
SURGICAL INSTITUTE OF READING	WYOMISSING	PA
PHYSICIAN'S CARE SURGICAL HOSPITAL	ROYERSFORD	PA
GARFIELD MEMORIAL HOSPITAL	PANGUITCH	UT
FOUNDATION SURGICAL HOSPITAL OF SAN ANTONIO	SAN ANTONIO	TX
ANSON GENERAL HOSPITAL	ANSON	TX
GREENE COUNTY HOSPITAL	EUTAW	AL
UNITED HOSPITAL DISTRICT	BLUE EARTH	MN
FRANKLIN REGIONAL MEDICAL CENTER	LOUISBURG	NC
CALHOUN HEALTH SERVICES	CALHOUN CITY	MS
ANSON COMMUNITY HOSPITAL	WADESBORO	NC
FLINT RIVER HOSPITAL	MONTEZUMA	GA
WEBSTER GENERAL HOSPITAL/SWING BED	EUPORA	MS
ILLINI COMMUNITY HOSPITAL	PITTSFIELD	IL
EL CAMPO MEMORIAL HOSPITAL	EL CAMPO	TX
USMD HOSPITAL AT ARLINGTON L P	ARLINGTON	TX
MT SAN RAFAEL HOSPITAL	TRINIDAD	CO
GUNNISON VALLEY HOSPITAL	GUNNISON	CO
HOCKING VALLEY COMMUNITY HOSPITAL	LOGAN	ОН
CHOCTAW NATION HEALTHCARE	TALIHINA	OK
HOUSTON PHYSICIANS' HOSPITAL	WEBSTER	TX

Page 13 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 14 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HILLCREST HOSPITAL HENRYETTA	HENRYETTA	OK
KLICKITAT VALLEY HOSPITAL	GOLDENDALE	WA
NORTHWEST SURGICAL HOSPITAL	OKLAHOMA CITY	OK
ARKANSAS SURGICAL HOSPITAL	NO LITTLE ROCK	AR
RIVER'S EDGE HOSPITAL & CLINIC	ST PETER	MN
SPECTRUM HEALTH UNITED MEMORIAL - KELSEY CAMPUS	LAKEVIEW	MI
CALDWELL MEMORIAL HOSPITAL	COLUMBIA	LA
HUEY P LONG MEDICAL CENTER	PINEVILLE	LA
OAKLAND REGIONAL HOSPITAL	SOUTHFIELD	MI
WHEATON FRANCISCAN HEALTHCARE- FRANKLIN, INC	FRANKLIN	WI
IDAHO DOCTORS HOSPITAL	BLACKFOOT	ID
NANTUCKET COTTAGE HOSPITAL	NANTUCKET	MA
SISTERS OF CHARITY PROVIDENCE HOSPITALS	COLUMBIA	SC
MARLBORO PARK HOSPITAL	BENNETTSVILLE	SC
ABBEVILLE AREA MEDICAL CENTER	ABBEVILLE	SC
OAK LEAF SURGCL HSPTL	EAU CLAIRE	WI
DAKOTA PLAINS SURGICAL CENTER LLP	ABERDEEN	SD
LALLIE KEMP MEDICAL CENTER	INDEPENDENCE	LA
HUMBOLDT GENERAL HOSPITAL INC	HUMBOLDT	TN
HAYWOOD PARK COMMUNITY HOSPITAL	BROWNSVILLE	TN

Page 15 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



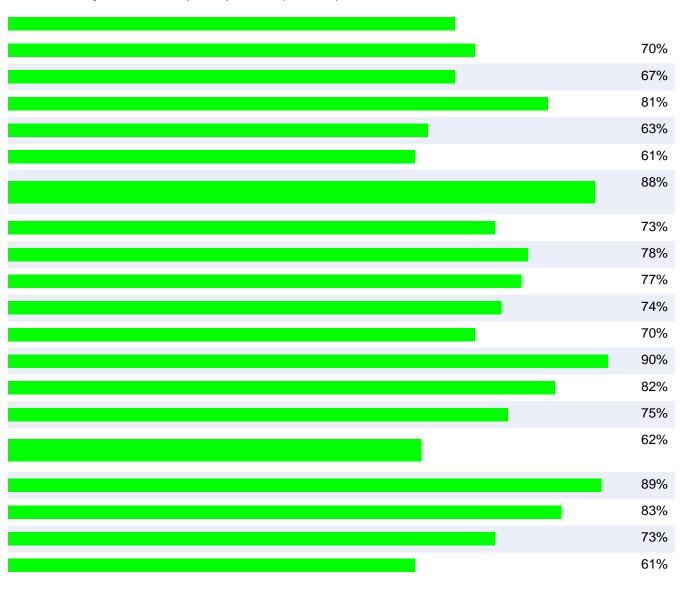
Page 16 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST CHARLES PARISH HOSPITAL	LULING	LA
CAMDEN GENERAL HOSPITAL	CAMDEN	TN
KNOX COUNTY HOSPITAL	KNOX CITY	TX
MEMORIAL HOSPITAL	GONZALES	TX
SCOTT & WHITE HOSPITAL-TAYLOR	TAYLOR	TX
SOUTH TEXAS SPINE AND SURGICAL HOSPITAL	SAN ANTONIO	TX
LASALLE GENERAL HOSPITAL	JENA	LA
WASHINGTON COUNTY HOSPITAL	CHATOM	AL
BRODSTONE MEMORIAL HOSP	SUPERIOR	NE
ST VINCENT WILLIAMSPORT HOSPITAL INC	WILLIAMSPORT	IN
MINERS' COLFAX MEDICAL CENTER	RATON	NM
OKEENE MUNICIPAL HOSPITAL	OKEENE	OK
CARO COMMUNITY HOSPITAL	CARO	MI
BLUEGRASS COMMUNITY HOSPITAL	VERSAILLES	KY
CENTENNIAL MEDICAL CENTER OF ASHLAND CITY	ASHLAND CITY	TN
SANTA YNEZ VALLEY COTTAGE HOSPITAL	SOLVANG	CA
SHERIDAN COMMUNITY HOSPITAL	SHERIDAN	MI
MONONGAHELA VALLEY HOSPITAL	MONONGAHELA	PA
ANAHEIM GENERAL HOSPITAL	ANAHEIM	CA

Page 17 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 18 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SUTTER SURGICAL HOSPITAL - NORTH VALLEY	YUBA CITY	CA
FLORIDA HOSPITAL WAUCHULA	WAUCHULA	FL
TOPS SURGICAL SPECIALTY HOSPITAL	HOUSTON	TX
SURGICAL SPECIALTY CENTER AT COORDINATED HEALTH	ALLENTOWN	PA
ST VINCENT CLAY HOSPITAL INC	BRAZIL	IN
BELLVILLE GENERAL HOSPITAL	BELLVILLE	TX
BAYLOR MEDICAL CENTER AT TROPHY CLUB	TROPHY CLUB	TX
MCLEOD MEDICAL CENTER - DILLON	DILLON	SC
NORTHWEST SPECIALTY HOSPITAL	POST FALLS	ID
BAYLOR MEDICAL CENTER AT FRISCO	FRISCO	TX
LAKELAND COMMUNITY HOSPITAL, WATERVLIET	WATERVLIET	MI
GULF COAST MEDICAL CENTER	WHARTON	TX
MARINERS HOSPITAL	TAVERNIER	FL
MCDOWELL ARH HOSPITAL	MC DOWELL	KY
MOUNT PLEASANT HOSPITAL	MOUNT PLEASANT	SC
WESTFIELD MEMORIAL HOSPITAL, INC	WESTFIELD	NY
EAST CARROLL PARISH HOSPITAL	LAKE PROVIDENCE	LA
HELENA REGIONAL MEDICAL CENTER	HELENA	AR
ST MARYS HOSPITAL	CENTRALIA	IL

Page 19 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



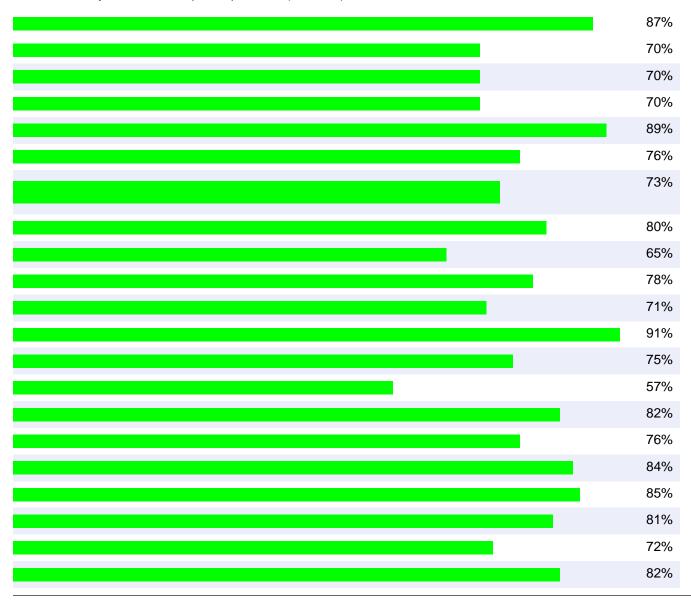
Page 20 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SIOUXLAND SURGERY CENTER LP	DAKOTA DUNES	SD
MISSOURI DELTA MEDICAL CENTER	SIKESTON	MO
SCOTLAND MEMORIAL HOSPITAL	LAURINBURG	NC
SUMNER REGIONAL MEDICAL CENTER	WELLINGTON	KS
SIOUX FALLS SPECIALTY HOSPITAL	SIOUX FALLS	SD
ROOSEVELT GENERAL HOSPITAL	PORTALES	NM
COLUMBUS REGIONAL HEALTHCARE SYSTEM	WHITEVILLE	NC
MILLINOCKET REGIONAL HOSPITAL	MILLINOCKET	ME
SANDHILLS REGIONAL MEDICAL CENTER	HAMLET	NC
WILSON MEDICAL CENTER	NEODESHA	KS
CLAY COUNTY MEDICAL CENTER	WEST POINT	MS
ORTHOPAEDIC HSPTL OF WI	GLENDALE	WI
SPRINGHILL MEDICAL CENTER	SPRINGHILL	LA
TRACE REGIONAL HOSP AND SWING BED	HOUSTON	MS
INLAND HOSPITAL	WATERVILLE	ME
DOCTORS HOSPITAL OF NELSONVILLE	NELSONVILLE	ОН
WRIGHT MEDICAL CENTER	CLARION	IA
MEMORIAL HSPTL LAFAYETTE CTY	DARLINGTON	WI
LADY OF THE SEA GENERAL HOSPITAL	CUT OFF	LA
WOODS MEMORIAL HOSPITAL	ETOWAH	TN
ST JOSEPHS HOSPITAL	BREESE	IL

Page 21 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 22 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PHYSICIANS CENTRE,THE	BRYAN	TX
ALLIANCE HEALTHCARE SYSTEM	HOLLY SPRINGS	MS
WILLIS KNIGHTON BOSSIER HEALTH CENTER	BOSSIER CITY	LA
NOVATO COMMUNITY HOSPITAL	NOVATO	CA
IRVING COPPELL SURGICAL HOSPITAL LLP	IRVING	TX
SHARE MEMORIAL HOSPITAL	ALVA	OK
ST VINCENT HEART CENTER OF INDIANA LLC	INDIANAPOLIS	IN
UPSON REGIONAL MEDICAL CENTER	THOMASTON	GA
HILLSBORO AREA HOSPITAL	HILLSBORO	IL
HEARTLAND SURGICAL SPEC HOSPITAL	OVERLAND PARK	KS
HILL COUNTRY MEMORIAL HOSPITAL INC	FREDERICKSBURG	TX
SPECIALISTS HOSPITAL SHREVEPORT	SHREVEPORT	LA
SOCORRO GENERAL HOSPITAL	SOCORRO	NM
CLINCH MEMORIAL HOSPITAL	HOMERVILLE	GA
OKLAHOMA SPINE HOSPITAL	OKLAHOMA CITY	OK
NORTH CENTRAL SURGICAL CENTER LLP	DALLAS	TX
ORTONVILLE AREA HEALTH SERVICES	ORTONVILLE	MN
BOLIVAR GENERAL HOSPITAL	BOLIVAR	TN
ATOKA COUNTY MEDICAL CENTER	ATOKA	OK
THE NEUROMEDICAL CENTER HOSPITAL	BATON ROUGE	LA

Page 23 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 24 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CARILION GILES COMMUNITY HOSPITAL	PEARISBURG	VA
JOHNSON MEMORIAL HOSPITAL	DAWSON	MN
BRONSON LAKEVIEW HOSPITAL	PAW PAW	MI
MEMORIAL HOSPITAL	MANCHESTER	KY
ABBEVILLE GENERAL HOSPITAL	ABBEVILLE	LA
UNION COUNTY HOSPITAL	ANNA	IL
LANE REGIONAL MEDICAL CENTER	ZACHARY	LA
LAFAYETTE GENERAL MEDICAL CENTER	LAFAYETTE	LA
MARION GENERAL HOSPITAL	MARION	IN
CLINTON COUNTY HOSPITAL, INC	ALBANY	KY
INDIANA ORTHOPAEDIC HOSPITAL LLC	INDIANAPOLIS	IN
PHYSICIANS' MEDICAL CENTER LLC	NEW ALBANY	IN
MINIMALLY INVASIVE SURGERY HOSPITAL	LENEXA	KS
ST VINCENT SALEM HOSPITAL INC	SALEM	IN
TUBA CITY REGIONAL HEALTH CARE CORPORATION	TUBA CITY	AZ
AVERA HOLY FAMILY HOSPITAL	ESTHERVILLE	IA
TWIN COUNTY REGIONAL HOSPITAL	GALAX	VA
BON SECOURS - RICHMOND COMMUNITY HOSPITAL	RICHMOND	VA
MT ASCUTNEY HOSPITAL	WINDSOR	VT
BEAR RIVER VALLEY HOSPITAL	TREMONTON	UT

Page 25 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 26 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ELECTRA MEMORIAL HOSPITAL	ELECTRA	TX
EAST TEXAS MEDICAL CENTER - GILMER	GILMER	TX
ST VINCENT MORRILTON	MORRILTON	AR
CHRISTUS SPOHN HOSPITAL ALICE	ALICE	TX
GEORGIANA HOSPITAL	GEORGIANA	AL
CHRISTUS JASPER MEMORIAL HOSPITAL	JASPER	TX
BOWIE MEMORIAL HOSPITAL	BOWIE	TX
GLEN ROSE MEDICAL CENTER	GLEN ROSE	TX
FALLS COMMUNITY HOSPITAL AND CLINIC	MARLIN	TX
LAKE MARTIN COMMUNITY HOSPITAL	DADEVILLE	AL
LAKE WHITNEY MEDICAL CENTER	WHITNEY	TX
SHARP CORONADO HOSPITAL AND HLTHCR	CORONADO	CA
COGDELL MEMORIAL HOSPITAL	SNYDER	TX
LAREDO MEDICAL CENTER	LAREDO	TX
BAPTIST MEMORIAL HOSPITAL TIPTON	COVINGTON	TN
METRO NASHVILLE GENERAL HOSPITAL	NASHVILLE	TN
ST THOMAS HOSPITAL	NASHVILLE	TN
UNITED REGIONAL MEDICAL CENTER	MANCHESTER	TN
SPEARFISH REGIONAL SURGERY CENTER	SPEARFISH	SD
WILLIAMSBURG REGIONAL HOSPITAL	KINGSTREE	SC
FRESNO SURGICAL HOSPITAL	FRESNO	CA

Page 27 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 28 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ROGER WILLIAMS MEDICAL CENTER	PROVIDENCE	RI
THOUSAND OAKS SURGICAL HOSPITAL	THOUSAND OAKS	CA
COORDINATED HEALTH ORTHOPEDIC HOSPITAL	BETHLEHEM	PA
BANNER LASSEN MEDICAL CENTER	SUSANVILLE	CA
D W MCMILLAN MEMORIAL HOSPITAL	BREWTON	AL
MCBRIDE CLINIC ORTHOPEDIC HOSPITAL, L L C	OKLAHOMA CITY	OK
TULSA SPINE & SPECIALTY HOSPITAL	TULSA	OK
OKLAHOMA CENTER FOR ORTHOPAEDIC & MULTI-SP	OKLAHOMA CITY	OK
J PAUL JONES HOSPITAL	CAMDEN	AL
FAYETTE COUNTY MEMORIAL HOSPITAL	WASHINGTON CH	OH
H B MAGRUDER MEMORIAL HOSPITAL	PORT CLINTON	OH
EVENDALE MEDICAL CENTER	CINCINNATI	ОН
MERCER COUNTY JOINT TOWNSHIP COMMUNITY HOSPITAL	COLDWATER	ОН
CHATHAM HOSPITAL INC	SILER CITY	NC
JACKSON MEDICAL CENTER	JACKSON	AL
VIDANT ROANOKE CHOWAN HOSPITAL	AHOSKIE	NC
KINGS MOUNTAIN HOSPITAL INC	KINGS MOUNTAIN	NC
O'CONNOR HOSPITAL	DELHI	NY
HOMESTEAD HOSPITAL	HOMESTEAD	FL

Page 29 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 30 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LAKESIDE MEDICAL CENTER	BELLE GLADE	FL
LOVELACE REGIONAL HOSPITAL - ROSWELL	ROSWELL	NM
ARTESIA GENERAL HOSPITAL	ARTESIA	NM
DEBORAH HEART AND LUNG CENTER	BROWNS MILLS	NJ
ANNE BATES LEACH EYE HOSPITAL	MIAMI	FL
COOSA VALLEY MEDICAL CENTER	SYLACAUGA	AL
SIERRA SURGERY HOSPITAL	CARSON CITY	NV
LEXINGTON REGIONAL HEALTH CENTER	LEXINGTON	NE
MEMORIAL COMMUNITY HOSPITAL	BLAIR	NE
SAINT LUKES CANCER INSTITUTE	KANSAS CITY	MO
MINISTRY DOOR COUNTY MEDICAL CENTER	STURGEON BAY	WI
NORTH OAK REGIONAL MEDICAL CENTER	SENATOBIA	MS
VERNON MEM HSPTL	VIROQUA	WI
WASHINGTON COUNTY REGIONAL MEDICAL CENTER	SANDERSVILLE	GA
BLACK RIVER MEM HSPTL	BLACK RIVER FALLS	WI
MEADOWS REGIONAL MEDICAL CENTER	VIDALIA	GA
MADISON RIVER OAKS MEDICAL CENTER	CANTON	MS
GEORGE COUNTY HOSPITAL	LUCEDALE	MS
FANNIN REGIONAL HOSPITAL	BLUE RIDGE	GA
BIGFORK VALLEY HOSPITAL	BIGFORK	MN

Page 31 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 32 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TREASURE VALLEY HOSPITAL	BOISE	ID
SOUTH TEXAS SURGICAL HOSPITAL	CORPUS CHRISTI	TX
FAULKNER HOSPITAL	BOSTON	MA
NEW ENGLAND BAPTIST HOSPITAL	BOSTON	MA
CALAIS REGIONAL HOSPITAL	CALAIS	ME
YORK HOSPITAL	YORK	ME
RICHLAND PARISH HOSPITAL-DELHI	DELHI	LA
UNION GENERAL HOSPITAL	FARMERVILLE	LA
SURGICAL SPECIALTY CENTER OF BATON ROUGE	BATON ROUGE	LA
WOMAN'S HOSPITAL	BATON ROUGE	LA
DESOTO REGIONAL HEALTH SYSTEM	MANSFIELD	LA
JENNINGS AMERICAN LEGION HOSPITAL	JENNINGS	LA
BAYLOR MEDICAL CENTER AT UPTOWN	DALLAS	TX
BULLOCK COUNTY HOSPITAL	UNION SPRINGS	AL
SPARTA COMMUNITY HOSPITAL	SPARTA	IL
SANPETE VALLEY HOSPITAL - CAH	MOUNT PLEASANT	UT
BAPTIST HEALTH MEDICAL CENTER- STUTTGART	STUTTGART	AR
MIDWEST ORTHOPEDIC SPECIALTY HOSPITAL, LLC	FRANKLIN	WI
FREEMAN NEOSHO HOSPITAL	NEOSHO	MO

Page 33 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 34 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GREER MEMORIAL HOSPITAL	GREER	SC
HILLS & DALES GENERAL HOSPITAL	CASS CITY	MI
PICKENS COUNTY MEDICAL CENTER	CARROLLTON	AL
HILLCREST MEMORIAL HOSPITAL	SIMPSONVILLE	SC
BOURBON COMMUNITY HOSPITAL	PARIS	KY
OHIO VALLEY MEDICAL CENTER, LLC	SPRINGFIELD	ОН
GRAHAM REGIONAL MEDICAL CENTER	GRAHAM	TX
PARKVIEW HUNTINGTON HOSPITAL	HUNTINGTON	IN
RUSSELL COUNTY HOSPITAL	RUSSELL SPRINGS	KY
HARLAN APPALACHIAN REGIONAL HEALTHCARE HOSPITAL	HARLAN	KY
MONTFORT JONES MEMORIAL HOSPITAL	KOSCIUSKO	MS
MINDEN MEDICAL CENTER	MINDEN	LA
ANDERSON COUNTY HOSPITAL	GARNETT	KS
KING'S DAUGHTERS MEDICAL CENTER- BROOKHAVEN	BROOKHAVEN	MS
WAYNE MEDICAL CENTER	WAYNESBORO	TN
WELCH COMMUNITY HOSPITAL	WELCH	WV
ARKANSAS HEART HOSPITAL	LITTLE ROCK	AR
STEPHENS MEMORIAL HOSPITAL	BRECKENRIDGE	TX
PROVIDENCE ST JOSEPH MEDICAL CENTER	POLSON	MT

Page 35 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



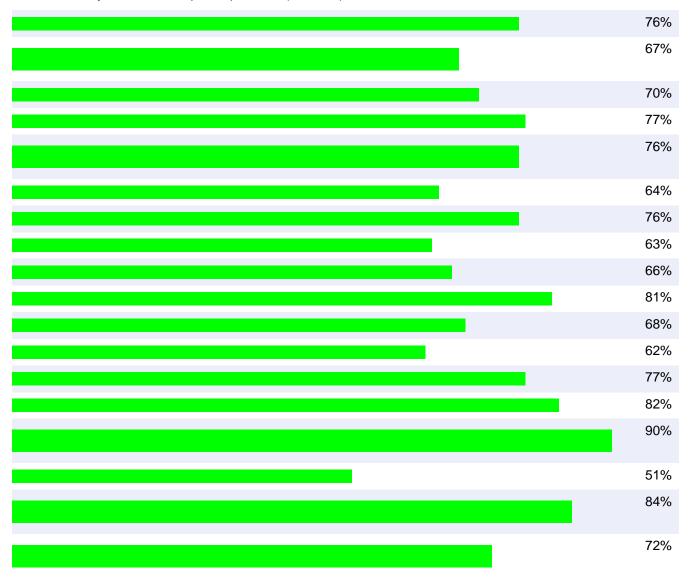
Page 36 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST VINCENTS BLOUNT	ONEONTA	AL
BAPTIST MEMORIAL HOSPITAL HUNTINGDON	HUNTINGDON	TN
WILBARGER GENERAL HOSPITAL	VERNON	TX
JACKSON GENERAL HOSPITAL	RIPLEY	WV
MEMORIAL HOSPITAL OF CONVERSE COUNTY	DOUGLAS	WY
SOUTH SUNFLOWER COUNTY HOSPITAL	INDIANOLA	MS
NORTH TEXAS HOSPITAL	DENTON	TX
SABINE MEDICAL CENTER	MANY	LA
TECHE REGIONAL MEDICAL CENTER	MORGAN CITY	LA
TANNER MEDICAL CENTER VILLA RICA	VILLA RICA	GA
LARKIN COMMUNITY HOSPITAL	SOUTH MIAMI	FL
APPLING HOSPITAL	BAXLEY	GA
NORTHWEST MEDICAL CENTER	WINFIELD	AL
STAMFORD MEMORIAL HOSPITAL	STAMFORD	TX
TEXAS HEALTH CENTER FOR DIAGNOSTICS & SURGERY PLAN	PLANO	TX
MERCY HOSPITAL EL RENO	EL RENO	OK
TEXAS INSTITUTE FOR SURGERY AT PRESBYTERIAN HOSPIT	DALLAS	TX
ST ALPHONSUS MEDICAL CENTER - BAKER CITY, INC	BAKER CITY	OR

Page 37 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 38 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DORMINY MEDICAL CENTER	FITZGERALD	GA
ROUNDUP MEMORIAL HEALTHCARE	ROUNDUP	MT
MAYO CLINIC	JACKSONVILLE	FL
CAROLINA HOSPITAL SYSTEM MARION	MULLINS	SC
VIA CHRISTI HOSPITAL WICHITA ST TERESA INC	WICHITA	KS
ELBERT MEMORIAL HOSPITAL	ELBERTON	GA
COQUILLE VALLEY HOSPITAL DISTRICT	COQUILLE	OR
NEBRASKA ORTHOPAEDIC HOSPITAL	OMAHA	NE
TEXAS HEALTH HARRIS METHODIST HOSPITAL STEPHENVILL	STEPHENVILLE	TX
TEXAS HEALTH HARRIS METHODIST HOSPITAL SOUTHLAKE	SOUTHLAKE	TX
MORTON COUNTY HOSPITAL	ELKHART	KS
BAYLOR SURGICAL HOSPITAL AT FORT WORTH	FORT WORTH	TX
DOCTORS HOSPITAL TIDWELL	HOUSTON	TX
PACIFICA HOSPITAL OF THE VALLEY	SUN VALLEY	CA
RICHARDSON MEDICAL CENTER	RAYVILLE	LA
CORNERSTONE REGIONAL HOSPITAL	EDINBURG	TX
PURCELL MUNICIPAL HOSPITAL	PURCELL	OK
CANCER TREATMENT CENTERS OF AMERICA	PHILADELPHIA	PA

Page 39 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 40 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

EDGEWOOD SURGICAL HOSPITAL	TRANSFER	PA
MASON GENERAL HOSPITAL & FAMILY OF CLINICS	SHELTON	WA
EL PASO SPECIALTY HOSPITAL	EL PASO	TX
CARILION TAZEWELL COMMUNITY HOSPITAL	TAZEWELL	VA
JACKSON PARK HOSPITAL	CHICAGO	IL
SAINT CATHERINE REGIONAL HOSPITAL	CHARLESTOWN	IN
COLUMBIA CENTER	MEQUON	WI
IROQUOIS MEMORIAL HOSPITAL	WATSEKA	IL
JACKSON PARISH HOSPITAL	JONESBORO	LA
HOLY CROSS HOSPITAL	CHICAGO	IL
OKLAHOMA SURGICAL HOSPITAL, LLC	TULSA	OK
CARY MEDICAL CENTER	CARIBOU	ME
HARRINGTON MEMORIAL HOSPITAL	SOUTHBRIDGE	MA
BON SECOURS HOSPITAL	BALTIMORE	MD
ARIZONA ORTHOPEDIC SURGICAL HOSPITAL	CHANDLER	AZ
DECATUR COUNTY GENERAL HOSPITAL	PARSONS	TN
EDWARD MCCREADY MEMORIAL HOSPITAL	CRISFIELD	MD
HOSPITAL FOR SPECIAL SURGERY	NEW YORK	NY
HUGHSTON HOSPITAL	COLUMBUS	GA
SOUTHAMPTON HOSPITAL	SOUTHAMPTON	NY

Page 41 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 42 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

INDIANA UNIVERSITY HEALTH BEDFORD HOSPITAL	BEDFORD	IN
CAROLINAS MEDICAL CENTER-NORTHEAST	CONCORD	NC
SAMPSON REGIONAL MEDICAL CENTER	CLINTON	NC
MONTGOMERY GENERAL HOSPITAL, INC	MONTGOMERY	WV
DAUTERIVE HOSPITAL	NEW IBERIA	LA
BASIN HEALTHCARE CENTER, LLC	ODESSA	TX
BARNWELL COUNTY HOSPITAL	BARNWELL	SC
BAYLOR ORTHOPEDIC AND SPINE HOSPITAL AT ARLINGTON	ARLINGTON	TX
HOWARD COUNTY MEDICAL CENTER	ST PAUL	NE
BAPTIST MEMORIAL HOSPITAL UNION COUNTY	NEW ALBANY	MS
WELLSTAR PAULDING HOSPITAL	DALLAS	GA
TISHOMINGO HEALTH SERVICES INC	IUKA	MS
COFFEE REGIONAL MEDICAL CENTER	DOUGLAS	GA
HIALEAH HOSPITAL	HIALEAH	FL
HIGHLANDS REGIONAL MEDICAL CENTER	PRESTONSBURG	KY
COPLEY HOSPITAL	MORRISVILLE	VT
MENLO PARK SURGICAL HOSPITAL	MENLO PARK	CA
VIDANT EDGECOMBE HOSPITAL	TARBORO	NC
OSS ORTHOPAEDIC HOSPITAL	YORK	PA

Page 43 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 44 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HANCOCK MEDICAL CENTER  CAROLINAS MEDICAL CENTER-UNION  CLAY COUNTY HOSPITAL  RIVERVIEW REGIONAL MEDICAL CENTER SOUTH  SEVIER VALLEY MEDICAL CENTER  CENTRE  CENTRE  AL  NORTH OAKS MEDICAL CENTER, LLC  MONTGOMERY COUNTY MEMORIAL  CARRINGTON HEALTH CENTER  CARRINGTON HEALTH CENTER  CARRINGTON MEDICAL CENTER  CARRINGTON MEDICAL CENTER  CARRINGTON  SOUTHERN OHIO MEDICAL CENTER  KINGMAN  KS  VAUGHAN REG MED CENTER PARKWAY  CAMPUS  COBRE VALLEY REGIONAL MEDICAL  CENTER  TOURO INFIRMARY  NEW ORLEANS  LA  BROOKS COUNTY HOSPITAL  FLORALA MEMORIAL HOSPITAL  RED OAK  IA  CARRINGTON  ND  TX  KINGMAN  KS  VAUGHAN REG MED CENTER PARKWAY  COBRE VALLEY REGIONAL MEDICAL  CENTER  TOURO INFIRMARY  NEW ORLEANS  LA  BROOKS COUNTY HOSPITAL  FLORALA  AL	MAYO CLINIC HEALTH SYSTEM - WASECA	WASECA	MN
CLAY COUNTY HOSPITAL RIVERVIEW REGIONAL MEDICAL CENTER SOUTH SEVIER VALLEY MEDICAL CENTER CENTRE RICHFIELD UT CHEROKEE MEDICAL CENTER CENTRE RICHFIELD LA MORTH OAKS MEDICAL CENTER RED OAK HOSPITAL CARRINGTON HEALTH CENTER CARRINGTON SOUTHERN OHIO MEDICAL CENTER FORTSMOUTH EASTLAND MEMORIAL KINGMAN COMMUNITY HOSPITAL KINGMAN REG MED CENTER PARKWAY CAMPUS COBRE VALLEY REGIONAL MEDICAL CENTER TOURO INFIRMARY NEW ORLEANS LA BROOKS COUNTY HOSPITAL QUITMAN GA  CARTHAGE TN  CARTHAGE TOUR  LA  BROOKS COUNTY HOSPITAL AL  CARTHAGE TN  AL  CARTHAGE TN  CARTHAGE TN  CARTHAGE TN  CARTHAGE TN  CARTHAGE TN  CARTHAGE TN  AL  CARTHAGE TN  AL  CARTHAGE TN  AL  CARTHAGE TN  AL  CARTHAGE TN  CARTHAGE TN  AL  CARTHAGE TO  CHACHAGE TN  AL  CARTHAGE TN  AL  CARTHAGE TN  AL  CARTHAGE TO  CART	HANCOCK MEDICAL CENTER	BAY SAINT LOUIS	MS
RIVERVIEW REGIONAL MEDICAL CENTER SOUTH  SEVIER VALLEY MEDICAL CENTER CENTRE RICHFIELD UT CHEROKEE MEDICAL CENTER CENTRE AL NORTH OAKS MEDICAL CENTER, LLC HAMMOND LA MONTGOMERY COUNTY MEMORIAL HOSPITAL CARRINGTON HEALTH CENTER CARRINGTON SOUTHERN OHIO MEDICAL CENTER PORTSMOUTH OH EASTLAND MEMORIAL HOSPITAL KINGMAN COMMUNITY HOSPITAL KINGMAN REG MED CENTER PARKWAY CAMPUS COBRE VALLEY REGIONAL MEDICAL GLOBE TN  CARTHAGE TOURO INFIRMARY NEW ORLEANS LA  BROOKS COUNTY HOSPITAL QUITMAN GA	CAROLINAS MEDICAL CENTER-UNION	MONROE	NC
SOUTH  SEVIER VALLEY MEDICAL CENTER RICHFIELD UT  CHEROKEE MEDICAL CENTER CENTRE AL  NORTH OAKS MEDICAL CENTER, LLC HAMMOND LA  MONTGOMERY COUNTY MEMORIAL RED OAK IA  HOSPITAL  CARRINGTON HEALTH CENTER CARRINGTON ND  SOUTHERN OHIO MEDICAL CENTER PORTSMOUTH OH  EASTLAND MEMORIAL HOSPITAL EASTLAND TX  KINGMAN COMMUNITY HOSPITAL KINGMAN KS  VAUGHAN REG MED CENTER PARKWAY SELMA AL  CAMPUS  COBRE VALLEY REGIONAL MEDICAL GLOBE AZ  CENTER  TOURO INFIRMARY NEW ORLEANS LA  BROOKS COUNTY HOSPITAL QUITMAN GA	CLAY COUNTY HOSPITAL	ASHLAND	AL
CHEROKEE MEDICAL CENTER  NORTH OAKS MEDICAL CENTER, LLC  MONTGOMERY COUNTY MEMORIAL  HOSPITAL  CARRINGTON HEALTH CENTER  CARRINGTON ND  SOUTHERN OHIO MEDICAL CENTER  PORTSMOUTH  EASTLAND MEMORIAL HOSPITAL  KINGMAN COMMUNITY HOSPITAL  KINGMAN REG MED CENTER PARKWAY  CAMPUS  COBRE VALLEY REGIONAL MEDICAL  GLOBE  TOURO INFIRMARY  NEW ORLEANS  LA  BROOKS COUNTY HOSPITAL  QUITMAN  AL  CAMPUS  COBRE VALLEY REGIONAL MEDICAL  GA  BROOKS COUNTY HOSPITAL  QUITMAN  GA		CARTHAGE	TN
NORTH OAKS MEDICAL CENTER, LLC HAMMOND LA  MONTGOMERY COUNTY MEMORIAL RED OAK IA HOSPITAL  CARRINGTON HEALTH CENTER CARRINGTON ND  SOUTHERN OHIO MEDICAL CENTER PORTSMOUTH OH  EASTLAND MEMORIAL HOSPITAL EASTLAND TX  KINGMAN COMMUNITY HOSPITAL KINGMAN KS  VAUGHAN REG MED CENTER PARKWAY SELMA AL  CAMPUS  COBRE VALLEY REGIONAL MEDICAL GLOBE AZ  CENTER  TOURO INFIRMARY NEW ORLEANS LA  BROOKS COUNTY HOSPITAL QUITMAN GA	SEVIER VALLEY MEDICAL CENTER	RICHFIELD	UT
MONTGOMERY COUNTY MEMORIAL HOSPITAL  CARRINGTON HEALTH CENTER CARRINGTON SOUTHERN OHIO MEDICAL CENTER PORTSMOUTH OH EASTLAND MEMORIAL HOSPITAL KINGMAN COMMUNITY HOSPITAL KINGMAN VAUGHAN REG MED CENTER PARKWAY CAMPUS COBRE VALLEY REGIONAL MEDICAL CENTER TOURO INFIRMARY NEW ORLEANS LA BROOKS COUNTY HOSPITAL  RED OAK IA  BED OAK IA  BROOKS  CARRINGTON ND  TX  KINGMAN KS  VAUGHAN KS  VAUGHAN KS  VAUGHAN REG MED CENTER PARKWAY SELMA AL  CAMPUS COBRE VALLEY REGIONAL MEDICAL GLOBE AZ  CENTER  TOURO INFIRMARY NEW ORLEANS LA  BROOKS COUNTY HOSPITAL QUITMAN GA	CHEROKEE MEDICAL CENTER	CENTRE	AL
CARRINGTON HEALTH CENTER CARRINGTON ND  SOUTHERN OHIO MEDICAL CENTER PORTSMOUTH OH  EASTLAND MEMORIAL HOSPITAL EASTLAND TX  KINGMAN COMMUNITY HOSPITAL KINGMAN KS  VAUGHAN REG MED CENTER PARKWAY SELMA AL  CAMPUS  COBRE VALLEY REGIONAL MEDICAL GLOBE AZ  CENTER  TOURO INFIRMARY NEW ORLEANS LA  BROOKS COUNTY HOSPITAL QUITMAN GA	NORTH OAKS MEDICAL CENTER, LLC	HAMMOND	LA
SOUTHERN OHIO MEDICAL CENTER PORTSMOUTH OH  EASTLAND MEMORIAL HOSPITAL EASTLAND TX  KINGMAN COMMUNITY HOSPITAL KINGMAN KS  VAUGHAN REG MED CENTER PARKWAY SELMA AL  CAMPUS  COBRE VALLEY REGIONAL MEDICAL GLOBE AZ  CENTER  TOURO INFIRMARY NEW ORLEANS LA  BROOKS COUNTY HOSPITAL QUITMAN GA		RED OAK	IA
EASTLAND MEMORIAL HOSPITAL EASTLAND TX KINGMAN COMMUNITY HOSPITAL KINGMAN KS VAUGHAN REG MED CENTER PARKWAY SELMA AL CAMPUS COBRE VALLEY REGIONAL MEDICAL GLOBE AZ CENTER TOURO INFIRMARY NEW ORLEANS LA BROOKS COUNTY HOSPITAL QUITMAN GA	CARRINGTON HEALTH CENTER	CARRINGTON	ND
KINGMAN COMMUNITY HOSPITAL KINGMAN KS  VAUGHAN REG MED CENTER PARKWAY SELMA AL  CAMPUS  COBRE VALLEY REGIONAL MEDICAL GLOBE AZ  CENTER  TOURO INFIRMARY NEW ORLEANS LA  BROOKS COUNTY HOSPITAL QUITMAN GA	SOUTHERN OHIO MEDICAL CENTER	PORTSMOUTH	ОН
VAUGHAN REG MED CENTER PARKWAY CAMPUS COBRE VALLEY REGIONAL MEDICAL CENTER TOURO INFIRMARY NEW ORLEANS LA BROOKS COUNTY HOSPITAL QUITMAN GA	EASTLAND MEMORIAL HOSPITAL	EASTLAND	TX
CAMPUS  COBRE VALLEY REGIONAL MEDICAL  CENTER  TOURO INFIRMARY  BROOKS COUNTY HOSPITAL  GLOBE  AZ  AZ  GLOBE  AZ  GLOBE  AZ  GROBE  GROBE  AZ  GROBE  GROBE  AZ  GROBE  GROBE  GROBE  AZ  GROBE	KINGMAN COMMUNITY HOSPITAL	KINGMAN	KS
CENTER TOURO INFIRMARY NEW ORLEANS LA BROOKS COUNTY HOSPITAL QUITMAN GA		SELMA	AL
BROOKS COUNTY HOSPITAL QUITMAN GA		GLOBE	AZ
	TOURO INFIRMARY	NEW ORLEANS	LA
FLORALA MEMORIAL HOSPITAL FLORALA AL	BROOKS COUNTY HOSPITAL	QUITMAN	GA
	FLORALA MEMORIAL HOSPITAL	FLORALA	AL

Page 45 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



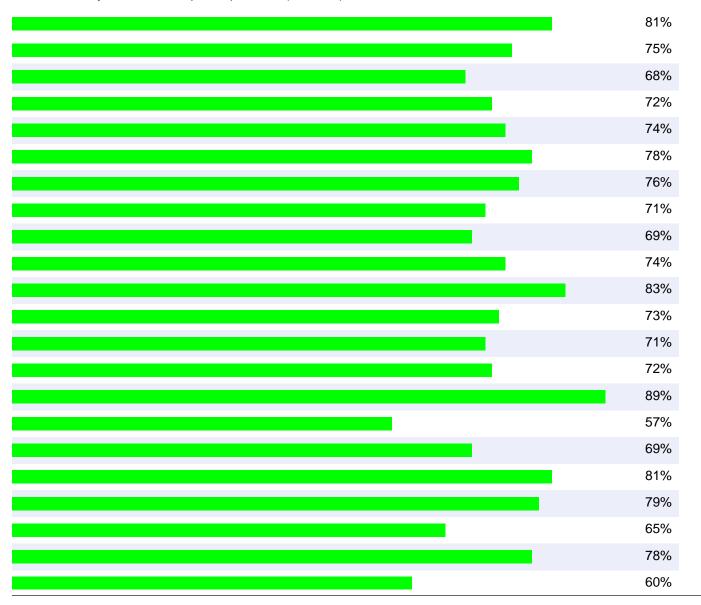
Page 46 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LAKEVIEW MEMORIAL HOSPITAL	STILLWATER	MN
MIDSTATE MEDICAL CENTER	MERIDEN	СТ
HUNTSVILLE MEMORIAL HOSPITAL	HUNTSVILLE	TX
MCDUFFIE REGIONAL MEDICAL CENTER	THOMSON	GA
MAGNOLIA HOSPITAL	MAGNOLIA	AR
OUR LADY OF BELLEFONTE HOSPITAL	ASHLAND	KY
CASTLE MEDICAL CENTER	KAILUA	HI
OAKWOOD HERITAGE HOSPITAL	TAYLOR	MI
TY COBB REGIONAL MEDICAL CENTER, LLC	LAVONIA	GA
ST FRANCIS MEDICAL CENTER	MONROE	LA
SOUTH COUNTY HOSPITAL INC	WAKEFIELD	RI
NEWPORT HOSPITAL	NEWPORT	RI
WATSONVILLE COMMUNITY HOSPITAL	WATSONVILLE	CA
JACKSON HOSPITAL & CLINIC INC	MONTGOMERY	AL
SABETHA COMMUNITY HOSPITAL	SABETHA	KS
EARL K LONG MEDICAL CENTER	BATON ROUGE	LA
GREENWOOD LEFLORE HOSPITAL	GREENWOOD	MS
THIBODAUX REGIONAL MEDICAL CENTER	THIBODAUX	LA
RIVER FALLS AREA HSPTL	RIVER FALLS	WI
BOLIVAR MEDICAL CENTER	CLEVELAND	MS
OSF HOLY FAMILY MEDICAL CENTER	MONMOUTH	IL
DELTA REGIONAL MEDICAL CENTER	GREENVILLE	MS

Page 47 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 48 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KENTUCKIANA MEDICAL CENTER LLC	CLARKSVILLE	IN
CENTRAL MISSISSIPPI MEDICAL CENTER	JACKSON	MS
THE HEART HOSPITAL AT DEACONESS GATEWAY LLC	NEWBURGH	IN
MEMORIAL HOSPITAL OF ADEL INC	ADEL	GA
SOUTHSIDE REGIONAL MEDICAL CENTER	PETERSBURG	VA
PECOS COUNTY MEMORIAL HOSPITAL	FORT STOCKTON	TX
BEACHAM MEMORIAL HOSPITAL	MAGNOLIA	MS
TAYLOR REGIONAL HOSPITAL	HAWKINSVILLE	GA
SOUTHAMPTON MEMORIAL HOSPITAL	FRANKLIN	VA
SINGING RIVER HOSPITAL	PASCAGOULA	MS
FLAMBEAU HSPTL	PARK FALLS	WI
WILLIS KNIGHTON MEDICAL CENTER	SHREVEPORT	LA
REDMOND REGIONAL MEDICAL CENTER	ROME	GA
WELLSTAR DOUGLAS HOSPITAL	DOUGLASVILLE	GA
COMMUNITY MEMORIAL HEALTHCENTER, INC	SOUTH HILL	VA
OUR LADY OF LOURDES REGIONAL MEDICAL CENTER, INC	LAFAYETTE	LA
AVOYELLES HOSPITAL	MARKSVILLE	LA
SOUTH FULTON MEDICAL CENTER	EAST POINT	GA
ST CLAIR MEMORIAL HOSPITAL	PITTSBURGH	PA

Page 49 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



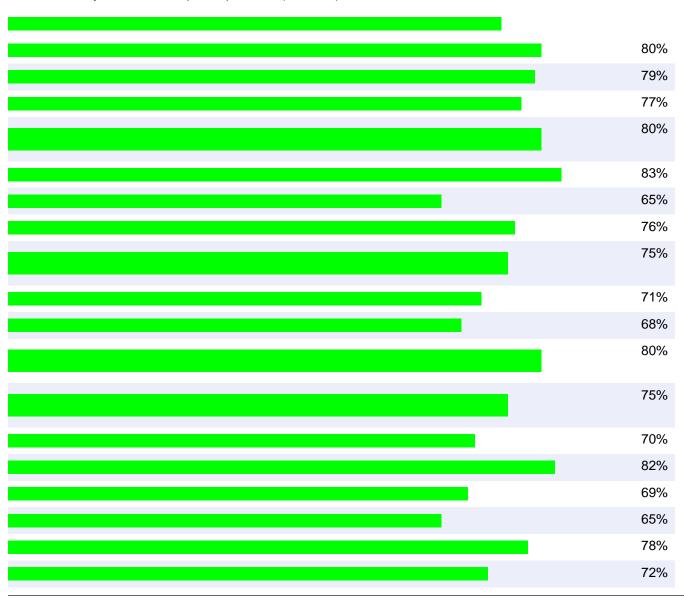
Page 50 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MAGNOLIA REGIONAL HEALTH CENTER	CORINTH	MS
NORTH MISSISSIPPI MEDICAL CENTER	TUPELO	MS
ST JOSEPHS AREA HEALTH SERVICES	PARK RAPIDS	MN
MAYO CLINIC HEALTH SYSTEM - NEW PRAGUE	NEW PRAGUE	MN
REDWOOD AREA HOSPITAL	REDWOOD FALLS	MN
EXCELA HEALTH LATROBE HOSPITAL	LATROBE	PA
PARKWEST MEDICAL CENTER	KNOXVILLE	TN
FLAGET MEMORIAL HOSPITAL (MEMBER OF SAINT JOSEPH H	BARDSTOWN	KY
CHESTER COUNTY HOSPITAL	WEST CHESTER	PA
DELTA MEDICAL CENTER	MEMPHIS	TN
MEMORIAL HOSPITAL AND HEALTH CARE CENTER	JASPER	IN
FAIRVIEW NORTHLAND REGIONAL HOSPITAL	PRINCETON	MN
MEADVILLE MEDICAL CENTER	MEADVILLE	PA
SUMMERS COUNTY ARH HOSPITAL	HINTON	WV
WILD ROSE COM MEM HOSPITAL, INC	WILD ROSE	WI
BRANDYWINE HOSPITAL	COATESVILLE	PA
PIKEVILLE MEDICAL CENTER	PIKEVILLE	KY
MCKENZIE MEMORIAL HOSPITAL	SANDUSKY	MI

Page 51 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 52 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DETROIT RECEIVING HOSPITAL & UNIV HEALTH CENTER	DETROIT	MI
PHELPS COUNTY REGIONAL MEDICAL CENTER	ROLLA	MO
MADISON MEMORIAL HOSPITAL	REXBURG	ID
WISE REGIONAL HEALTH SYSTEM	DECATUR	TX
WEST CARROLL MEMORIAL HOSPITAL	OAK GROVE	LA
HAMPSHIRE MEMORIAL HOSPITAL	ROMNEY	WV
MEMORIAL MEDICAL CENTER OF WEST MICHIGAN	LUDINGTON	MI
MERCY MEDICAL CENTER MT SHASTA	MOUNT SHASTA	CA
ST FRANCIS HOSPITAL	ESCANABA	MI
MUNSON MEDICAL CENTER	TRAVERSE CITY	MI
NATCHITOCHES REGIONAL MEDICAL CENTER	NATCHITOCHES	LA
SOUTH HAVEN COMMUNITY HOSPITAL	SOUTH HAVEN	MI
WILLIAMSON ARH HOSPITAL	SOUTH WILLIAMSON	KY
MERCY HOSPITAL - GRAYLING	GRAYLING	MI
SINAI-GRACE HOSPITAL	DETROIT	MI
FAIRVIEW HOSPITAL	GREAT BARRINGTON	MA
MARTHA'S VINEYARD HOSPITAL INC	OAK BLUFFS	MA
TAHOE FOREST HOSPITAL	TRUCKEE	CA
PERMIAN REGIONAL MEDICAL CENTER	ANDREWS	TX

Page 53 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



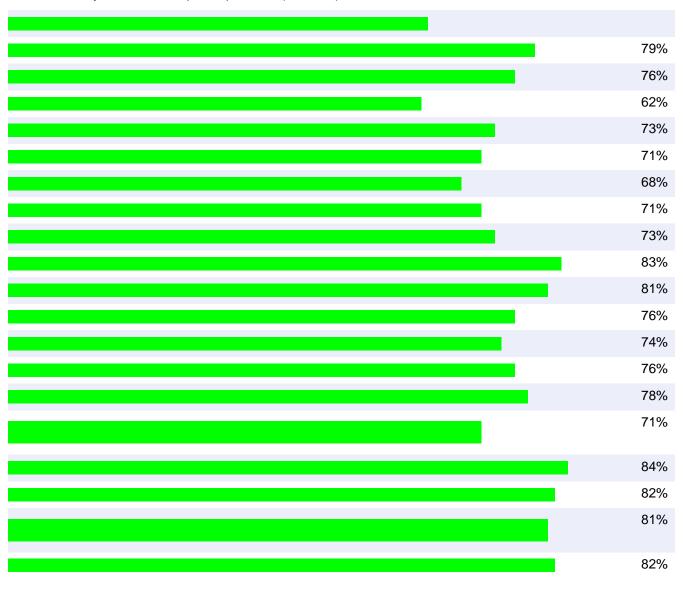
Page 54 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ANDREWS COUNTY HO		
SETON SMITHVILLE REGIONAL HOSPITAL	SMITHVILLE	TX
ALTON MEMORIAL HOSPITAL	ALTON	IL
MERRIMACK VALLEY HOSPITAL	HAVERHILL	MA
SALEM TOWNSHIP HOSPITAL	SALEM	IL
CONNALLY MEMORIAL MEDICAL CENTER	FLORESVILLE	TX
HEYWOOD HOSPITAL	GARDNER	MA
CRAWFORD MEMORIAL HOSPITAL	ROBINSON	IL
BAYSTATE MARY LANE HOSPITAL	WARE	MA
ST JOHN BROKEN ARROW	BROKEN ARROW	OK
BAILEY MEDICAL CENTER, L L C	OWASSO	OK
SUMMIT MEDICAL CENTER	EDMOND	OK
DELTA COMMUNITY MEDICAL CENTER	DELTA	UT
SCHNECK MEDICAL CENTER	SEYMOUR	IN
PROVIDENCE SAINT JOSEPH MEDICAL CTR	BURBANK	CA
OCHSNER MEDICAL CENTER-BATON ROUGE	BATON ROUGE	LA
SAUK PRAIRIE MEM HSPTL	PRAIRIE DU SAC	WI
ST JOSEPH MEMORIAL HOSPITAL	MURPHYSBORO	IL
SURGICAL SPECIALTY HOSPITAL OF ARIZONA	PHOENIX	AZ
LAKESIDE WOMEN'S HOSPITAL	OKLAHOMA CITY	ОК

Page 55 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 56 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JAMES PARISH HOSPITAL	LUTCHER	LA
CHICKASAW NATION MEDICAL CENTER	ADA	OK
JEFFERSON HEALTHCARE HOSPITAL	PORT TOWNSEND	WA
GOOD SAMARITAN HOSPITAL	VINCENNES	IN
KITTITAS VALLEY COMMUNITY HOSPITAL	ELLENSBURG	WA
ENNIS REGIONAL MEDICAL CENTER	ENNIS	TX
TEXAS SPINE AND JOINT HOSPITAL	TYLER	TX
PERRY MEMORIAL HOSPITAL	PERRY	OK
MEMORIAL HOSPITAL OF TEXAS COUNTY	GUYMON	OK
WHIDBEY GENERAL HOSPITAL	COUPEVILLE	WA
CHRISTUS ST MICHAEL HEALTH SYSTEM	TEXARKANA	TX
NORTHWEST TEXAS SURGERY CENTER	AMARILLO	TX
EAST EL PASO PHYSICIANS MEDICAL CENTER, LLC	EL PASO	TX
BAPTIST MEDICAL CENTER-PRINCETON	BIRMINGHAM	AL
OJAI VALLEY COMMUNITY HOSPITAL	OJAI	CA
DOCTORS HOSPITAL	DALLAS	TX
EAST MORGAN COUNTY HOSPITAL DISTRICT	BRUSH	СО
FIRST STREET HOSPITAL LP	BELLAIRE	TX
HOLZER MEDICAL CENTER JACKSON	JACKSON	ОН
HARDIN MEMORIAL HOSPITAL	KENTON	ОН

Page 57 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 58 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WELLMONT BRISTOL REGIONAL MEDICAL CENTER	BRISTOL	TN
TEMPLE COMMUNITY HOSPITAL	LOS ANGELES	CA
BUCHANAN COUNTY HEALTH CENTER	INDEPENDENCE	IA
WEST CALCASIEU CAMERON HOSPITAL	SULPHUR	LA
STAMFORD HOSPITAL	STAMFORD	CT
MOUNT CARMEL NEW ALBANY SURGICAL HOSPITAL	NEW ALBANY	ОН
THE HEART HOSPITAL BAYLOR PLANO	PLANO	TX
MILFORD HOSPITAL, INC	MILFORD	CT
RUSSELL HOSPITAL	ALEXANDER CITY	AL
FORREST CITY MEDICAL CENTER	FORREST CITY	AR
INSTITUTE FOR ORTHOPEDIC SURGERY	LIMA	OH
GOOD SAMARITAN HOSPITAL	CINCINNATI	ОН
SUTTER DELTA MEDICAL CENTER	ANTIOCH	CA
MENA REGIONAL HEALTH SYSTEM	MENA	AR
HEART OF AMERICA MEDICAL CENTER	RUGBY	ND
VIDANT CHOWAN HOSPITAL	EDENTON	NC
MONROE COUNTY HOSPITAL	MONROEVILLE	AL
BAPTIST HOSPITAL OF MIAMI INC	MIAMI	FL
LAKELAND COMMUNITY HOSPITAL	HALEYVILLE	AL
MURPHY MEDICAL CENTER INC	MURPHY	NC

Page 59 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 60 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEDICAL CENTER BARBOUR	EUFAULA	AL
NASH GENERAL HOSPITAL	ROCKY MOUNT	NC
PARRISH MEDICAL CENTER	TITUSVILLE	FL
REEVES COUNTY HOSPITAL DISTRICT	PECOS	TX
GOOD SHEPHERD MEDICAL CENTER	LONGVIEW	TX
STANLY REGIONAL MEDICAL CENTER	ALBEMARLE	NC
ALBEMARLE HOSPITAL AUTHORITY	ELIZABETH CITY	NC
RIVER PARISHES HOSPITAL	LAPLACE	LA
JAY HOSPITAL	JAY	FL
COASTAL CAROLINA HOSPITAL	HARDEEVILLE	SC
ST VINCENT'S ST CLAIR	PELL CITY	AL
VALDESE GENERAL HOSPITAL INC	VALDESE	NC
NEA BAPTIST MEMORIAL HOSPITAL	JONESBORO	AR
AIKEN REGIONAL MEDICAL CENTER	AIKEN	SC
BROWARD HEALTH NORTH	POMPANO BEACH	FL
DELAWARE VALLEY HOSPITAL, INC	WALTON	NY
BYRD REGIONAL HOSPITAL	LEESVILLE	LA
HOUSTON ORTHOPEDIC AND SPINE HOSPITAL	BELLAIRE	TX
NEW YORK WESTCHESTER SQUARE MEDICAL CENTER	BRONX	NY
PUTNAM HOSPITAL CENTER	CARMEL	NY

Page 61 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 62 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CHESTERFIELD GENERAL HOSPITAL	CHERAW	SC
HUDSON VALLEY HOSPITAL CENTER	CORTLANDT MANOR	NY
EVERGREEN MEDICAL CENTER	EVERGREEN	AL
MCLEOD MEDICAL CENTER - DARLINGTON	DARLINGTON	SC
CABELL-HUNTINGTON HOSPITAL INC	HUNTINGTON	WV
NORTHERN WESTCHESTER HOSPITAL	MOUNT KISCO	NY
SOUTH MIAMI HOSPITAL, INC	SOUTH MIAMI	FL
POMERADO HOSPITAL	POWAY	CA
CONWAY MEDICAL CENTER	CONWAY	SC
WALLACE THOMSON HOSPITAL	UNION	SC
MERCY HOSPITAL-FORT SCOTT	FORT SCOTT	KS
CORAL GABLES HOSPITAL	CORAL GABLES	FL
COFFEY COUNTY HOSPITAL	BURLINGTON	KS
ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL HAMILTON	HAMILTON	NJ
WEST PALM HOSPITAL	WEST PALM BEACH	FL
DOCTORS HOSPITAL	BRIDGEPORT	TX
VIRTUA WEST JERSEY HOSPITALS BERLIN	BERLIN	NJ
RUSSELLVILLE HOSPITAL	RUSSELLVILLE	AL
GREAT RIVER MEDICAL CENTER	BLYTHEVILLE	AR
CONCORD HOSPITAL	CONCORD	NH
MESA VIEW REGIONAL HOSPITAL	MESQUITE	NV

Page 63 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 64 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BANNER CHURCHILL COMMUNITY HOSPITAL	FALLON	NV
MASON DISTRICT HOSPITAL	HAVANA	IL
ATMORE COMMUNITY HOSPITAL	ATMORE	AL
GOOD SAMARITAN MEDICAL CENTER	WEST PALM BEACH	FL
NORTH VALLEY HOSPITAL	WHITEFISH	MT
BARRETT MEMORIAL HOSPITAL	DILLON	MT
TROUSDALE MEDICAL CENTER	HARTSVILLE	TN
WABASH COUNTY HOSPITAL	WABASH	IN
WRIGHT MEMORIAL HOSPITAL	TRENTON	MO
CARLINVILLE AREA HOSPITAL	CARLINVILLE	IL
ST ALEXIUS HOSPITAL	SAINT LOUIS	MO
PARKLAND HEALTH CENTER	FARMINGTON	MO
COMMUNITY HOSPITAL OF LONG BEACH	LONG BEACH	CA
MISSOURI BAPTIST HOSPITAL SULLIVAN	SULLIVAN	MO
FRESNO HEART AND SURGICAL HOSPITAL	FRESNO	CA
CAROLINA PINES REGIONAL MEDICAL CENTER	HARTSVILLE	SC
ST VINCENT JENNINGS HOSPITAL INC	NORTH VERNON	IN
MAYO CLINIC HEALTH SYSTEM IN WAYCROSS, INC	WAYCROSS	GA
PHOEBE PUTNEY MEMORIAL HOSPITAL	ALBANY	GA
TANNER MEDICAL CENTER - CARROLLTON	CARROLLTON	GA

Page 65 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 66 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FRANKLIN WOODS COMMUNITY HOSPITAL	JOHNSON CITY	TN
KENT COUNTY MEMORIAL HOSPITAL	WARWICK	RI
PERRY COUNTY MEMORIAL HOSPITAL	TELL CITY	IN
MIDMICHIGAN MEDICAL CENTER-CLARE	CLARE	MI
E A CONWAY MEDICAL CENTER	MONROE	LA
CARSON CITY HOSPITAL	CARSON CITY	MI
ADVOCATE CHRIST HOSPITAL & MEDICAL CENTER	OAK LAWN	IL
EAST TEXAS MEDICAL CENTER PITTSBURG	PITTSBURG	TX
BECKLEY ARH HOSPITAL	BECKLEY	WV
LOGAN REGIONAL MEDICAL CENTER	LOGAN	WV
SHANNON MEDICAL CENTER	SAN ANGELO	TX
LOGAN MEMORIAL HOSPITAL	RUSSELLVILLE	KY
METHODIST MEDICAL CENTER OF ILLINOIS	PEORIA	IL
WOODLAND HEIGHTS MEDICAL CENTER	LUFKIN	TX
ETMC HENDERSON	HENDERSON	TX
TEXAS HEALTH PRESBYTERIAN HOSPITAL-WNJ	SHERMAN	TX
FAIRVIEW PARK HOSPITAL	DUBLIN	GA
SAINT JOSEPH MOUNT STERLING	MOUNT STERLING	KY
SAINT JOSEPH BEREA	BEREA	KY

Page 67 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 68 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MERCY MEDICAL CENTER-CLINTON	CLINTON	IA
CHIPPEWA COUNTY WAR MEMORIAL HOSPITAL	SAULT SAINTE MARIE	MI
HENRY FORD WEST BLOOMFIELD HOSPITAL	W BLOOMFIELD	MI
DELNOR COMMUNITY HOSPITAL	GENEVA	IL
FORT MADISON COMMUNITY HOSPITAL	FORT MADISON	IA
ALEGENT HEALTH MERCY HOSPITAL	CORNING	IA
SCHEURER HOSPITAL	PIGEON	MI
COMMUNITY MEMORIAL HOSPITAL	HICKSVILLE	ОН
SANFORD ROCK RAPIDS MEDICAL CENTER	ROCK RAPIDS	IA
FORT SANDERS REGIONAL MEDICAL CENTER	KNOXVILLE	TN
WEST CHESTER MEDICAL CENTER	WEST CHESTER	ОН
PLAINS REGIONAL MEDICAL CENTER	CLOVIS	NM
MEMORIAL MEDICAL CENTER LIVINGSTON	LIVINGSTON	TX
UNICOI COUNTY MEMORIAL HOSPITAL	ERWIN	TN
MIMBRES MEMORIAL HOSPITAL	DEMING	NM
PARKVIEW WHITLEY HOSPITAL	COLUMBIA CITY	IN
STRAUB CLINIC AND HOSPITAL	HONOLULU	HI
HUNT REGIONAL MEDICAL CENTER	GREENVILLE	TX
TRINITY MUSCATINE	MUSCATINE	IA
MAYO CLINIC HLTH SYSTM, FRANCISCAN	SPARTA	WI

Page 69 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 70 of 480 01/08/2013

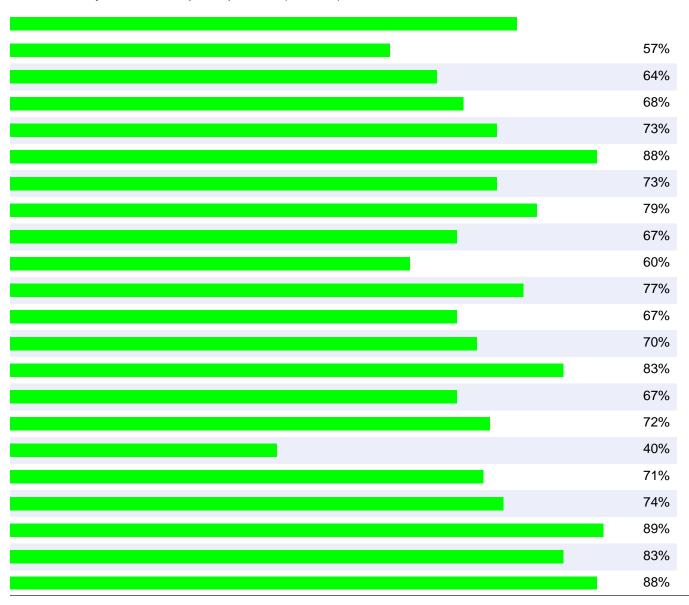
Based on Survey of Patients' Hospital Experiences (HCAHPS)

#### HLTHCARE-SPARTA

COZBY-GERMANY HOSPITAL	GRAND SALINE	TX
SPRINGS MEMORIAL HOSPITAL	LANCASTER	SC
ST LUKES HOSPITAL	DULUTH	MN
GRADY GENERAL HOSPITAL	CAIRO	GA
SALINA SURGICAL HOSPITAL	SALINA	KS
MEMORIAL HOSPITAL PEMBROKE	PEMBROKE PINES	FL
SOUTH LINCOLN MEDICAL CENTER - CAH	KEMMERER	WY
COLLETON MEDICAL CENTER	WALTERBORO	SC
GOOD SAMARITAN HOSPITAL	BAKERSFIELD	CA
KNOXVILLE HOSPITAL & CLINICS	KNOXVILLE	IA
GRADY MEMORIAL HOSPITAL	DELAWARE	ОН
MADISON COUNTY HOSPITAL INC	LONDON	ОН
CHRIST HOSPITAL	CINCINNATI	ОН
ADENA REGIONAL MEDICAL CENTER	CHILLICOTHE	ОН
PALMDALE REGIONAL MEDICAL CENTER	PALMDALE	CA
ST JOSEPH'S HOSPITAL	PHILADELPHIA	PA
SANFORD HOSPITAL WEBSTER - CAH	WEBSTER	SD
MISSISSIPPI BAPTIST MEDICAL CENTER	JACKSON	MS
W J MANGOLD MEMORIAL HOSPITAL	LOCKNEY	TX
BELLEVUE HOSPITAL	BELLEVUE	ОН
LEWIS AND CLARK SPECIALTY HOSPITAL	YANKTON	SD

Page 71 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 72 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ROLLING PLAINS MEMORIAL HOSPITAL	SWEETWATER	TX
SUMMIT MEDICAL CENTER	VAN BUREN	AR
LAKEVIEW REGIONAL MEDICAL CENTER	COVINGTON	LA
FIVE RIVERS MEDICAL CENTER	POCAHONTAS	AR
SCRIPPS MEMORIAL HOSPITAL LA JOLLA	LA JOLLA	CA
OUR LADY OF LOURDES MEDICAL CENTER	CAMDEN	NJ
CHRISTUS SPOHN HOSPITAL CORPUS CHRISTI	CORPUS CHRISTI	TX
ESSENTIA HEALTH SANDSTONE	SANDSTONE	MN
HALIFAX REGIONAL HOSPITAL	HALIFAX	VA
FRANCISCAN ST ANTHONY HEALTH - CROWN POINT	CROWN POINT	IN
J ARTHUR DOSHER MEMORIAL HOSPITAL	SOUTHPORT	NC
UNITED MEDICAL CENTER	WASHINGTON	DC
ST LUKES HOSPITAL	COLUMBUS	NC
GROVE HILL MEMORIAL HOSPITAL	GROVE HILL	AL
HEDRICK MEDICAL CENTER	CHILLICOTHE	MO
ST LUKES LAKESIDE HOSPITAL	THE WOODLANDS	TX
SANFORD JACKSON MEDICAL CENTER	JACKSON	MN
CAROLINAS MED CTR-UNIVERSITY	CHARLOTTE	NC
EMORY UNIVERSITY HOSPITAL	ATLANTA	GA

Page 73 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 74 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HILL REGIONAL HOSPITAL	HILLSBORO	TX
SPOONER HEALTH SYS	SPOONER	WI
NEW LONDON HOSPITAL	NEW LONDON	NH
SUTTER DAVIS HOSPITAL	DAVIS	CA
LAKEWOOD HEALTH SYSTEM	STAPLES	MN
PROVIDENT HOSPITAL OF CHICAGO	CHICAGO	IL
CATHOLIC MEDICAL CENTER	MANCHESTER	NH
CATAWBA VALLEY MEDICAL CENTER	HICKORY	NC
POCONO MEDICAL CENTER	EAST STROUDSBURG	PA
CULLMAN REGIONAL MEDICAL CENTER	CULLMAN	AL
CHESTER REGIONAL MEDICAL CENTER	CHESTER	SC
ST ELIZABETH HOSPITAL	GONZALES	LA
NORTHEASTERN VERMONT REGIONAL HOSPITAL	SAINT JOHNSBURY	VT
JOHN MUIR MEDICAL CENTER - WALNUT CREEK CAMPUS	WALNUT CREEK	CA
CAROLINA EAST MEDICAL CENTER	NEW BERN	NC
SPRING VIEW HOSPITAL	LEBANON	KY
MOTION PICTURE & TELEVISION HOSPITAL	WOODLAND HILLS	CA
WADLEY REGIONAL MEDICAL CENTER	TEXARKANA	TX
CASTLEVIEW HOSPITAL	PRICE	UT
WESTERN MEDICAL CENTER SANTA ANA	SANTA ANA	CA

Page 75 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 76 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PENN PRESBYTERIAN MEDICAL CENTER	PHILADELPHIA	PA
SAINT JOSEPH HOSPITAL LONDON	LONDON	KY
WEST JEFFERSON MEDICAL CENTER	MARRERO	LA
HUGH CHATHAM MEMORIAL HOSPITAL	ELKIN	NC
VIRGINIA HOSPITAL CENTER - ARLINGTON	ARLINGTON	VA
VILLAGE HOSPITAL	GREER	SC
CLINCH VALLEY MEDICAL CENTER	RICHLANDS	VA
FOUNTAIN VALLEY REGIONAL HOSPITAL & MEDICAL CENTER	FOUNTAIN VALLEY	CA
RUSH FOUNDATION HOSPITAL	MERIDIAN	MS
PERHAM HEALTH	PERHAM	MN
INDIANA HEART HOSPITAL THE	INDIANAPOLIS	IN
ALAMANCE REGIONAL MEDICAL CENTER	BURLINGTON	NC
LA PAZ REGIONAL HOSPITAL	PARKER	AZ
CAROLINAS HOSPITAL SYSTEM	FLORENCE	SC
LAKEWOOD REGIONAL MEDICAL CENTER	LAKEWOOD	CA
COOPER GREEN MERCY HOSPITAL	BIRMINGHAM	AL
EAST COOPER MEDICAL CENTER	MOUNT PLEASANT	SC
PHOEBE SUMTER MEDICAL CENTER	AMERICUS	GA
OUACHITA COUNTY MEDICAL CENTER	CAMDEN	AR
NORTH CAROLINA SPECIALTY HOSPITAL	DURHAM	NC
JACK HUGHSTON MEMORIAL HOSPITAL	PHENIX CITY	AL

Page 77 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 78 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MERCY REGIONAL MEDICAL CENTER	VILLE PLATTE	LA
DECATUR COUNTY MEMORIAL HOSPITAL	GREENSBURG	IN
HAMMOND HENRY HOSPITAL	GENESEO	IL
PARKVIEW REGIONAL HOSPITAL	MEXIA	TX
INDIANA UNIVERSITY HEALTH NORTH HOSPITAL	CARMEL	IN
PARK RIDGE HEALTH	HENDERSONVILLE	NC
CLEVELAND REGIONAL MEDICAL CENTER	SHELBY	NC
BARSTOW COMMUNITY HOSPITAL	BARSTOW	CA
SELF REGIONAL HEALTHCARE	GREENWOOD	SC
RUTHERFORD HOSPITAL INC	RUTHERFORDTON	NC
UNIVERSITY OF KANSAS HOSPITAL	KANSAS CITY	KS
NORTH GEORGIA MEDICAL CENTER	ELLIJAY	GA
MEMORIAL HERMANN BAPTIST ORANGE HOSPITAL	ORANGE	TX
CUMBERLAND MEMORIAL HOSPITAL	CUMBERLAND	WI
CLARENDON MEMORIAL HOSPITAL	MANNING	SC
WESLEY WOODS GERIATRIC HOSPITAL	ATLANTA	GA
CHARLES COLE MEMORIAL HOSPITAL	COUDERSPORT	PA
MARGARETVILLE MEMORIAL HOSPITAL	MARGARETVILLE	NY
MOUNT NITTANY MEDICAL CENTER	STATE COLLEGE	PA
BON SECOURS-ST FRANCIS XAVIER HOSPITAL	CHARLESTON	SC

Page 79 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 80 of 480 01/08/2013

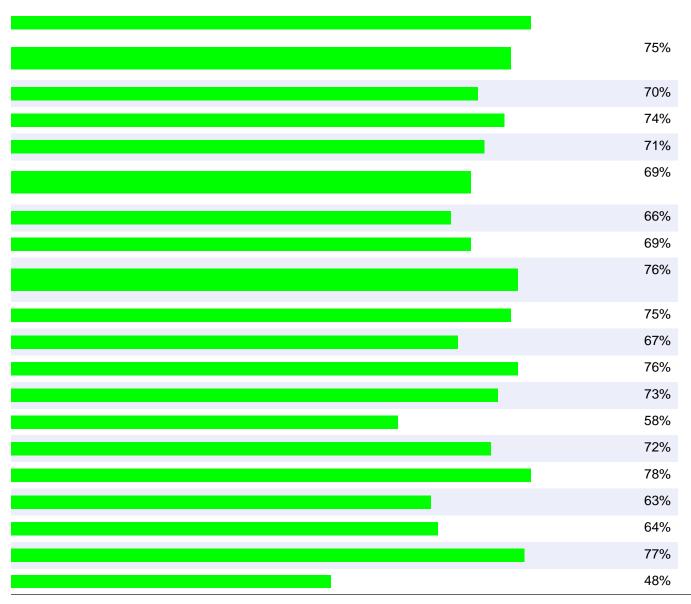
Based on Survey of Patients' Hospital Experiences (HCAHPS)

### HOSPITAL

SHANDS HOSPITAL AT THE UNIVERSITY OF FLORIDA	GAINESVILLE	FL
MARION GENERAL HOSPITAL	COLUMBIA	MS
EMORY UNIVERSITY HOSPITAL MIDTOWN	ATLANTA	GA
WHITE PLAINS HOSPITAL CENTER	WHITE PLAINS	NY
CAMERON MEMORIAL COMMUNITY HOSPITAL INC	ANGOLA	IN
MUHLENBERG COMMUNITY HOSPITAL	GREENVILLE	KY
GLENWOOD REGIONAL MEDICAL CENTER	WEST MONROE	LA
ALEGENT HEALTH IMMANUEL MEDICAL CENTER	ОМАНА	NE
COBLESKILL REGIONAL HOSPITAL	COBLESKILL	NY
WALKER BAPTIST MEDICAL CENTER	JASPER	AL
WHITESBURG ARH HOSPITAL	WHITESBURG	KY
MIRACLE MILE MEDICAL CENTER	LOS ANGELES	CA
FORT WASHINGTON HOSPITAL	FORT WASHINGTON	MD
CARILION STONEWALL JACKSON HOSPITAL	LEXINGTON	VA
ST MARY MEDICAL CENTER	GALESBURG	IL
TOUCHETTE REGIONAL HOSPITAL INC	CENTREVILLE	IL
BUCHANAN GENERAL HOSPITAL	GRUNDY	VA
SSM DEPAUL HEALTH CENTER	BRIDGETON	MO
LORETTO HOSPITAL	CHICAGO	IL

Page 81 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 82 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ELMORE COMMUNITY HOSPITAL	WETUMPKA	AL
PRESTON MEMORIAL HOSPITAL	KINGWOOD	WV
JOHN T MATHER MEMORIAL HOSPITAL OF PORT JEFFERSON	PORT JEFFERSON	NY
JERSEY COMMUNITY HOSPITAL	JERSEYVILLE	IL
REDINGTON FAIRVIEW GENERAL HOSPITAL	SKOWHEGAN	ME
SEBASTICOOK VALLEY HOSPITAL (HEALTH)	PITTSFIELD	ME
FLOWERS HOSPITAL	DOTHAN	AL
UNION GENERAL HOSPITAL	BLAIRSVILLE	GA
ST BERNARD HOSPITAL	CHICAGO	IL
PARK CITY MEDICAL CENTER	PARK CITY	UT
MOUNT DESERT ISLAND HOSPITAL	BAR HARBOR	ME
KANSAS HEART HOSPITAL	WICHITA	KS
EMORY-ADVENTIST HOSPITAL	SMYRNA	GA
SAINT FRANCIS HOSPITAL SOUTH	TULSA	OK
LEE REGIONAL MEDICAL CENTER	PENNINGTON GAP	VA
BERTRAND CHAFFEE HOSPITAL	SPRINGVILLE	NY
PROVIDENCE ST PETER HOSPITAL	OLYMPIA	WA
FRANKLIN MEMORIAL HOSPITAL	FARMINGTON	ME
FROEDTERT MEM LUTHERAN HSPTL	MILWAUKEE	WI
MACNEAL HOSPITAL	BERWYN	IL

Page 83 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 84 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WOMEN AND CHILDREN'S HOSPITAL AT LAKE CHARLES	LAKE CHARLES	LA
THE HOSPITAL AT CRAIG RANCH	MC KINNEY	TX
PALM DRIVE HOSPITAL	SEBASTOPOL	CA
WING MEMORIAL HOSPITAL AND MEDICAL CENTER	PALMER	MA
SPALDING REGIONAL MEDICAL CENTER	GRIFFIN	GA
EDGERTON HOSPITAL AND HEALTH SERVICES	EDGERTON	WI
OCHSNER ST ANNE GENERAL HOSPITAL	RACELAND	LA
THREE RIVERS MEDICAL CENTER	LOUISA	KY
IBERIA GENERAL HOSPITAL AND MEDICAL CENTER	NEW IBERIA	LA
BAPTIST HOSPITAL NORTHEAST	LA GRANGE	KY
ST ELIZABETH'S MEDICAL CENTER	BRIGHTON	MA
SACRED HEART HOSPITAL	CHICAGO	IL
ARIZONA SPINE AND JOINT HOSPITAL	MESA	AZ
SSM ST MARYS HEALTH CENTER	RICHMOND HEIGHTS	MO
WENATCHEE VALLEY HOSPITAL	WENATCHEE	WA
EAST TEXAS MEDICAL CENTER JACKSONVILLE	JACKSONVILLE	TX
HERITAGE PARK SURGICAL HOSPITAL	SHERMAN	TX

Page 85 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 86 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOSEPH HOSPITAL	FORT WAYNE	IN
WEST SUBURBAN MEDICAL CENTER	OAK PARK	IL
MARCUM AND WALLACE MEMORIAL HOSPITAL	IRVINE	KY
COLUMBIA ST MARY'S HOSPITAL MILWAUKEE	MILWAUKEE	WI
RIVERVIEW HSPTL ASSOC	WISCONSIN RAPIDS	WI
METHODIST HOSPITAL FOR SURGERY	ADDISON	TX
KERSHAW HEALTH	CAMDEN	SC
DEKALB HEALTH	AUBURN	IN
GUADALUPE REGIONAL MEDICAL CENTER	SEGUIN	TX
KINGMAN REGIONAL MEDICAL CENTER	KINGMAN	AZ
NORTHERN DUTCHESS HOSPITAL	RHINEBECK	NY
LAKEVIEW MED CENTER	RICE LAKE	WI
METHODIST HOSPITAL UNION COUNTY	MORGANFIELD	KY
MORGAN COUNTY ARH HOSPITAL	WEST LIBERTY	KY
METHODIST HEALTHCARE MEMPHIS HOSPITALS	MEMPHIS	TN
GIBSON GENERAL HOSPITAL	TRENTON	TN
ST MARY'S HOSPITAL AT AMSTERDAM	AMSTERDAM	NY
PLATEAU MEDICAL CENTER	OAK HILL	WV
BAYLOR HEART AND VASCULAR HOSPITAL	DALLAS	TX
BLUFFTON REGIONAL MEDICAL CENTER	BLUFFTON	IN

Page 87 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 88 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SUGAR LAND SURGICAL HOSPITAL LLP	SUGAR LAND	TX
EMERSON HOSPITAL	W CONCORD	MA
UPSTATE CAROLINA MEDICAL CENTER	GAFFNEY	SC
POMONA VALLEY HOSPITAL MEDICAL CENTER	POMONA	CA
DOCTORS HOSPITAL INC	CORAL GABLES	FL
L V STABLER MEMORIAL HOSPITAL	GREENVILLE	AL
MEMORIAL HOSPITAL JACKSONVILLE	JACKSONVILLE	FL
MARSHALL MEDICAL CENTER SOUTH	BOAZ	AL
LUBBOCK HEART HOSPITAL LP	LUBBOCK	TX
ST HELENA HOSPITAL	SAINT HELENA	CA
POPLAR COMMUNITY HOSPITAL	POPLAR	MT
KNAPP MEDICAL CENTER	WESLACO	TX
PERRY HOSPITAL	PERRY	GA
BAPTIST EASLEY HOSPITAL	EASLEY	SC
TENNOVA HEALTHCARE-LAFOLLETT MEDICAL CENTER	LA FOLLETTE	TN
SOUTH HAMPTON COMMUNITY HOSPITAL	DALLAS	TX
SCRIPPS GREEN HOSPITAL	LA JOLLA	CA
FILLMORE COMMUNITY MEDICAL CENTER	FILLMORE	UT
CENTRAL TEXAS HOSPITAL	CAMERON	TX

Page 89 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



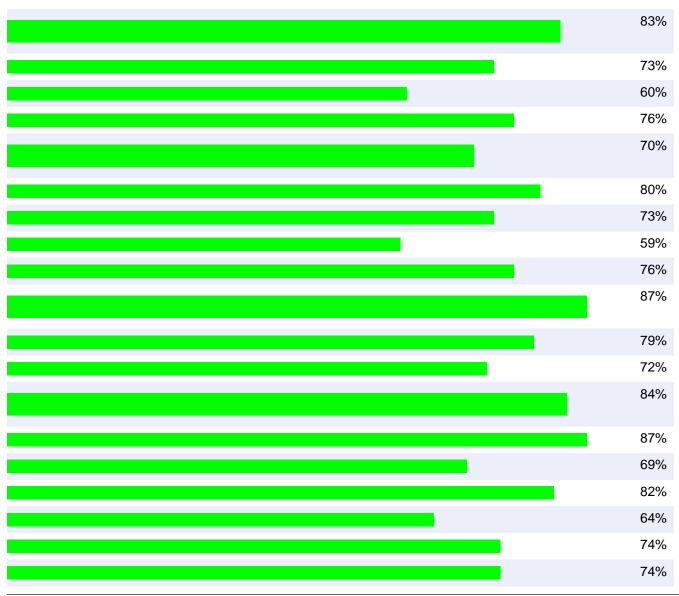
Page 90 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UT SOUTHWESTERN UNIVERSITY HOSPITAL-ZALE LIPSHY	DALLAS	TX
FALMOUTH HOSPITAL	FALMOUTH	MA
LAURENS COUNTY HEALTHCARE SYSTEM	CLINTON	SC
SOUTH PENINSULA HOSPITAL	HOMER	AK
ST DAVID'S SOUTH AUSTIN MEDICAL CENTER	AUSTIN	TX
MEMORIAL HEALTHCARE SYSTEM, INC	CHATTANOOGA	TN
SYCAMORE SHOALS HOSPITAL	ELIZABETHTON	TN
HERITAGE VALLEY BEAVER	BEAVER	PA
NOR-LEA HOSPITAL DISTRICT	LOVINGTON	NM
UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER AT TYLER	TYLER	TX
UNIVERSITY MEDICAL CENTER	LUBBOCK	TX
MEMORIAL HERMANN NORTHEAST	HUMBLE	TX
BAYLOR REGIONAL MEDICAL CENTER AT PLANO	PLANO	TX
MERCY HOSPITAL	MOUNDRIDGE	KS
HERITAGE VALLEY SEWICKLEY	SEWICKLEY	PA
GREAT FALLS CLINIC MEDICAL CENTER	GREAT FALLS	MT
ST MARYS REGIONAL MEDICAL CENTER	RUSSELLVILLE	AR
NACOGDOCHES MEDICAL CENTER	NACOGDOCHES	TX
MEDICAL CITY DALLAS HOSPITAL	DALLAS	TX

Page 91 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 92 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DOCTORS HOSPITAL OF LAREDO	LAREDO	TX
PONCA CITY MEDICAL CENTER	PONCA CITY	OK
NOCONA GENERAL HOSPITAL	NOCONA	TX
MCLAREN - NORTHERN MICHIGAN	PETOSKEY	MI
METHODIST HOSPITALS INC	GARY	IN
WILLIAMSPORT REGIONAL MEDICAL CENTER	WILLIAMSPORT	PA
PAMPA REGIONAL MEDICAL CENTER	PAMPA	TX
PINNACLE HOSPITAL	CROWN POINT	IN
WELLMONT HOLSTON VALLEY MEDICAL CENTER	KINGSPORT	TN
OAKWOOD SOUTHSHORE MEDICAL CENTER	TRENTON	MI
KENDALL REGIONAL MEDICAL CENTER	MIAMI	FL
NAVARRO REGIONAL HOSPITAL	CORSICANA	TX
BAYLOR MEDICAL CENTER AT WAXAHACHIE	WAXAHACHIE	TX
MEMORIAL HERMANN BAPTIST BEAUMONT HOSPITAL	BEAUMONT	TX
SILVER CROSS HOSPITAL AND MEDICAL CENTERS	NEW LENOX	IL
TEXOMA MEDICAL CENTER	DENISON	TX
PARKWAY MEDICAL CENTER	DECATUR	AL
BAYLOR MEDICAL CENTER AT GARLAND	GARLAND	TX

Page 93 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 94 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAPTIST HEALTH MEDICAL CENTER-LITTLE ROCK	LITTLE ROCK	AR
GADSDEN REGIONAL MEDICAL CENTER	GADSDEN	AL
BAPTIST ST ANTHONYS HEALTH SYSTEM- BAPTIST CAMPUS	AMARILLO	TX
MOORE COUNTY HOSPITAL DISTRICT	DUMAS	TX
SCOTT & WHITE HOSPITAL-LLANO	LLANO	TX
MEMORIAL MEDICAL CENTER OF EAST TEXAS	LUFKIN	TX
WEATHERFORD REGIONAL MEDICAL CENTER	WEATHERFORD	TX
WASHINGTON HOSPITAL	FREMONT	CA
UVALDE MEMORIAL HOSPITAL	UVALDE	TX
SOUTH TEXAS REGIONAL MEDICAL CENTER	JOURDANTON	TX
CHRISTUS SPOHN HOSPITAL KLEBERG	KINGSVILLE	TX
BIG BEND REGIONAL MEDICAL CENTER	ALPINE	TX
GRACE MEDICAL CENTER	LUBBOCK	TX
LAS PALMAS MEDICAL CENTER	EL PASO	TX
ADVOCATE LUTHERAN GENERAL HOSPITAL	PARK RIDGE	IL
METHODIST HOSPITAL OF SOUTHERN CA	ARCADIA	CA
NORTH TEXAS MEDICAL CENTER	GAINESVILLE	TX

Page 95 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



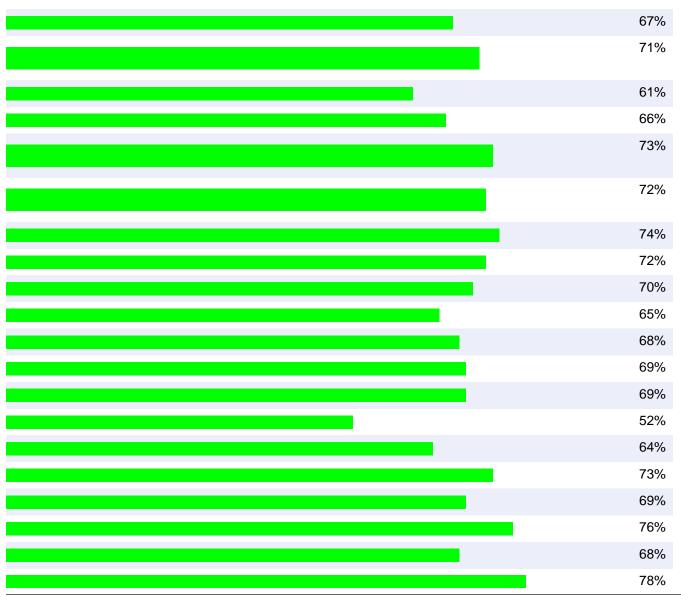
Page 96 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DESERT REGIONAL MEDICAL CENTER	PALM SPRINGS	CA
FRANCISCAN ST ANTHONY HEALTH - MICHIGAN CITY	MICHIGAN CITY	IN
BRAZOSPORT REGIONAL HEALTH SYSTEM	LAKE JACKSON	TX
GOODALL WITCHER HOSPITAL	CLIFTON	TX
UT SOUTHWESTERN UNIVERSITY HOSPITAL	DALLAS	TX
VHS BROWNSVILLE HOSPITAL COMPANY, LLC	BROWNSVILLE	TX
ST JOSEPH REGIONAL HEALTH CENTER	BRYAN	TX
RHEA MEDICAL CENTER	DAYTON	TN
REGIONAL HOSPITAL OF JACKSON	JACKSON	TN
SKYRIDGE MEDICAL CENTER	CLEVELAND	TN
ST FRANCIS HOSPITAL	MEMPHIS	TN
MCKENZIE REGIONAL HOSPITAL	MC KENZIE	TN
DEKALB REGIONAL MEDICAL CENTER	FORT PAYNE	AL
DREW MEMORIAL HOSPITAL	MONTICELLO	AR
CROCKETT HOSPITAL	LAWRENCEBURG	TN
PARKRIDGE MEDICAL CENTER	CHATTANOOGA	TN
HERITAGE MEDICAL CENTER	SHELBYVILLE	TN
EDWARD HOSPITAL	NAPERVILLE	IL
BAPTIST MEMORIAL HOSPITAL UNION CITY	UNION CITY	TN
GOLETA VALLEY COTTAGE HOSPITAL	SANTA BARBARA	CA

Page 97 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



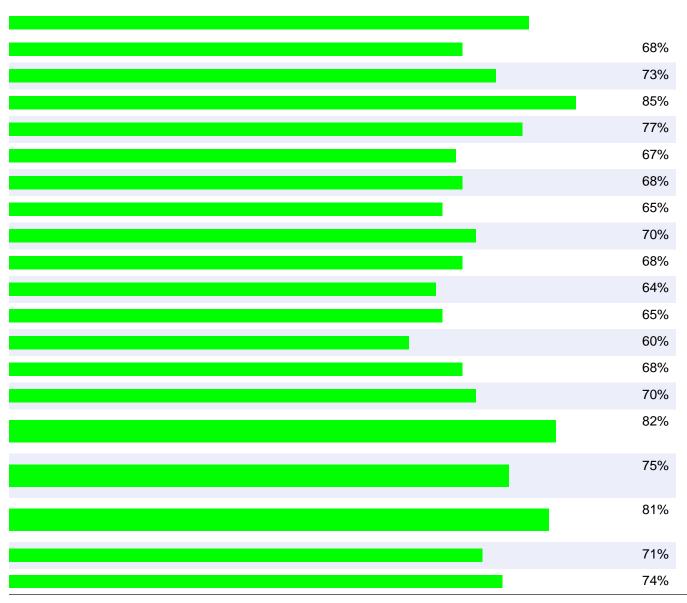
Page 98 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BEAUREGARD MEMORIAL HOSPITAL	DERIDDER	LA
HARDIN MEDICAL CENTER	SAVANNAH	TN
LOUISIANA HEART HOSPITAL	LACOMBE	LA
MAURY REGIONAL HOSPITAL	COLUMBIA	TN
DYERSBURG REGIONAL MEDICAL CENTER	DYERSBURG	TN
ATHENS REGIONAL MEDICAL CENTER	ATHENS	TN
GRANDVIEW MEDICAL CENTER	JASPER	TN
ST JOSEPHS MERCY HEALTH CENTER INC	HOT SPRINGS	AR
MCNAIRY REGIONAL HOSPITAL	SELMER	TN
ROANE MEDICAL CENTER	HARRIMAN	TN
FALLBROOK HOSPITAL	FALLBROOK	CA
RIDGECREST REGIONAL HOSPITAL	RIDGECREST	CA
DOCTORS MEDICAL CENTER	MODESTO	CA
SKYLINE MEDICAL CENTER	NASHVILLE	TN
AVERA DESMET MEMORIAL HOSPITAL - CAH	DE SMET	SD
MILBANK AREA HOSPITAL/AVERA HEALTH - CAH	MILBANK	SD
CUSTER REGIONAL HOSPITAL - CRITICAL ACCESS HOSP	CUSTER	SD
KAISER FOUNDATION HOSPITAL	SAN RAFAEL	CA
CLARK MEMORIAL HOSPITAL	JEFFERSONVILLE	IN

Page 99 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



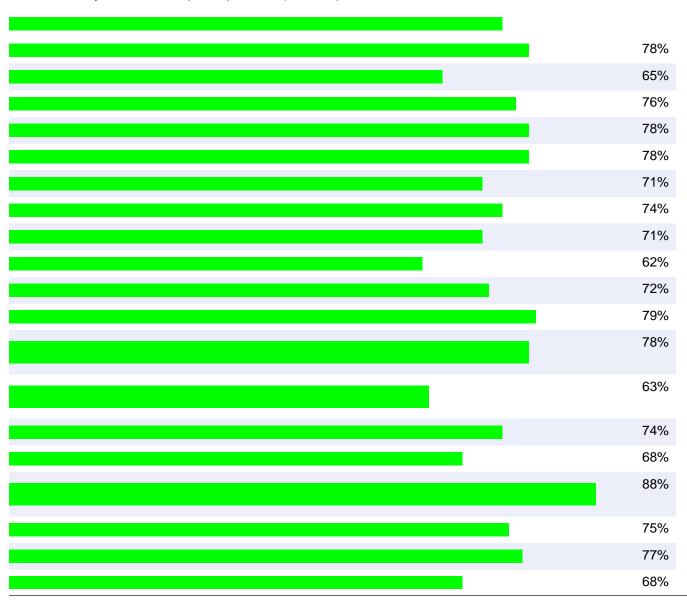
Page 100 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HEBER VALLEY MEDICAL CENTER	HEBER CITY	UT
MEMORIAL HOSPITAL LOS BANOS	LOS BANOS	CA
NORTH CYPRESS MEDICAL CENTER	CYPRESS	TX
METHODIST MANSFIELD MEDICAL CENTER	MANSFIELD	TX
EISENHOWER MEDICAL CENTER	RANCHO MIRAGE	CA
PALMETTO HEALTH BAPTIST	COLUMBIA	SC
PLACENTIA LINDA HOSPITAL	PLACENTIA	CA
FOOTHILL PRESBYTERIAN HOSPITAL	GLENDORA	CA
TUOMEY HEALTHCARE SYSTEM	SUMTER	SC
ANMED HEALTH	ANDERSON	SC
ST FRANCIS-DOWNTOWN	GREENVILLE	SC
KAISER FOUNDATION HOSPITAL-SANTA ROSA	SANTA ROSA	CA
BON SECOURS MARYVIEW MEDICAL CENTER	PORTSMOUTH	VA
PALMETTO HEALTH RICHLAND	COLUMBIA	SC
ADVOCATE SOUTH SUBURBAN HOSPITAL	HAZEL CREST	IL
SUTTER MATERNITY & SURGERY CENTER OF SANTA CRUZ	SANTA CRUZ	CA
CENTRA HEALTH, INC	LYNCHBURG	VA
BAKERSFIELD HEART HOSPITAL	BAKERSFIELD	CA
MOUNTAIN VIEW REGIONAL MEDICAL	NORTON	VA

Page 101 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 102 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

### CENTER

CANNON MEMORIAL HOSPITAL	PICKENS	SC
MIRIAM HOSPITAL	PROVIDENCE	RI
CENTINELA HOSPITAL MEDICAL CENTER	INGLEWOOD	CA
ST JOSEPH HEALTH SERVICES OF RI	NORTH PROVIDENCE	RI
KAISER FOUNDATION HOSPITAL MANTECA	MANTECA	CA
BON SECOURS - MEMORIAL REGIONAL MEDICAL	MECHANICSVILLE	VA
CARILION FRANKLIN MEMORIAL HOSPITAL	ROCKY MOUNT	VA
SOUTHERN VIRGINIA REGIONAL MEDICAL CENTER	EMPORIA	VA
FORBES REGIONAL HOSPITAL	MONROEVILLE	PA
ST LUKE'S MINERS MEMORIAL HOSPITAL	COALDALE	PA
MAIN LINE HOSPITAL PAOLI	PAOLI	PA
WYTHE COUNTY COMMUNITY HOSPITAL	WYTHEVILLE	VA
MOSES TAYLOR HOSPITAL	SCRANTON	PA
FRANK R HOWARD MEMORIAL HOSPITAL	WILLITS	CA
KANE COMMUNITY HOSPITAL	KANE	PA
DUBOIS REGIONAL MEDICAL CENTER	DUBOIS	PA
GRAND VIEW HOSPITAL	SELLERSVILLE	PA
J C BLAIR MEMORIAL HOSPITAL	HUNTINGDON	PA
BANNER IRONWOOD MEDICAL CENTER	SAN TAN VALLEY	AZ

Page 103 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



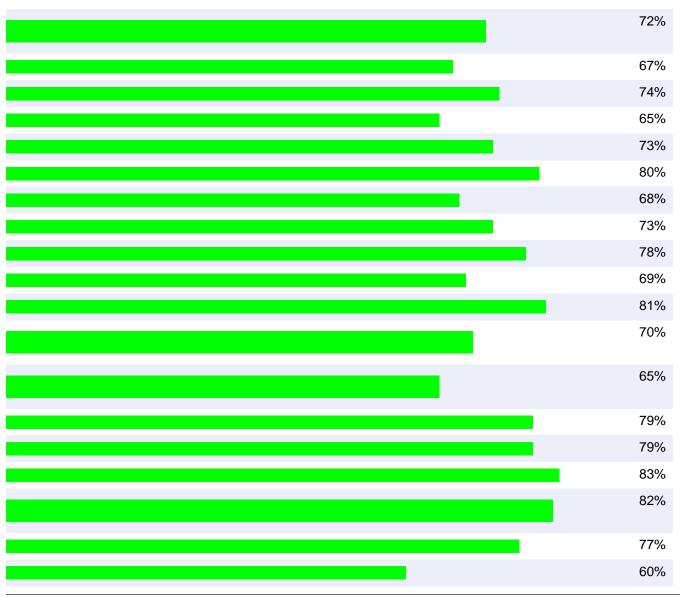
Page 104 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAMARITAN PACIFIC COMMUNITIES HOSPITAL	NEWPORT	OR
WELLMONT LONESOME PINE HOSPITAL	BIG STONE GAP	VA
LEWISGALE HOSPITAL PULASKI	PULASKI	VA
BAY AREA HOSPITAL	COOS BAY	OR
WILLAMETTE VALLEY MEDICAL CENTER	MCMINNVILLE	OR
PROVIDENCE NEWBERG MEDICAL CENTER	NEWBERG	OR
SAMARITAN ALBANY GENERAL HOSPITAL	ALBANY	OR
HENRICO DOCTORS' HOSPITAL	RICHMOND	VA
ISLAND HOSPITAL	ANACORTES	WA
SAINT CLARE HOSPITAL	LAKEWOOD	WA
ST JOHN OWASSO	OWASSO	OK
THE REGIONAL MEDICAL CENTER OF ACADIANA	LAFAYETTE	LA
OCHSNER MEDICAL CENTER - NORTHSHORE, LLC	SLIDELL	LA
MCKEE MEDICAL CENTER	LOVELAND	CO
VALLEY VIEW HOSPITAL ASSOCIATION	GLENWOOD SPRINGS	CO
PULLMAN REGIONAL HOSPITAL	PULLMAN	WA
THE HOSPITAL AT WESTLAKE MEDICAL CENTER	AUSTIN	TX
ST MARY'S MEDICAL CENTER	HUNTINGTON	WV
CITY HOSPITAL	MARTINSBURG	WV

Page 105 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 106 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

EASTERN OKLAHOMA MEDICAL CENTER	POTEAU	OK
JACKSON COUNTY MEMORIAL HOSPITAL	ALTUS	OK
JANE PHILLIPS MEDICAL CENTER	BARTLESVILLE	OK
GALION COMMUNITY HOSPITAL	GALION	ОН
MEDCENTRAL HEALTH SYSTEM SHELBY HOSPITAL	SHELBY	ОН
BLUFFTON HOSPITAL	BLUFFTON	ОН
ST FRANCIS HOSPITAL	CHARLESTON	WV
MERCY WILLARD HOSPITAL	WILLARD	ОН
HENRY COUNTY HOSPITAL, INC	NAPOLEON	ОН
TRINITY MEDICAL CENTER	BIRMINGHAM	AL
TRINITY BETTENDORF	BETTENDORF	IA
PRATTVILLE BAPTIST HOSPITAL	PRATTVILLE	AL
SOUTHWEST MEMORIAL HOSPITAL	CORTEZ	CO
WATERBURY HOSPITAL	WATERBURY	СТ
MEDICAL CENTER AT ELIZABETH PLACE	DAYTON	ОН
BRIDGEPORT HOSPITAL	BRIDGEPORT	СТ
BRYAN W WHITFIELD MEM HOSP INC	DEMOPOLIS	AL
GREENWICH HOSPITAL ASSOCIATION	GREENWICH	СТ
MOBILE INFIRMARY	MOBILE	AL
WINDHAM COMM MEM HOSP & HATCH HOSP	WILLIMANTIC	СТ

Page 107 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



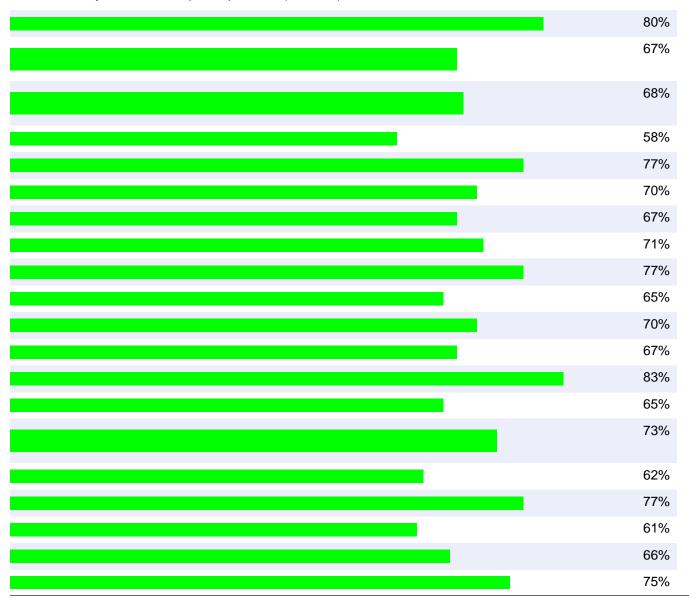
Page 108 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MERCY ST ANNE HOSPITAL	TOLEDO	ОН
MEDICAL WEST, AN AFFILIATE OF UAB HEALTH SYSTEM	BESSEMER	AL
SOUTHWEST GENERAL HEALTH CENTER	MIDDLEBURG HEIGHTS	ОН
ASHTABULA COUNTY MEDICAL CENTER	ASHTABULA	ОН
MEMORIAL HOSPITAL OF UNION COUNTY	MARYSVILLE	ОН
CHRISTIANA CARE HEALTH SERVICES, INC.	NEWARK	DE
EUCLID HOSPITAL	EUCLID	ОН
NANTICOKE MEMORIAL HOSPITAL	SEAFORD	DE
MERCY HOSPITAL FAIRFIELD	FAIRFIELD	ОН
HOLZER MEDICAL CENTER	GALLIPOLIS	ОН
GRAND LAKE HEALTH SYSTEM	SAINT MARYS	ОН
TULANE MEDICAL CENTER	NEW ORLEANS	LA
MEDICAL PARK HOSPITAL	WINSTON-SALEM	NC
HALIFAX HEALTH MEDICAL CENTER	DAYTONA BEACH	FL
NEW HANOVER REGIONAL MEDICAL CENTER	WILMINGTON	NC
MARIA PARHAM MEDICAL CENTER	HENDERSON	NC
NORTH BALDWIN INFIRMARY	BAY MINETTE	AL
HEALTH CENTRAL	OCOEE	FL
BAYFRONT MEDICAL CENTER INC	SAINT PETERSBURG	FL
WILSON MEDICAL CENTER	WILSON	NC

Page 109 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 110 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

VIDANT DUPLIN HOSPITAL	KENANSVILLE	NC
PELLA REGIONAL HEALTH CENTER	PELLA	IA
LEXINGTON MEMORIAL HOSPITAL INC	LEXINGTON	NC
PALM SPRINGS GENERAL HOSPITAL	HIALEAH	FL
THE MCDOWELL HOSPITAL	MARION	NC
ST VINCENT DUNN HOSPITAL INC	BEDFORD	IN
SCOTT COUNTY MEMORIAL HOSPITAL AKA SCOTT MEMORIAL	SCOTTSBURG	IN
WILKES REGIONAL MEDICAL CENTER	NORTH WILKESBORO	NC
BAPTIST MEDICAL CENTER SOUTH	MONTGOMERY	AL
MAHASKA HEALTH PARTNERSHIP	OSKALOOSA	IA
SOUTHEASTERN REGIONAL MEDICAL CENTER	LUMBERTON	NC
VIDANT MEDICAL CENTER	GREENVILLE	NC
GASTON MEMORIAL HOSPITAL	GASTONIA	NC
CAPE FEAR VALLEY MEDICAL CENTER	FAYETTEVILLE	NC
SARASOTA MEMORIAL HOSPITAL	SARASOTA	FL
MEMORIAL HERMANN SURGICAL HOSPITAL KINGWOOD	KINGWOOD	TX
MARGARET MARY COMMUNITY HOSPITAL INC	BATESVILLE	IN
ST MARKS MEDICAL CENTER	LA GRANGE	TX

Page 111 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



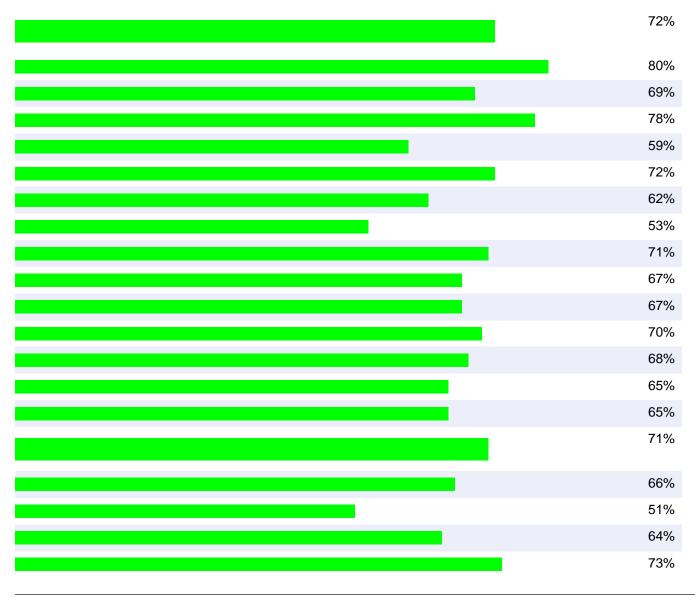
Page 112 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAPTIST MEDICAL CENTER BEACHES	JACKSONVILLE BEACH	FL
JACKSONVILLE MEDICAL CENTER	JACKSONVILLE	AL
PHELPS MEMORIAL HOSPITAL ASSN	SLEEPY HOLLOW	NY
BAPTIST MEDICAL CENTER - NASSAU	FERNANDINA BEACH	FL
ELLIS HOSPITAL	SCHENECTADY	NY
KENMORE MERCY HOSPITAL	KENMORE	NY
NY EYE AND EAR INFIRMARY	NEW YORK	NY
COLUMBIA MEMORIAL HOSPITAL	HUDSON	NY
EASTERN LONG ISLAND HOSPITAL	GREENPORT	NY
HUNTINGTON HOSPITAL	HUNTINGTON	NY
VASSAR BROTHERS MEDICAL CENTER	POUGHKEEPSIE	NY
LINCOLN COUNTY MEDICAL CENTER	RUIDOSO	NM
GILA REGIONAL MEDICAL CENTER	SILVER CITY	NM
PRESBYTERIAN ESPANOLA HOSPITAL	ESPANOLA	NM
SOUTHERN OCEAN MEDICAL CENTER	MANAHAWKIN	NJ
JERSEY SHORE UNIVERSITY MEDICAL CENTER	NEPTUNE	NJ
FRANKLIN MEDICAL CENTER	WINNSBORO	LA
BAYONNE HOSPITAL CENTER	BAYONNE	NJ
NEWARK BETH ISRAEL MEDICAL CENTER	NEWARK	NJ
ANDROSCOGGIN VALLEY HOSPITAL	BERLIN	NH

Page 113 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 114 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RAULERSON HOSPITAL	OKEECHOBEE	FL
ELLIOT HOSPITAL	MANCHESTER	NH
MENDOTA COMMUNITY HOSPITAL	MENDOTA	IL
ST LUCIE MEDICAL CENTER	PORT SAINT LUCIE	FL
MCPHERSON HOSPITAL INC	MCPHERSON	KS
MERCY REGIONAL HEALTH CENTER	MANHATTAN	KS
MEMORIAL HOSPITAL MIRAMAR	MIRAMAR	FL
WASHAKIE MEDICAL CENTER	WORLAND	WY
HEALTH CENTER NORTHWEST	KALISPELL	MT
COX MONETT HOSPITAL	MONETT	MO
SAINT LUKE'S EAST LEE'S SUMMIT	LEES SUMMIT	MO
HOSPITAL		
LEE'S SUMMIT MEDICAL CENTER	LEES SUMMIT	MO
HENDRY REGIONAL MEDICAL CENTER	CLEWISTON	FL
PLATTE COUNTY MEMORIAL HOSPITAL	WHEATLAND	WY
KANSAS CITY ORTHOPAEDIC INSTITUTE	LEAWOOD	KS
HAMILTON MEDICAL CENTER	DALTON	GA
HUTCHESON MEDICAL CENTER	FORT OGLETHORPE	GA
MOUNTAIN VIEW REGIONAL HOSPITAL	CASPER	WY
BOONE HOSPITAL CENTER	COLUMBIA	MO
BARNES JEWISH HOSPITAL	SAINT LOUIS	MO
BOTHWELL REGIONAL HEALTH CENTER	SEDALIA	MO

Page 115 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



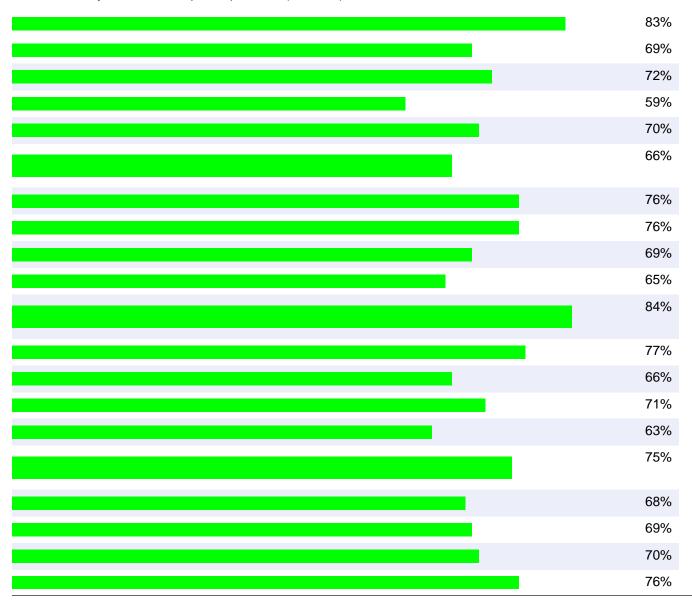
Page 116 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WAMEGO CITY HOSPITAL	WAMEGO	KS
RIVER OAKS HOSPITAL	JACKSON	MS
JOHN D ARCHBOLD MEMORIAL HOSPITAL	THOMASVILLE	GA
WILLIAMSON MEMORIAL HOSPITAL	WILLIAMSON	WV
GARDEN PARK MEDICAL CENTER	GULFPORT	MS
SOUTHWEST MS REGIONAL MEDICAL CENTER	MCCOMB	MS
WESLEY MEDICAL CENTER	HATTIESBURG	MS
PIEDMONT HOSPITAL	ATLANTA	GA
WAYNE GENERAL HOSPITAL	WAYNESBORO	MS
DODGE COUNTY HOSPITAL	EASTMAN	GA
NEOSHO MEMORIAL REGIONAL MEDICAL CENTER	CHANUTE	KS
WAUPUN MEM HSPTL	WAUPUN	WI
ATLANTA MEDICAL CENTER	ATLANTA	GA
SOUTH GEORGIA MEDICAL CENTER	VALDOSTA	GA
MOREHOUSE GENERAL HOSPITAL	BASTROP	LA
ST DOMINIC-JACKSON MEMORIAL HOSPITAL	JACKSON	MS
WELLSTAR COBB HOSPITAL	AUSTELL	GA
COLISEUM MEDICAL CENTER	MACON	GA
DOCTORS HOSPITAL	AUGUSTA	GA
EAST ALABAMA MEDICAL CENTER AND SNF	OPELIKA	AL

Page 117 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 118 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RIVER REGION HEALTH SYSTEM	VICKSBURG	MS
GILMORE MEMORIAL HOSPITAL	AMORY	MS
COLISEUM NORTHSIDE HOSPITAL	MACON	GA
GRENADA LAKE MEDICAL CENTER	GRENADA	MS
DEKALB MEDICAL CENTER AT HILLANDALE	LITHONIA	GA
CUYUNA REGIONAL MEDICAL CENTER	CROSBY	MN
MEADOWVIEW REGIONAL MEDICAL CENTER	MAYSVILLE	KY
MINNIE HAMILTON HEALTH CARE CENTER	GRANTSVILLE	WV
WINDOM AREA HOSPITAL	WINDOM	MN
OPELOUSAS GENERAL HEALTH SYSTEM	OPELOUSAS	LA
RIVERWOOD HEALTHCARE CENTER	AITKIN	MN
COMMUNITY HOSPITAL	MUNSTER	IN
PHILLIPS EYE INSTITUTE	MINNEAPOLIS	MN
VIRGINIA REGIONAL MEDICAL CENTER	VIRGINIA	MN
NORTHFIELD HOSPITAL	NORTHFIELD	MN
MAUI MEMORIAL MEDICAL CENTER	WAILUKU	HI
WITHAM HEALTH SERVICES	LEBANON	IN
ALLEGAN GENERAL HOSPITAL	ALLEGAN	MI
CLINTON MEMORIAL HOSPITAL	SAINT JOHNS	MI
MAJOR HOSPITAL	SHELBYVILLE	IN

Page 119 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 120 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SOUTHEAST MICHIGAN SURGICAL HOSPITAL	WARREN	MI
ST JOHN HOSPITAL AND MEDICAL CENTER	DETROIT	MI
SPECTRUM HEALTH GERBER MEMORIAL	FREMONT	MI
ALLEGIANCE HEALTH	JACKSON	MI
COMMUNITY HEALTH CENTER OF BRANCH COUNTY	COLDWATER	MI
OAKWOOD HOSPITAL AND MEDICAL CENTER	DEARBORN	MI
ST LUKES WOOD RIVER MEDICAL CENTER	KETCHUM	ID
SPECTRUM HEALTH ZEELAND COMMUNITY HOSPITAL	ZEELAND	MI
HARRISON MEMORIAL HOSPITAL	CYNTHIANA	KY
BONNER GENERAL HOSPITAL	SANDPOINT	ID
GRAHAM HOSPITAL ASSOCIATION	CANTON	IL
PROVENA ST JOSEPH MEDICAL CENTER	JOLIET	IL
LAHEY CLINIC HOSPITAL	BURLINGTON	MA
BATON ROUGE GENERAL MEDICAL CENTER	BATON ROUGE	LA
BRIGHAM AND WOMEN'S HOSPITAL	BOSTON	MA
SAINT JOSEPH'S REGIONAL MEDICAL CENTER - PLYMOUTH	PLYMOUTH	IN
NEWTON-WELLESLEY HOSPITAL	NEWTON	MA
NASHOBA VALLEY MEDICAL CENTER	AYER	MA

Page 121 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 122 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAINTS MEDICAL CENTER INC	LOWELL	MA
CLARK REGIONAL MEDICAL CENTER	WINCHESTER	KY
ANNA JAQUES HOSPITAL	NEWBURYPORT	MA
STURDY MEMORIAL HOSPITAL	ATTLEBORO	MA
MOUNT AUBURN HOSPITAL	CAMBRIDGE	MA
LAUREL REGIONAL MEDICAL CENTER	LAUREL	MD
MEMORIAL HOSPITAL AT EASTON	EASTON	MD
CARROLL HOSPITAL CENTER	WESTMINSTER	MD
VERDE VALLEY MEDICAL CENTER	COTTONWOOD	AZ
CHESTER RIVER HOSPITAL CENTER	CHESTERTOWN	MD
MEDSTAR SAINT MARY'S HOSPITAL	LEONARDTOWN	MD
CRITTENDEN HEALTH SYSTEM	MARION	KY
CARONDELET ST MARYS HOSPITAL	TUCSON	AZ
OUR LADY OF THE LAKE REGIONAL MEDICAL CENTER	BATON ROUGE	LA
WESTERN BAPTIST HOSPITAL	PADUCAH	KY
PENOBSCOT BAY MEDICAL CENTER	ROCKPORT	ME
MAINE COAST MEMORIAL HOSPITAL	ELLSWORTH	ME
METROSOUTH MEDICAL CENTER	BLUE ISLAND	IL
ROCKCASTLE REG HOSPITAL & RESPIRATORY CARE CTR	MOUNT VERNON	KY
MID COAST HOSPITAL	BRUNSWICK	ME

Page 123 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 124 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MAYO CLINIC HEALTH SYSTEM EAU CLAIRE HOSPITAL	EAU CLAIRE	WI
PARKWAY REGIONAL HOSPITAL	FULTON	KY
PROVENA ST MARYS HOSPITAL	KANKAKEE	IL
MERCY HOSPITAL AND MEDICAL CENTER	CHICAGO	IL
KENTUCKY RIVER MEDICAL CENTER	JACKSON	KY
REID HOSPITAL & HEALTH CARE SERVICES	RICHMOND	IN
CHRISTUS ST PATRICK HOSPITAL	LAKE CHARLES	LA
LITTLE COMPANY OF MARY HOSPITAL	EVERGREEN PARK	IL
SOUTH SHORE HOSPITAL	CHICAGO	IL
SARAH BUSH LINCOLN HEALTH CENTER	MATTOON	IL
ST MARY MEDICAL CENTER INC	HOBART	IN
SIERRA VISTA REGIONAL HEALTH CENTER INC	SIERRA VISTA	AZ
IU HEALTH GOSHEN HOSPITAL	GOSHEN	IN
BAPTIST HEALTH MEDICSL CENTER- ARKADELPHIA	ARKADELPHIA	AR
CHRISTUS ST CATHERINE HOSPITAL	KATY	TX
SCOTTSDALE HEALTHCARE-OSBORN MEDICAL CENTER	SCOTTSDALE	AZ
KELL WEST REGIONAL HOSPITAL	WICHITA FALLS	TX
TEXAS ORTHOPEDIC HOSPITAL	HOUSTON	TX
CORPUS CHRISTI MEDICAL CENTER,THE	CORPUS CHRISTI	TX

Page 125 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 126 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO	PLANO	TX
GROSSMONT HOSPITAL	LA MESA	CA
CENTENNIAL MEDICAL CENTER	FRISCO	TX
RIO GRANDE REGIONAL HOSPITAL	MCALLEN	TX
LAMB HEALTHCARE CENTER	LITTLEFIELD	TX
SIERRA MEDICAL CENTER	EL PASO	TX
PARK PLAZA HOSPITAL	HOUSTON	TX
SIERRA PROVIDENCE EAST MEDICAL CENTER	EL PASO	TX
CARE REGIONAL MEDICAL CENTER	ARANSAS PASS	TX
PINE CREEK MEDICAL CENTER LLP	DALLAS	TX
OHIO COUNTY HOSPITAL	HARTFORD	KY
CUERO COMMUNITY HOSPITAL	CUERO	TX
SEYMOUR HOSPITAL	SEYMOUR	TX
MEDICAL CENTER ENTERPRISE	ENTERPRISE	AL
EAST TEXAS MEDICAL CENTER CROCKETT	CROCKETT	TX
ROLLINS BROOK COMMUNITY HOSPITAL	LAMPASAS	TX
COMMUNITY AND MISSION HOSPITAL OF HUNTINGTON PARK	HUNTINGTON PARK	CA
SAN ANTONIO COMMUNITY HOSPITAL	UPLAND	CA
SHARP MEMORIAL HOSPITAL	SAN DIEGO	CA
SUTTER SOLANO MEDICAL CENTER	VALLEJO	CA

Page 127 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 128 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST DAVIDS MEDICAL CENTER	AUSTIN	TX
METHODIST WEST HOUSTON HOSPITAL	HOUSTON	TX
CRENSHAW COMMUNITY HOSPITAL	LUVERNE	AL
WEDOWEE HOSPITAL	WEDOWEE	AL
UNIVERSITY OF ALABAMA HOSPITAL	BIRMINGHAM	AL
COMMUNITY HOSPITAL INC	TALLASSEE	AL
BIBB MEDICAL CENTER	CENTREVILLE	AL
LAWRENCE MEDICAL CENTER	MOULTON	AL
SOUTH BALDWIN REGIONAL MEDICAL CENTER	FOLEY	AL
UNIV OF SOUTH ALABAMA MEDICAL CENTER	MOBILE	AL
PROVIDENCE HOSPITAL	MOBILE	AL
D C H REGIONAL MEDICAL CENTER	TUSCALOOSA	AL
TROY REGIONAL MEDICAL CENTER	TROY	AL
CRESTWOOD MEDICAL CENTER	HUNTSVILLE	AL
FAIRBANKS MEMORIAL HOSPITAL	FAIRBANKS	AK
MARYVALE HOSPITAL	PHOENIX	AZ
PAYSON REGIONAL MEDICAL CENTER	PAYSON	AZ
MT GRAHAM REGIONAL MEDICAL CENTER	SAFFORD	AZ
WESTERN ARIZONA REGIONAL MEDICAL CTR	BULLHEAD CITY	AZ

Page 129 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 130 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

### CTR

MERCY GILBERT MEDICAL CENTER	GILBERT	AZ
MOUNTAIN VISTA MEDICAL CENTER, LP	MESA	AZ
CHAMBERS MEMORIAL HOSPITAL	DANVILLE	AR
WHITE COUNTY MEDICAL CENTER	SEARCY	AR
CRITTENDEN MEMORIAL HOSPITAL	WEST MEMPHIS	AR
JEFFERSON REGIONAL MEDICAL CENTER	PINE BLUFF	AR
NATIONAL PARK MEDICAL CENTER	HOT SPRINGS	AR
HARRIS HOSPITAL	NEWPORT	AR
ST VINCENT MEDICAL CENTER/NORTH	SHERWOOD	AR
ENLOE MEDICAL CENTER	CHICO	CA
KAISER FOUNDATION HOSPITAL-SANTA CLARA	SANTA CLARA	CA
SCRIPPS MERCY HOSPITAL	SAN DIEGO	CA
ST JOSEPHS MED CENTER OF STOCKTON	STOCKTON	CA
SAINT AGNES MEDICAL CENTER	FRESNO	CA
RIDEOUT MEMORIAL HOSPITAL	MARYSVILLE	CA
HOLLYWOOD COMMUNITY HOSPITAL OF HOLLYWOOD	HOLLYWOOD	CA
KAISER FOUNDATION HOSPITAL - DOWNEY	DOWNEY	CA
SIERRA NEVADA MEMORIAL HOSPITAL	GRASS VALLEY	CA
SHARP CHULA VISTA MEDICAL CENTER	CHULA VISTA	CA

Page 131 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 132 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HI-DESERT MEDICAL CENTER LOMA LINDA UNIVERSITY MEDICAL CENTER LOMA LINDA CA HUNTINGTON MEMORIAL HOSPITAL PASADENA CLOVIS COMMUNITY MEDICAL CENTER CLOVIS CA JOHN MUIR MEDICAL CENTER - CONCORD CAMPUS SCRIPPS MEMORIAL HOSPITAL - ENCINITAS SCRIPPS MEMORIAL HOSPITAL - ENCINITAS LOMA LINC KAISER FOUNDATION HOSPITAL - REDWOOD CITY LOS ALAMITOS MEDICAL CENTER LOS ALAMITOS MEMORIAL MEDICAL CENTER MODESTO CA KAISER FOUNDATION HOSPITAL ANAHEIM KAISER FOUNDATION HOSPITAL ANAHEIM MISSION COMMUNITY HOSPITAL - PANORAMA KAISER FOUNDATION HOSPITAL - PARORAMA KAISER FOUNDATIO			
HUNTINGTON MEMORIAL HOSPITAL  CLOVIS COMMUNITY MEDICAL CENTER  JOHN MUIR MEDICAL CENTER - CONCORD  CAMPUS  SCRIPPS MEMORIAL HOSPITAL - ENCINITAS  SCRIPPS MEMORIAL HOSPITAL - ENCINITAS  INC  KAISER FOUNDATION HOSPITAL -  REDWOOD CITY  LOS ALAMITOS MEDICAL CENTER  MODESTO  CA  KAISER FOUNDATION HOSPITAL ANAHEIM  KAISER FOUNDATION HOSPITAL ANAHEIM  KAISER FOUNDATION HOSPITAL ANAHEIM  KAISER FOUNDATION HOSPITAL  TWIN CITIES COMMUNITY HOSPITAL  PANORAMA  KAISER FOUNDATION HOSPITAL -  PESNO  CA	HI-DESERT MEDICAL CENTER	JOSHUA TREE	CA
CLOVIS COMMUNITY MEDICAL CENTER  JOHN MUIR MEDICAL CENTER - CONCORD  CAMPUS  SCRIPPS MEMORIAL HOSPITAL - ENCINITAS  SCRIPPS MEMORIAL HOSPITAL - ENCINITAS  JOHN F KENNEDY MEMORIAL HOSPITAL, INDIO  KAISER FOUNDATION HOSPITAL - REDWOOD CITY  LOS ALAMITOS MEDICAL CENTER  MODESTO  CA  TRI-CITY REGIONAL MEDICAL CENTER  HAWAIIAN GARDENS  CA  KAISER FOUNDATION HOSPITAL ANAHEIM  TWIN CITIES COMMUNITY HOSPITAL  MISSION COMMUNITY HOSPITAL - PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO  FRESNO  CA  CA  CA  CA  CA  CA  CA  CA  CA  C	LOMA LINDA UNIVERSITY MEDICAL CENTER	LOMA LINDA	CA
JOHN MUIR MEDICAL CENTER - CONCORD CONCORD CA CAMPUS  SCRIPPS MEMORIAL HOSPITAL - ENCINITAS ENCINITAS CA  JOHN F KENNEDY MEMORIAL HOSPITAL, INDIO CA INC KAISER FOUNDATION HOSPITAL - REDWOOD CITY CA REDWOOD CITY LOS ALAMITOS MEDICAL CENTER LOS ALAMITOS CA MEMORIAL MEDICAL CENTER MODESTO CA TRI-CITY REGIONAL MEDICAL CENTER HAWAIIAN GARDENS CA KAISER FOUNDATION HOSPITAL ANAHEIM ANAHEIM CA TWIN CITIES COMMUNITY HOSPITAL TEMPLETON CA MISSION COMMUNITY HOSPITAL PANORAMA KAISER FOUNDATION HOSPITAL - PANORAMA CITY CA PANORAMA KAISER FOUNDATION HOSPITAL - FRESNO FRESNO CA	HUNTINGTON MEMORIAL HOSPITAL	PASADENA	CA
CAMPUS SCRIPPS MEMORIAL HOSPITAL - ENCINITAS ENCINITAS CA  JOHN F KENNEDY MEMORIAL HOSPITAL, INDIO CA INC  KAISER FOUNDATION HOSPITAL - REDWOOD CITY CA REDWOOD CITY  LOS ALAMITOS MEDICAL CENTER LOS ALAMITOS CA  MEMORIAL MEDICAL CENTER MODESTO CA  TRI-CITY REGIONAL MEDICAL CENTER HAWAIIAN GARDENS CA  KAISER FOUNDATION HOSPITAL ANAHEIM ANAHEIM CA  TWIN CITIES COMMUNITY HOSPITAL TEMPLETON CA  MISSION COMMUNITY HOSPITAL PANORAMA CITY CA PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO FRESNO CA	CLOVIS COMMUNITY MEDICAL CENTER	CLOVIS	CA
JOHN F KENNEDY MEMORIAL HOSPITAL, INDIO  KAISER FOUNDATION HOSPITAL - REDWOOD CITY  LOS ALAMITOS MEDICAL CENTER  LOS ALAMITOS MEDICAL CENTER  MODESTO  CA  TRI-CITY REGIONAL MEDICAL CENTER  HAWAIIAN GARDENS  CA  KAISER FOUNDATION HOSPITAL ANAHEIM  TWIN CITIES COMMUNITY HOSPITAL  MISSION COMMUNITY HOSPITAL - PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO  FRESNO  CA  CA  CA  CA  CA  CA  CA  CA  CA  C		CONCORD	CA
INC  KAISER FOUNDATION HOSPITAL - REDWOOD CITY  LOS ALAMITOS MEDICAL CENTER  LOS ALAMITOS  MEMORIAL MEDICAL CENTER  MODESTO  CA  TRI-CITY REGIONAL MEDICAL CENTER  HAWAIIAN GARDENS  CA  KAISER FOUNDATION HOSPITAL ANAHEIM  TEMPLETON  CA  MISSION COMMUNITY HOSPITAL - PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO  FRESNO  CA  CA  CA  CA  CA  CA  CA  CA  CA  C	SCRIPPS MEMORIAL HOSPITAL - ENCINITAS	ENCINITAS	CA
REDWOOD CITY  LOS ALAMITOS MEDICAL CENTER  LOS ALAMITOS  CA  MEMORIAL MEDICAL CENTER  MODESTO  CA  TRI-CITY REGIONAL MEDICAL CENTER  HAWAIIAN GARDENS  CA  KAISER FOUNDATION HOSPITAL ANAHEIM  ANAHEIM  CA  TWIN CITIES COMMUNITY HOSPITAL  MISSION COMMUNITY HOSPITAL -  PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO  FRESNO  CA  CA	'	INDIO	CA
MEMORIAL MEDICAL CENTER MODESTO CA  TRI-CITY REGIONAL MEDICAL CENTER HAWAIIAN GARDENS CA  KAISER FOUNDATION HOSPITAL ANAHEIM ANAHEIM CA  TWIN CITIES COMMUNITY HOSPITAL TEMPLETON CA  MISSION COMMUNITY HOSPITAL - PANORAMA CITY CA  PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO FRESNO CA		REDWOOD CITY	CA
TRI-CITY REGIONAL MEDICAL CENTER HAWAIIAN GARDENS CA  KAISER FOUNDATION HOSPITAL ANAHEIM ANAHEIM CA  TWIN CITIES COMMUNITY HOSPITAL TEMPLETON CA  MISSION COMMUNITY HOSPITAL - PANORAMA CITY CA  PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO FRESNO CA	LOS ALAMITOS MEDICAL CENTER	LOS ALAMITOS	CA
KAISER FOUNDATION HOSPITAL ANAHEIM ANAHEIM CA  TWIN CITIES COMMUNITY HOSPITAL TEMPLETON CA  MISSION COMMUNITY HOSPITAL - PANORAMA CITY CA  PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO FRESNO CA	MEMORIAL MEDICAL CENTER	MODESTO	CA
TWIN CITIES COMMUNITY HOSPITAL TEMPLETON CA  MISSION COMMUNITY HOSPITAL - PANORAMA CITY CA  PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO FRESNO CA	TRI-CITY REGIONAL MEDICAL CENTER	HAWAIIAN GARDENS	CA
MISSION COMMUNITY HOSPITAL - PANORAMA CITY CA PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO FRESNO CA	KAISER FOUNDATION HOSPITAL ANAHEIM	ANAHEIM	CA
PANORAMA  KAISER FOUNDATION HOSPITAL - FRESNO FRESNO CA	TWIN CITIES COMMUNITY HOSPITAL	TEMPLETON	CA
		PANORAMA CITY	CA
KAISER FOUNDATION HOSPITAL - BALDWIN BALDWIN PARK CA	KAISER FOUNDATION HOSPITAL - FRESNO	FRESNO	CA
PARK		BALDWIN PARK	CA
MONTCLAIR HOSPITAL MEDICAL CENTER MONTCLAIR CA	MONTCLAIR HOSPITAL MEDICAL CENTER	MONTCLAIR	CA
KAISER FOUNDATION HOSPITAL - VACAVILLE CA VACAVILLE		VACAVILLE	CA

Page 133 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 134 of 480 01/08/2013

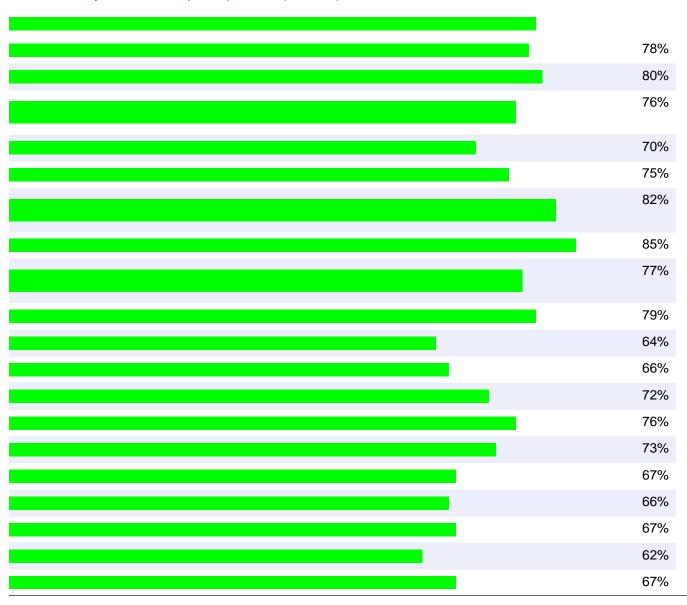
Based on Survey of Patients' Hospital Experiences (HCAHPS)

### VACAVILLE

LONGMONT UNITED HOSPITAL	LONGMONT	CO
POUDRE VALLEY HOSPITAL	FORT COLLINS	CO
UNIVERSITY OF COLORADO HOSPITAL ANSCHUTZ INPATIENT	AURORA	СО
DELTA COUNTY MEMORIAL HOSPITAL	DELTA	CO
VAIL VALLEY MEDICAL CENTER	VAIL	CO
CENTURA HEALTH-AVISTA ADVENTIST HOSPITAL	LOUISVILLE	CO
MEDICAL CENTER OF THE ROCKIES	LOVELAND	CO
HEART OF THE ROCKIES REGIONAL MEDICAL CENTER	SALIDA	CO
ASPEN VALLEY HOSPITAL	ASPEN	CO
LAWRENCE & MEMORIAL HOSPITAL	NEW LONDON	CT
ROCKVILLE GENERAL HOSPITAL	ROCKVILLE	СТ
NEW MILFORD HOSPITAL	NEW MILFORD	СТ
MIDDLESEX HOSPITAL	MIDDLETOWN	СТ
DANBURY HOSPITAL	DANBURY	СТ
NORWALK HOSPITAL ASSOCIATION	NORWALK	СТ
SHANDS JACKSONVILLE MEDICAL CENTER	JACKSONVILLE	FL
UNIVERSITY OF MIAMI HOSPITAL	MIAMI	FL
NAPLES COMMUNITY HOSPITAL	NAPLES	FL
HOLMES REGIONAL MEDICAL CENTER	MELBOURNE	FL

Page 135 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 136 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTH SHORE MEDICAL CENTER	MIAMI	FL
WINTER HAVEN HOSPITAL	WINTER HAVEN	FL
MORTON PLANT NORTH BAY HOSPITAL	NEW PORT RICHEY	FL
ST ANTHONY'S HOSPITAL	SAINT PETERSBURG	FL
FLORIDA HOSPITAL MEMORIAL MEDICAL CENTER	DAYTONA BEACH	FL
BAPTIST HOSPITAL	PENSACOLA	FL
OSCEOLA REGIONAL MEDICAL CENTER	KISSIMMEE	FL
PALMS OF PASADENA HOSPITAL	SAINT PETERSBURG	FL
AVENTURA HOSPITAL AND MEDICAL CENTER	AVENTURA	FL
DOCTORS HOSPITAL OF SARASOTA	SARASOTA	FL
CAPE CANAVERAL HOSPITAL	COCOA BEACH	FL
PALMETTO GENERAL HOSPITAL	HIALEAH	FL
WEST FLORIDA HOSPITAL	PENSACOLA	FL
BRANDON REGIONAL HOSPITAL	BRANDON	FL
TOWN & COUNTRY HOSPITAL	TAMPA	FL
GULF BREEZE HOSPITAL	GULF BREEZE	FL
PALMS WEST HOSPITAL	LOXAHATCHEE	FL
MEMORIAL HOSPITAL WEST	PEMBROKE PINES	FL
SACRED HEART HOSPITAL ON THE EMERALD COAST	MIRAMAR BEACH	FL

Page 137 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 138 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

### **EMERALD COAST**

FISHERMEN'S HOSPITAL	MARATHON	FL
WEST GEORGIA MEDICAL CENTER	LAGRANGE	GA
NEWTON MEDICAL CENTER	COVINGTON	GA
UNIVERSITY HOSPITAL	AUGUSTA	GA
MEMORIAL HEALTH UNIV MED CEN, INC	SAVANNAH	GA
TRINITY HOSPITAL OF AUGUSTA	AUGUSTA	GA
HOUSTON MEDICAL CENTER	WARNER ROBINS	GA
DEKALB MEDICAL CENTER	DECATUR	GA
EMANUEL MEDICAL CENTER	SWAINSBORO	GA
BERRIEN COUNTY HOSPITAL	NASHVILLE	GA
BURKE MEDICAL CENTER	WAYNESBORO	GA
NORTHSIDE HOSPITAL	ATLANTA	GA
PHOEBE NORTH	ALBANY	GA
DOCTORS HOSPITAL	COLUMBUS	GA
DONALSONVILLE HOSPITAL INC	DONALSONVILLE	GA
PIEDMONT MOUNTAINSIDE HOSPITAL INC	JASPER	GA
KAISER FOUNDATION HOSPITAL	HONOLULU	HI
WILCOX MEMORIAL HOSPITAL	LIHUE	HI
PALI MOMI MEDICAL CENTER	AIEA	HI
MOUNTAIN VIEW HOSPITAL	IDAHO FALLS	ID
HERRIN HOSPITAL	HERRIN	IL

Page 139 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 140 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KATHERINE SHAW BETHEA HOSPITAL	DIXON	IL
SHELBY MEMORIAL HOSPITAL	SHELBYVILLE	IL
ADVOCATE TRINITY HOSPITAL	CHICAGO	IL
VISTA MEDICAL CENTER EAST	WAUKEGAN	IL
MORRIS HOSPITAL & HEALTHCARE CENTERS	MORRIS	IL
THOREK MEMORIAL HOSPITAL	CHICAGO	IL
HINSDALE HOSPITAL	HINSDALE	IL
BROMENN HEALTHCARE	NORMAL	IL
LAKE FOREST HOSPITAL	LAKE FOREST	IL
PROVENA MERCY MEDICAL CENTER	AURORA	IL
CENTEGRA HEALTH SYSTEM - WOODSTOCK HOSPITAL	WOODSTOCK	IL
MEMORIAL HOSPITAL	BELLEVILLE	IL
SWEDISH AMERICAN HOSPITAL	ROCKFORD	IL
ADVOCATE GOOD SAMARITAN HOSPITAL	DOWNERS GROVE	IL
ADVOCATE GOOD SHEPHERD HOSPITAL	BARRINGTON	IL
SAINT JOSEPH REGIONAL MEDICAL CENTER	MISHAWAKA	IN
LUTHERAN HOSPITAL OF INDIANA	FORT WAYNE	IN
WILLIAM N WISHARD MEMORIAL HOSPITAL	INDIANAPOLIS	IN
HENRY COUNTY MEMORIAL HOSPITAL	NEW CASTLE	IN

Page 141 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 142 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FLOYD MEMORIAL HOSPITAL AND HEALTH SERVICES	NEW ALBANY	IN
DEARBORN COUNTY HOSPITAL	LAWRENCEBURG	IN
COMMUNITY HOSPITAL OF ANDERSON AND MADISON COUNTY	ANDERSON	IN
WESTVIEW HOSPITAL	INDIANAPOLIS	IN
ST VINCENT CARMEL HOSPITAL INC	CARMEL	IN
IU HEALTH WEST HOSPITAL	AVON	IN
FRANCISCAN PHYSICIANS HOSPITAL LLC	MUNSTER	IN
ORTHOPAEDIC HOSPITAL AT PARKVIEW NORTH LLC	FORT WAYNE	IN
UNITY MEDICAL AND SURGICAL HOSPITAL	MISHAWAKA	IN
ST VINCENT FRANKFORT HOSPITAL INC	FRANKFORT	IN
JAY COUNTY HOSPITAL	PORTLAND	IN
PARKVIEW LAGRANGE HOSPITAL	LAGRANGE	IN
SULLIVAN COUNTY COMMUNITY HOSPITAL	SULLIVAN	IN
LAKES REGIONAL HEALTHCARE	SPIRIT LAKE	IA
WAVERLY HEALTH CENTER	WAVERLY	IA
SIOUX CENTER COMMUNITY HOSPITAL & HEALTH CENTER	SIOUX CENTER	IA
FLOYD COUNTY MEMORIAL HOSPITAL	CHARLES CITY	IA
FLOYD VALLEY HOSPITAL	LE MARS	IA

Page 143 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 144 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MYRTUE MEDICAL CENTER	HARLAN	IA
MERCY HOSPITAL INDEPENDENCE	INDEPENDENCE	KS
SHAWNEE MISSION MEDICAL CENTER	SHAWNEE MISSION	KS
BOB WILSON MEMORIAL GRANT COUNTY HOSPITAL	ULYSSES	KS
MEMORIAL HOSPITAL	ABILENE	KS
ST ELIZABETH FT THOMAS	FORT THOMAS	KY
KING'S DAUGHTERS' MEDICAL CENTER	ASHLAND	KY
PINEVILLE COMMUNITY HOSPITAL	PINEVILLE	KY
METHODIST HOSPITAL	HENDERSON	KY
NORTON HOSPITALS, INC	LOUISVILLE	KY
REGIONAL MEDICAL CENTER OF HOPKINS COUNTY	MADISONVILLE	KY
GEORGETOWN COMMUNITY HOSPITAL	GEORGETOWN	KY
LOURDES HOSPITAL	PADUCAH	KY
GREENVIEW REGIONAL HOSPITAL	BOWLING GREEN	KY
FRANKFORT REGIONAL MEDICAL CENTER	FRANKFORT	KY
CHRISTUS ST FRANCES CABRINI HOSPITAL	ALEXANDRIA	LA
SLIDELL MEMORIAL HOSPITAL	SLIDELL	LA
CHRISTUS SCHUMPERT HEALTH SYSTEM	SHREVEPORT	LA
LAKE CHARLES MEMORIAL HOSPITAL	LAKE CHARLES	LA
NORTHERN LOUISIANA MEDICAL CENTER	RUSTON	LA

Page 145 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 146 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WINN PARISH MEDICAL CENTER	WINNFIELD	LA
LSU HEALTH SCIENCES CENTER - SHREVEPORT	SHREVEPORT	LA
LEONARD J CHABERT MEDICAL CENTER	HOUMA	LA
MILES MEMORIAL HOSPITAL (LINCOLN COUNTY HEALTHCARE	DAMARISCOTTA	ME
HOULTON REGIONAL HOSPITAL	HOULTON	ME
WALDO COUNTY GENERAL HOSPITAL	BELFAST	ME
MERCY MEDICAL CENTER INC	BALTIMORE	MD
JOHNS HOPKINS HOSPITAL, THE	BALTIMORE	MD
SAINT AGNES HOSPITAL	BALTIMORE	MD
GARRETT COUNTY MEMORIAL HOSPITAL	OAKLAND	MD
SUBURBAN HOSPITAL	BETHESDA	MD
MARYLAND GENERAL HOSPITAL	BALTIMORE	MD
GREATER BALTIMORE MEDICAL CENTER	BALTIMORE	MD
DOCTORS' COMMUNITY HOSPITAL	LANHAM	MD
MEDSTAR GOOD SAMARITAN HOSPITAL	BALTIMORE	MD
HEALTHALLIANCE HOSPITALS, INC	LEOMINSTER	MA
CAPE COD HOSPITAL	HYANNIS	MA
SAINT ANNE'S HOSPITAL	FALL RIVER	MA
BERKSHIRE MEDICAL CENTER INC	PITTSFIELD	MA
NORTH ADAMS REGIONAL HOSPITAL	NORTH ADAMS	MA

Page 147 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 148 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SIGNATURE HEALTHCARE BROCKTON HOSPITAL	BROCKTON	MA
JORDAN HOSPITAL INC	PLYMOUTH	MA
LOWELL GENERAL HOSPITAL	LOWELL	MA
HALLMARK HEALTH SYSTEM	MELROSE	MA
MASSACHUSETTS GENERAL HOSPITAL	BOSTON	MA
SOUTHCOAST HOSPITAL GROUP, INC	FALL RIVER	MA
BAYSTATE MEDICAL CENTER	SPRINGFIELD	MA
TUFTS MEDICAL CENTER	BOSTON	MA
NORWOOD HOSPITAL	NORWOOD	MA
METROWEST MEDICAL CENTER	FRAMINGHAM	MA
HENRY FORD HOSPITAL	DETROIT	MI
DICKINSON COUNTY MEMORIAL HOSPITAL	IRON MOUNTAIN	MI
SAINT JOSEPH MERCY LIVINGSTON HOSPITAL	HOWELL	MI
COVENANT MEDICAL CENTER, INC	SAGINAW	MI
HOLLAND COMMUNITY HOSPITAL	HOLLAND	MI
TAWAS ST JOSEPH HOSPITAL	TAWAS CITY	MI
PORTAGE HEALTH HOSPITAL	HANCOCK	MI
	10.00000	
HURON MEDICAL CENTER	BAD AXE	MI
HURON MEDICAL CENTER MEMORIAL HEALTHCARE		

Page 149 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



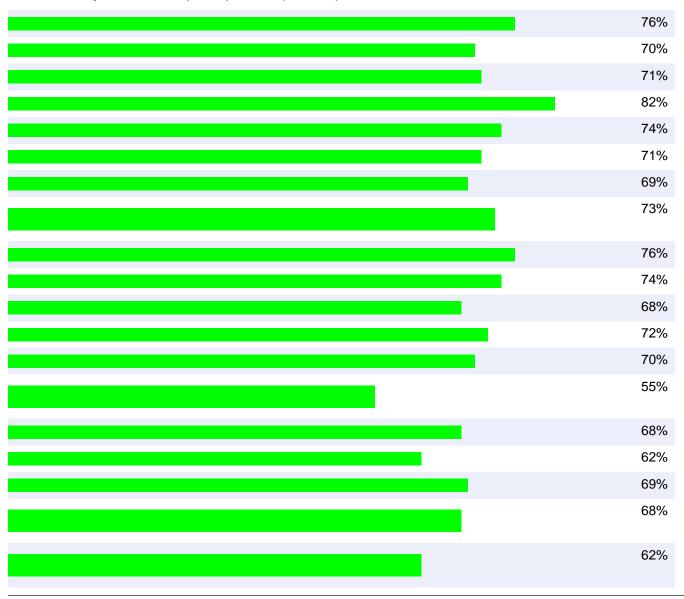
Page 150 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

OAKLAWN HOSPITAL	MARSHALL	MI
MIDMICHIGAN MEDICAL CENTER-MIDLAND	MIDLAND	MI
ST JOHN RIVER DISTRICT HOSPITAL	EAST CHINA	MI
CHELSEA COMMUNITY HOSPITAL	CHELSEA	MI
KARMANOS CANCER CENTER	DETROIT	MI
HERRICK MEMORIAL HOSPITAL	TECUMSEH	MI
WEST SHORE MEDICAL CENTER	MANISTEE	MI
MAYO CLINIC HEALTH SYSTEM IN RED WING	RED WING	MN
ST CLOUD HOSPITAL	SAINT CLOUD	MN
BUFFALO HOSPITAL	BUFFALO	MN
ESSENTIA HEALTH FOSSTON	FOSSTON	MN
STEVENS COMMUNITY MEDICAL CENTER	MORRIS	MN
UNIVERSITY OF MISSISSIPPI MED CENTER	JACKSON	MS
NORTHWEST MISSISSIPPI REGIONAL MEDICAL CENTER	CLARKSDALE	MS
OCH REGIONAL MEDICAL CENTER	STARKVILLE	MS
YALOBUSHA GENERAL HOSPITAL	WATER VALLEY	MS
FORREST GENERAL HOSPITAL	HATTIESBURG	MS
BAPTIST MEM HOSP/GOLDEN TRIANGLE INC	COLUMBUS	MS
NATCHEZ COMMUNITY HOSPITAL/SWING BED	NATCHEZ	MS

Page 151 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 152 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MAGEE GENERAL HOSPITAL	MAGEE	MS
PEARL RIVER COUNTY HOSPITAL	POPLARVILLE	MS
NORTHEAST REGIONAL MEDICAL CENTER	KIRKSVILLE	MO
JEFFERSON REGIONAL MEDICAL CENTER	CRYSTAL CITY	MO
HANNIBAL REGIONAL HOSPITAL	HANNIBAL	MO
CAPITAL REGION MEDICAL CENTER	JEFFERSON CITY	MO
MOBERLY REGIONAL MEDICAL CENTER	MOBERLY	MO
ST FRANCIS MEDICAL CENTER	CAPE GIRARDEAU	MO
LAKE REGIONAL HEALTH SYSTEM	OSAGE BEACH	MO
CITIZENS MEMORIAL HOSPITAL	BOLIVAR	MO
ST PATRICK HOSPITAL	MISSOULA	MT
ALEGENT HEALTH BERGAN MERCY MEDICAL CENTER	ОМАНА	NE
LINCOLN SURGICAL HOSPITAL	LINCOLN	NE
BELLEVUE MEDICAL CENTER	BELLEVUE	NE
NEMAHA COUNTY HOSPITAL	AUBURN	NE
PENDER COMMUNITY HOSPITAL	PENDER	NE
OGALLALA COMMUNITY HOSPITAL	OGALLALA	NE
GORDON MEMORIAL HOSPITAL DISTRICT	GORDON	NE
COMMUNITY HOSPITAL	MCCOOK	NE
ST JOSEPH HOSPITAL	NASHUA	NH
FRISBIE MEMORIAL HOSPITAL	ROCHESTER	NH

Page 153 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



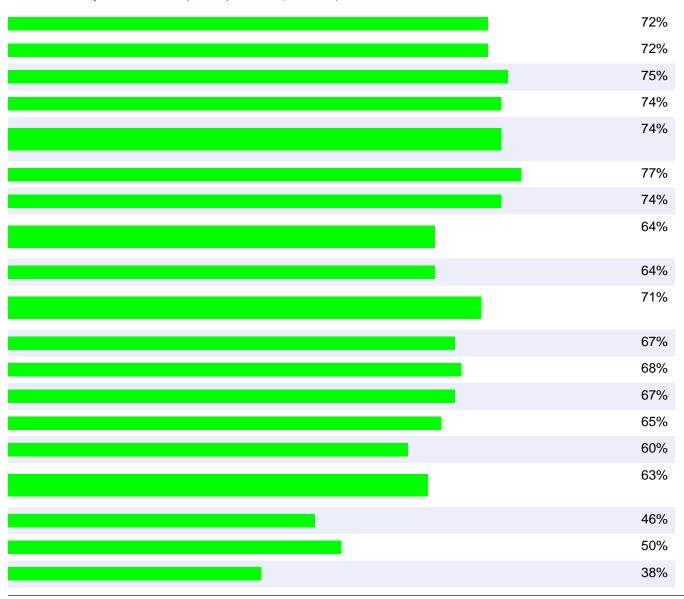
Page 154 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WENTWORTH-DOUGLASS HOSPITAL	DOVER	NH
LITTLETON REGIONAL HOSPITAL	LITTLETON	NH
ALICE PECK DAY MEMORIAL HOSPITAL	LEBANON	NH
SPEARE MEMORIAL HOSPITAL	PLYMOUTH	NH
HACKENSACK UNIVERSITY MEDICAL CENTER	HACKENSACK	NJ
VALLEY HOSPITAL	RIDGEWOOD	NJ
MORRISTOWN MEMORIAL HOSPITAL	MORRISTOWN	NJ
SOUTH JERSEY HEALTHCARE REGIONAL MEDICAL CENTER	VINELAND	NJ
RARITAN BAY MEDICAL CENTER	PERTH AMBOY	NJ
ENGLEWOOD HOSPITAL AND MEDICAL CENTER	ENGLEWOOD	NJ
OVERLOOK HOSPITAL	SUMMIT	NJ
OCEAN MEDICAL CENTER	BRICK	NJ
ST LUKE'S WARREN HOSPITAL	PHILLIPSBURG	NJ
MONMOUTH MEDICAL CENTER	LONG BRANCH	NJ
MEMORIAL HOSPITAL OF SALEM COUNTY	SALEM	NJ
HACKETTSTOWN REGIONAL MEDICAL CENTER	HACKETTSTOWN	NJ
MESCALERO PHS INDIAN HOSPITAL	MESCALERO	NM
GALLUP INDIAN MEDICAL CENTER	GALLUP	NM
CROWNPOINT HEALTHCARE FACILITY	CROWNPOINT	NM

Page 155 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 156 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LOVELACE WESTSIDE HOSPITAL	ALBUQUERQUE	NM
MOUNT SINAI HOSPITAL	NEW YORK	NY
ADIRONDACK MEDICAL CENTER	SARANAC LAKE	NY
ROCHESTER GENERAL HOSPITAL	ROCHESTER	NY
JACOBI MEDICAL CENTER	BRONX	NY
BON SECOURS COMMUNITY HOSPITAL	PORT JERVIS	NY
GLEN COVE HOSPITAL	GLEN COVE	NY
KINGS COUNTY HOSPITAL CENTER	BROOKLYN	NY
ST ANTHONY COMMUNITY HOSPITAL	WARWICK	NY
ST JOHN'S RIVERSIDE HOSPITAL	YONKERS	NY
SARATOGA HOSPITAL	SARATOGA SPRINGS	NY
HARLEM HOSPITAL CENTER	NEW YORK	NY
NATHAN LITTAUER HOSPITAL	GLOVERSVILLE	NY
CAYUGA MEDICAL CENTER AT ITHACA	ITHACA	NY
SOLDIERS AND SAILORS MEMORIAL HOSPITAL OF YATES	PENN YAN	NY
MEMORIAL MISSION HOSPITAL AND ASHEVILLE SURGERY CE	ASHEVILLE	NC
WAYNE MEMORIAL HOSPITAL	GOLDSBORO	NC
MARGARET R PARDEE MEMORIAL HOSPITAL	HENDERSONVILLE	NC
LENOIR MEMORIAL HOSPITAL	KINSTON	NC
PRESBYTERIAN HOSPITAL	CHARLOTTE	NC

Page 157 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 158 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DUKE HEALTH RALEIGH HOSPITAL	RALEIGH	NC
JOHNSTON MEMORIAL HOSPITAL	SMITHFIELD	NC
CAROLINAS MED CENTER-MERCY	CHARLOTTE	NC
CAROLINAS MEDICAL CENTER/BEHAV HEALTH	CHARLOTTE	NC
FRYE REGIONAL MEDICAL CENTER	HICKORY	NC
GRANVILLE MEDICAL CENTER	OXFORD	NC
MARTIN GENERAL HOSPITAL	WILLIAMSTON	NC
BRUNSWICK COMMUNITY HOSPITAL	SUPPLY	NC
TRANSYLVANIA REGIONAL HOSPITAL, INC	BREVARD	NC
THE OUTER BANKS HOSPITAL, INC	NAGS HEAD	NC
ASHE MEMORIAL HOSPITAL	JEFFERSON	NC
SAMARITAN HOSPITAL - PEOPLES HOSPITAL	ASHLAND	ОН
GRANT MEDICAL CENTER	COLUMBUS	OH
FIRELANDS REGIONAL MEDICAL CENTER	SANDUSKY	ОН
MOUNT CARMEL WEST	COLUMBUS	ОН
ATRIUM MEDICAL CENTER	FRANKLIN	ОН
MERCY ST CHARLES HOSPITAL	OREGON	ОН
BLANCHARD VALLEY HOSPITAL	FINDLAY	ОН
CLEVELAND CLINIC	CLEVELAND	ОН

Page 159 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



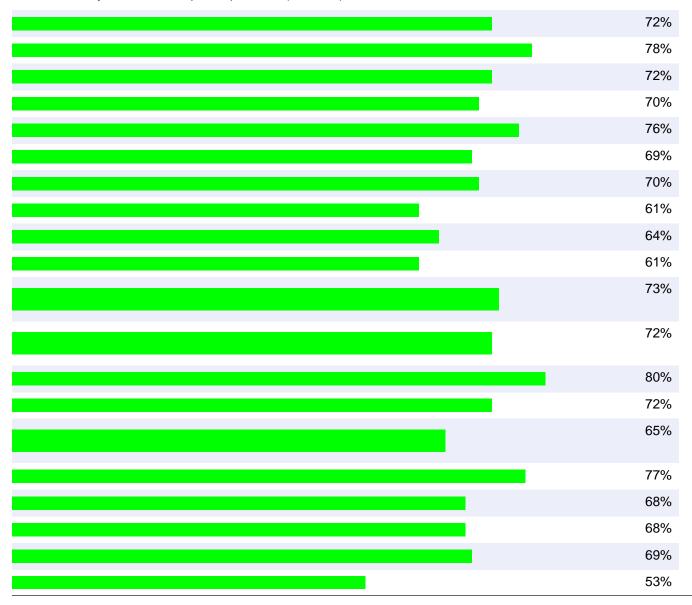
Page 160 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CRYSTAL CLINIC ORTHOPAEDIC CENTER	AKRON	ОН
UHHS MEMORIAL HOSPITAL OF GENEVA	GENEVA	ОН
SELBY GENERAL HOSPITAL	MARIETTA	ОН
INTEGRIS BAPTIST REG HEALTH CENTER	MIAMI	OK
ST ANTHONY HOSPITAL	OKLAHOMA CITY	OK
SOUTHWESTERN MEDICAL CENTER	LAWTON	OK
SAYRE MEMORIAL HOSPITAL, INC	SAYRE	OK
WAGONER COMMUNITY HOSPITAL	WAGONER	OK
W W HASTINGS INDIAN HOSPITAL	TAHLEQUAH	OK
CLAREMORE INDIAN HOSPITAL	CLAREMORE	OK
INTEGRIS MARSHALL COUNTY MEDICAL CENTER	MADILL	OK
PROVIDENCE ST VINCENT MEDICAL CENTER	PORTLAND	OR
SILVERTON HOSPITAL	SILVERTON	OR
ST CHARLES MEDICAL CENTER - REDMOND	REDMOND	OR
ST ALPHONSUS MEDICAL CENTER - ONTARIO, INC	ONTARIO	OR
PROVIDENCE PORTLAND MEDICAL CENTER	PORTLAND	OR
SAMARITAN NORTH LINCOLN HOSPITAL	LINCOLN CITY	OR
PROVIDENCE SEASIDE HOSPITAL	SEASIDE	OR
ELLWOOD CITY HOSPITAL	ELLWOOD CITY	PA
JAMESON MEMORIAL HOSPITAL	NEW CASTLE	PA

Page 161 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 162 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST LUKE'S QUAKERTOWN HOSPITAL	QUAKERTOWN	PA
WASHINGTON HOSPITAL, THE	WASHINGTON	PA
CLEARFIELD HOSPITAL	CLEARFIELD	PA
DELAWARE COUNTY MEMORIAL HOSPITAL	DREXEL HILL	PA
MAIN LINE HOSPITAL BRYN MAWR CAMPUS	BRYN MAWR	PA
CANONSBURG GENERAL HOSPITAL	CANONSBURG	PA
EASTON HOSPITAL	EASTON	PA
INDIANA REGIONAL MEDICAL CENTER	INDIANA	PA
THOMAS JEFFERSON UNIVERSITY HOSPITAL	PHILADELPHIA	PA
HIGHLANDS HOSPITAL	CONNELLSVILLE	PA
DOYLESTOWN HOSPITAL	DOYLESTOWN	PA
JENNERSVILLE REGIONAL HOSPITAL	WEST GROVE	PA
RIDDLE MEMORIAL HOSPITAL	MEDIA	PA
LEHIGH VALLEY HOSPITAL - MUHLENBERG	BETHLEHEM	PA
JEFFERSON REGIONAL MEDICAL CENTER	PITTSBURGH	PA
HAHNEMANN UNIVERSITY HOSPITAL	PHILADELPHIA	PA
MEMORIAL HOSPITAL OF RHODE ISLAND	PAWTUCKET	RI
WOMEN AND INFANTS HOSPITAL OF RHODE ISLAND	PROVIDENCE	RI
PIEDMONT MEDICAL CENTER	ROCK HILL	SC

Page 163 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 164 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MUSC MEDICAL CENTER	CHARLESTON	SC
GEORGETOWN MEMORIAL HOSPITAL	GEORGETOWN	SC
LEXINGTON MEDICAL CENTER	WEST COLUMBIA	SC
HILTON HEAD REGIONAL MEDICAL CENTER	HILTON HEAD ISLAND	SC
ROPER HOSPITAL	CHARLESTON	SC
PATEWOOD MEMORIAL HOSPITAL	GREENVILLE	SC
PHS INDIAN HOSPITAL AT EAGLE BUTTE	EAGLE BUTTE	SD
BLACK HILLS SURGICAL HOSPITAL LLP	RAPID CITY	SD
AVERA HEART HOSPITAL OF SOUTH	SIOUX FALLS	SD
DAKOTA LLC		
AVERA DELLS AREA HOSPITAL - CAH	DELL RAPIDS	SD
SUMNER REGIONAL MEDICAL CENTER	GALLATIN	TN
HENDERSON COUNTY COMMUNITY HOSPITAL	LEXINGTON	TN
UNIVERSITY OF TN MEMORIAL HOSPITAL	KNOXVILLE	TN
HILLSIDE HOSPITAL	PULASKI	TN
VANDERBILT UNIVERSITY HOSPITAL	NASHVILLE	TN
HORIZON MEDICAL CENTER	DICKSON	TN
MIDDLE TENNESSEE MEDICAL CENTER INC	MURFREESBORO	TN
VOLUNTEER COMMUNITY HOSPITAL	MARTIN	TN
NORTHCREST MEDICAL CENTER	SPRINGFIELD	TN
FORT LOUDOUN MEDICAL CENTER	LENOIR CITY	TN

Page 165 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 166 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TENNOVA HEALTHCARE	KNOXVILLE	TN
CUMBERLAND RIVER HOSPITAL	CELINA	TN
RIVER PARK HOSPITAL	MC MINNVILLE	TN
CENTENNIAL MEDICAL CENTER	NASHVILLE	TN
LIVINGSTON REGIONAL HOSPITAL	LIVINGSTON	TN
HENDERSONVILLE MEDICAL CENTER	HENDERSONVILLE	TN
SAINT FRANCIS BARTLETT MEDICAL CENTER	BARTLETT	TN
PROVIDENCE MEMORIAL HOSPITAL	EL PASO	TX
GOOD SHEPHERD MEDICAL CENTER MARSHALL	MARSHALL	TX
CHRISTUS HOSPITAL	BEAUMONT	TX
ST JOSEPH MEDICAL CENTER	HOUSTON	TX
BAPTIST MEDICAL CENTER	SAN ANTONIO	TX
CHRISTUS SPOHN HOSPITAL BEEVILLE	BEEVILLE	TX
MIDLAND MEMORIAL HOSPITAL	MIDLAND	TX
BAYLOR ALL SAINTS MEDICAL CENTER AT FW	FORT WORTH	TX
DETAR HOSPITAL NAVARRO	VICTORIA	TX
TEXAS HEALTH HARRIS METHODIST HOSPITAL CLEBURNE	CLEBURNE	TX
VAL VERDE REGIONAL MEDICAL CENTER	DEL RIO	TX
PARIS REGIONAL MEDICAL CENTER	PARIS	TX

Page 167 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 168 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CHRISTUS SANTA ROSA HOSPITAL	SAN ANTONIO	TX
CLEVELAND REGIONAL MEDICAL CTR	CLEVELAND	TX
METHODIST HOSPITAL,THE	HOUSTON	TX
CHILDRESS REGIONAL MEDICAL CENTER	CHILDRESS	TX
MEDICAL ARTS HOSPITAL	LAMESA	TX
METHODIST RICHARDSON MEDICAL CENTER	RICHARDSON	TX
BAYLOR REGIONAL MEDICAL CENTER AT GRAPEVINE	GRAPEVINE	TX
HOUSTON NORTHWEST MEDICAL CENTER	HOUSTON	TX
TEXAS HEALTH HARRIS METHODIST HURST-EULESS-BEDFORD	BEDFORD	TX
WEST HOUSTON MEDICAL CENTER	HOUSTON	TX
MEDICAL CENTER OF LEWISVILLE	LEWISVILLE	TX
PLAZA MEDICAL CENTER OF FORT WORTH	FORT WORTH	TX
SOUTHWEST GENERAL HOSPITAL	SAN ANTONIO	TX
LONGVIEW REGIONAL MEDICAL CENTER	LONGVIEW	TX
CHRISTUS ST JOHN HOSPITAL	NASSAU BAY	TX
LAKE POINTE MEDICAL CENTER	ROWLETT	TX
COVENANT HOSPITAL LEVELLAND	LEVELLAND	TX
METHODIST AMBULATORY SURGERY HOSPITAL NW	SAN ANTONIO	TX
ST ANTHONY'S HOSPITAL	HOUSTON	TX

Page 169 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



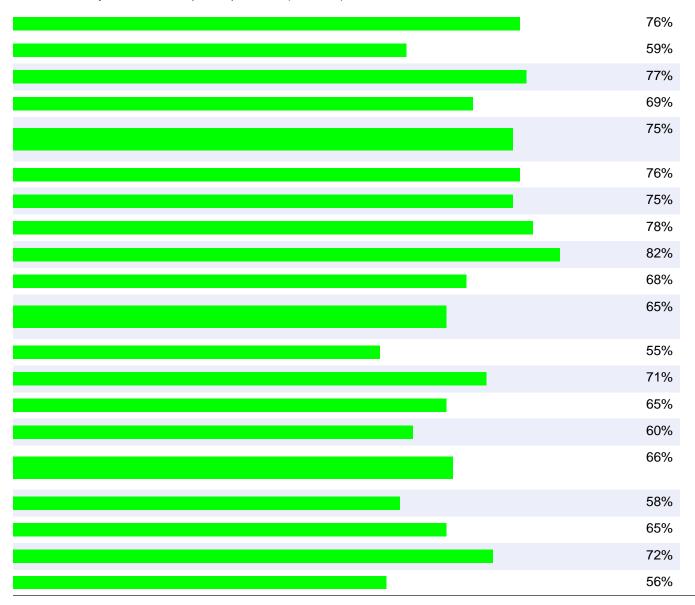
Page 170 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTH AUSTIN MEDICAL CENTER	AUSTIN	TX
COMMUNITY GENERAL HOSPITAL	DILLEY	TX
METHODIST SUGAR LAND HOSPITAL	SUGAR LAND	TX
LAS COLINAS MEDICAL CENTER	IRVING	TX
MEMORIAL HERMANN SUGAR LAND HOSPITAL	SUGAR LAND	TX
AUSTIN SURGICAL HOSPITAL	AUSTIN	TX
VALLEY VIEW MEDICAL CENTER	CEDAR CITY	UT
LOGAN REGIONAL HOSPITAL	LOGAN	UT
THE ORTHOPEDIC SPECIALTY HOSPITAL	MURRAY	UT
BRATTLEBORO MEMORIAL HOSPITAL	BRATTLEBORO	VT
NORTH COUNTRY HOSPITAL AND HEALTH CENTER	NEWPORT	VT
ROY LESTER SCHNEIDER HOSPITAL, THE	ST THOMAS	VI
WINCHESTER MEDICAL CENTER INC	WINCHESTER	VA
BON SECOURS - DEPAUL MEDICAL CENTER	NORFOLK	VA
JOHN RANDOLPH MEDICAL CENTER	HOPEWELL	VA
MEDICAL COLLEGE OF VIRGINIA HOSPITALS	RICHMOND	VA
SMYTH COUNTY COMMUNITY HOSPITAL	MARION	VA
MARY IMMACULATE HOSPITAL	NEWPORT NEWS	VA
SENTARA OBICI HOSPITAL	SUFFOLK	VA
DANVILLE REGIONAL MEDICAL CENTER	DANVILLE	VA

Page 171 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 172 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MARTHA JEFFERSON HOSPITAL	CHARLOTTESVILLE	VA
BON SECOURS - ST FRANCIS MEDICAL CENTER	MIDLOTHIAN	VA
PROVIDENCE ST MARY MEDICAL CENTER	WALLA WALLA	WA
VIRGINIA MASON MEDICAL CENTER	SEATTLE	WA
PEACEHEALTH ST JOSEPH MEDICAL CENTER	BELLINGHAM	WA
HARRISON MEDICAL CENTER	BREMERTON	WA
OVERLAKE HOSPITAL MEDICAL CENTER	BELLEVUE	WA
KENNEWICK GENERAL HOSPITAL	KENNEWICK	WA
VALLEY HOSPITAL	SPOKANE	WA
OHIO VALLEY MEDICAL CENTER	WHEELING	WV
PRINCETON COMMUNITY HOSPITAL	PRINCETON	WV
ST JOSEPH HOSPITAL	BUCKHANNON	WV
BLUEFIELD REGIONAL MEDICAL CENTER	BLUEFIELD	WV
BOONE MEMORIAL HOSPITAL	MADISON	WV
MERCY MED CTR OF OSHKOSH	OSHKOSH	WI
WHEATON FRANCISCAN, INC- ST JOSEPH	MILWAUKEE	WI
AURORA MEDICAL CENTER	GRAFTON	WI
MAYO CLINIC HEALTH SYSTEM-OAKRIDGE, INC	OSSEO	WI
OUR LADY OF VICTORY HSPTL	STANLEY	WI

Page 173 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 174 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TOMAH MEM HSPTL	TOMAH	WI
GRANT REG HLTH CTR	LANCASTER	WI
PRAIRIE DU CHIEN MEM HSPTL	PRAIRIE DU CHIEN	WI
HUDSON HOSPITAL	HUDSON	WI
HAYWARD AREA MEMORIAL HOSPITAL	HAYWARD	WI
COLUMBUS COM HSPTL	COLUMBUS	WI
MAYO CLINIC HEALTH SYSTEM - RED CEDAR, INC	MENOMONIE	WI
UPLAND HILLS HLTH	DODGEVILLE	WI
SHERIDAN MEMORIAL HOSPITAL	SHERIDAN	WY
ST JOHNS MEDICAL CENTER	JACKSON	WY
SCOTT & WHITE HOSPITAL-ROUND ROCK	ROUND ROCK	TX
TEXAS REGIONAL MEDICAL CENTER AT SUNNYVALE	SUNNYVALE	TX
TEXAS HEALTH PRESBYTERIAN HOSPITAL FLOWER MOUND	FLOWER MOUND	TX
METHODIST MCKINNEY HOSPITAL	MC KINNEY	TX
TEXAS HEALTH HEART & VASCULAR HOSPITAL ARLINGTON	ARLINGTON	TX
KINGWOOD MEDICAL CENTER	KINGWOOD	TX
HOLY CROSS HOSPITAL A DIV OF TAOS HEALTH SYSTEMS	TAOS	NM

Page 175 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 176 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FORT WALTON BEACH MEDICAL CENTER	FORT WALTON BEACH	FL
MIAMI VALLEY HOSPITAL	DAYTON	ОН
THE MONROE CLINIC	MONROE	WI
PARMA COMMUNITY GENERAL HOSPITAL	PARMA	ОН
MARICOPA MEDICAL CENTER	PHOENIX	AZ
ST VINCENT CHARITY MEDICAL CENTER	CLEVELAND	ОН
JEWISH HOSPITAL, LLC	CINCINNATI	ОН
JACKSON HOSPITAL	MARIANNA	FL
WILSON MEMORIAL HOSPITAL	SIDNEY	ОН
MOUNT CARMEL ST ANN'S	WESTERVILLE	ОН
MARION GENERAL HOSPITAL	MARION	ОН
RIVERSIDE METHODIST HOSPITAL	COLUMBUS	ОН
ST JOSEPH'S HOSPITAL & HEALTH CENTER	DICKINSON	ND
CORTLAND REGIONAL MEDICAL CENTER, INC	CORTLAND	NY
ADVOCATE ILLINOIS MASONIC MEDICAL CENTER	CHICAGO	IL
SAMARITAN HOSPITAL	TROY	NY
ST FRANCIS HOSPITAL, ROSLYN	ROSLYN	NY
SOUND SHORE MEDICAL CENTER OF WESTSCHESTER	NEW ROCHELLE	NY
GEORGETOWN UNIVERSITY HOSPITAL	WASHINGTON	DC

Page 177 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 178 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NATCHEZ REGIONAL MEDICAL CENTER	NATCHEZ	MS
UNITED HOSPITAL CENTER	BRIDGEPORT	WV
CONEY ISLAND HOSPITAL	BROOKLYN	NY
WEST VALLEY MEDICAL CENTER	CALDWELL	ID
EAST GEORGIA REGIONAL MEDICAL CENTER	STATESBORO	GA
KINGSBROOK JEWISH MEDICAL CENTER	BROOKLYN	NY
METRO HEALTH HOSPITAL	WYOMING	MI
CLAXTON-HEPBURN MEDICAL CENTER	OGDENSBURG	NY
LEWIS COUNTY GENERAL HOSPITAL	LOWVILLE	NY
OSWEGO HOSPITAL	OSWEGO	NY
INGALLS MEMORIAL HOSPITAL	HARVEY	IL
ATHENS REGIONAL MEDICAL CENTER	ATHENS	GA
BENEDICTINE HOSPITAL	KINGSTON	NY
HOWARD YOUNG MED CTR	WOODRUFF	WI
ADVOCATE CONDELL MEDICAL CENTER	LIBERTYVILLE	IL
QUEENS HOSPITAL CENTER	JAMAICA	NY
NORTH OTTAWA COMMUNITY HOSPITAL	GRAND HAVEN	MI
PROVENA - SAINT JOSEPH HOSPITAL	ELGIN	IL
OAKWOOD ANNAPOLIS HOSPITAL	WAYNE	MI
COMMUNITY MEMORIAL HOSPITAL, INC	HAMILTON	NY
PRESBYTERIAN HOSPITAL HUNTERSVILLE	HUNTERSVILLE	NC

Page 179 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 180 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SOUTH FLORIDA BAPTIST HOSPITAL	PLANT CITY	FL
CROSSGATES RIVER OAKS HOSPITAL	BRANDON	MS
NORTH OKALOOSA MEDICAL CENTER	CRESTVIEW	FL
CORNING HOSPITAL	CORNING	NY
SETON SOUTHWEST HOSPITAL	AUSTIN	TX
HALIFAX REGIONAL MEDICAL CENTER INC	ROANOKE RAPIDS	NC
FLORIDA HOSPITAL FLAGLER	PALM COAST	FL
MORRISTOWN HAMBLEN HOSPITAL ASSOCIATION	MORRISTOWN	TN
SHOALS HOSPITAL	MUSCLE SHOALS	AL
FLOYD MEDICAL CENTER	ROME	GA
MURRAY MEDICAL CENTER	CHATSWORTH	GA
JACKSON MEMORIAL HOSPITAL	MIAMI	FL
DAVIS REGIONAL MEDICAL CENTER	STATESVILLE	NC
CARTERET GENERAL HOSPITAL	MOREHEAD CITY	NC
RANDOLPH HOSPITAL	ASHEBORO	NC
ROCKFORD MEMORIAL HOSPITAL	ROCKFORD	IL
HARPER UNIVERSITY HOSPITAL	DETROIT	MI
ILLINOIS VALLEY COMMUNITY HOSPITAL	PERU	IL
SAINT ANTHONY MEDICAL CENTER	ROCKFORD	IL
ST VINCENT'S BIRMINGHAM	BIRMINGHAM	AL
ST VINCENT'S MEDICAL CENTER	JACKSONVILLE	FL

Page 181 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 182 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MOSES H CONE MEMORIAL HOSPITAL, THE	GREENSBORO	NC
INDIAN RIVER MEDICAL CENTER	VERO BEACH	FL
THOMASVILLE MEDICAL CENTER	THOMASVILLE	NC
LAKE WALES MEDICAL CENTER	LAKE WALES	FL
HIGH POINT REGIONAL HOSPITAL	HIGH POINT	NC
BAPTIST HEALTH MEDICAL CENTER HEBER SPINGS	HEBER SPRINGS	AR
FORSYTH MEMORIAL HOSPITAL	WINSTON-SALEM	NC
WILLIAMSON MEDICAL CENTER	FRANKLIN	TN
FAIRMONT GENERAL HOSPITAL	FAIRMONT	WV
CENTRAL CAROLINA HOSPITAL	SANFORD	NC
HEALTHMARK REGIONAL MEDICAL CENTER	DEFUNIAK SPRINGS	FL
OCONOMOWOC MEM HSPTL	OCONOMOWOC	WI
CALDWELL MEMORIAL HOSPITAL	LENOIR	NC
DUKE UNIVERSITY HOSPITAL	DURHAM	NC
METROPOLITAN HOSPITAL OF MIAMI	MIAMI	FL
ST JOSEPH'S HOSPITAL	TAMPA	FL
TRI LAKES MEDICAL CENTER	BATESVILLE	MS
IREDELL MEMORIAL HOSPITAL INC	STATESVILLE	NC
ETMC CARTHAGE	CARTHAGE	TX
MEDSTAR FRANKLIN SQUARE MEDICAL CENTER	BALTIMORE	MD

Page 183 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 184 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

JACKSON-MADISON COUNTY GENERAL HOSPITAL	JACKSON	TN
AVERA HAND COUNTY MEMORIAL HOSPITAL AND CLINIC	MILLER	SD
SAINT VINCENT MEDICAL CENTER	LOS ANGELES	CA
STURGIS REGIONAL HOSPITAL	STURGIS	SD
PIEDMONT NEWNAN HOSPITAL, INC	NEWNAN	GA
LOUIS A WEISS MEMORIAL HOSPITAL	CHICAGO	IL
WADLEY REGIONAL MEDICAL CENTER AT HOPE	HOPE	AR
KAISER FOUNDATION HOSPITAL FREMONT/HAYWARD	HAYWARD	CA
KAISER FOUNDATION HOSPITAL - SAN DIEGO	SAN DIEGO	CA
MERCY MEDICAL CENTER REDDING	REDDING	CA
MEDICAL CENTER SOUTH ARKANSAS	EL DORADO	AR
ST TAMMANY PARISH HOSPITAL	COVINGTON	LA
NORTH METRO MEDICAL CENTER	JACKSONVILLE	AR
SAINT JOSEPH MEDICAL CENTER	TOWSON	MD
LDS HOSPITAL	SALT LAKE CITY	UT
HARFORD MEMORIAL HOSPITAL	HAVRE DE GRACE	MD
MONONGALIA COUNTY GENERAL HOSPITAL	MORGANTOWN	WV
KAISER FOUNDATION HOSPITAL - WEST LA	LOS ANGELES	CA

Page 185 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



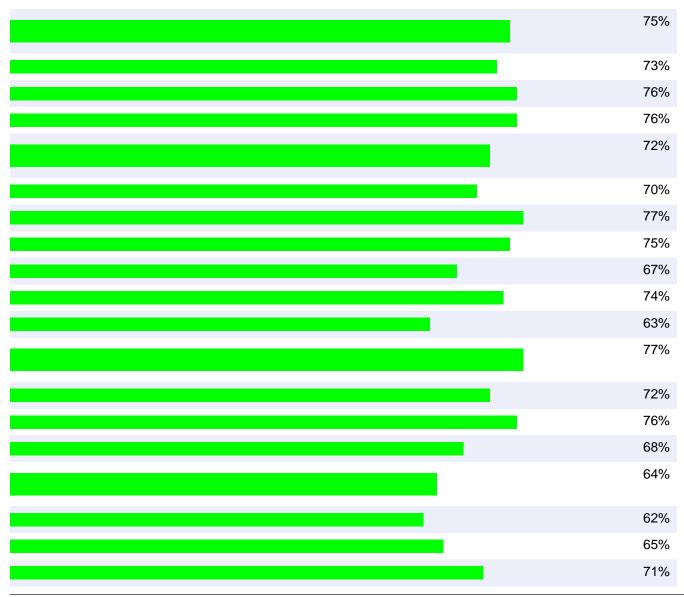
Page 186 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MISSION HOSPITAL REGIONAL MED CENTER	MISSION VIEJO	CA
SSM ST JOSEPH HEALTH CENTER	SAINT CHARLES	MO
AMERICAN FORK HOSPITAL	AMERICAN FORK	UT
WACCAMAW COMMUNITY HOSPITAL	MURRELLS INLET	SC
UNIVERSITY OF TEXAS MEDICAL BRANCH GAL	GALVESTON	TX
ARKANSAS METHODIST MEDICAL CENTER	PARAGOULD	AR
BEAVER VALLEY HOSPITAL	BEAVER	UT
VALLEYCARE MEDICAL CENTER	PLEASANTON	CA
HOPKINS COUNTY MEMORIAL HOSPITAL	SULPHUR SPRINGS	TX
MARY BLACK MEMORIAL HOSPITAL	SPARTANBURG	SC
METHODIST HOSPITAL OF SACRAMENTO	SACRAMENTO	CA
NORTHEAST GEORGIA MEDICAL CENTER, INC	GAINESVILLE	GA
ST BERNARDS MEDICAL CENTER	JONESBORO	AR
NEW ULM MEDICAL CENTER	NEW ULM	MN
PETERSON REGIONAL MEDICAL CENTER	KERRVILLE	TX
SOUTHEAST GEORGIA HEALTH SYSTEM- BRUNSWICK CAMPUS	BRUNSWICK	GA
TRIDENT MEDICAL CENTER	CHARLESTON	SC
EVANS MEMORIAL HOSPITAL	CLAXTON	GA
NORTHWESTERN MEDICAL CENTER INC	SAINT ALBANS	VT

Page 187 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



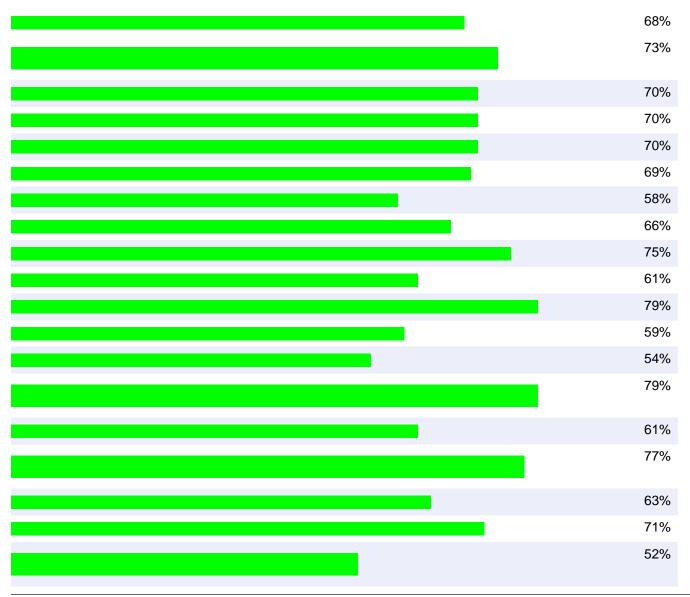
Page 188 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST VINCENT INFIRMARY MEDICAL CENTER	LITTLE ROCK	AR
WASHINGTON REGIONAL MED CTR AT NORTH HILLS	FAYETTEVILLE	AR
PORTER HOSPITAL, INC	MIDDLEBURY	VT
BROOKWOOD MEDICAL CENTER	BIRMINGHAM	AL
BEAUFORT COUNTY MEMORIAL HOSPITAL	BEAUFORT	SC
THOMAS MEMORIAL HOSPITAL	SOUTH CHARLESTON	WV
LAKE CITY COMMUNITY HOSPITAL	LAKE CITY	SC
CITIZENS BAPTIST MEDICAL CENTER	TALLADEGA	AL
SENTARA NORFOLK GENERAL HOSPITAL	NORFOLK	VA
LORIS COMMUNITY HOSPITAL	LORIS	SC
THOMAS HOSPITAL	FAIRHOPE	AL
SILOAM SPRINGS MEMORIAL HOSPITAL	SILOAM SPRINGS	AR
PHOENIX INDIAN MEDICAL CENTER	PHOENIX	AZ
COMMUNITY HOSPITAL OF THE MONTEREY PENINSULA	MONTEREY	CA
CARONDELET HOLY CROSS HOSPITAL	NOGALES	AZ
MCLEOD REGIONAL MEDICAL CENTER-PEE DEE	FLORENCE	SC
EAST LOS ANGELES DOCTORS HOSPITAL	LOS ANGELES	CA
DECATUR GENERAL HOSPITAL	DECATUR	AL
LOS ANGELES METROPOLITAN MEDICAL CTR	LOS ANGELES	CA

Page 189 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



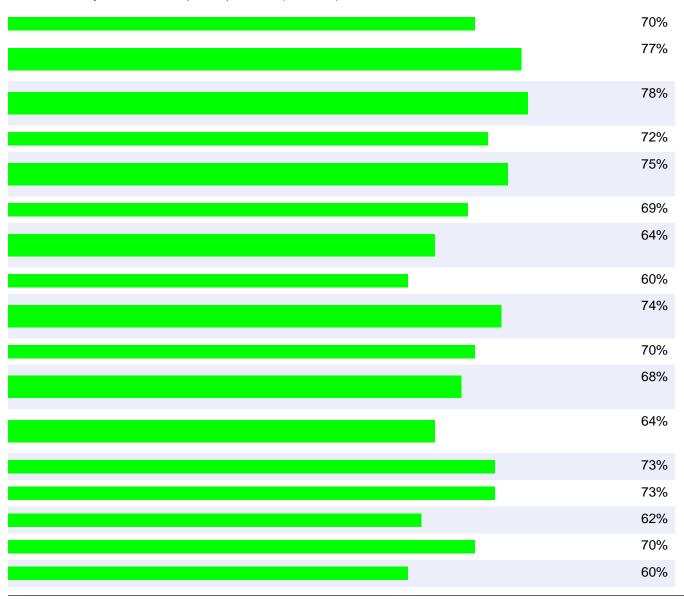
Page 190 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KAISER FOUNDATION HOSPITAL FONTANA	FONTANA	CA
KAISER FOUNDATION HOSPITAL - WOODLAND HILLS	WOODLAND HILLS	CA
KAISER FOUNDATION HOSPITAL - LOS ANGELES	LOS ANGELES	CA
KECK HOSPITAL OF USC	LOS ANGELES	CA
SPARTANBURG REGIONAL MEDICAL CENTER	SPARTANBURG	SC
ANDALUSIA REGIONAL HOSPITAL	ANDALUSIA	AL
WESTERN MEDICAL CENTER HOSP ANAHEIM	ANAHEIM	CA
CHAPMAN MEDICAL CENTER	ORANGE	CA
BON SECOURS - ST MARYS HOSPITAL OF RICHMOND	RICHMOND	VA
COASTAL COMMUNITIES HOSPITAL	SANTA ANA	CA
UNIVERSITY OF MARYLAND MEDICAL CENTER	BALTIMORE	MD
NORTHEAST ALABAMA REGIONAL MED CENTER	ANNISTON	AL
COLLEGE STATION MEDICAL CENTER	COLLEGE STATION	TX
NEW RIVER MEDICAL CENTER	MONTICELLO	MN
SOUTHSIDE COMMUNITY HOSPITAL, INC	FARMVILLE	VA
DOWN EAST COMMUNITY HOSPITAL	MACHIAS	ME
OCONEE REGIONAL MEDICAL CENTER	MILLEDGEVILLE	GA

Page 191 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 192 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BRIDGTON HOSPITAL	BRIDGTON	ME
SAN ANGELO COMMUNITY MEDICAL CENTER	SAN ANGELO	TX
GORDON HOSPITAL	CALHOUN	GA
TYLER HEALTHCARE CENTER	TYLER	MN
HAZEL HAWKINS MEMORIAL HOSPITAL	HOLLISTER	CA
GILBERT HOSPITAL	GILBERT	AZ
CHESAPEAKE REGIONAL MEDICAL CENTER	CHESAPEAKE	VA
INOVA MOUNT VERNON HOSPITAL	ALEXANDRIA	VA
RAPPAHANNOCK GENERAL HOSPITAL	KILMARNOCK	VA
LEWISGALE HOSPITAL ALLEGHANY	LOW MOOR	VA
ST BERNARDINE MEDICAL CENTER	SAN BERNARDINO	CA
CHESTATEE REGIONAL HOSPITAL	DAHLONEGA	GA
STAFFORD HOSPITAL, LLC	STAFFORD	VA
OZARKS MEDICAL CENTER	WEST PLAINS	MO
SHENANDOAH MEMORIAL HOSPITAL	WOODSTOCK	VA
PAGE MEMORIAL HOSPITAL, INC	LURAY	VA
WOODLAND MEMORIAL HOSPITAL	WOODLAND	CA
CENTRAL PENINSULA GENERAL HOSPITAL	SOLDOTNA	AK
STONECREST MEDICAL CENTER	SMYRNA	TN
OTTAWA REGIONAL HOSPITAL & HEALTHCARE CENTER	OTTAWA	IL

Page 193 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 194 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PENOBSCOT VALLEY HOSPITAL	LINCOLN	ME
SOUTHERN HILLS MEDICAL CTR	NASHVILLE	TN
UNIVERSITY OF ARIZONA MEDICAL CTR- SOUTH CAM, THE	TUCSON	AZ
WEST VALLEY HOSPITAL	GOODYEAR	AZ
COLUMBUS COMMUNITY HOSPITAL	COLUMBUS	TX
ST ANDREWS HOSPITAL (LINCOLN COUNTY HEALTHCARE)	BOOTHBAY HARBOR	ME
JENNIE EDMUNDSON HOSPITAL	COUNCIL BLUFFS	IA
ALBANY AREA HOSPITAL	ALBANY	MN
NORTHERN MAINE MEDICAL CENTER	FORT KENT	ME
MERCY MEDICAL CENTER-DUBUQUE	DUBUQUE	IA
METHODIST HOSPITAL	SAN ANTONIO	TX
RESURRECTION MEDICAL CENTER	CHICAGO	IL
OTTUMWA REGIONAL HEALTH CENTER	OTTUMWA	IA
BROADLAWNS MEDICAL CENTER	DES MOINES	IA
RUSH UNIVERSITY MEDICAL CENTER	CHICAGO	IL
SPENCER MUNICIPAL HOSPITAL	SPENCER	IA
HENRIETTA D GOODALL HOSPITAL	SANFORD	ME
GRINNELL REGIONAL MEDICAL CENTER	GRINNELL	IA
JOHN H STROGER JR HOSPITAL	CHICAGO	IL
SKIFF MEDICAL CENTER	NEWTON	IA

Page 195 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 196 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GATEWAY REGIONAL MEDICAL CENTER	GRANITE CITY	IL
WHITE COUNTY COMMUNITY HOSPITAL	SPARTA	TN
FULTON COUNTY MEDICAL CENTER	MCCONNELLSBURG	PA
WESTERN MISSOURI MEDICAL CENTER	WARRENSBURG	MO
ST MARY'S HOSPITAL	ATHENS	GA
ST LOUIS UNIVERSITY HOSPITAL	SAINT LOUIS	MO
NORTHSIDE HOSPITAL FORSYTH	CUMMING	GA
KAISER FOUNDATION HOSPITAL-MORENO VALLEY	MORENO VALLEY	CA
ST LUKES HOSPITAL OF KANSAS CITY	KANSAS CITY	MO
TEXAS HEALTH HARRIS METHODIST HOSPITAL AZLE	AZLE	TX
DOCTORS HOSPITAL OF MANTECA	MANTECA	CA
ABRAHAM LINCOLN MEMORIAL HOSPITAL	LINCOLN	IL
GREENVILLE REGIONAL HOSPITAL	GREENVILLE	IL
SAN JACINTO METHODIST HOSPITAL	BAYTOWN	TX
MISSOURI SOUTHERN HEALTHCARE	DEXTER	MO
BARNES-JEWISH WEST COUNTY HOSPITAL	CREVE COEUR	MO
OSCEOLA COMMUNITY HOSPITAL	SIBLEY	IA
CLARKE COUNTY HOSPITAL	OSCEOLA	IA
SOUTH TEXAS HEALTH SYSTEM	EDINBURG	TX
TRINITY REGIONAL MEDICAL CENTER	FORT DODGE	IA

Page 197 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



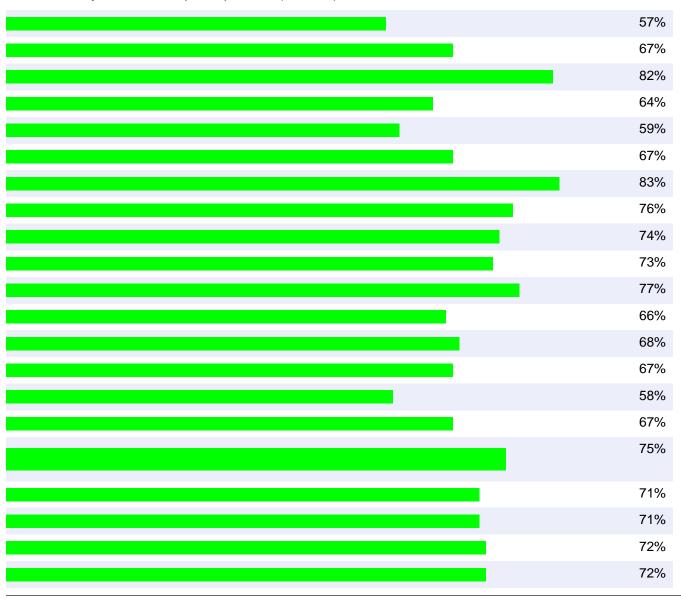
Page 198 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FORT DUNCAN MEDICAL CENTER	EAGLE PASS	TX
EXCELA HEALTH FRICK HOSPITAL	MOUNT PLEASANT	PA
ST LUKES HOSPITAL	CHESTERFIELD	MO
CHRISTIAN HOSPITAL NORTHEAST	SAINT LOUIS	MO
RALEIGH GENERAL HOSPITAL	BECKLEY	WV
MARSHALL MEDICAL CENTER (1-RH)	PLACERVILLE	CA
JEFFERSON COUNTY HEALTH CENTER	FAIRFIELD	IA
SUTTER ROSEVILLE MEDICAL CENTER	ROSEVILLE	CA
NIX HEALTH CARE SYSTEM	SAN ANTONIO	TX
SAINT FRANCIS MEDICAL CENTER	PEORIA	IL
SUTTER TRACY COMMUNITY HOSPITAL	TRACY	CA
ST MARGARETS HOSPITAL	SPRING VALLEY	IL
LOMPOC VALLEY MEDICAL CENTER	LOMPOC	CA
ACMH HOSPITAL	KITTANNING	PA
MITCHELL COUNTY HOSPITAL	CAMILLA	GA
WILKES-BARRE GENERAL HOSPITAL	WILKES-BARRE	PA
PEACEHEALTH SOUTHWEST MEDICAL CENTER	VANCOUVER	WA
RANSOM MEMORIAL HOSPITAL	OTTAWA	KS
SUTTER GENERAL HOSPITAL	SACRAMENTO	CA
MINERS MEDICAL CENTER	HASTINGS	PA
PRATT REGIONAL MEDICAL CENTER	PRATT	KS

Page 199 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 200 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HARRISON COUNTY HOSPITAL	CORYDON	IN
UPMC BEDFORD	EVERETT	PA
SIERRA VIEW DISTRICT HOSPITAL	PORTERVILLE	CA
PROGRESS WEST HEALTHCARE CENTER	O FALLON	MO
SAINT FRANCIS MEDICAL CENTER	LYNWOOD	CA
GIBSON GENERAL HOSPITAL	PRINCETON	IN
HOSPITAL OF UNIV OF PENNSYLVANIA	PHILADELPHIA	PA
LANCASTER GENERAL HOSPITAL	LANCASTER	PA
MEMORIAL HOSPITAL	NACOGDOCHES	TX
COFFEYVILLE REGIONAL MEDICAL CENTER	COFFEYVILLE	KS
BAYSHORE MEDICAL CENTER	PASADENA	TX
CHEYENNE REGIONAL MEDICAL CENTER	CHEYENNE	WY
WESTERN PENNSYLVANIA HOSPITAL	PITTSBURGH	PA
ROBERT PACKER HOSPITAL	SAYRE	PA
KANSAS SURGERY & RECOVERY CENTER	WICHITA	KS
EAST JEFFERSON GENERAL HOSPITAL	METAIRIE	LA
DOCTORS HOSPITAL LLC	LEAWOOD	KS
RUSH OAK PARK HOSPITAL	OAK PARK	IL
KANSAS SPINE HOSPITAL LLC	WICHITA	KS
SUMMIT SURGICAL LLC	HUTCHINSON	KS
SOUTHEAST ALABAMA MEDICAL CENTER	DOTHAN	AL
CAMBRIDGE HEALTH ALLIANCE	CAMBRIDGE	MA

Page 201 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 202 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PALO PINTO GENERAL HOSPITAL	MINERAL WELLS	TX
CARNEY HOSPITAL	BOSTON	MA
LOWER BUCKS HOSPITAL	BRISTOL	PA
SONOMA VALLEY HOSPITAL	SONOMA	CA
REGIONAL MEDICAL CENTER AT MEMPHIS	MEMPHIS	TN
NASON HOSPITAL	ROARING SPRING	PA
MERCY MCCUNE BROOKS HOSPITAL	CARTHAGE	MO
BEVERLY HOSPITAL CORPORATION	BEVERLY	MA
SOLDIERS AND SAILORS MEMORIAL HOSPITAL	WELLSBORO	PA
SETON MEDICAL CENTER HAYS	KYLE	TX
MAYO CLINIC HOSPITAL	PHOENIX	AZ
MARLBOROUGH HOSPITAL	MARLBOROUGH	MA
SCHUYLKILL MEDICAL CENTER - SOUTH JACKSON STREET	POTTSVILLE	PA
COMMUNITY MEDICAL CENTER INC	MISSOULA	MT
CHESTNUT HILL HOSPITAL	PHILADELPHIA	PA
EVANGELICAL COMMUNITY HOSPITAL	LEWISBURG	PA
MOUNTAIN VIEW HOSPITAL DISTRICT	MADRAS	OR
SAMARITAN LEBANON COMMUNITY HOSPITAL	LEBANON	OR
SAVOY MEDICAL CENTER	MAMOU	LA

Page 203 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



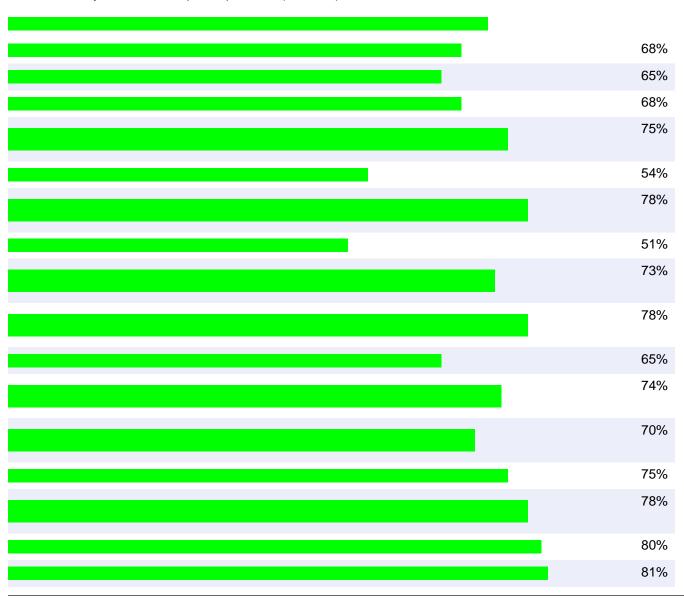
Page 204 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RAPIDES REGIONAL MEDICAL CENTER	ALEXANDRIA	LA
ADVENTIST BOLINGBROOK HOSPITAL	BOLINGBROOK	IL
NOBLE HOSPITAL	WESTFIELD	MA
ESSENTIA HEALTH ST JOSEPH'S MEDICAL CENTER	BRAINERD	MN
QUINCY MEDICAL CENTER	QUINCY	MA
CARONDELET HEART AND VASCULAR INSTITUTE	TUCSON	AZ
MORTON HOSPITAL	TAUNTON	MA
MASSACHUSETTS EYE AND EAR INFIRMARY	BOSTON	MA
THE ORTHOPAEDIC HOSPITAL OF LUTHERAN HEALTH NETWOR	FT WAYNE	IN
HOLY FAMILY HOSPITAL	METHUEN	MA
TEXAS HEALTH HARRIS METHODIST FORT WORTH	FORT WORTH	TX
PROVIDENCE SACRED HEART MEDICAL CENTER	SPOKANE	WA
MONROE HOSPITAL	BLOOMINGTON	IN
FRANCISCAN ST FRANCIS HEALTH - INDIANAPOLIS	INDIANAPOLIS	IN
DUPONT HOSPITAL LLC	FORT WAYNE	IN
WOMEN'S HOSPITAL THE	NEWBURGH	IN

Page 205 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 206 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

THE MEDICAL CENTER AT BOWLING GREEN	BOWLING GREEN	KY
T J SAMSON COMMUNITY HOSPITAL	GLASGOW	KY
MIDDLESBORO APPALACHIAN REGIONAL HEALTHCARE HOSPIT	MIDDLESBORO	KY
CASCADE VALLEY HOSPITAL	ARLINGTON	WA
KOSCIUSKO COMMUNITY HOSPITAL	WARSAW	IN
MURRAY-CALLOWAY COUNTY HOSPITAL	MURRAY	KY
HAZARD ARH REGIONAL MEDICAL CENTER	HAZARD	KY
OWENSBORO MEDICAL HEALTH SYSTEM	OWENSBORO	KY
SUMMIT MEDICAL CENTER	HERMITAGE	TN
MEMORIAL HERMANN MEMORIAL CITY MEDICAL CENTER	HOUSTON	TX
MEMORIAL HOSPITAL AND MANOR	BAINBRIDGE	GA
CLEAR LAKE REGIONAL MEDICAL CENTER	WEBSTER	TX
COTTAGE GROVE COMMUNITY HOSPITAL	COTTAGE GROVE	OR
KAISER SUNNYSIDE MEDICAL CENTER	CLACKAMAS	OR
SAINT JOHN'S HEALTH SYSTEM	ANDERSON	IN
MEMORIAL MEDICAL CENTER	SPRINGFIELD	IL
DEACONESS HOSPITAL INC	EVANSVILLE	IN
BAPTIST REGIONAL MEDICAL CENTER	CORBIN	KY
SALEM HOSPITAL	SALEM	OR
SKY LAKES MEDICAL CENTER	KLAMATH FALLS	OR

Page 207 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



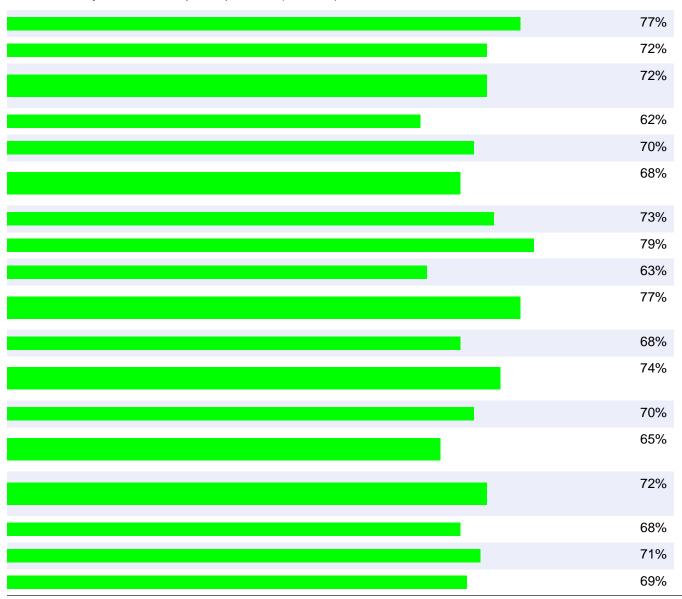
Page 208 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTRAL BAPTIST HOSPITAL	LEXINGTON	KY
AURORA MED CTR OSHKOSH	OSHKOSH	WI
BANNER GOOD SAMARITAN MEDICAL CENTER	PHOENIX	AZ
DAVIESS COMMUNITY HOSPITAL	WASHINGTON	IN
RIVERVIEW HOSPITAL	NOBLESVILLE	IN
STONES RIVER HOSPITAL AND DEKALB COMMUNITY HOSP	SMITHVILLE	TN
MEMORIAL HOSPITAL OF SOUTH BEND	SOUTH BEND	IN
BAPTIST HOSPITAL EAST	LOUISVILLE	KY
LAKE CUMBERLAND REGIONAL HOSPITAL	SOMERSET	KY
FRANCISCAN ST FRANCIS HEALTH - MOORESVILLE	MOORESVILLE	IN
UNIVERSITY OF LOUISVILLE HOSPITAL	LOUISVILLE	KY
ASANTE ROGUE REGIONAL MEDICAL CENTER	MEDFORD	OR
MID-COLUMBIA MEDICAL CENTER	THE DALLES	OR
UNIVERSITY MEDICAL CENTER-MESABI/ MESABA CLINICS	HIBBING	MN
KAISER FOUNDATION HOSPITAL - SOUTH SAN FRANCISCO	SOUTH SAN FRANCISCO	CA
PORTER REGIONAL HOSPITAL	VALPARAISO	IN
CARONDELET ST JOSEPHS HOSPITAL	TUCSON	AZ
CLARK FORK VALLEY HOSPITAL	PLAINS	MT

Page 209 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



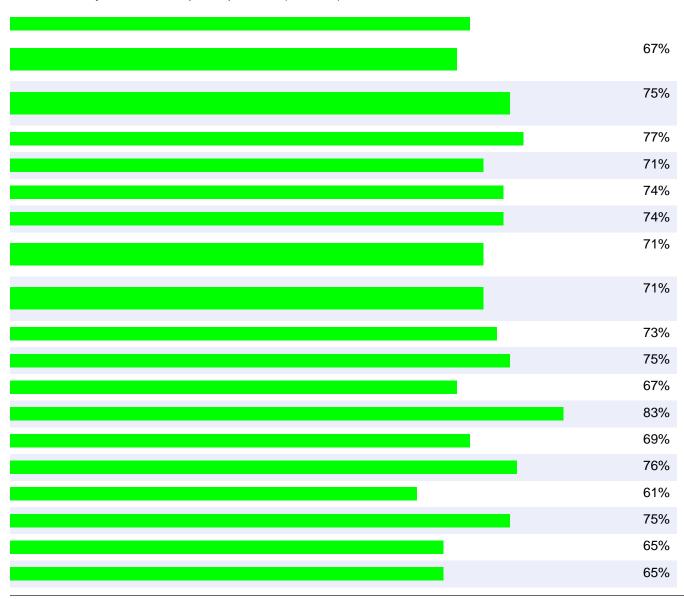
Page 210 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FRANCISCAN ST ELIZABETH HEALTH - CRAWFORDSVILLE	CRAWFORDSVILLE	IN
BETH ISRAEL DEACONESS MEDICAL CENTER	BOSTON	MA
EXEMPLA LUTHERAN MEDICAL CENTER	WHEAT RIDGE	CO
MILFORD REGIONAL MEDICAL CENTER	MILFORD	MA
SHERMAN HOSPITAL	ELGIN	IL
THE QUEENS MEDICAL CENTER	HONOLULU	HI
SCOTTSDALE HEALTHCARE-SHEA MEDICAL CENTER	SCOTTSDALE	AZ
CENTURA HEALTH-ST MARY CORWIN MEDICAL CENTER	PUEBLO	CO
PARKVIEW REGIONAL MEDICAL CENTER	FORT WAYNE	IN
WINCHESTER HOSPITAL	WINCHESTER	MA
MILTON HOSPITAL INC	MILTON	MA
HENDRICKS REGIONAL HEALTH	DANVILLE	IN
BARTON MEMORIAL HOSPITAL	SOUTH LAKE TAHOE	CA
CLEVELAND CLINIC HOSPITAL	WESTON	FL
GOOD SAMARITAN MEDICAL CENTER	BROCKTON	MA
PARKVIEW MEDICAL CENTER INC	PUEBLO	CO
COLORADO PLAINS MEDICAL CENTER	FORT MORGAN	CO
NORTH FULTON REGIONAL HOSPITAL	ROSWELL	GA

Page 211 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



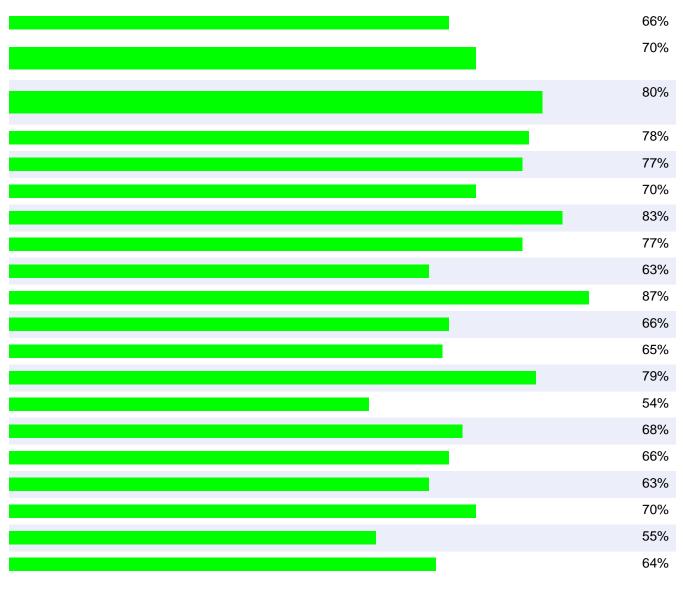
Page 212 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

METROPLEX HOSPITAL	KILLEEN	TX
ALEGENT CREIGHTON HEALTH CREIGHTON UNIVERSITY MEDI	ОМАНА	NE
YAMPA VALLEY MEDICAL CENTER	STEAMBOAT SPRINGS	CO
THE NEBRASKA METHODIST HOSPITAL	OMAHA	NE
FAITH REGIONAL HEALTH SERVICES	NORFOLK	NE
MIDMICHIGAN MEDICAL CENTER-GLADWIN	GLADWIN	MI
NEBRASKA SPINE HOSPITAL, LLC	OMAHA	NE
PROVIDENCE MOUNT CARMEL HOSPITAL	COLVILLE	WA
PAULS VALLEY GENERAL HOSPITAL	PAULS VALLEY	OK
WHITMAN HOSPITAL AND MEDICAL CENTER	COLFAX	WA
ELKVIEW GENERAL HOSPITAL	HOBART	OK
GLENDALE MEM HOSPITAL & HLTH CENTER	GLENDALE	CA
GRITMAN MEDICAL CENTER	MOSCOW	ID
WELLINGTON REGIONAL MEDICAL CENTER	WELLINGTON	FL
SOUTH CENTRAL REG MED CTR	LAUREL	MS
TAHLEQUAH CITY HOSPITAL	TAHLEQUAH	OK
CRAIG GENERAL HOSPITAL	VINITA	OK
WOMANS HOSPITAL OF TEXAS,THE	HOUSTON	TX
OKMULGEE MEMORIAL HOSPITAL	OKMULGEE	OK
MEDICAL CENTER OF ARLINGTON	ARLINGTON	TX

Page 213 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 214 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GRADY MEMORIAL HOSPITAL	CHICKASHA	OK
MCALESTER REGIONAL HEALTH CENTER	MCALESTER	OK
GENESIS MEDICAL CENTER ILLINI CAMPUS	SILVIS	IL
ST JOSEPH MERCY OAKLAND	PONTIAC	MI
HOAG MEMORIAL HOSPITAL PRESBYTERIAN	NEWPORT BEACH	CA
ST JOSEPH MERCY PORT HURON	PORT HURON	MI
CHADRON COMMUNITY HOSPITAL AND HEALTH SERVICES	CHADRON	NE
INTEGRIS BLACKWELL REGIONAL HOSPITAL	BLACKWELL	ОК
CHERRY COUNTY HOSPITAL	VALENTINE	NE
PROVIDENCE MEDICAL CENTER	WAYNE	NE
ALPENA REGIONAL MEDICAL CENTER	ALPENA	MI
INTEGRIS BAPTIST MEDICAL CENTER	OKLAHOMA CITY	OK
CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS	SAN FRANCISCO	CA
SPECTRUM HEALTH - BUTTERWORTH CAMPUS	GRAND RAPIDS	MI
CRETE AREA MEDICAL CENTER	CRETE	NE
ERLANGER MEDICAL CENTER	CHATTANOOGA	TN
RONALD REAGAN UCLA MEDICAL CENTER	LOS ANGELES	CA
DUNCAN REGIONAL HOSPITAL, INC	DUNCAN	ОК

Page 215 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 216 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

VALLEY VIEW REGIONAL HOSPITAL	ADA	OK
UNITED GENERAL HOSPITAL	SEDRO WOOLLEY	WA
GREAT PLAINS REGIONAL MEDICAL CENTER	ELK CITY	OK
INTEGRIS MAYES COUNTY MEDICAL CENTER	PRYOR	OK
WAYNE MEMORIAL HOSPITAL	JESUP	GA
NORTH VISTA HOSPITAL	NORTH LAS VEGAS	NV
SOUTH BAY HOSPITAL	SUN CITY CENTER	FL
SPECTRUM HEALTH - REED CITY CAMPUS	REED CITY	MI
STRINGFELLOW MEMORIAL HOSPITAL	ANNISTON	AL
SAINT MARY'S REGIONAL MEDICAL CENTER	RENO	NV
HILLCREST MEDICAL CENTER	TULSA	OK
VALLEY HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
DEFIANCE REGIONAL MEDICAL CENTER	DEFIANCE	ОН
ALTA BATES SUMMIT MEDICAL CENTER	OAKLAND	CA
ST ROSE DOMINICAN HOSPITALS - SIENA CAMPUS	HENDERSON	NV
ESTES PARK MEDICAL CENTER	ESTES PARK	CO
CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
SAINT MARY'S HEALTH CARE	GRAND RAPIDS	MI
LECONTE MEDICAL CENTER	SEVIERVILLE	TN

Page 217 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



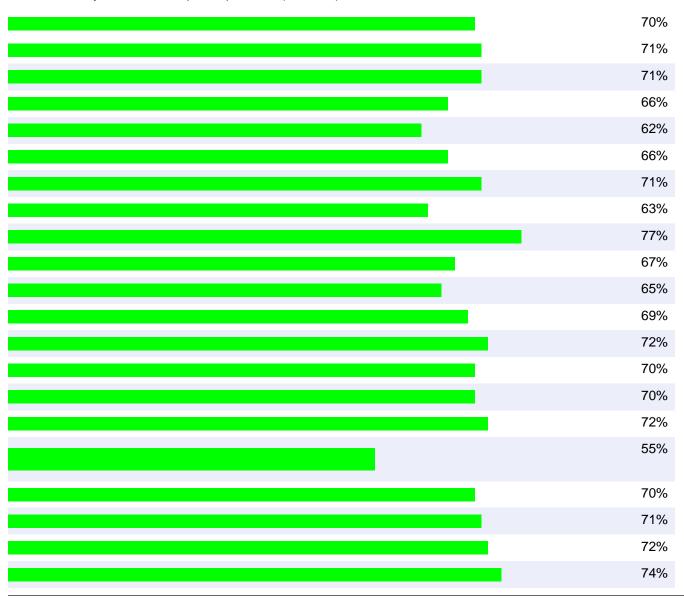
Page 218 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FOSTORIA COMMUNITY HOSPITAL	FOSTORIA	ОН
MORROW COUNTY HOSPITAL	MOUNT GILEAD	ОН
SEQUOIA HOSPITAL	REDWOOD CITY	CA
ST MARY'S OF MICHIGAN MEDICAL CENTER	SAGINAW	MI
LAKEWAY REGIONAL HOSPITAL	MORRISTOWN	TN
CAPITAL REGIONAL MEDICAL CENTER	TALLAHASSEE	FL
MERCY MEMORIAL HOSPITAL	URBANA	ОН
LAKES REGION GENERAL HOSPITAL	LACONIA	NH
ST JOSEPH MEDICAL CENTER	BLOOMINGTON	IL
PARKLAND MEDICAL CENTER	DERRY	NH
BRAXTON COUNTY MEMORIAL HOSPITAL	GASSAWAY	WV
CHESHIRE MEDICAL CENTER	KEENE	NH
SOUTHERN NH MEDICAL CENTER	NASHUA	NH
EXETER HOSPITAL INC	EXETER	NH
PORTSMOUTH REGIONAL HOSPITAL	PORTSMOUTH	NH
MERCY HOSPITAL - CADILLAC	CADILLAC	MI
OUR LADY OF THE RESURRECTION MED CTR	CHICAGO	IL
ST FRANCIS COMMUNITY HOSPITAL	FEDERAL WAY	WA
BEAUMONT HOSPITAL, GROSSE POINTE	GROSSE POINTE	MI
ROUND ROCK MEDICAL CENTER	ROUND ROCK	TX
MERCY ALLEN HOSPITAL	OBERLIN	OH

Page 219 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 220 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MONADNOCK COMMUNITY HOSPITAL	PETERBOROUGH	NH
BANNER BOSWELL MEDICAL CENTER	SUN CITY	AZ
ST LUKES MEDICAL CENTER	PHOENIX	AZ
CLARA MAASS MEDICAL CENTER	BELLEVILLE	NJ
ST VINCENT'S EAST	BIRMINGHAM	AL
CAPE REGIONAL MEDICAL CENTER INC	CAPE MAY COURT HOUSE	NJ
MEMORIAL HERMANN HOSPITAL SYSTEM	HOUSTON	TX
VALLEY WEST COMMUNITY HOSPITAL	SANDWICH	IL
ST JOSEPH'S REGIONAL MEDICAL CENTER	PATERSON	NJ
HOSPITAL OF ST RAPHAEL	NEW HAVEN	СТ
ST FRANCIS HOSPITAL & MEDICAL CENTER	HARTFORD	CT
DUBLIN METHODIST HOSPITAL	DUBLIN	ОН
NEWTON MEMORIAL HOSPITAL	NEWTON	NJ
ST ELIZABETH BOARDMAN HEALTH CENTER	BOARDMAN	ОН
MERCY HOSPITAL OF DEFIANCE	DEFIANCE	OH
RIVERVIEW MEDICAL CENTER	RED BANK	NJ
ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL	NEW BRUNSWICK	NJ
PALESTINE REGIONAL MEDICAL CENTER	PALESTINE	TX
COMMUNITY MEDICAL CENTER	TOMS RIVER	NJ
SHORE MEDICAL CENTER	SOMERS POINT	NJ

Page 221 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 222 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SOMERSET MEDICAL CENTER	SOMERVILLE	NJ
MERCY HOSPITAL CLERMONT	BATAVIA	ОН
ST JOSEPH'S HOSPITAL AND MEDICAL CENTER	PHOENIX	AZ
TRINITY MEDICAL CTR EAST &TRINITY MEDICAL CTR WEST	STEUBENVILLE	ОН
HACKENSACKUMC MOUNTAINSIDE	MONTCLAIR	NJ
SOUTHEASTERN OHIO REGIONAL MEDICAL CENTER	CAMBRIDGE	ОН
BERGEN REGIONAL MEDICAL CENTER	PARAMUS	NJ
MARY RUTAN HOSPITAL	BELLEFONTAINE	OH
BAKERSFIELD MEMORIAL HOSPITAL	BAKERSFIELD	CA
SAINT PETER'S UNIVERSITY HOSPITAL	NEW BRUNSWICK	NJ
PUTNAM COMMUNITY MEDICAL CENTER	PALATKA	FL
SANTA BARBARA COTTAGE HOSPITAL	SANTA BARBARA	CA
SAINT BARNABAS MEDICAL CENTER	LIVINGSTON	NJ
UNDERWOOD - MEMORIAL HOSPITAL	WOODBURY	NJ
HOLY FAMILY MEMORIAL INC	MANITOWOC	WI
KENNEDY UNIVERSITY HOSPITAL - STRATFORD DIV	STRATFORD	NJ
WAUKESHA MEMORIAL HOSPITAL	WAUKESHA	WI
WESTSIDE REGIONAL MEDICAL CENTER	PLANTATION	FL

Page 223 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 224 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTRASTATE MEDICAL CENTER	FREEHOLD	NJ
ORANGE PARK MEDICAL CENTER	ORANGE PARK	FL
SOUTHERN TENNESSEE MEDICAL CENTER	WINCHESTER	TN
BERGER HOSPITAL	CIRCLEVILLE	ОН
SAINT CLARE'S HOSPITAL/SUSSEX	SUSSEX	NJ
UNIVERSITY OF CALIFORNIA SAN DIEGO MEDICAL CENTER	SAN DIEGO	CA
SHELBY BAPTIST MEDICAL CENTER	ALABASTER	AL
HOSPITAL OF CENTRAL CONNECTICUT, THE	NEW BRITAIN	СТ
UNIVERSITY HOSPITAL AND MEDICAL CENTER	TAMARAC	FL
MEMORIAL MEDICAL CENTER INC	LAS CRUCES	NM
AFFINITY MEDICAL CENTER	MASSILLON	ОН
SUMMA WESTERN RESERVE HOSPITAL	CUYAHOGA FALLS	ОН
SOUTH POINTE HOSPITAL	WARRENSVILLE HEIGHTS	ОН
KAISER FOUNDATION HOSPITAL - SOUTH BAY	HARBOR CITY	CA
SANTA FE PHS INDIAN HOSPITAL	SANTA FE	NM
NORTHERN NAVAJO MEDICAL CENTER	SHIPROCK	NM
CRISP REGIONAL HOSPITAL	CORDELE	GA
TAKOMA REGIONAL HOSPITAL	GREENEVILLE	TN

Page 225 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 226 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MERCY HOSPITAL OF FOLSOM	FOLSOM	CA
MEMORIAL HOSPITAL OF TAMPA	TAMPA	FL
QUEEN OF THE VALLEY MEDICAL CENTER	NAPA	CA
ST PETERSBURG GENERAL HOSPITAL	SAINT PETERSBURG	FL
POWELL VALLEY HOSPITAL	POWELL	WY
ETMC CLARKSVILLE	CLARKSVILLE	TX
COMMUNITY HOSPITALS AND WELLNESS CENTERS	BRYAN	ОН
SOUTHWEST REGIONAL MEDICAL CENTER	GEORGETOWN	ОН
NEW YORK COMMUNITY HOSPITAL OF BROOKLYN, INC.	BROOKLYN	NY
NEWARK-WAYNE COMMUNITY HOSPITAL	NEWARK	NY
ST LUKES REGIONAL MEDICAL CENTER	BOISE	ID
HELEN KELLER MEMORIAL HOSPITAL	SHEFFIELD	AL
REDLANDS COMMUNITY HOSPITAL	REDLANDS	CA
MERCY TIFFIN HOSPITAL	TIFFIN	ОН
OHIO STATE UNIVERSITY HOSPITALS	COLUMBUS	ОН
BOCA RATON REGIONAL HOSPITAL	BOCA RATON	FL
ROBINSON MEMORIAL HOSPITAL	RAVENNA	ОН
MONTEFIORE MEDICAL CENTER	BRONX	NY
LAWRENCE HOSPITAL CENTER	BRONXVILLE	NY
ROCKDALE MEDICAL CENTER	CONYERS	GA

Page 227 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 228 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FAIRFIELD MEDICAL CENTER	LANCASTER	ОН
MERCY MEDICAL CENTER	CANTON	ОН
MOUNT VERNON HOSPITAL	MOUNT VERNON	NY
ARNOT OGDEN MEDICAL CENTER	ELMIRA	NY
CENTRAL FLORIDA REGIONAL HOSPITAL	SANFORD	FL
METROHEALTH SYSTEM	CLEVELAND	ОН
LAKE CITY MEDICAL CENTER	LAKE CITY	FL
PROVIDENCE HEALTH CENTER	WACO	TX
METHODIST WILLOWBROOK HOSPITAL	HOUSTON	TX
BEEBE MEDICAL CENTER	LEWES	DE
GULF COAST MEDICAL CENTER LEE MEM	FORT MYERS	FL
HEALTH SYSTEM		
TEXAS HEALTH HARRIS METHODIST	FORT WORTH	TX
HOSPITAL SOUTHWEST F		
KAISER FOUNDATION HOSPITAL - ANTIOCH	ANTIOCH	CA
PRESBYTERIAN HOSPITAL	ALBUQUERQUE	NM
WESTFIELD HOSPITAL	ALLENTOWN	PA
YALE-NEW HAVEN HOSPITAL	NEW HAVEN	СТ
TUALITY COMMUNITY HOSPITAL	HILLSBORO	OR
MISSOURI BAPTIST MEDICAL CENTER	TOWN AND COUNTRY	MO
SOUTHEAST MISSOURI HOSPITAL	CAPE GIRARDEAU	MO
RIVERSIDE COMMUNITY HOSPITAL	RIVERSIDE	CA

Page 229 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



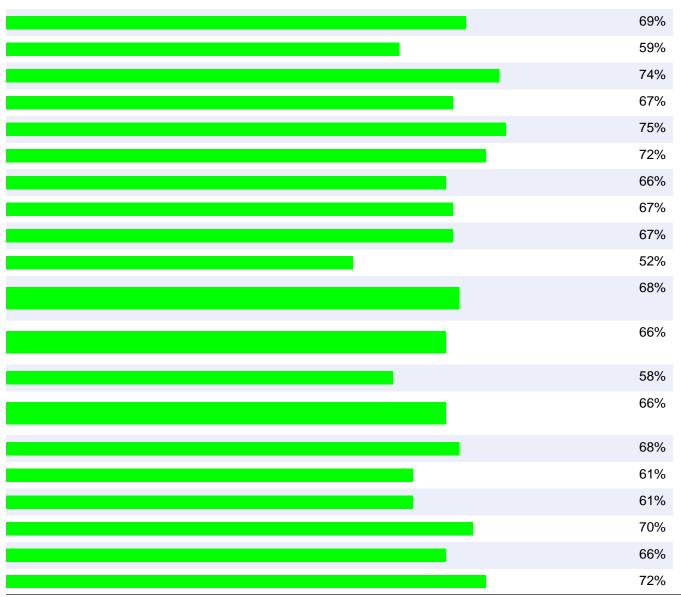
Page 230 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAN JUAN REGIONAL MEDICAL CENTER	FARMINGTON	NM
MARYMOUNT HOSPITAL	GARFIELD HEIGHTS	ОН
SACRED HEART HSPTL	EAU CLAIRE	WI
SHASTA REGIONAL MEDICAL CENTER	REDDING	CA
ALEGENT HEALTH MERCY HOSPITAL	COUNCIL BLUFFS	IA
DALLAS COUNTY HOSPITAL	PERRY	IA
OCALA REGIONAL MEDICAL CENTER	OCALA	FL
MERCY GENERAL HOSPITAL	SACRAMENTO	CA
MINISTRY ST MARYS HOSPITAL	RHINELANDER	WI
PASCO REGIONAL MEDICAL CENTER	DADE CITY	FL
MOUNTAIN VIEW REGIONAL MEDICAL	LAS CRUCES	NM
CENTER		
MINERAL AREA REGIONAL MEDICAL CENTER	FARMINGTON	МО
ARROYO GRANDE COMMUNITY HOSPITAL	ARROYO GRANDE	CA
NORTH FLORIDA REGIONAL MEDICAL CENTER	GAINESVILLE	FL
SUTTER COAST HOSPITAL	CRESCENT CITY	CA
NORTHSIDE MEDICAL CENTER	YOUNGSTOWN	ОН
MEDICAL CENTER OF TRINITY	TRINITY	FL
INTEGRIS CLINTON REGIONAL HOSPITAL	CLINTON	OK
TERREBONNE GENERAL MEDICAL CENTER	HOUMA	LA
CIBOLA GENERAL HOSPITAL	GRANTS	NM

Page 231 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 232 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UNIVERSITY HOSPITALS OF CLEVELAND	CLEVELAND	ОН
GRANDVIEW HOSPITAL & MEDICAL CENTER	DAYTON	ОН
LADD MEMORIAL HOSPTIAL, INC	OSCEOLA	WI
FORT HAMILTON HUGHES MEMORIAL HOSPITAL	HAMILTON	ОН
BAY PARK COMMUNITY HOSPITAL	OREGON	ОН
PARIS COMMUNITY HOSPITAL	PARIS	IL
HUNTSVILLE HOSPITAL	HUNTSVILLE	AL
MERCY FRANCISCAN HOSPITAL WESTERN HILLS	CINCINNATI	ОН
MERCY ST VINCENT MEDICAL CENTER	TOLEDO	OH
PHOENIX BAPTIST HOSPITAL	PHOENIX	AZ
COSHOCTON COUNTY MEMORIAL HOSPITAL	COSHOCTON	ОН
LAKE HEALTH	CONCORD	ОН
NASSAU UNIVERSITY MEDICAL CENTER	EAST MEADOW	NY
COMMUNITY MEMORIAL HSPTL	MENOMONEE FALLS	WI
MCKENZIE-WILLAMETTE MEDICAL CENTER	SPRINGFIELD	OR
LAKEWOOD HEALTH CENTER	BAUDETTE	MN
ST LUKE'S HOSPITAL	MAUMEE	ОН
HEGG MEMORIAL HEALTH CENTER	ROCK VALLEY	IA
OSMOND GENERAL HOSPITAL	OSMOND	NE

Page 233 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



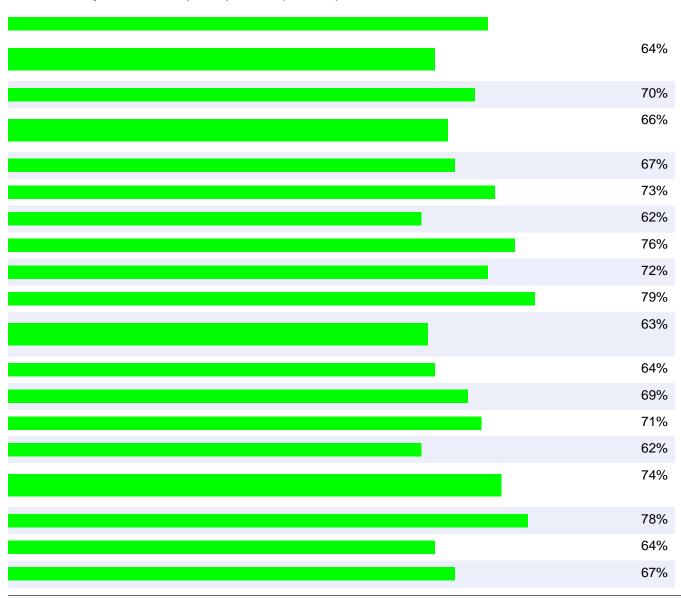
Page 234 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MERCY HOSPITAL OF FRANCISCAN SISTERS-OELWEIN	OELWEIN	IA
CHANDLER REGIONAL MEDICAL CENTER	CHANDLER	AZ
CALIFORNIA PACIFIC MEDICAL CTR-DAVIES CAMPUS HOSP	SAN FRANCISCO	CA
TUCSON MEDICAL CENTER	TUCSON	AZ
AULTMAN HOSPITAL	CANTON	ОН
ST FRANCIS HOSPITAL	WILMINGTON	DE
KETTERING MEDICAL CENTER	KETTERING	ОН
TERRE HAUTE REGIONAL HOSPITAL	TERRE HAUTE	IN
PENINSULA MEDICAL CENTER	BURLINGAME	CA
PENNSYLVANIA HOSP OF THE UNIV OF PA HEALTH SYS	PHILADELPHIA	PA
EPHRATA COMMUNITY HOSPITAL	EPHRATA	PA
BELOIT MEM HSPTL	BELOIT	WI
FLOWER HOSPITAL	SYLVANIA	ОН
GATEWAY MEDICAL CENTER	CLARKSVILLE	TN
METHODIST MEDICAL CENTER OF OAK RIDGE	OAK RIDGE	TN
WASHINGTON COUNTY HOSPITAL	WASHINGTON	IA
SISTERS OF CHARITY HOSPITAL	BUFFALO	NY
STONEWALL JACKSON MEM HOSP	WESTON	WV

Page 235 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



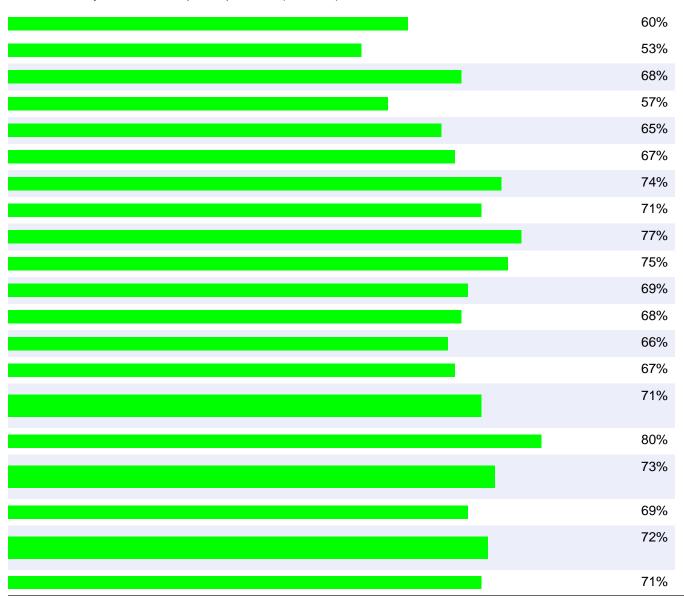
Page 236 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GALESBURG COTTAGE HOSPITAL	GALESBURG	IL
ALICE HYDE MEDICAL CENTER	MALONE	NY
EAST TEXAS MEDICAL CENTER	TYLER	TX
PEACHEALTH ST JOHN MEDICAL CENTER	LONGVIEW	WA
PLANTATION GENERAL HOSPITAL	PLANTATION	FL
CYPRESS FAIRBANKS MEDICAL CENTER	HOUSTON	TX
ST MARY'S REGIONAL MEDICAL CENTER	ENID	OK
OCHSNER FOUNDATION HOSPITAL	NEW ORLEANS	LA
LINCOLN HOSPITAL	DAVENPORT	WA
NEW YORK-PRESBYTERIAN HOSPITAL	NEW YORK	NY
UNITED HOSPITAL	SAINT PAUL	MN
DES PERES HOSPITAL	SAINT LOUIS	MO
JPS HEALTH NETWORK	FORT WORTH	TX
BAYHEALTH - KENT GENERAL HOSPITAL	DOVER	DE
MAYO CLINIC HEALTH SYSTEM - NORTHLAND, INC	BARRON	WI
HEALTHEAST WOODWINDS HOSPITAL	WOODBURY	MN
ST MARY & ELIZABETH MED CTR-DIVISION CAMPUS	CHICAGO	IL
PENNOCK HOSPITAL	HASTINGS	MI
PROVIDENCE HOLY CROSS MEDICAL CENTER	MISSION HILLS	CA
MEMORIAL HERMANN TEXAS MEDICAL	HOUSTON	TX

Page 237 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 238 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

### CENTER

UNIVERSITY OF TOLEDO MEDICAL CENTER	TOLEDO	ОН
MCCULLOUGH-HYDE MEMORIAL HOSPITAL	OXFORD	ОН
MCLAREN BAY REGION	BAY CITY	MI
KNOX COMMUNITY HOSPITAL	MOUNT VERNON	ОН
SHARON REGIONAL HEALTH SYSTEM	SHARON	PA
CAPITAL HEALTH SYSTEM-FULD CAMPUS	TRENTON	NJ
WOOD COUNTY HOSPITAL	BOWLING GREEN	ОН
AKRON GENERAL MEDICAL CENTER	AKRON	ОН
SUMMA HEALTH SYSTEM BARBERTON HOSPITAL	BARBERTON	ОН
CHILTON HOSPITAL	POMPTON PLAINS	NJ
PUNXSUTAWNEY AREA HOSPITAL	PUNXSUTAWNEY	PA
SAMARITAN MEDICAL CENTER	WATERTOWN	NY
ST ANTHONY REGIONAL HOSPITAL & NURSIING HOME	CARROLL	IA
ST ALEXIUS MEDICAL CENTER	HOFFMAN ESTATES	IL
JAMESTOWN REGIONAL MEDICAL CENTER	JAMESTOWN	TN
HOWARD UNIVERSITY HOSPITAL	WASHINGTON	DC
HIGHLAND HOSPITAL	ROCHESTER	NY
SACRED HEART HOSPITAL	ALLENTOWN	PA
WINTHROP-UNIVERSITY HOSPITAL	MINEOLA	NY

Page 239 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 240 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MAIN LINE HOSPITAL LANKENAU	WYNNEWOOD	PA
TYLER MEMORIAL HOSPITAL	TUNKHANNOCK	PA
SAN LUIS VALLEY REGIONAL MEDICAL CENTER	ALAMOSA	СО
ST MARY'S MEDICAL CENTER	BLUE SPRINGS	MO
AURORA MED CTR MANITOWOC CTY	TWO RIVERS	WI
BETHESDA NORTH	CINCINNATI	ОН
TEXAS HEALTH PRESBYTERIAN HOSPITAL DALLAS	DALLAS	TX
SSM ST JOSEPH HOSPITAL WEST	LAKE SAINT LOUIS	MO
MEMORIAL HERMANN KATY HOSPITAL	KATY	TX
HAZLETON GENERAL HOSPITAL	HAZLETON	PA
HEARTLAND REGIONAL MEDICAL CENTER	MARION	IL
EAST VALLEY HOSPITAL MEDICAL CENTER	GLENDORA	CA
ST ELIZABETH HOSPITAL	BELLEVILLE	IL
MEASE COUNTRYSIDE HOSPITAL	SAFETY HARBOR	FL
CROZER CHESTER MEDICAL CENTER	UPLAND	PA
GRADY MEMORIAL HOSPITAL	ATLANTA	GA
MUSKOGEE REGIONAL MEDICAL CENTER	MUSKOGEE	OK
SCOTT & WHITE HOSPITAL BRENHAM	BRENHAM	TX
AURORA SHEBOYGAN MEM MED CTR	SHEBOYGAN	WI
WILLIAM BEAUMONT HOSPITAL-TROY	TROY	MI

Page 241 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



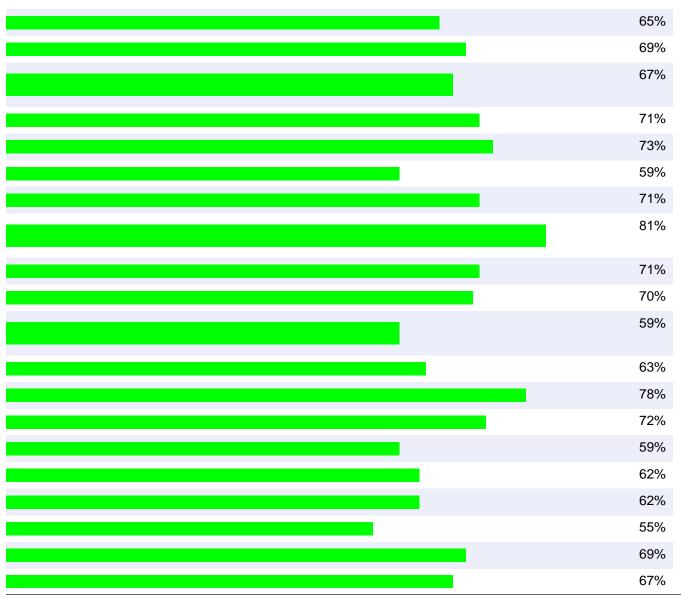
Page 242 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SIBLEY MEMORIAL HOSPITAL	WASHINGTON	DC
SETON MEDICAL CENTER AUSTIN	AUSTIN	TX
AURORA MED CENTER-WASHINGTON COUNTY	HARTFORD	WI
MERCY HOSPITAL	COON RAPIDS	MN
WAYNESBORO HOSPITAL	WAYNESBORO	PA
PALO VERDE HOSPITAL	BLYTHE	CA
EDWARD W SPARROW HOSPITAL	LANSING	MI
ORTHOCOLORADO HOSPITAL AT ST ANTHONY MED CAMPUS	LAKEWOOD	СО
SAINT JOHN HOSPITAL	LEAVENWORTH	KS
BANNER THUNDERBIRD MEDICAL CENTER	GLENDALE	AZ
ST JOHN MACOMB-OAKLAND HOSPITAL- MACOMB CENTER	WARREN	MI
HENRY FORD MACOMB HOSPITAL	CLINTON TOWNSHIP	MI
SALINA REGIONAL HEALTH CENTER	SALINA	KS
HAYS MEDICAL CENTER	HAYS	KS
UNIVERSITY OF ILLINOIS HOSPITAL	CHICAGO	IL
WASHINGTON HOSPITAL CENTER	WASHINGTON	DC
ST MARYS HOSPITAL	STREATOR	IL
CORONA REGIONAL MEDICAL CENTER	CORONA	CA
HARRISBURG MEDICAL CENTER	HARRISBURG	IL
GULF COAST MEDICAL CENTER	PANAMA CITY	FL

Page 243 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 244 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PHOENIXVILLE HOSPITAL	PHOENIXVILLE	PA
MCLAREN FLINT	FLINT	MI
NICHOLAS H NOYES MEMORIAL HOSPITAL	DANSVILLE	NY
OTSEGO MEMORIAL HOSPITAL	GAYLORD	MI
HURLEY MEDICAL CENTER	FLINT	MI
MEDICAL CENTER, THE	COLUMBUS	GA
ST ELIZABETH MEDICAL CENTER	UTICA	NY
MEDWEST HAYWOOD	CLYDE	NC
COOKEVILLE REGIONAL MEDICAL CENTER	COOKEVILLE	TN
ELKHART GENERAL HOSPITAL	ELKHART	IN
KAISER FOUNDATION HOSPITAL - SACRAMENTO	SACRAMENTO	CA
WAYNE MEMORIAL HOSPITAL	HONESDALE	PA
PRESBYTERIAN HOSPITAL MATTHEWS	MATTHEWS	NC
FLORIDA HOSPITAL	ORLANDO	FL
CLIFTON SPRINGS HOSPITAL AND CLINIC	CLIFTON SPRINGS	NY
POTTSTOWN MEMORIAL MEDICAL CENTER	POTTSTOWN	PA
PERSON MEMORIAL HOSPITAL	ROXBORO	NC
SANTA ROSA MEDICAL CENTER	MILTON	FL
BRADFORD REGIONAL MEDICAL CENTER	BRADFORD	PA
GUNDERSEN LUTH MED CTR	LA CROSSE	WI

Page 245 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



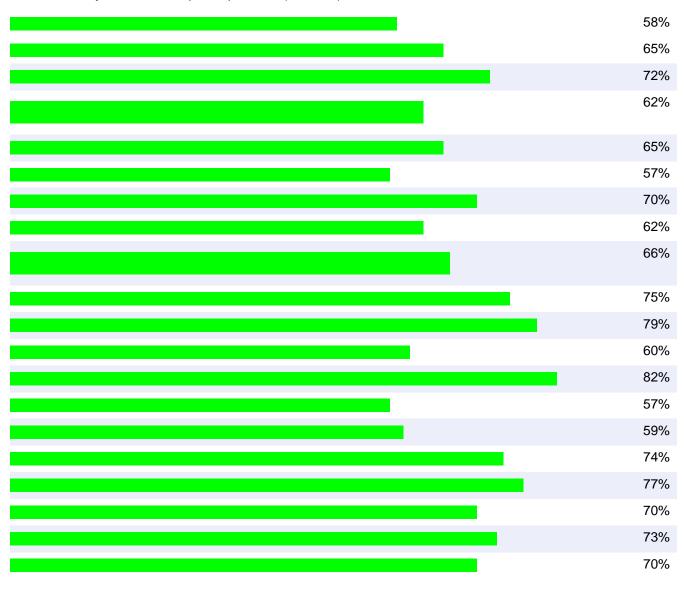
Page 246 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DAVIS MEMORIAL HOSPITAL	ELKINS	WV
CHEROKEE INDIAN HOSPITAL AUTHORITY	CHEROKEE	NC
ST CATHERINE HOSPITAL INC	EAST CHICAGO	IN
GOOD SAMARITAN HOSPITAL MEDICAL CENTER	WEST ISLIP	NY
DURHAM REGIONAL HOSPITAL	DURHAM	NC
LUTHERAN MEDICAL CENTER	BROOKLYN	NY
INDIAN PATH MEDICAL CENTER	KINGSPORT	TN
ARIA HEALTH	PHILADELPHIA	PA
WASHINGTON ST TAMMANY REGIONAL MEDICAL CENTER	BOGALUSA	LA
REEDSBURG AREA MED CTR	REEDSBURG	WI
NEWTON MEDICAL CENTER	NEWTON	KS
SCENIC MOUNTAIN MEDICAL CENTER	BIG SPRING	TX
MERCY REGIONAL MEDICAL CENTER	DURANGO	CO
FRANKLIN HOSPITAL	VALLEY STREAM	NY
NORTH CENTRAL BRONX HOSPITAL	BRONX	NY
MIAMI COUNTY MEDICAL CENTER	PAOLA	KS
CAROLINAS MEDICAL CENTER-LINCOLN	LINCOLNTON	NC
LODI MEMORIAL HOSPITAL	LODI	CA
WINDBER HOSPITAL	WINDBER	PA
SACRED HEART HOSPITAL	PENSACOLA	FL

Page 247 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 248 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEMORIAL REGIONAL HOSPITAL	HOLLYWOOD	FL
MEMORIAL HOSPITAL OF CARBONDALE	CARBONDALE	IL
ST CATHERINE OF SIENA HOSPITAL	SMITHTOWN	NY
WESLEY MEDICAL CENTER	WICHITA	KS
MONTGOMERY HOSPITAL	NORRISTOWN	PA
BARTLETT REGIONAL HOSPITAL	JUNEAU	AK
UNIVERSITY MEDICAL CENTER	LAFAYETTE	LA
FRANCISCAN ST MARGARET HEALTH - HAMMOND	HAMMOND	IN
PROVIDENCE MEDICAL CENTER	KANSAS CITY	KS
BORGESS MEDICAL CENTER	KALAMAZOO	MI
FIRSTHEALTH MOORE REGIONAL HOSPITAL	PINEHURST	NC
EDWARD WHITE HOSPITAL	SAINT PETERSBURG	FL
CLEARVIEW REGIONAL MEDICAL CENTER	MONROE	GA
MERCY HEALTH CENTER, INC	OKLAHOMA CITY	OK
JOHN C LINCOLN NORTH MOUNTAIN HOSPITAL	PHOENIX	AZ
WESTERN PLAINS MEDICAL COMPLEX	DODGE CITY	KS
ANDERSON REGIONAL MEDICAL CENTER	MERIDIAN	MS
MUSKOGEE COMMUNITY HOSPITAL	MUSKOGEE	OK
HIGHLAND COMMUNITY HOSPITAL	PICAYUNE	MS
BELLIN MEMORIAL HSPTL	GREEN BAY	WI

Page 249 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 250 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TWIN CITIES HOSPITAL	NICEVILLE	FL
GRACE HOSPITAL INC	MORGANTON	NC
WAKEMED, RALEIGH CAMPUS	RALEIGH	NC
ST MARY'S MEDICAL CENTER	WEST PALM BEACH	FL
FLORIDA HOSPITAL CARROLLWOOD	TAMPA	FL
CENTURA HEALTH-ST THOMAS MORE HOSPITAL	CANON CITY	СО
WATAUGA MEDICAL CENTER	BOONE	NC
EMANUEL MEDICAL CENTER INC	TURLOCK	CA
COVENANT HOSPITAL PLAINVIEW	PLAINVIEW	TX
NORTHWEST TEXAS HOSPITAL	AMARILLO	TX
UPPER VALLEY MEDICAL CENTER	TROY	ОН
INDIANA UNIVERSITY HEALTH TIPTON HOSPITAL INC	TIPTON	IN
ST VINCENT MERCY HOSPITAL	ELWOOD	IN
VENICE REGIONAL MEDICAL CENTER	VENICE	FL
RICE MEMORIAL HOSPITAL	WILLMAR	MN
MERCY MEDICAL CENTER	MERCED	CA
GREAT BEND REGIONAL HOSPITAL	GREAT BEND	KS
ST JOSEPH HEALTH CENTER	WARREN	ОН
NORTH HAWAII COMMUNITY HOSPITAL	KAMUELA	HI
BRYANLGH MEDICAL CENTER	LINCOLN	NE

Page 251 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



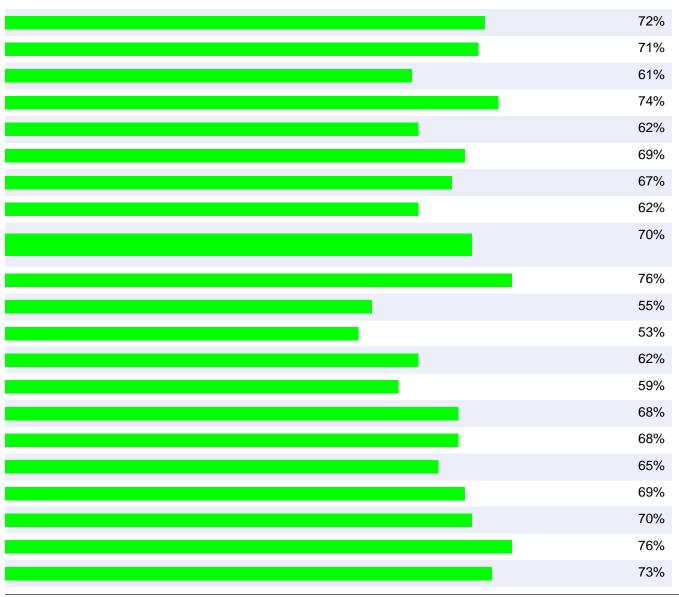
Page 252 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ADULENE DECIONAL MEDICAL CENTED	ADU ENE	TV
ABILENE REGIONAL MEDICAL CENTER	ABILENE	TX
INTEGRIS CANADIAN VALLEY HOSPITAL	YUKON	OK
PALOS COMMUNITY HOSPITAL	PALOS HEIGHTS	IL
UCSF MEDICAL CENTER	SAN FRANCISCO	CA
NORTHRIDGE MEDICAL CENTER	COMMERCE	GA
WELLSTAR KENNESTONE HOSPITAL	MARIETTA	GA
BAPTIST MEMORIAL HOSPITAL DESOTO	SOUTHAVEN	MS
SINAI HOSPITAL OF BALTIMORE	BALTIMORE	MD
MEDICAL COLLEGE OF GA HOSPITALS AND CLINICS	AUGUSTA	GA
CARLE FOUNDATION HOSPITAL	URBANA	IL
BAYSHORE COMMUNITY HOSPITAL	HOLMDEL	NJ
KIMBALL MEDICAL CENTER	LAKEWOOD	NJ
ALASKA NATIVE MEDICAL CENTER	ANCHORAGE	AK
WASHINGTON ADVENTIST HOSPITAL	TAKOMA PARK	MD
OCHSNER BAPTIST MEDICAL CENTER LLC	NEW ORLEANS	LA
STEPHENS COUNTY HOSPITAL	TOCCOA	GA
ST MARY'S MEDICAL CENTER	SAN FRANCISCO	CA
PENINSULA REGIONAL MEDICAL CENTER	SALISBURY	MD
ST FRANCIS HOSPITAL	LITCHFIELD	IL
ANNE ARUNDEL MEDICAL CENTER	ANNAPOLIS	MD
MEDSTAR UNION MEMORIAL HOSPITAL	BALTIMORE	MD

Page 253 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



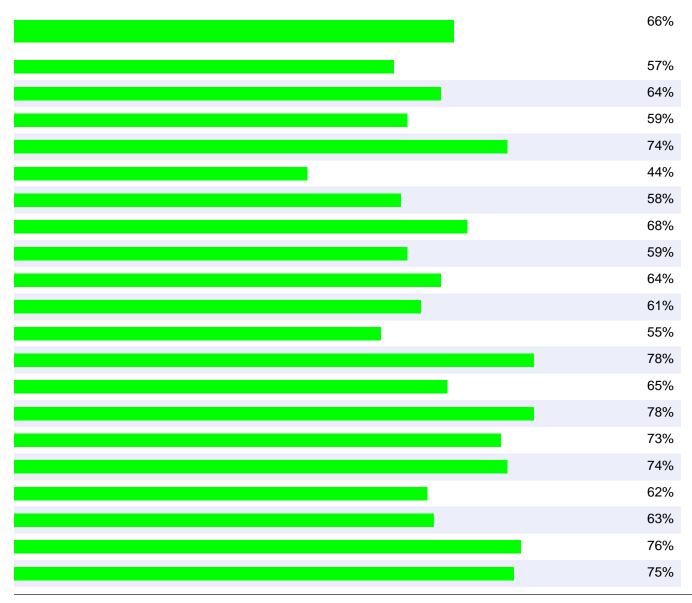
Page 254 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WESTERN MARYLAND REGIONAL MEDICAL CENTER	CUMBERLAND	MD
BAY AREA MED CTR	MARINETTE	WI
MC DONOUGH DISTRICT HOSPITAL	MACOMB	IL
SANFORD CHAMBERLAIN MEDICAL CENTER	CHAMBERLAIN	SD
BAYLOR MEDICAL CENTER AT IRVING	IRVING	TX
WINSTON MEDICAL CENTER & SWINGBED	LOUISVILLE	MS
BERWICK HOSPITAL CENTER	BERWICK	PA
SAINT MARYS HOSPITAL	WATERBURY	СТ
LOCK HAVEN HOSPITAL	LOCK HAVEN	PA
TIPPAH COUNTY HOSPITAL	RIPLEY	MS
WOODWARD REGIONAL HOSPITAL	WOODWARD	OK
CORCORAN DISTRICT HOSPITAL	CORCORAN	CA
CENTRAL DUPAGE HOSPITAL	WINFIELD	IL
PINNACLE HEALTH HOSPITALS	HARRISBURG	PA
UNIVERSITY MEDICAL CENTER OF EL PASO	EL PASO	TX
SETON HIGHLAND LAKES	BURNET	TX
LAFAYETTE REGIONAL HEALTH CENTER	LEXINGTON	MO
MERCY SAN JUAN MEDICAL CENTER	CARMICHAEL	CA
CARTERSVILLE MEDICAL CENTER	CARTERSVILLE	GA
SETON EDGAR B DAVIS HOSPITAL	LULING	TX
EMORY JOHNS CREEK HOSPITAL	JOHNS CREEK	GA

Page 255 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



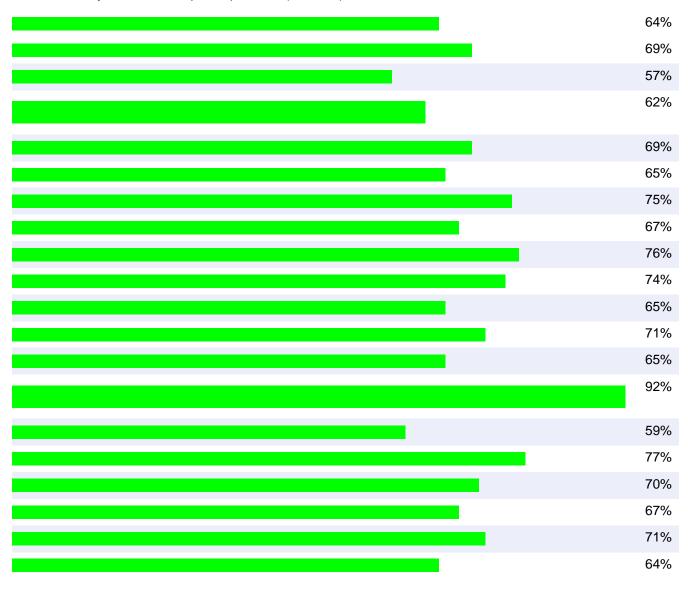
Page 256 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PARADISE VALLEY HOSPITAL	PHOENIX	AZ
SALINE MEMORIAL HOSPITAL	BENTON	AR
NORTHWEST HOSPITAL CENTER	RANDALLSTOWN	MD
COMMUNITY HOSPITAL OF SAN BERNARDINO	SAN BERNARDINO	CA
COMMUNITY HOSPITAL	GRAND JUNCTION	CO
GOOD SAMARITAN HOSPITAL	LEBANON	PA
ST JUDE MEDICAL CENTER	FULLERTON	CA
PINCKNEYVILLE COMMUNITY HOSPITAL	PINCKNEYVILLE	IL
SPEARFISH REGIONAL HOSPITAL	SPEARFISH	SD
CITIZENS MEDICAL CENTER	VICTORIA	TX
ST MARY'S HOSPITAL	PIERRE	SD
BROOKINGS HOSPITAL	BROOKINGS	SD
PRAIRIE LAKES HOSPITAL	WATERTOWN	SD
SOUTHWESTERN REGIONAL MEDICAL CENTER	TULSA	ОК
NORTH SUBURBAN MEDICAL CENTER	THORNTON	CO
AURORA BAYCARE MED CTR	GREEN BAY	WI
FREDERICK MEMORIAL HOSPITAL	FREDERICK	MD
ST EDWARD MERCY MEDICAL CENTER	FORT SMITH	AR
ST LUKE'S HOSPITAL BETHLEHEM	BETHLEHEM	PA
NORTH SHORE MEDICAL CENTER	SALEM	MA

Page 257 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 258 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RICHLAND HSPTL	RICHLAND CENTER	WI
CONROE REGIONAL MEDICAL CENTER	CONROE	TX
MADERA COMMUNITY HOSPITAL	MADERA	CA
HENDRICK MEDICAL CENTER	ABILENE	TX
ALEGENT HEALTH MIDLANDS HOSPITAL	PAPILLION	NE
MEDICAL CENTER OF AURORA, THE	AURORA	CO
FULTON COUNTY HEALTH CENTER	WAUSEON	ОН
MINISTRY EAGLE RIVER MEM HSPTL	EAGLE RIVER	WI
CAPITAL MEDICAL CENTER	OLYMPIA	WA
BAPTIST HEALTH MEDICAL CENTER NORTH LITTLE ROCK	NORTH LITTLE ROCK	AR
DAVIS HOSPITAL AND MEDICAL CENTER	LAYTON	UT
CHINO VALLEY MEDICAL CENTER	CHINO	CA
BOSCOBEL AREA HEALTH CARE	BOSCOBEL	WI
ALTA VIEW HOSPITAL	SANDY	UT
GRAND STRAND REGIONAL MEDICAL CENTER	MYRTLE BEACH	SC
ALLE KISKI MEDICAL CENTER	NATRONA	PA
JORDAN VALLEY MEDICAL CENTER	WEST JORDAN	UT
BROWNWOOD REGIONAL MEDICAL CENTER	BROWNWOOD	TX
CACHE VALLEY SPECIALITY HOSPITAL	NORTH LOGAN	UT
CONWAY REGIONAL MEDICAL CENTER	CONWAY	AR

Page 259 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



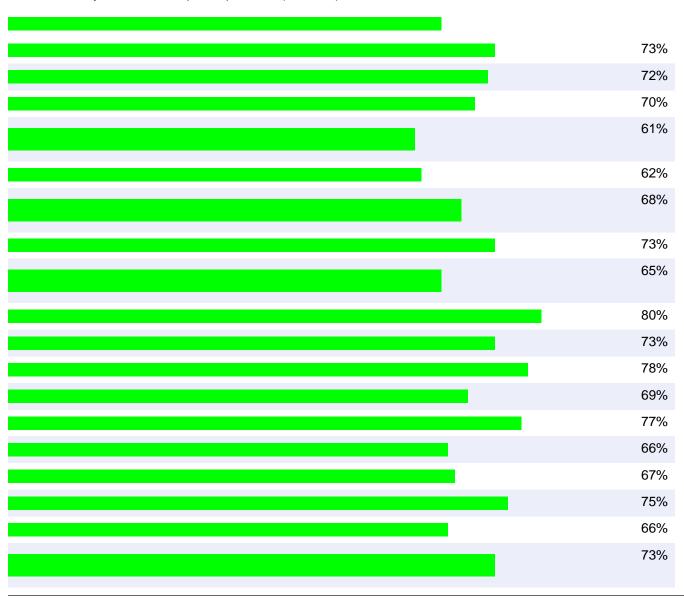
Page 260 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ANGLETON-DANBURY MEDICAL CENTER	ANGLETON	TX
UNITED REGIONAL HEALTH CARE SYSTEM	WICHITA FALLS	TX
NW ARKANSAS HOSPITALS, LLC	SPRINGDALE	AR
SCHUYLKILL MEDICAL CENTER - EAST NORWEGIAN STREET	POTTSVILLE	PA
WETZEL COUNTY HOSPITAL	NEW MARTINSVILLE	WV
NORTH ARKANSAS REGIONAL MEDICAL CENTER	HARRISON	AR
ST MARYS HEALTH CENTER	JEFFERSON CITY	MO
CENTURA HEALTH-ST ANTHONY NORTH HOSPITAL	WESTMINSTER	CO
NEBRASKA HEART HOSPITAL	LINCOLN	NE
MECOSTA COUNTY MEDICAL CENTER	BIG RAPIDS	MI
MERCY HOSPITAL ST LOUIS	SAINT LOUIS	MO
NORTHWEST MEDICAL CENTER	TUCSON	AZ
MARION REGIONAL MEDICAL CENTER	HAMILTON	AL
CENTRAL VERMONT MEDICAL CENTER	BARRE	VT
FLETCHER ALLEN HOSPITAL OF VERMONT	BURLINGTON	VT
ALEGENT HEALTH LAKESIDE HOSPITAL	ОМАНА	NE
INFIRMARY WEST	MOBILE	AL
SOUTHWESTERN VERMONT MEDICAL CENTER	BENNINGTON	VT

Page 261 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



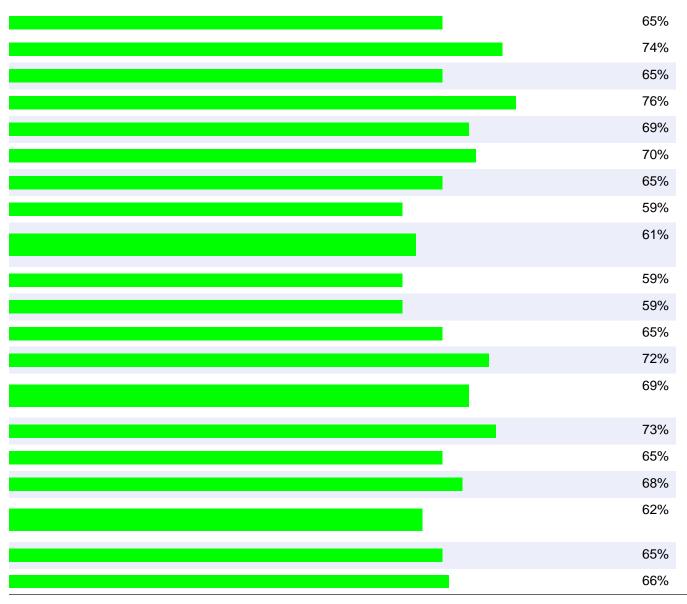
Page 262 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LANSDALE HOSPITAL	LANSDALE	PA
HAMPTON REGIONAL MEDICAL CENTER	VARNVILLE	SC
SADDLEBACK MEMORIAL MEDICAL CENTER	LAGUNA HILLS	CA
METHODIST STONE OAK HOSPITAL	SAN ANTONIO	TX
HOLY SPIRIT HOSPITAL	CAMP HILL	PA
SPRINGHILL MEDICAL CENTER	MOBILE	AL
KAISER FOUNDATION HOSPITAL-SAN JOSE	SAN JOSE	CA
TRMC OF ORANGEBURG & CALHOUN	ORANGEBURG	SC
GEISINGER - COMMUNITY MEDICAL CENTER	SCRANTON	PA
BROWARD HEALTH CORAL SPRINGS	CORAL SPRINGS	FL
CAMC TEAYS VALLEY HOSPITAL	HURRICANE	WV
SUTTER MEDICAL CENTER OF SANTA ROSA	SANTA ROSA	CA
CGH MEDICAL CENTER	STERLING	IL
MINISTRY ST MICHAELS HOSPITAL OF STEVENS POINT	STEVENS POINT	WI
TAYLORVILLE MEMORIAL HOSPITAL	TAYLORVILLE	IL
MOUNTAINVIEW HOSPITAL	LAS VEGAS	NV
BLESSING HOSPITAL	QUINCY	IL
LAWNWOOD REGIONAL MEDICAL CENTER & HEART INSTITUTE	FORT PIERCE	FL
ALTA VISTA REGIONAL HOSPITAL	LAS VEGAS	NM
CROSSROADS COMMUNITY HOSPITAL	MOUNT VERNON	IL

Page 263 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 264 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RESEARCH MEDICAL CENTER	KANSAS CITY	MO
INTEGRIS GROVE HOSPITAL	GROVE	OK
ST JOHNS PLEASANT VALLEY HOSPITAL	CAMARILLO	CA
CANDLER HOSPITAL	SAVANNAH	GA
PEACE HARBOR HOSPITAL	FLORENCE	OR
MOTHER FRANCES HOSPITAL	TYLER	TX
CEDARS-SINAI MEDICAL CENTER	LOS ANGELES	CA
SEQUOYAH MEMORIAL HOSPITAL	SALLISAW	OK
ADVENTIST GLENOAKS	GLENDALE HEIGHTS	IL
SUTTER LAKESIDE HOSPITAL	LAKEPORT	CA
APPLETON MED CTR	APPLETON	WI
COMMUNITY HOSPITAL NORTH	INDIANAPOLIS	IN
GLACIAL RIDGE HOSPITAL	GLENWOOD	MN
ST ANTHONY HOSPITAL	GIG HARBOR	WA
AURORA WEST ALLIS MEDICAL CENTER	WEST ALLIS	WI
KAISER FOUNDATION HOSPITAL, RIVERSIDE	RIVERSIDE	CA
TEXAS HEALTH PRESBYTERIAN HOSPITAL ROCKWALL	ROCKWALL	TX
EVANSTON HOSPITAL	EVANSTON	IL
MIZELL MEMORIAL HOSPITAL	OPP	AL

Page 265 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 266 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LAKE GRANBURY MEDICAL CENTER	GRANBURY	TX
HARRIS HEALTH SYSTEM	HOUSTON	TX
VALLEY REGIONAL MEDICAL CENTER	BROWNSVILLE	TX
RIVERSIDE REGIONAL MEDICAL CENTER	NEWPORT NEWS	VA
RED BUD REGIONAL HOSPITAL	RED BUD	IL
TEXAS HEALTH PRESBYTERIAN HOSPITAL KAUFMAN	KAUFMAN	TX
LEGACY SALMON CREEK MEDICAL CENTER	VANCOUVER	WA
MISSION REGIONAL MEDICAL CENTER	MISSION	TX
FRIO REGIONAL HOSPITAL	PEARSALL	TX
CASSIA REGIONAL MEDICAL CENTER	BURLEY	ID
ST FRANCIS HOSPITAL	MARYVILLE	MO
MERITUS MEDICAL CENTER	HAGERSTOWN	MD
RIVERTON MEMORIAL HOSPITAL	RIVERTON	WY
HOMER MEMORIAL HOSPITAL	HOMER	LA
SAINT JOSEPH HOSPITAL	LEXINGTON	KY
MEEKER MEMORIAL HOSPITAL	LITCHFIELD	MN
RENOWN SOUTH MEADOWS MEDICAL CENTER	RENO	NV
MERCY HOSPITAL WASHINGTON	WASHINGTON	MO
HARDIN MEMORIAL HOSPITAL	ELIZABETHTOWN	KY
SAINT ANTHONY HOSPITAL	CHICAGO	IL

Page 267 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 268 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SENTARA CAREPLEX HOSPITAL	HAMPTON	VA
KAISER FOUNDATION HOSPITAL - PANORAMA CITY	PANORAMA CITY	CA
O U MEDICAL CENTER	OKLAHOMA CITY	OK
NORTH HILLS HOSPITAL	NORTH RICHLAND HILLS	TX
REGINA MEDICAL CENTER	HASTINGS	MN
AUDRAIN MEDICAL CENTER	MEXICO	MO
METHODIST CHARLTON MEDICAL CENTER	DALLAS	TX
KAISER FOUNDATION HOSPITAL - SAN FRANCISCO	SAN FRANCISCO	CA
PARKVIEW NOBLE HOSPITAL	KENDALLVILLE	IN
LEWISGALE HOSPITAL MONTGOMERY	BLACKSBURG	VA
MAYO REGIONAL HOSPITAL	DOVER FOXCROFT	ME
CJW MEDICAL CENTER	RICHMOND	VA
PAYNESVILLE AREA HOSPITAL	PAYNESVILLE	MN
KISHWAUKEE COMMUNITY HOSPITAL	DEKALB	IL
SCOTTSDALE HEALTHCARE-THOMPSON PEAK HOSPITAL	SCOTTSDALE	AZ
SAINT FRANCIS HOSPITAL, INC	TULSA	OK
TITUS REGIONAL MEDICAL CENTER	MOUNT PLEASANT	TX
YAVAPAI REGIONAL MEDICAL CENTER- EAST	PRESCOTT VALLEY	AZ

Page 269 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 270 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SENTARA PRINCESS ANNE HOSPITAL	VIRGINIA BEACH	VA
ABBOTT NORTHWESTERN HOSPITAL	MINNEAPOLIS	MN
PROVIDENCE ALASKA MEDICAL CENTER	ANCHORAGE	AK
ST ROSE DOMINICAN HOSPITALS - SAN MARTIN CAMPUS	LAS VEGAS	NV
ST ELIZABETH MEDICAL CENTER NORTH	COVINGTON	KY
VALLEY VIEW MEDICAL CENTER	FORT MOHAVE	AZ
PARK NICOLLET METHODIST HOSPITAL	SAINT LOUIS PARK	MN
ST VINCENT'S MEDICAL CENTER	BRIDGEPORT	СТ
GIBSON COMMUNITY HOSPITAL	GIBSON CITY	IL
DECKERVILLE COMMUNITY HOSPITAL	DECKERVILLE	MI
SPOTSYLVANIA REGIONAL MEDICAL CENTER	FREDERICKSBURG	VA
MIDWESTERN REGION MED CENTER	ZION	IL
BANNER ESTRELLA MEDICAL CENTER	PHOENIX	AZ
FRANCISCAN ST ELIZABETH HEALTH - LAFAYETTE EAST	LAFAYETTE	IN
ORO VALLEY HOSPITAL	ORO VALLEY	AZ
AURORA MEDICAL CENTER	SUMMIT	WI
LIFECARE MEDICAL CENTER	ROSEAU	MN
BARNESVILLE HOSPITAL ASSOCIATION, INC	BARNESVILLE	ОН
NORTHWEST HOSPITAL	SEATTLE	WA
HIGHLANDS MEDICAL CENTER	SCOTTSBORO	AL

Page 271 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



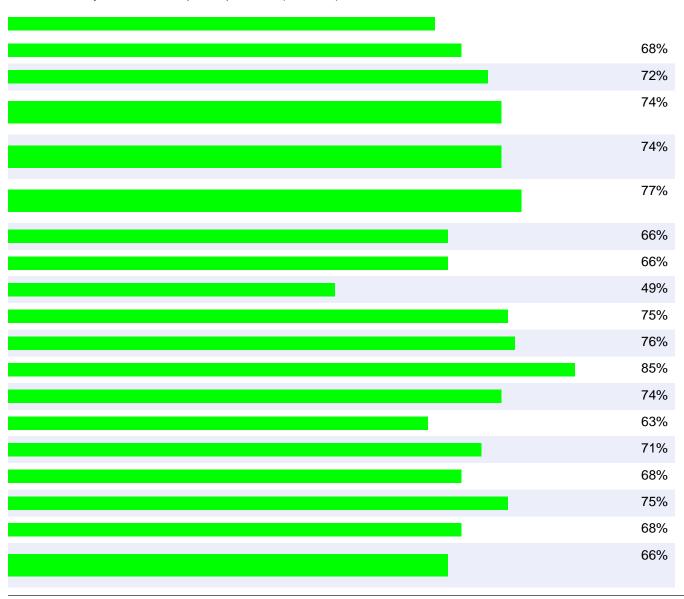
Page 272 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RUMFORD HOSPITAL	RUMFORD	ME
ST LUKE'S PATIENTS MEDICAL CENTER	PASADENA	TX
ST MARY'S MEDICAL CENTER OF EVANSVILLE INC	EVANSVILLE	IN
UNIVERSITY OF WASHINGTON MEDICAL CTR	SEATTLE	WA
UNIVERSITY HOSPITALS AHUJA MEDICAL CENTER	BEACHWOOD	ОН
HUNTERDON MEDICAL CENTER	FLEMINGTON	NJ
MEMORIAL HOSPITAL & PHYSICIAN GROUP	FREDERICK	OK
DIMMIT COUNTY MEMORIAL HOSPITAL	CARRIZO SPRINGS	TX
CENTRAL WASHINGTON HOSPITAL	WENATCHEE	WA
FLEMING COUNTY HOSPITAL	FLEMINGSBURG	KY
ST ANTHONY SUMMIT MEDICAL CENTER	FRISCO	CO
PROVIDENCE MILWAUKIE HOSPITAL	MILWAUKIE	OR
HILLCREST HOSPITAL CLAREMORE	CLAREMORE	OK
NORTHWEST COMMUNITY HOSPITAL	ARLINGTON HEIGHTS	IL
SWEDISH MEDICAL CENTER	SEATTLE	WA
ST ELIZABETH MEDICAL CENTER	WABASHA	MN
GRAYS HARBOR COMMUNITY HOSPITAL	ABERDEEN	WA
CENTEGRA HEALTH SYSTEM - MC HENRY HOSPITAL	MCHENRY	IL

Page 273 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 274 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST VINCENT HOSPITAL & HEALTH SERVICES	INDIANAPOLIS	IN
REGIONAL MEDICAL CENTER OF SAN JOSE	SAN JOSE	CA
TWIN LAKES REGIONAL MEDICAL CENTER	LEITCHFIELD	KY
UNIVERSITY MEDICAL CENTER	LEBANON	TN
PAUL B HALL REGIONAL MEDICAL CENTER	PAINTSVILLE	KY
HUGULEY MEMORIAL MEDICAL CENTER	BURLESON	TX
MERCY MEDICAL CENTER - CEDAR RAPIDS	CEDAR RAPIDS	IA
DALLAS MEDICAL CENTER	DALLAS	TX
HEREFORD REGIONAL MEDICAL CENTER	HEREFORD	TX
TAYLOR REGIONAL HOSPITAL	CAMPBELLSVILLE	KY
DENTON REGIONAL MEDICAL CENTER	DENTON	TX
LOYOLA UNIVERSITY MEDICAL CENTER	MAYWOOD	IL
EAST TEXAS MEDICAL CENTER ATHENS	ATHENS	TX
IVINSON MEMORIAL HOSPITAL	LARAMIE	WY
CARSON VALLEY MEDICAL CENTER	GARDNERVILLE	NV
ST CHARLES MEDICAL CENTER - BEND	BEND	OR
GENESIS MEDICAL CENTER-DAVENPORT	DAVENPORT	IA
MAINE GENERAL MEDICAL CENTER	AUGUSTA	ME
VERDUGO HILLS HOSPITAL	GLENDALE	CA
VALLEY GENERAL HOSPITAL	MONROE	WA
PEKIN MEMORIAL HOSPITAL	PEKIN	IL

Page 275 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 276 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAINT JAMES HOSPITAL	PONTIAC	IL
BAYLOR MEDICAL CENTER AT CARROLLTON	CARROLLTON	TX
MIDMICHIGAN MEDICAL CENTER-GRATIOT	ALMA	MI
GRUNDY COUNTY MEMORIAL HOSPITAL	GRUNDY CENTER	IA
FAYETTE REGIONAL HEALTH SYSTEM	CONNERSVILLE	IN
SCOTT & WHITE MEMORIAL HOSPITAL	TEMPLE	TX
DAMERON HOSPITAL	STOCKTON	CA
FRENCH HOSPITAL MEDICAL CENTER	SAN LUIS OBISPO	CA
EL CAMINO HOSPITAL	MOUNTAIN VIEW	CA
EVANSTON REGIONAL HOSPITAL	EVANSTON	WY
MAYO CLINIC HEALTH SYSTEM - ALBERT LEA	ALBERT LEA	MN
SIMI VALLEY HOSPITAL & HEALTH CARE SERVICES	SIMI VALLEY	CA
GARDEN GROVE HOSPITAL & MEDICAL CENTER	GARDEN GROVE	CA
UNIVERSITY MEDICAL CENTER AT BRACKENRIDGE	AUSTIN	TX
BERLIN MEMORIAL HOSPITAL	BERLIN	WI
MEMORIAL MED CTR	ASHLAND	WI
SANTA ROSA MEMORIAL HOSPITAL	SANTA ROSA	CA
CENTRAL TEXAS MEDICAL CENTER	SAN MARCOS	TX

Page 277 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



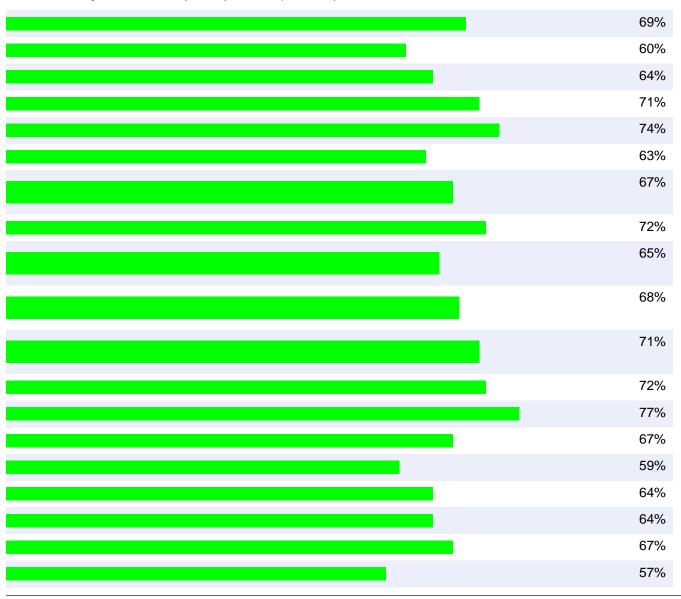
Page 278 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PETALUMA VALLEY HOSPITAL	PETALUMA	CA
MEDICAL CENTER OF MCKINNEY	MCKINNEY	TX
NORTHRIDGE HOSPITAL MEDICAL CENTER	NORTHRIDGE	CA
COLORADO FAYETTE MEDICAL CENTER	WEIMAR	TX
IRWIN COUNTY HOSPITAL	OCILLA	GA
PALOMAR HEALTH DOWNTOWN CAMPUS	ESCONDIDO	CA
SANTA MONICA - UCLA MED CTR & ORTHOPAEDIC HOSPITAL	SANTA MONICA	CA
ST FRANCIS HOSPITAL, INC	COLUMBUS	GA
THE MEDICAL CENTER OF SOUTHEAST TEXAS	PORT ARTHUR	TX
PROVIDENCE LITTLE CO OF MARY MED CTR SAN PEDRO	SAN PEDRO	CA
KAISER FOUNDATION HOSPITAL AND REHAB CENTER	VALLEJO	CA
MAT-SU REGIONAL MEDICAL CENTER	PALMER	AK
ST JOSEPH HOSPITAL	ORANGE	CA
MEDICAL CENTER OF PLANO	PLANO	TX
STARR COUNTY MEMORIAL HOSPITAL	RIO GRANDE CITY	TX
COMMUNITY REGIONAL MEDICAL CENTER	FRESNO	CA
TOMBALL REGIONAL MEDICAL CENTER	TOMBALL	TX
KAWEAH DELTA MEDICAL CENTER	VISALIA	CA
ANTELOPE VALLEY HOSPITAL MED CENTER	LANCASTER	CA

Page 279 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 280 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CALIFORNIA PACIFIC MEDICAL CTR-PACIFIC CAMPUS HOSP	SAN FRANCISCO	CA
EL CENTRO REGIONAL MEDICAL CENTER	EL CENTRO	CA
HOT SPRINGS COUNTY MEMORIAL HOSPITAL	THERMOPOLIS	WY
ST ELIZABETH COMMUNITY HOSPITAL	RED BLUFF	CA
CHINLE COMPREHENSIVE HEALTH CARE FACILITY	CHINLE	AZ
SANTA CLARA VALLEY MEDICAL CENTER	SAN JOSE	CA
HAMILTON GENERAL HOSPITAL	HAMILTON	TX
TIFT REGIONAL MEDICAL CENTER	TIFTON	GA
STAR VALLEY MEDICAL CENTER	AFTON	WY
TEXAS HEALTH PRESBYTERIAN HOSPITAL ALLEN	ALLEN	TX
GWINNETT MEDICAL CENTER	LAWRENCEVILLE	GA
SAINT JOSEPH'S HOSPITAL OF ATLANTA, INC	ATLANTA	GA
DOCTORS HOSPITAL AT RENAISSANCE	EDINBURG	TX
HOWARD MEMORIAL HOSPITAL	NASHVILLE	AR
RIVERVIEW REGIONAL MEDICAL CENTER	GADSDEN	AL
YOAKUM COUNTY HOSPITAL	DENVER CITY	TX
JOHNS HOPKINS BAYVIEW MEDICAL CENTER	BALTIMORE	MD
RHC ST FRANCIS HOSPITAL	EVANSTON	IL

Page 281 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



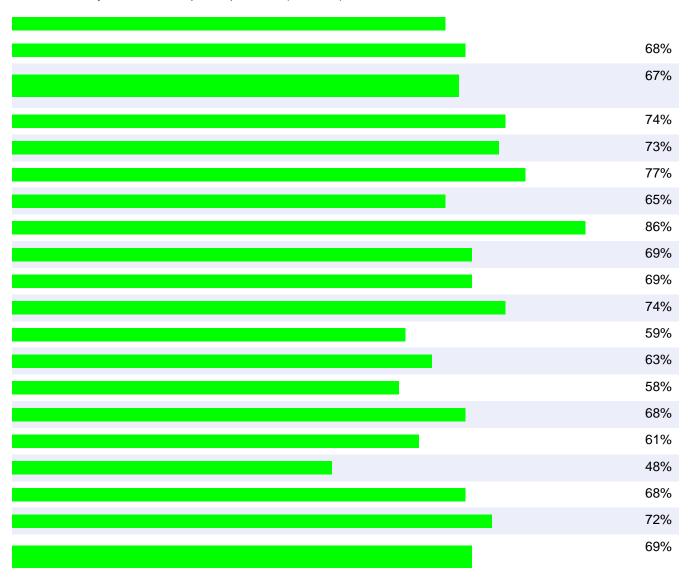
Page 282 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PROVIDENCE ST JOSEPH HOSPITAL	CHEWELAH	WA
BALTIMORE WASHINGTON MEDICAL CENTER	GLEN BURNIE	MD
UTAH VALLEY REGIONAL MEDICAL CENTER	PROVO	UT
BRIGHAM CITY COMMUNITY HOSPITAL	BRIGHAM CITY	UT
DIXIE REGIONAL MEDICAL CENTER	ST GEORGE	UT
ASHLEY VALLEY MEDICAL CENTER	VERNAL	UT
OREM COMMUNITY HOSPITAL	OREM	UT
HEARTLAND REGIONAL MEDICAL CENTER	SAINT JOSEPH	MO
BAXTER REGIONAL MEDICAL CENTER	MOUNTAIN HOME	AR
UAMS MEDICAL CENTER	LITTLE ROCK	AR
RUTLAND REGIONAL MEDICAL CENTER	RUTLAND	VT
NORTON COMMUNITY HOSPITAL	NORTON	VA
RUSSELL COUNTY MEDICAL CENTER	LEBANON	VA
AUGUSTA HEALTH	FISHERSVILLE	VA
MARY WASHINGTON HOSPITAL, INC	FREDERICKSBURG	VA
RIVERSIDE SHORE MEMORIAL HOSPITAL	NASSAWADOX	VA
UNIVERSITY GENERAL HOSPITAL	HOUSTON	TX
LEWISGALE MEDICAL CENTER	SALEM	VA
SENTARA VIRGINIA BEACH GENERAL HOSPITAL	VIRGINIA BEACH	VA

Page 283 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 284 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

INOVA FAIRFAX HOSPITAL	FALLS CHURCH	VA
ATHENS-LIMESTONE HOSPITAL	ATHENS	AL
MEMORIAL HOSPITAL OF MARTINSVILLE & HENRY COUNTY	MARTINSVILLE	VA
MERCY HOSPITAL LEBANON	LEBANON	MO
ST LUKES NORTHLAND HOSPITAL	KANSAS CITY	MO
INOVA FAIROAKS HOSPITAL	FAIRFAX	VA
RESTON HOSPITAL CENTER	RESTON	VA
BANNER GATEWAY MEDICAL CENTER	GILBERT	AZ
RIVERSIDE WALTER REED HOSPITAL	GLOUCESTER	VA
ROSELAND COMMUNITY HOSPITAL	CHICAGO	IL
SSM ST CLARE HEALTH CENTER	FENTON	MO
HIGHLINE MEDICAL CENTER	BURIEN	WA
YAKIMA REGIONAL MEDICAL AND CARDIAC CENTER	YAKIMA	WA
PROVIDENCE CENTRALIA HOSPITAL	CENTRALIA	WA
SWEDISH MEDICAL CENTER/CHERRY HILL	SEATTLE	WA
GREAT RIVER MEDICAL CENTER	WEST BURLINGTON	IA
MERCY MEDICAL CENTER-NORTH IOWA	MASON CITY	IA
ST LUKES HOSPITAL	CEDAR RAPIDS	IA
IOWA METHODIST MEDICAL CENTER	DES MOINES	IA
SARTORI MEMORIAL HOSPITAL	CEDAR FALLS	IA

Page 285 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



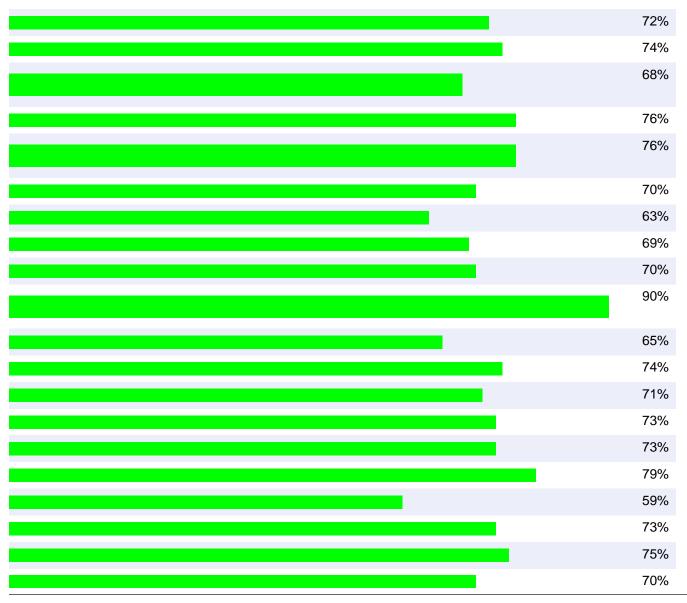
Page 286 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST LUKES REGIONAL MEDICAL CENTER	SIOUX CITY	IA
MERCY HOSPITAL	IOWA CITY	IA
CENTERPOINT MEDICAL CENTER OF INDEPENDENCE, LLC	INDEPENDENCE	MO
NORTH KANSAS CITY HOSPITAL	NORTH KANSAS CITY	MO
ALEGENT HEALTH COMMUNITY MEMORIAL HOSPITAL	MISSOURI VALLEY	IA
UNIVERSITY OF MISSOURI HEALTH CARE	COLUMBIA	MO
FITZGIBBON MEMORIAL HOSPITAL	MARSHALL	MO
TOPPENISH COMMUNITY HOSPITAL	TOPPENISH	WA
SETON MEDICAL CENTER WILLIAMSON	ROUND ROCK	TX
STEWART MEMORIAL COMMUNITY HOSPITAL	LAKE CITY	IA
CLARINDA REGIONAL HEALTH CENTER	CLARINDA	IA
VAN DIEST MEDICAL CENTER	WEBSTER CITY	IA
GREATER REGIONAL MEDICAL CENTER	CRESTON	IA
BARNES-JEWISH ST PETERS HOSPITAL	SAINT PETERS	MO
BOONE COUNTY HOSPITAL	BOONE	IA
OZARKS COMMUNITY HOSPITAL	SPRINGFIELD	MO
CALLAWAY COMMUNITY HOSPITAL	FULTON	MO
ST FRANCIS HEALTH CENTER INC	TOPEKA	KS
SUSAN B ALLEN MEMORIAL HOSPITAL	EL DORADO	KS
GEARY COMMUNITY HOSPITAL	JUNCTION CITY	KS

Page 287 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 288 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ADVENTIST LA GRANGE MEMORIAL HOSPITAL	LA GRANGE	IL
CEDAR PARK REGIONAL MEDICAL CENTER	CEDAR PARK	TX
GROUP HEALTH CENTRAL HOSPITAL	SEATTLE	WA
DUKES MEMORIAL HOSPITAL	PERU	IN
SOUTH CENTRAL KS MED CENTER	ARKANSAS CITY	KS
ATLANTIC GENERAL HOSPITAL	BERLIN	MD
SAINT LUKE'S SOUTH HOSPITAL	OVERLAND PARK	KS
KANSAS MEDICAL CENTER LLC	ANDOVER	KS
LAWRENCE GENERAL HOSPITAL	LAWRENCE	MA
COOLEY DICKINSON HOSPITAL INC,THE	NORTHAMPTON	MA
BAYSTATE FRANKLIN MEDICAL CENTER	GREENFIELD	MA
HOLYOKE MEDICAL CENTER	HOLYOKE	MA
LINCOLN COUNTY MEDICAL CENTER	TROY	MO
ST JOHNS HOSPITAL	SPRINGFIELD	IL
SAINT ANTHONY'S HEALTH CENTER	ALTON	IL
W O MOSS REGIONAL MEDICAL CENTER	LAKE CHARLES	LA
BILLINGS CLINIC HOSPITAL	BILLINGS	MT
INDIANA UNIVERSITY HEALTH ARNETT HOSPITAL	LAFAYETTE	IN
WILLIAM NEWTON HOSPITAL	WINFIELD	KS

Page 289 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 290 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WUESTHOFF MEDICAL CENTER - MELBOURNE	MELBOURNE	FL
ST CLAIRE REGIONAL MEDICAL CENTER	MOREHEAD	KY
JEWISH HOSPITAL & ST MARY'S HEALTHCARE	LOUISVILLE	KY
ST ELIZABETH FLORENCE	FLORENCE	KY
EPHRAIM MCDOWELL REGIONAL MEDICAL CENTER	DANVILLE	KY
PATTIE A CLAY REGIONAL MEDICAL CENTER	RICHMOND	KY
JENNIE STUART MEDICAL CENTER	HOPKINSVILLE	KY
OLYMPIC MEDICAL CENTER	PORT ANGELES	WA
PROVIDENCE HOLY FAMILY HOSPITAL	SPOKANE	WA
JACKSON PURCHASE MEDICAL CENTER	MAYFIELD	KY
ST JOSEPH MEDICAL CENTER	TACOMA	WA
INDIANA UNIVERSITY HEALTH MORGAN HOSPITAL INC	MARTINSVILLE	IN
UNION HOSPITAL INC	TERRE HAUTE	IN
SOUTH SHORE HOSPITAL	SOUTH WEYMOUTH	MA
ST JOSEPH HOSPITAL & HEALTH CENTER INC	КОКОМО	IN
COMMUNITY HOWARD REGIONAL HEALTH INC	КОКОМО	IN
CHARITY HOSPITAL & MEDICAL CENTER OF	NEW ORLEANS	LA

Page 291 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 292 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	
LOUISIANA AT		
MARCUS DALY MEMORIAL HOSPITAL - CAH	HAMILTON	MT
SAINT ELIZABETH REGIONAL MEDICAL CENTER	LINCOLN	NE
ST FRANCIS MEDICAL CENTER	GRAND ISLAND	NE
WESTCHESTER GENERAL HOSPITAL	MIAMI	FL
LOYOLA GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	IL
ST VINCENT HOSPITAL	WORCESTER	MA
ATHOL MEMORIAL HOSPITAL	ATHOL	MA
NORTHWESTERN MEMORIAL HOSPITAL	CHICAGO	IL
MERCY HEALTH PARTNERS, MERCY CAMPUS	MUSKEGON	MI
HAVASU REGIONAL MEDICAL CENTER	LAKE HAVASU CITY	AZ
DOCTORS' HOSPITAL OF MICHIGAN	PONTIAC	MI
TRINITY ROCK ISLAND	ROCK ISLAND	IL
LAKELAND HOSPITAL, ST JOSEPH	ST JOSEPH	MI
ENGLEWOOD COMMUNITY HOSPITAL	ENGLEWOOD	FL
BANNER DESERT MEDICAL CENTER	MESA	AZ
UNIVERSITY OF MICHIGAN HEALTH SYSTEM	ANN ARBOR	MI
PERKINS COUNTY HEALTH SERVICES	GRANT	NE
SIDNEY REGIONAL MEDICAL CENTER	SIDNEY	NE
UNIVERSITY OF ARIZONA MEDICAL CTR- UNIVERSITY, THE	TUCSON	AZ

Page 293 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 294 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UN	JIV.	/FI	RSI	ΤY	Т	ΉE

SUNRISE HOSPITAL AND MEDICAL CENTER	LAS VEGAS	NV
SUMMERLIN HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
SOUTHERN HILLS HOSPITAL AND MEDICAL CENTER	LAS VEGAS	NV
ARROWHEAD HOSPITAL	GLENDALE	AZ
BRONSON BATTLE CREEK HOSPITAL	BATTLE CREEK	MI
BENEWAH COMMUNITY HOSPITAL	SAINT MARIES	ID
JUPITER MEDICAL CENTER	JUPITER	FL
LARGO MEDICAL CENTER	LARGO	FL
WEST BRANCH REGIONAL MEDICAL CENTER	WEST BRANCH	MI
ST MARY'S HOSPITAL, PASSAIC	PASSAIC	NJ
HOLY NAME MEDICAL CENTER	TEANECK	NJ
UNIV MEDICAL CENTER OF PRINCETON AT PLAINSBORO	PLAINSBORO	NJ
COOPER UNIVERSITY HOSPITAL	CAMDEN	NJ
GRANT MEMORIAL HOSPITAL	PETERSBURG	WV
SOUTH JERSEY HEALTHCARE-ELMER HOSPITAL	ELMER	NJ
LIBERTYHEALTH-JERSEY CITY MEDICAL CENTER CAMPUS	JERSEY CITY	NJ
MAYO CLINIC HLTH SYSTEM- FRANCISCAN MED CTR, INC	LA CROSSE	WI

Page 295 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 296 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MED	CTR,	INC

JFK MEDICAL CTR - ANTHONY M. YELENCSICS COMMUNITY	EDISON	NJ
ST ELIZABETH HSPTL	APPLETON	WI
UNM HOSPITAL	ALBUQUERQUE	NM
GERALD CHAMPION REGIONAL MEDICAL CENTE	ALAMOGORDO	NM
LOVELACE MEDICAL CENTER	ALBUQUERQUE	NM
LOVELACE WOMEN'S HOSPITAL	ALBUQUERQUE	NM
REHOBOTH MCKINLEY CHRISTIAN HEALTH CARE SERVICES	GALLUP	NM
FLAGSTAFF MEDICAL CENTER	FLAGSTAFF	AZ
ST JOSEPHS HSPTL	CHIPPEWA FALLS	WI
CARLSBAD MEDICAL CENTER	CARLSBAD	NM
LEA REGIONAL MEDICAL CENTER	HOBBS	NM
DHHS USPHS INDIAN HEALTH SERVICES	SAN FIDEL	NM
WESTLAKE COMMUNITY HOSPITAL	MELROSE PARK	IL
BROWARD HEALTH IMPERIAL POINT	FORT LAUDERDALE	FL
NORTHWEST MEDICAL CENTER	MARGATE	FL
KALEIDA HEALTH	BUFFALO	NY
WYOMING COUNTY COMMUNITY HOSPITAL	WARSAW	NY
SOUTHSIDE HOSPITAL	BAY SHORE	NY
FAXTON-ST LUKE'S HEALTHCARE	UTICA	NY

Page 297 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



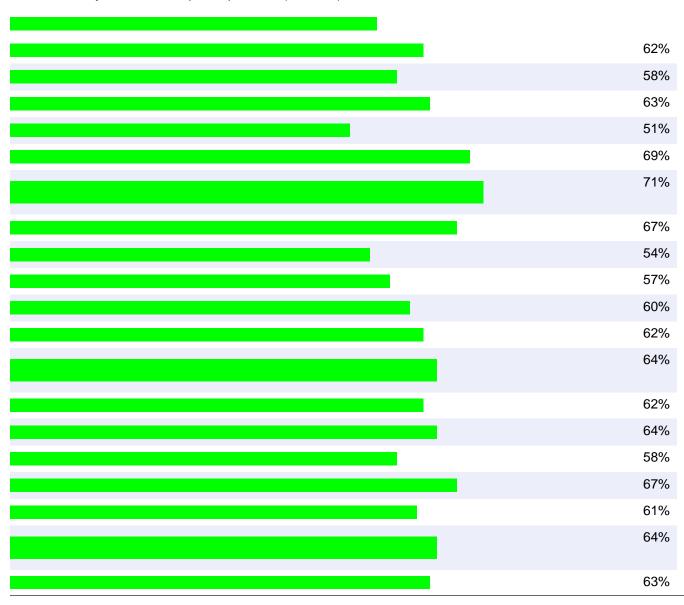
Page 298 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FLORIDA HOSPITAL TAMPA	TAMPA	FL
GENEVA GENERAL HOSPITAL	GENEVA	NY
ST FRANCIS HOSPITAL	POUGHKEEPSIE	NY
UNITED MEMORIAL MEDICAL CENTER	BATAVIA	NY
F F THOMPSON HOSPITAL	CANANDAIGUA	NY
COLUMBIA ST MARY'S HOSPITAL OZAUKEE, INC	MEQUON	WI
LAKELAND REGIONAL MEDICAL CENTER	LAKELAND	FL
OLEAN GENERAL HOSPITAL	OLEAN	NY
NYACK HOSPITAL	NYACK	NY
PECONIC BAY MEDICAL CENTER	RIVERHEAD	NY
LENOX HILL HOSPITAL	NEW YORK	NY
MOUNT ST MARY'S HOSPITAL AND HEALTH CENTER	LEWISTON	NY
GLENS FALLS HOSPITAL	GLENS FALLS	NY
SOUTH NASSAU COMMUNITIES HOSPITAL	OCEANSIDE	NY
METROPOLITAN HOSPITAL CENTER	NEW YORK	NY
NYU HOSPITALS CENTER	NEW YORK	NY
MASSENA MEMORIAL HOSPITAL	MASSENA	NY
UNIVERSITY HOSPITAL S U N Y HEALTH SCIENCE CENTER	SYRACUSE	NY
MERCY MEDICAL CENTER	ROCKVILLE CENTRE	NY

Page 299 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



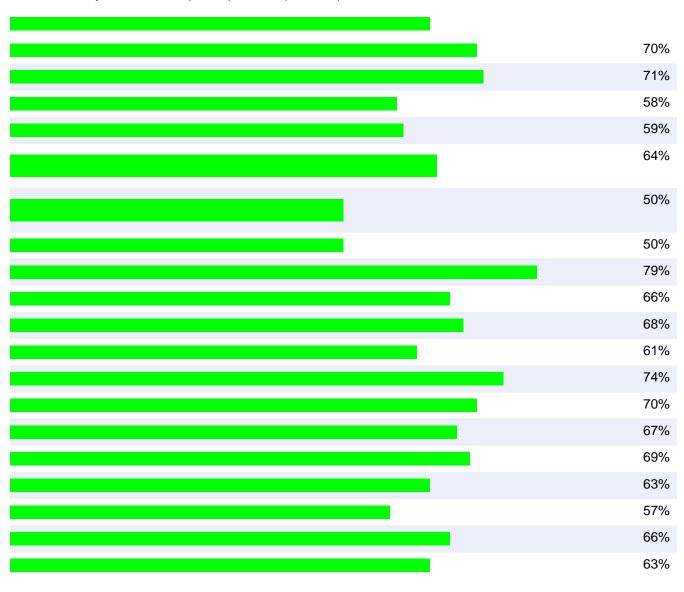
Page 300 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TAMPA GENERAL HOSPITAL	TAMPA	FL
STRONG MEMORIAL HOSPITAL	ROCHESTER	NY
PLAINVIEW HOSPITAL	PLAINVIEW	NY
ST JOSEPH HOSPITAL	BETHPAGE	NY
FLORIDA HOSPITAL HEARTLAND MEDICAL CENTER	SEBRING	FL
UNIVERSITY HOSPITAL OF BROOKLYN ( DOWNSTATE )	BROOKLYN	NY
FOREST HILLS HOSPITAL	FOREST HILLS	NY
ST ELIZABETH HOSPITAL	ENUMCLAW	WA
JOHN C LINCOLN DEER VALLEY HOSPITAL	PHOENIX	AZ
LITTLE FALLS HOSPITAL	LITTLE FALLS	NY
SCHUYLER HOSPITAL, INC	MONTOUR FALLS	NY
ST CLARE HSPTL HLTH SVCS	BARABOO	WI
BAPTIST MEDICAL CENTER	JACKSONVILLE	FL
ROWAN REGIONAL MEDICAL CENTER	SALISBURY	NC
MEDWEST HARRIS	SYLVA	NC
AURORA MEMORIAL HSPTL BURLINGTON	BURLINGTON	WI
JFK MEDICAL CENTER	ATLANTIS	FL
HOLY CROSS HOSPITAL INC	FORT LAUDERDALE	FL
MUNROE REGIONAL MEDICAL CENTER	OCALA	FL

Page 301 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 302 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BETSY JOHNSON REGIONAL HOSPITAL	DUNN	NC
MARTIN MEDICAL CENTER	STUART	FL
WHEATON FRANCISCAN HEALTHCARE- ST FRANCIS	MILWAUKEE	WI
MANATEE MEMORIAL HOSPITAL	BRADENTON	FL
BAY MEDICAL CENTER SACRED HEART HEALTH SYSTEM	PANAMA CITY	FL
ST MARY'S HOSPITAL	MADISON	WI
CITRUS MEMORIAL HOSPITAL	INVERNESS	FL
BERT FISH MEDICAL CENTER	NEW SMYRNA BEACH	FL
PRESBYTERIAN-ORTHOPAEDIC HOSPITAL	CHARLOTTE	NC
LEE MEMORIAL HOSPITAL	FORT MYERS	FL
WILLIAM BEAUMONT HOSPITAL	ROYAL OAK	MI
ORLANDO HEALTH	ORLANDO	FL
MERITER HSPTL	MADISON	WI
ANGEL MEDICAL CENTER	FRANKLIN	NC
ST ALEXIUS MEDICAL CENTER	BISMARCK	ND
SANFORD MEDICAL CENTER BISMARCK	BISMARCK	ND
GENESYS REGIONAL MEDICAL CENTER - HEALTH PARK	GRAND BLANC	MI
ELMHURST MEMORIAL HOSPITAL	ELMHURST	IL
PORT HURON HOSPITAL	PORT HURON	MI
KOOTENAI MEDICAL CENTER	COEUR D'ALENE	ID

Page 303 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



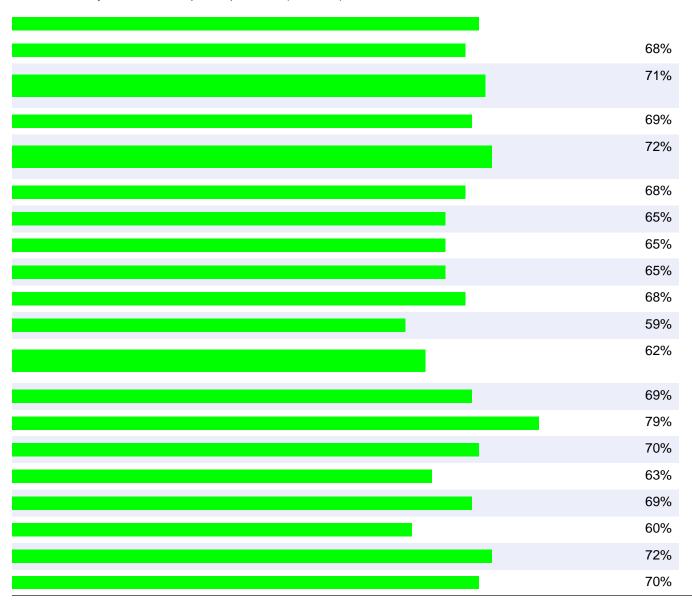
Page 304 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CRITTENTON HOSPITAL MEDICAL CENTER	ROCHESTER	MI
HURON VALLEY-SINAI HOSPITAL	COMMERCE TOWNSHIP	MI
RIVERSIDE MEDICAL CENTER	KANKAKEE	IL
ST ALPHONSUS REGIONAL MEDICAL CENTER	BOISE	ID
MERCY MEDICAL CENTER	WILLISTON	ND
JAMESTOWN REGIONAL MEDICAL CENTER	JAMESTOWN	ND
YUMA REGIONAL MEDICAL CENTER	YUMA	AZ
LIMA MEMORIAL HEALTH SYSTEM	LIMA	ОН
UNION HOSPITAL	DOVER	ОН
O'BLENESS MEMORIAL HOSPITAL	ATHENS	ОН
WHEATON FRANCISCAN HEALTHCARE- ALL SAINTS	RACINE	WI
ST MARYS HSPTL MED CTR	GREEN BAY	WI
WOOSTER COMMUNITY HOSPITAL	WOOSTER	ОН
GENESIS HEALTHCARE SYSTEM	ZANESVILLE	ОН
WAYNE HOSPITAL	GREENVILLE	ОН
GOOD SAMARITAN HOSPITAL	DAYTON	ОН
ST ELIZABETH HEALTH CENTER	YOUNGSTOWN	ОН
FAIRVIEW HOSPITAL	CLEVELAND	ОН
ST JOHN MEDICAL CENTER	WESTLAKE	ОН

Page 305 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



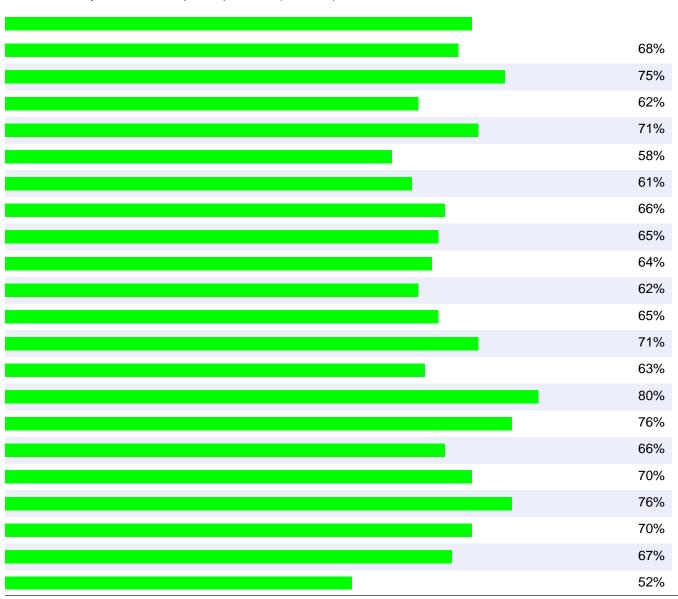
Page 306 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ALLIANCE COMMUNITY HOSPITAL	ALLIANCE	ОН
GRIFFIN HOSPITAL	DERBY	СТ
BRISTOL HOSPITAL	BRISTOL	СТ
UH GEAUGA MEDICAL CENTER	CHARDON	ОН
MANCHESTER MEMORIAL HOSPITAL	MANCHESTER	СТ
HILLCREST HOSPITAL	MAYFIELD HEIGHTS	ОН
MERCY FRANCISCAN HOSPITAL - MT AIRY	CINCINNATI	ОН
HARTFORD HOSPITAL	HARTFORD	СТ
WILLIAM W BACKUS HOSPITAL	NORWICH	СТ
CHARLOTTE HUNGERFORD HOSPITAL	TORRINGTON	CT
DAY KIMBALL HOSPITAL	PUTNAM	СТ
ST JOSEPH REGIONAL MEDICAL CENTER	LEWISTON	ID
ST LUKES MAGIC VALLEY RMC	TWIN FALLS	ID
LODI COMMUNITY HOSPITAL	LODI	ОН
PIKES PEAK REGIONAL HOSPITAL	WOODLAND PARK	CO
BUCYRUS COMMUNITY HOSPITAL	BUCYRUS	ОН
AULTMAN ORRVILLE HOSPITAL	ORRVILLE	ОН
NORMAN REGIONAL HEALTH SYSTEM	NORMAN	OK
AURORA ST LUKES MEDICAL CENTER	MILWAUKEE	WI
MERCY MEMORIAL HEALTH CENTER	ARDMORE	OK
MCCURTAIN MEMORIAL HOSPITAL	IDABEL	OK

Page 307 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 308 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

STILLWATER MEDICAL CENTER	STILLWATER	OK
COMANCHE COUNTY MEMORIAL HOSPITAL	LAWTON	OK
HILLCREST HOSPITAL CUSHING	CUSHING	OK
INTEGRIS SOUTHWEST MEDICAL CENTER	OKLAHOMA CITY	OK
SKY RIDGE MEDICAL CENTER	LONE TREE	CO
UNITY HEALTH CENTER	SHAWNEE	OK
YAVAPAI REGIONAL MEDICAL CENTER	PRESCOTT	AZ
STERLING REGIONAL MEDCENTER	STERLING	CO
MEMORIAL HOSPITAL OF STILWELL	STILWELL	OK
COMMUNITY HOSPITAL	OKLAHOMA CITY	OK
KEEFE MEMORIAL HOSPITAL	CHEYENNE WELLS	CO
ARKANSAS VALLEY REGIONAL MEDICAL	LA JUNTA	CO
CENTER		
ROSE MEDICAL CENTER	DENVER	CO
EXEMPLA SAINT JOSEPH HOSPITAL	DENVER	CO
BOULDER COMMUNITY HOSPITAL	BOULDER	CO
HAYES GREEN BEACH MEMORIAL HOSPITAL	CHARLOTTE	MI
PRESBYTERIAN/ST LUKE'S MEDICAL CENTER	DENVER	CO
HILO MEDICAL CENTER	HILO	HI
DENVER HEALTH MEDICAL CENTER	DENVER	CO

Page 309 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 310 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BANNER BAYWOOD MEDICAL CENTER	MESA	AZ
TACOMA GENERAL ALLENMORE HOSPITAL	TACOMA	WA
ST JOHN SAPULPA	SAPULPA	OK
OLMSTED MEDICAL CENTER	ROCHESTER	MN
MONTROSE MEMORIAL HOSPITAL	MONTROSE	CO
CAMBRIDGE MEDICAL CENTER	CAMBRIDGE	MN
SANFORD WORTHINGTON MEDICAL CENTER	WORTHINGTON	MN
DOUGLAS COUNTY HOSPITAL	ALEXANDRIA	MN
ASANTE THREE RIVERS MEDICAL CENTER	GRANTS PASS	OR
OHSU HOSPITAL AND CLINICS	PORTLAND	OR
LEGACY GOOD SAMARITAN MEDICAL CENTER	PORTLAND	OR
PLATTE VALLEY MEDICAL CENTER	BRIGHTON	CO
NORTH COLORADO MEDICAL CENTER	GREELEY	CO
PROVIDENCE WILLAMETTE FALLS MEDICAL CENTER	OREGON CITY	OR
ST CLARE'S HOSPITAL OF WESTON INC	WESTON	WI
SANTIAM MEMORIAL HOSPITAL	STAYTON	OR
PEACEHEALTH KETCHIKAN MEDICAL CENTER	KETCHIKAN	AK
PROVIDENCE MEDFORD MEDICAL CENTER	MEDFORD	OR

Page 311 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



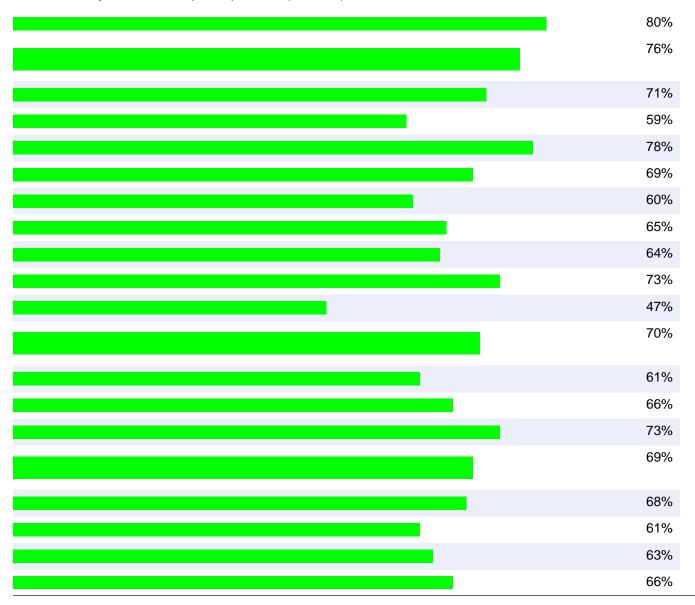
Page 312 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RIDGEVIEW MEDICAL CENTER	WACONIA	MN
PROVIDENCE HOOD RIVER MEMORIAL HOSPITAL	HOOD RIVER	OR
OWATONNA HOSPITAL	OWATONNA	MN
UPMC MCKEESPORT	MC KEESPORT	PA
GEISINGER MEDICAL CENTER	DANVILLE	PA
SAINT VINCENT HEALTH CENTER	ERIE	PA
UPMC MERCY	PITTSBURGH	PA
READING HOSPITAL MEDICAL CENTER	READING	PA
YORK HOSPITAL	YORK	PA
RICHLAND MEMORIAL HOSPITAL	OLNEY	IL
ST HELENA HOSPTIAL-CLEARLAKE	CLEARLAKE	CA
HEART OF LANCASTER REGIONAL MEDICAL CENTER	LITITZ	PA
ALTOONA REGIONAL HEALTH SYSTEM	ALTOONA	PA
JEANES HOSPITAL	PHILADELPHIA	PA
ST JOSEPH MEDICAL CENTER	READING	PA
HOLY REDEEMER HOSPITAL AND MEDICAL CENTER	MEADOWBROOK	PA
UPMC ST MARGARET	PITTSBURGH	PA
SANFORD BEMIDJI MEDICAL CENTER	BEMIDJI	MN
CONEMAUGH VALLEY MEMORIAL HOSPITAL	JOHNSTOWN	PA
MAGEE WOMENS HOSPITAL OF UPMC	PITTSBURGH	PA

Page 313 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 314 of 480 01/08/2013

# HCAHPS\_View\_1 Based on Survey of Patients' Hospital Experiences (HCAHPS)

#### **HEALTH SYSTEM**

ST FRANCIS REGIONAL MEDICAL CENTER	SHAKOPEE	MN
ALBERT EINSTEIN MEDICAL CENTER	PHILADELPHIA	PA
WARREN GENERAL HOSPITAL	WARREN	PA
CHAMBERSBURG HOSPITAL	CHAMBERSBURG	PA
UPMC PRESBYTERIAN SHADYSIDE	PITTSBURGH	PA
BUTLER MEMORIAL HOSPITAL	BUTLER	PA
MAYO CLINIC HEALTH SYSTEM - FAIRMONT	FAIRMONT	MN
MAYO CLINIC HEALTH SYSTEM- CHIPPEWA VALLEY, INC	BLOOMER	WI
MAPLE GROVE HOSPITAL	MAPLE GROVE	MN
MEMORIAL HOSPITAL, INC TOWANDA	TOWANDA	PA
REGIONAL HOSPITAL OF SCRANTON	SCRANTON	PA
SANFORD TRACY	TRACY	MN
GEISINGER WYOMING VALLEY MEDICAL CENTER	WILKES BARRE	PA
ROXBOROUGH MEMORIAL HOSPITAL	PHILADELPHIA	PA
AROOSTOOK MEDICAL CENTER,THE	PRESQUE ISLE	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
BLUE HILL MEMORIAL HOSPITAL	BLUE HILL	ME
MAYO CLINIC HEALTH SYSTEM - LAKE CITY	LAKE CITY	MN
MAYO CLINIC HEALTH SYSTEM - SPRINGFIELD	SPRINGFIELD	MN

01/08/2013 Page 315 of 480

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 316 of 480 01/08/2013

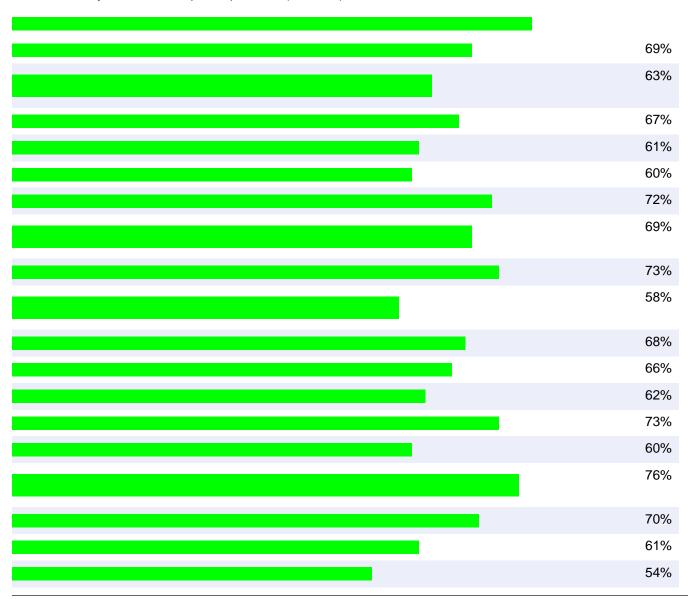
Based on Survey of Patients' Hospital Experiences (HCAHPS)

#### **SPRINGFIELD**

MILLE LACS HEALTH SYSTEM	ONAMIA	MN
PROVENA UNITED SAMARITANS MEDCTR- LOGAN	DANVILLE	IL
STEPHENS MEMORIAL HOSPITAL	NORWAY	ME
RHODE ISLAND HOSPITAL	PROVIDENCE	RI
DESERT VALLEY HOSPITAL	VICTORVILLE	CA
MEMORIAL MEDICAL CTR	NEILLSVILLE	WI
ORANGE COAST MEMORIAL MEDICAL CENTER	FOUNTAIN VALLEY	CA
NEWBERRY COUNTY MEMORIAL HOSPITAL	NEWBERRY	SC
HENRY MAYO NEWHALL MEMORIAL HOSPITAL	VALENCIA	CA
GREENVILLE MEMORIAL HOSPITAL	GREENVILLE	SC
SAN DIMAS COMMUNITY HOSPITAL	SAN DIMAS	CA
LA PALMA INTERCOMMUNITY HOSPITAL	LA PALMA	CA
SUTTER AUBURN FAITH HOSPITAL	AUBURN	CA
EDEN MEDICAL CENTER	CASTRO VALLEY	CA
AVERA ST BENEDICT HEALTH CENTER - CAH	PARKSTON	SD
MEMORIAL HOSPITAL AT GULFPORT	GULFPORT	MS
MT EDGECUMBE HOSPITAL	SITKA	AK
MEMORIAL HOSPITAL OF GARDENA	GARDENA	CA

Page 317 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 318 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CUMBERLAND MEDICAL CENTER	CROSSVILLE	TN
BLOUNT MEMORIAL HOSPITAL	MARYVILLE	TN
WEST ANAHEIM MEDICAL CENTER	ANAHEIM	CA
BAPTIST MEMORIAL HOSPITAL	MEMPHIS	TN
CLAIBORNE COUNTY HOSPITAL	TAZEWELL	TN
COMMUNITY MEMORIAL HOSPITAL SAN BUENAVENTURA	VENTURA	CA
SWEETWATER HOSPITAL ASSOCIATION	SWEETWATER	TN
PROVIDENCE LITTLE COMPANY OF MARY MED CTR TORRANCE	TORRANCE	CA
TORRANCE MEMORIAL MEDICAL CENTER	TORRANCE	CA
HENRY COUNTY MEDICAL CENTER	PARIS	TN
JELLICO COMMUNITY HOSPITAL	JELLICO	TN
ALTA BATES SUMMIT MEDICAL CENTER - ALTA BATES CAMP	BERKELEY	CA
UKIAH VALLEY MEDICAL CENTER/HOSPITAL D	UKIAH	CA
SOUTHERN REGIONAL MEDICAL CENTER	RIVERDALE	GA
MERCY HOSPITAL	BAKERSFIELD	CA
SOUTHEAST GEORGIA HEALTH SYSTEM- CAMDEN CAMPUS	SAINT MARYS	GA
SETON MEDICAL CENTER	DALY CITY	CA
BAYLOR UNIVERSITY MEDICAL CENTER	DALLAS	TX

Page 319 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 320 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

VHS HARLINGEN HOSPITAL COMPANY LLC	HARLINGEN	TX
COVENANT MEDICAL CENTER	LUBBOCK	TX
METHODIST DALLAS MEDICAL CENTER	DALLAS	TX
ALASKA REGIONAL HOSPITAL	ANCHORAGE	AK
TEXAS HEALTH ARLINGTON MEMORIAL HOSPITAL	ARLINGTON	TX
SOUTHWEST HEALTH CENTER INC	PLATTEVILLE	WI
MAYO CLINIC METHODIST HOSPITAL	ROCHESTER	MN
CHARLESTON AREA MEDICAL CENTER	CHARLESTON	WV
GRAND ITASCA CLINIC AND HOSPITAL	GRAND RAPIDS	MN
HABERSHAM COUNTY MEDICAL CTR	DEMOREST	GA
KADLEC REGIONAL MEDICAL CENTER	RICHLAND	WA
GIRARD MEDICAL CENTER	GIRARD	KS
GARDEN CITY HOSPITAL	GARDEN CITY	MI
SUMMA HEALTH SYSTEMS HOSPITALS	AKRON	ОН
NORTHSIDE HOSPITAL	SAINT PETERSBURG	FL
DOCTORS MEDICAL CENTER-SAN PABLO	SAN PABLO	CA
ST JOHNS REGIONAL MEDICAL CENTER	OXNARD	CA
WEST VIRGINIA UNIVERSITY HOSPITALS	MORGANTOWN	WV
SAINT FRANCIS MEMORIAL HOSPITAL	SAN FRANCISCO	CA
GLENCOE REGIONAL HEALTH SERVICES	GLENCOE	MN
TRI COUNTY HOSPITAL	WADENA	MN

Page 321 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 322 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NEVADA REGIONAL MEDICAL CENTER	NEVADA	MO
ROME MEMORIAL HOSPITAL, INC	ROME	NY
CALIFORNIA HOSPITAL MEDICAL CENTER LA	LOS ANGELES	CA
TENNOVA HEALTHCARE-NEWPORT MEDICAL CENTER	NEWPORT	TN
UNIVERSITY HEALTH SYSTEM	SAN ANTONIO	TX
LONG BEACH MEMORIAL MEDICAL CENTER	LONG BEACH	CA
MERCY HOSPITAL SPRINGFIELD	SPRINGFIELD	MO
PEMISCOT MEMORIAL HOSPITAL	HAYTI	MO
ST ROSE HOSPITAL	HAYWARD	CA
JOHN DEMPSEY HOSPITAL	FARMINGTON	СТ
KALISPELL REGIONAL MEDICAL CENTER	KALISPELL	MT
ST FRANCIS MEDICAL CENTER	TRENTON	NJ
SENTARA POTOMAC HOSPITAL	WOODBRIDGE	VA
KENSINGTON HOSPITAL	PHILADELPHIA	PA
ST ANTHONY'S MEDICAL CENTER	SAINT LOUIS	MO
MCLAREN OAKLAND	PONTIAC	MI
SKAGIT VALLEY HOSPITAL	MOUNT VERNON	WA
PALISADES MEDICAL CTR-NY PRESBYTERIAN HEALTHCARE S	NORTH BERGEN	NJ
PROVENA COVENANT MEDICAL CENTER- URBANA	URBANA	IL

Page 323 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



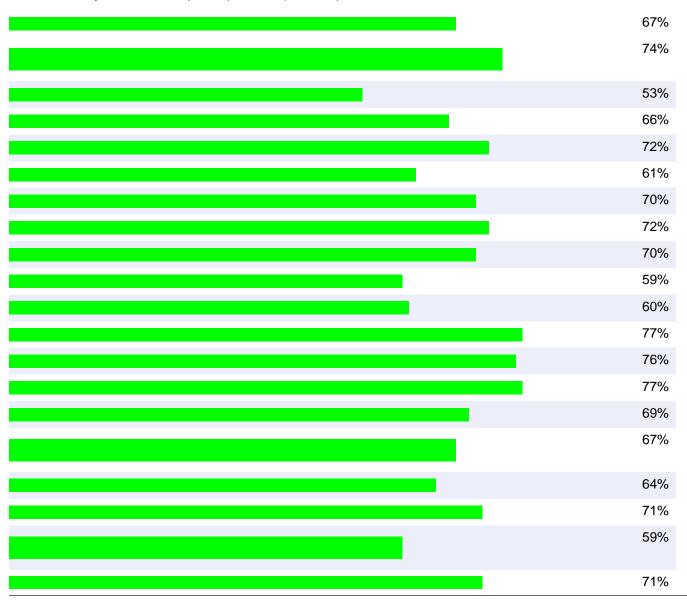
Page 324 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MERCY MEDICAL CENTER-DES MOINES	DES MOINES	IA
GOOD SAMARITAN REGIONAL HLTH CENTER	MOUNT VERNON	IL
ST JOSEPH HOSPITAL	EUREKA	CA
FAIRVIEW SOUTHDALE HOSPITAL	EDINA	MN
ESSENTIA HEALTH-FARGO	FARGO	ND
CAPE CORAL HOSPITAL	CAPE CORAL	FL
ALLEN MEMORIAL HOSPITAL	WATERLOO	IA
MERCY MEDICAL CENTER-SIOUX CITY	SIOUX CITY	IA
WEST PARK HOSPITAL DISTRICT	CODY	WY
NORTHSIDE HOSPITAL CHEROKEE	CANTON	GA
DIVINE SAVIOR HLTHCARE	PORTAGE	WI
PARKVIEW ADVENTIST MEDICAL CENTER	BRUNSWICK	ME
MARY GREELEY MEDICAL CENTER	AMES	IA
ST CROIX REG MED CTR	SAINT CROIX FALLS	WI
SANFORD MEDICAL CENTER FARGO	FARGO	ND
SUMMIT HEALTHCARE REGIONAL MEDICAL CENTER	SHOW LOW	AZ
WAR MEMORIAL HOSPITAL INC	BERKELEY SPRINGS	WV
DECATUR MEMORIAL HOSPITAL	DECATUR	IL
SEVEN RIVERS REGIONAL MEDICAL CENTER	CRYSTAL RIVER	FL
MCLAREN - CENTRAL MICHIGAN	MOUNT PLEASANT	MI

Page 325 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 326 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UPMC HAMOT	ERIE	PA
ALBANY MEMORIAL HOSPITAL	ALBANY	NY
SKAGGS REGIONAL MEDICAL CENTER	BRANSON	MO
MARY HITCHCOCK MEMORIAL HOSPITAL	LEBANON	NH
SOUTHERN MAINE MEDICAL CENTER	BIDDEFORD	ME
SKYLINE HOSPITAL	WHITE SALMON	WA
BANNER DEL E WEBB MEDICAL CENTER	SUN CITY WEST	AZ
SILVER LAKE MEDICAL CENTER	LOS ANGELES	CA
TRUMAN MEDICAL CENTER LAKEWOOD	KANSAS CITY	MO
HOWARD COUNTY GENERAL HOSPITAL	COLUMBIA	MD
MENORAH MEDICAL CENTER	OVERLAND PARK	KS
LINCOLN MEDICAL & MENTAL HEALTH CENTER	BRONX	NY
MERCY HOSPITAL	PORTLAND	ME
SUNBURY COMMUNITY HOSPITAL	SUNBURY	PA
IOWA LUTHERAN HOSPITAL	DES MOINES	IA
OVERLAND PARK REG MED CTR	OVERLAND PARK	KS
TRINITY HOSPITALS	MINOT	ND
SUTTER AMADOR HOSPITAL	JACKSON	CA
MILTON S HERSHEY MEDICAL CENTER	HERSHEY	PA
TRI-STATE MEMORIAL HOSPITAL	CLARKSTON	WA

Page 327 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



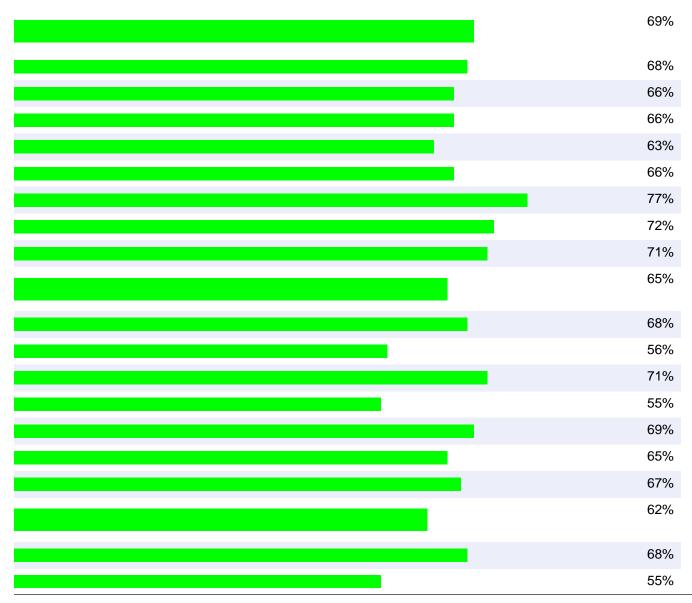
Page 328 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UW HLTH PARTNERS - WATERTOWN REGIONAL MEDICAL CTR	WATERTOWN	WI
ABINGTON MEMORIAL HOSPITAL	ABINGTON	PA
UPPER CHESAPEAKE MEDICAL CENTER	BEL AIR	MD
MATAGORDA REGIONAL MEDICAL CENTER	BAY CITY	TX
UPMC PASSAVANT	PITTSBURGH	PA
GOLDEN VALLEY MEMORIAL HOSPITAL	CLINTON	MO
BANNER HEART HOSPITAL	MESA	AZ
LIBERTY HOSPITAL	LIBERTY	MO
HENRY COUNTY HEALTH CENTER	MOUNT PLEASANT	IA
FRANCISCAN ST ELIZABETH HEALTH - LAFAYETTE CENTRAL	LAFAYETTE	IN
ADVENTIST MEDICAL CENTER	HANFORD	CA
STATEN ISLAND UNIVERSITY HOSPITAL	STATEN ISLAND	NY
HEALTHEAST ST JOHN'S HOSPITAL	MAPLEWOOD	MN
DELRAY MEDICAL CENTER	DELRAY BEACH	FL
UNION HOSPITAL CLINTON	CLINTON	IN
SHAWANO MED CTR	SHAWANO	WI
FAIRVIEW RIDGES HOSPITAL	BURNSVILLE	MN
THE UNIVERSITY OF CHICAGO MEDICAL CENTER	CHICAGO	IL
BELTON REGIONAL MEDICAL CENTER	BELTON	MO
SPRING VALLEY HOSPITAL MEDICAL	LAS VEGAS	NV

Page 329 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 330 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

#### CENTER

RED LAKE HOSPITAL	REDLAKE	MN
FISHER-TITUS HOSPITAL	NORWALK	ОН
LEHIGH VALLEY HOSPITAL	ALLENTOWN	PA
VIA CHRISTI HOSPITAL PITTSBURG INC	PITTSBURG	KS
CASS COUNTY MEMORIAL HOSPITAL	ATLANTIC	IA
UNITY HOSPITAL OF ROCHESTER	ROCHESTER	NY
DESERT SPRINGS HOSPITAL	LAS VEGAS	NV
EXCELA HEALTH WESTMORELAND REGIONAL HOSPITAL	GREENSBURG	PA
WYANDOT MEMORIAL HOSPITAL	UPPER SANDUSKY	ОН
ST AGNES HSPTL	FOND DU LAC	WI
EVERGREEN HOSPITAL MEDICAL CENTER	KIRKLAND	WA
EAST TEXAS MEDICAL CENTER MOUNT VERNON	MOUNT VERNON	TX
ST MARY'S HOSPITAL (TROY)	TROY	NY
ELK REGIONAL HEALTH CENTER	SAINT MARYS	PA
ALEXIAN BROTHERS MEDICAL CENTER	ELK GROVE VILLAGE	IL
OHIO VALLEY GENERAL HOSPITAL	MCKEES ROCKS	PA
MCLAREN - GREATER LANSING	LANSING	MI
MOUNDVIEW MEM HSPTL AND CLINICS	FRIENDSHIP	WI
HUTCHINSON AREA HEALTH CARE	HUTCHINSON	MN

Page 331 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



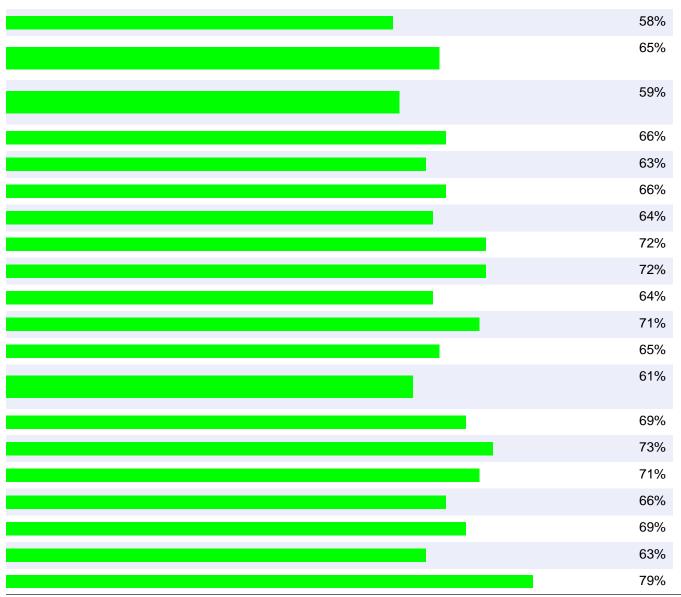
Page 332 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PIEDMONT HENRY HOSPITAL	STOCKBRIDGE	GA
CARSON TAHOE REGIONAL MEDICAL CENTER	CARSON CITY	NV
ST ROSE DOMINICAN HOSPITALS - ROSE DE LIMA CAMPUS	HENDERSON	NV
MERCY HOSPITAL ANDERSON	CINCINNATI	ОН
BOTSFORD HOSPITAL	FARMINGTON HILLS	MI
TALLAHASSEE MEMORIAL HEALTHCARE	TALLAHASSEE	FL
HENRY FORD WYANDOTTE HOSPITAL	WYANDOTTE	MI
PIEDMONT FAYETTE HOSPITAL	FAYETTEVILLE	GA
POMERENE HOSPITAL	MILLERSBURG	ОН
LAKESIDE MEMORIAL HOSPITAL	BROCKPORT	NY
ST CHARLES HOSPITAL	PORT JEFFERSON	NY
SEBASTIAN RIVER MEDICAL CENTER	SEBASTIAN	FL
CHAMPLAIN VALLEY PHYSICIANS HOSPITAL MEDICAL CTR	PLATTSBURGH	NY
WAKEMED, CARY HOSPITAL	CARY	NC
MORTON PLANT HOSPITAL	CLEARWATER	FL
THEDA CLARK MED CTR	NEENAH	WI
OAK HILL HOSPITAL	BROOKSVILLE	FL
DOCTORS HOSPITAL	COLUMBUS	ОН
BELMONT COMMUNITY HOSPITAL	BELLAIRE	ОН
TRI VALLEY HEALTH SYSTEM	CAMBRIDGE	NE

Page 333 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 334 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST LUKE'S SUGAR LAND HOSPITAL	SUGAR LAND	TX
SIERRA VISTA REGIONAL MEDICAL CENTER	SAN LUIS OBISPO	CA
DEACONESS HOSPITAL	OKLAHOMA CITY	OK
WEST BOCA MEDICAL CENTER	BOCA RATON	FL
HARMON MEMORIAL HOSPITAL	HOLLIS	OK
UNITED HEALTH SERVICES HOSPITALS, INC	JOHNSON CITY	NY
EASTERN NEW MEXICO MEDICAL CENTER	ROSWELL	NM
AVERA ST ANTHONY'S HOSPITAL	O' NEILL	NE
ST JOHN'S EPISCOPAL HOSPITAL AT	FAR ROCKAWAY	NY
SOUTH SHORE		
SAN JOAQUIN COMMUNITY HOSPITAL	BAKERSFIELD	CA
PARADISE VALLEY HOSPITAL	NATIONAL CITY	CA
LAKE NORMAN REGIONAL MEDICAL	MOORESVILLE	NC
CENTER		
BRONSON METHODIST HOSPITAL	KALAMAZOO	MI
GEORGE H. LANIER MEMORIAL HOSPITAL	VALLEY	AL
INTERFAITH MEDICAL CENTER	BROOKLYN	NY
EMMA L BIXBY MEDICAL CENTER	ADRIAN	MI
ALEGENT HEALTH MEMORIAL HOSPITAL	SCHUYLER	NE
EXEMPLA GOOD SAMARITAN MEDICAL	LAFAYETTE	СО
CENTER LLC		
OKLAHOMA STATE UNIVERSITY MEDICAL	TULSA	OK

Page 335 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 336 of 480 01/08/2013

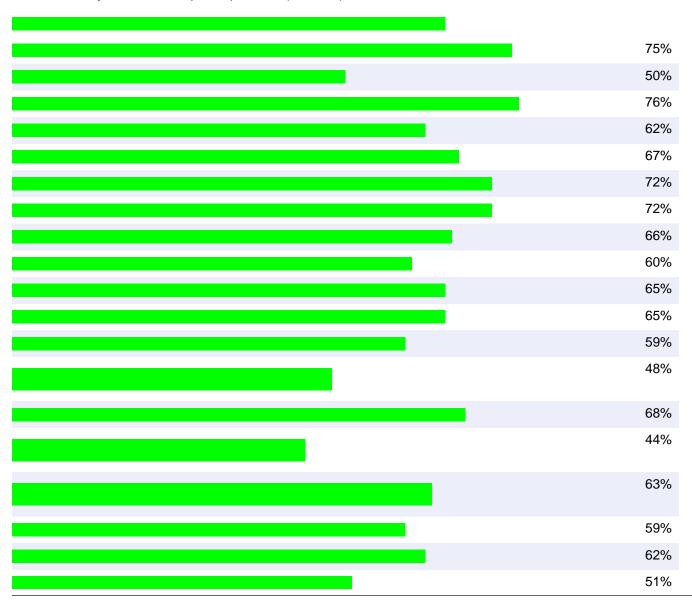
Based on Survey of Patients' Hospital Experiences (HCAHPS)

#### CENTER

PARKER ADVENTIST HOSPITAL	PARKER	CO
ST BARNABAS HOSPITAL	BRONX	NY
ST FRANCIS MEMORIAL HOSPITAL	WEST POINT	NE
ST MARY MERCY HOSPITAL	LIVONIA	MI
BEAVER DAM COM HSPTL	BEAVER DAM	WI
ST VINCENT HSPTL	GREEN BAY	WI
STANFORD HOSPITAL	STANFORD	CA
ST MARY MEDICAL CENTER	LONG BEACH	CA
FLORIDA HOSPITAL DELAND	DELAND	FL
DOCTOR'S MEMORIAL HOSPITAL INC	PERRY	FL
MAD RIVER COMMUNITY HOSPITAL	ARCATA	CA
OCHSNER MEDICAL CENTER-KENNER LLC	KENNER	LA
SHANDS LAKE SHORE REGIONAL MEDICAL CENTER	LAKE CITY	FL
ST JOHN MEDICAL CENTER, INC	TULSA	OK
WUESTHOFF MEDICAL CENTER ROCKLEDGE	ROCKLEDGE	FL
CASA GRANDE REGIONAL MEDICAL CENTER	CASA GRANDE	AZ
MERCY HLTH SYS CORP	JANESVILLE	WI
ONEIDA HEALTHCARE CENTER	ONEIDA	NY
VICTOR VALLEY COMMUNITY HOSPITAL	VICTORVILLE	CA

Page 337 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 338 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOSEPHS COM HSPTL WEST BEND	WEST BEND	WI
SPRUCE PINE COMMUNITY HOSPITAL	SPRUCE PINE	NC
UHHS BEDFORD MEDICAL CENTER	BEDFORD	ОН
COLUMBUS COMMUNITY HOSPITAL	COLUMBUS	NE
AURORA MED CTR KENOSHA	KENOSHA	WI
BROOKSVILLE REGIONAL HOSPITAL	BROOKSVILLE	FL
MEDINA HOSPITAL	MEDINA	ОН
HUNTINGTON BEACH HOSPITAL	HUNTINGTON BEACH	CA
MEADOWLANDS HOSPITAL MEDICAL CENTER	SECAUCUS	NJ
CLINTON MEMORIAL HOSPITAL	WILMINGTON	OH
REGIONAL WEST MEDICAL CENTER	SCOTTSBLUFF	NE
BILOXI REGIONAL MEDICAL CENTER	BILOXI	MS
RAPID CITY REGIONAL HOSPITAL	RAPID CITY	SD
THE NEBRASKA MEDICAL CENTER	OMAHA	NE
COOPER COUNTY MEMORIAL HOSPITAL	BOONVILLE	MO
TEXAS HEALTH PRESBYTERIAN HOSPITAL DENTON	DENTON	TX
SANFORD USD MEDICAL CENTER	SIOUX FALLS	SD
DOWNEY REGIONAL MEDICAL CENTER	DOWNEY	CA
GOOD SAMARITAN HOSPITAL	KEARNEY	NE

Page 339 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



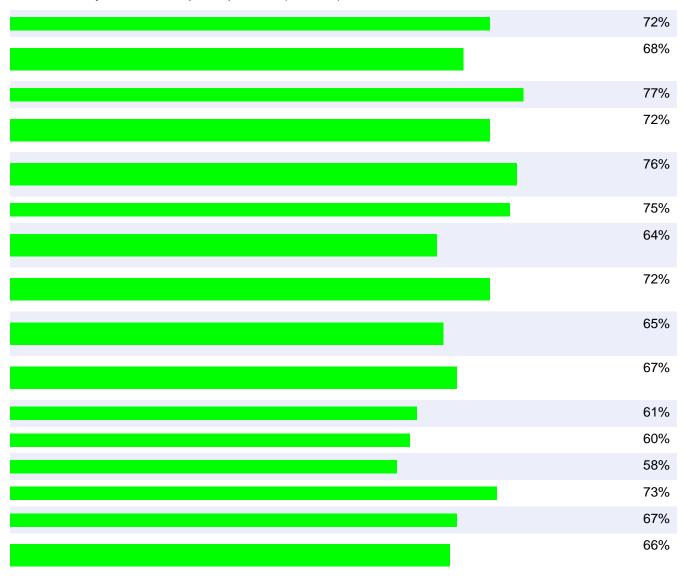
Page 340 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SWEDISH MEDICAL CENTER	ENGLEWOOD	CO
SAINT ALPHONSUS MEDICAL CENTER - NAMPA	NAMPA	ID
MCKAY DEE HOSPITAL CENTER	OGDEN	UT
CENTURA HEALTH-PENROSE ST FRANCIS HEALTH SERVICES	COLORADO SPRINGS	СО
UNIVERSITY HEALTH CARE/UNIV HOSPITALS AND CLINICS	SALT LAKE CITY	UT
INTERMOUNTAIN MEDICAL CENTER	MURRAY	UT
LOS ROBLES HOSPITAL & MEDICAL CENTER	THOUSAND OAKS	CA
ST MARYS HOSPITAL AND MEDICAL CENTER	GRAND JUNCTION	CO
UNIVERSITY COLO HEALTH MEMORIAL HOSPITAL CENTRAL	COLORADO SPRINGS	CO
PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE	NAPLES	FL
HOLY CROSS HOSPITAL	SILVER SPRING	MD
WEST HILLS HOSPITAL & MEDICAL CENTER	WEST HILLS	CA
LONG ISLAND JEWISH MEDICAL CENTER	NEW HYDE PARK	NY
CENTURA HEALTH-ST ANTHONY HOSPITAL	LAKEWOOD	CO
MOUNTAIN WEST MEDICAL CENTER	TOOELE	UT
ATLANTICARE REGIONAL MEDICAL CENTER - CITY DIV	ATLANTIC CITY	NJ

Page 341 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 342 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

VENTURA COUNTY MEDICAL CENTER	VENTURA	CA
KUAKINI MEDICAL CENTER	HONOLULU	HI
PARKLAND HEALTH AND HOSPITAL SYSTEM	DALLAS	TX
WHEELING HOSPITAL	WHEELING	WV
DALE MEDICAL CENTER	OZARK	AL
CANTON-POTSDAM HOSPITAL	POTSDAM	NY
OAKDALE COMMUNITY HOSPITAL	OAKDALE	LA
ST LUKES EPISCOPAL HOSPITAL	HOUSTON	TX
LAC+USC MEDICAL CENTER	LOS ANGELES	CA
GLENDIVE MEDICAL CENTER	GLENDIVE	MT
ENCINO HOSPITAL MEDICAL CENTER	ENCINO	CA
MEMORIAL HEALTH CTR	MEDFORD	WI
MERCY MEDICAL CENTER	ROGERS	AR
GIFFORD MEDICAL CENTER	RANDOLPH	VT
ESSENTIA HEALTH ST MARY'S MEDICAL CENTER	DULUTH	MN
MERCY HOSPITAL LOGAN COUNTY	GUTHRIE	OK
HENNEPIN COUNTY MEDICAL CENTER	MINNEAPOLIS	MN
NORTHBAY MEDICAL CENTER	FAIRFIELD	CA
ST MARYS HOSPITAL	ROCHESTER	MN
CROUSE HOSPITAL	SYRACUSE	NY

Page 343 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



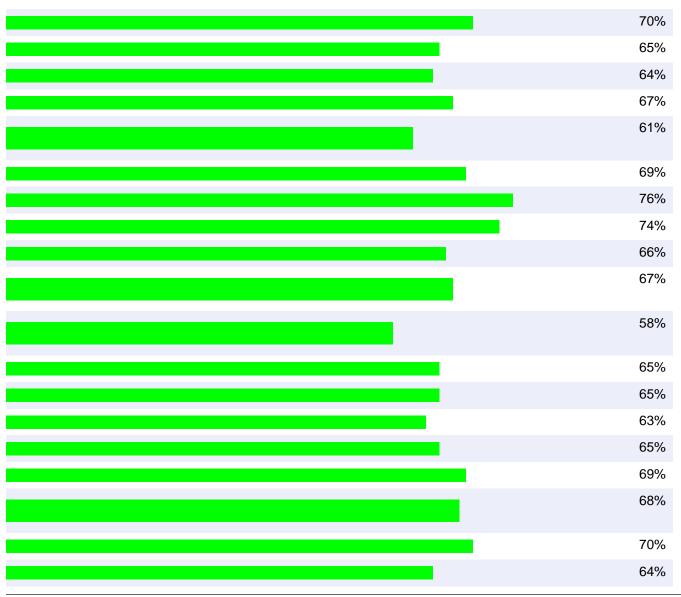
Page 344 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PLEASANT VALLEY HOSPITAL	POINT PLEASANT	WV
TEXAS COUNTY MEMORIAL HOSPITAL	HOUSTON	MO
ST ANTHONYS MEMORIAL HOSPITAL	EFFINGHAM	IL
UNIVERSITY OF VIRGINIA MEDICAL CENTER	CHARLOTTESVILLE	VA
VIRTUA MEMORIAL HOSPITAL OF	MOUNT HOLLY	NJ
BURLINGTON COUNTY		
ODESSA REGIONAL HOSPITAL	ODESSA	TX
BEAR VALLEY COMMUNITY HOSPITAL	BIG BEAR LAKE	CA
ST RITA'S MEDICAL CENTER	LIMA	ОН
THE FAUQUIER HOSPITAL, INC	WARRENTON	VA
KAISER FOUNDATION HOSP SO	SACRAMENTO	CA
SACRAMENTO		
MEDSTAR MONTGOMERY MEDICAL	OLNEY	MD
CENTER		
SAINT LOUISE REGIONAL HOSPITAL	GILROY	CA
LAKEWOOD HOSPITAL	LAKEWOOD	ОН
WINONA HEALTH SERVICES	WINONA	MN
COX MEDICAL CENTER	SPRINGFIELD	MO
PRINCE WILLIAM HOSPITAL	MANASSAS	VA
INDIANA UNIVERSITY HEALTH	BLOOMINGTON	IN
BLOOMINGTON HOSPITAL		
ASHLAND COMMUNITY HOSPITAL	ASHLAND	OR
LICKING MEMORIAL HOSPITAL	NEWARK	ОН

Page 345 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 346 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WESTERLY HOSPITAL	WESTERLY	RI
BARROW REGIONAL MEDICAL CENTER	WINDER	GA
LANDMARK MEDICAL CENTER, INC	WOONSOCKET	RI
SETON NORTHWEST HOSPITAL	AUSTIN	TX
JOHNSTON MEMORIAL HOSPITAL	ABINGDON	VA
GREENBRIER VALLEY MEDICAL CENTER	RONCEVERTE	WV
KETTERING MEDICAL CENTER - SYCAMORE	MIAMISBURG	ОН
SPRINGFIELD REGIONAL MEDICAL CENTER	SPRINGFIELD	ОН
MERCY MEDICAL CENTER	ROSEBURG	OR
MONROE COUNTY MEDICAL CENTER	TOMPKINSVILLE	KY
TRUMAN MEDICAL CENTER HOSPITAL HILL	KANSAS CITY	MO
SENTARA WILLIAMSBURG REGIONAL MEDICAL CENTER	WILLIAMSBURG	VA
BEVERLY HOSPITAL	MONTEBELLO	CA
BELLEVUE HOSPITAL CENTER	NEW YORK	NY
CAPITAL HEALTH MEDICAL CENTER - HOPEWELL	PENNINGTON	NJ
MEMORIAL HOSPITAL	LOGANSPORT	IN
ST LUKE'S HOSPITAL AT THE VINTAGE, LLC	HOUSTON	TX
STOUGHTON HOSPITAL	STOUGHTON	WI
PAGE HOSPITAL	PAGE	AZ
ADVENTIST MEDICAL CENTER	PORTLAND	OR

Page 347 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 348 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

EMORY EASTSIDE MEDICAL CENTER	SNELLVILLE	GA
GEORGE WASHINGTON UNIV HOSPITAL	WASHINGTON	DC
KAISER FOUNDATION HOSPITAL - WALNUT CREEK	WALNUT CREEK	CA
SANFORD LUVERNE MEDICAL CENTER	LUVERNE	MN
LEGACY MERIDIAN PARK MEDICAL CENTER	TUALATIN	OR
FAIRVIEW LAKES MEDICAL CENTER	WYOMING	MN
ST GABRIELS HOSPITAL	LITTLE FALLS	MN
SACRED HEART MEDICAL CENTER - RIVERBEND	SPRINGFIELD	OR
FRANCISCAN ST MARGARET HEALTH - DYER	DYER	IN
DOMINICAN HOSPITAL	SANTA CRUZ	CA
HOBOKEN UNIVERSITY MEDICAL CENTER	HOBOKEN	NJ
COLUMBUS REGIONAL HOSPITAL	COLUMBUS	IN
AMERICAN LEGION HOSPITAL	CROWLEY	LA
KAISER FOUNDATION HOSPITAL OAKLAND/RICHMOND	OAKLAND	CA
COMMUNITY HOSPITAL SOUTH	INDIANAPOLIS	IN
STURGIS HOSPITAL	STURGIS	MI
MEDINA MEMORIAL HOSPITAL	MEDINA	NY
LUTHERAN HOSPITAL	CLEVELAND	ОН
RICHMOND UNIVERSITY MEDICAL CENTER	STATEN ISLAND	NY

Page 349 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 350 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

EAST LIVERPOOL CITY HOSPITAL	EAST LIVERPOOL	ОН
UNITED HSPTL SYS	KENOSHA	WI
PALM BEACH GARDENS MEDICAL CENTER	PALM BEACH GARDENS	FL
OUR LADY OF LOURDES MEMORIAL HOSPITAL, INC	BINGHAMTON	NY
MEDCENTRAL HEALTH SYSTEM	MANSFIELD	ОН
RIVERSIDE MEDICAL CENTER	WAUPACA	WI
ST JOSEPH'S HOSPITAL - SAVANNAH	SAVANNAH	GA
MERCY MEMORIAL HOSPITAL SYSTEM	MONROE	MI
LOS ALAMOS MEDICAL CENTER	LOS ALAMOS	NM
BLAKE MEDICAL CENTER	BRADENTON	FL
MEMORIAL HOSPITAL	FREMONT	ОН
COLUSA REGIONAL MEDICAL CENTER	COLUSA	CA
UMDNJ UNIVERSITY HOSPITAL	NEWARK	NJ
MERCY REGIONAL MEDICAL CENTER	LORAIN	ОН
LAUGHLIN MEMORIAL HOSPITAL, INC	GREENEVILLE	TN
JEFFERSON MEMORIAL HOSPITAL	RANSON	WV
FRANCISCAN ST JAMES HEALTH	OLYMPIA FIELDS	IL
ST LUKE'S THE WOODLANDS HOSPITAL	THE WOODLANDS	TX
FAWCETT MEMORIAL HOSPITAL	PORT CHARLOTTE	FL
JOHNSON MEMORIAL HOSPITAL	STAFFORD SPRINGS	СТ

Page 351 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



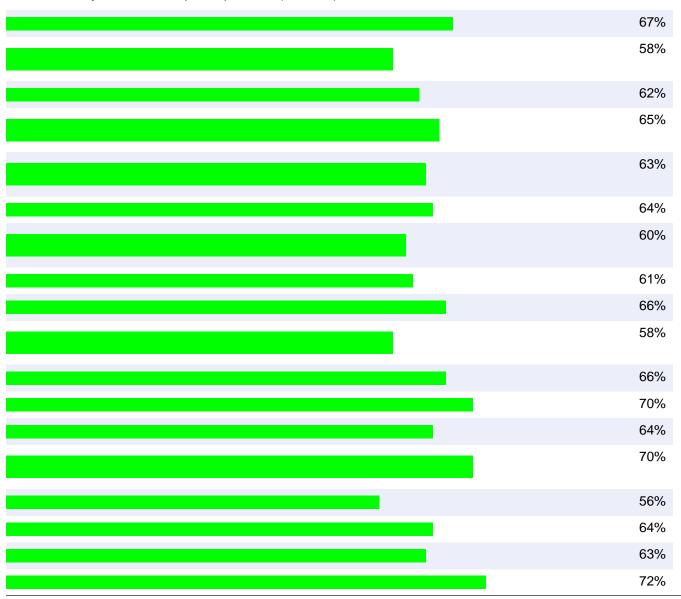
Page 352 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SHARON HOSPITAL	SHARON	СТ
ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL AT RAHWAY	RAHWAY	NJ
ROANE GENERAL HOSPITAL	SPENCER	WV
REGIONAL MEDICAL CENTER BAYONET POINT	HUDSON	FL
MERCY HEALTH PARTNERS, HACKLEY CAMPUS	MUSKEGON	MI
NORTHERN NEVADA MEDICAL CENTER	SPARKS	NV
NORTHEASTERN NEVADA REGIONAL HOSPITAL	ELKO	NV
NEWMAN MEMORIAL HOSPITAL	SHATTUCK	OK
SUNNYSIDE COMMUNITY HOSPITAL	SUNNYSIDE	WA
MEDICAL CENTER OF SOUTHEASTERN OKLAHOMA	DURANT	ОК
INTEGRIS BASS BAPTIST HEALTH CENTER	ENID	OK
BOX BUTTE GENERAL HOSPITAL	ALLIANCE	NE
HILLSDALE COMMUNITY HEALTH CENTER	HILLSDALE	MI
PROVIDENCE HOSPITAL AND MEDICAL CENTERS	SOUTHFIELD	MI
COLQUITT REGIONAL MEDICAL CENTER	MOULTRIE	GA
UMASS MEMORIAL MEDICAL CENTER INC	WORCESTER	MA
ANDERSON HOSPITAL	MARYVILLE	IL
PROCTOR HOSPITAL	PEORIA	IL

Page 353 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



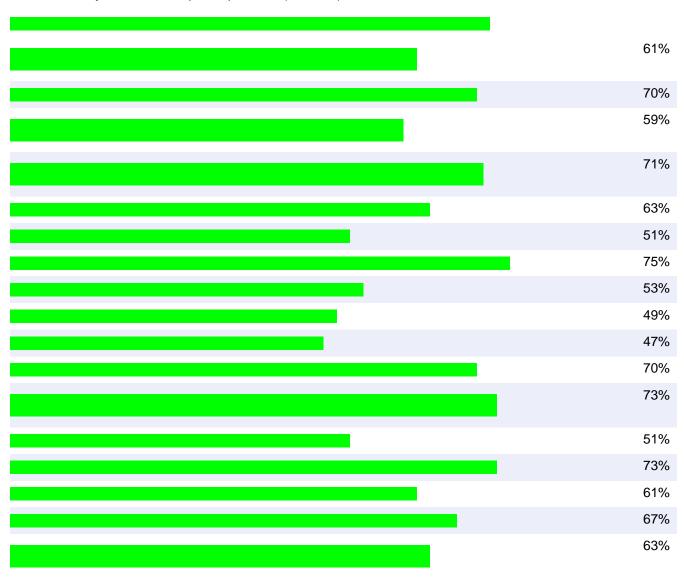
Page 354 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SUMMERSVILLE REGIONAL MEDICAL CENTER	SUMMERSVILLE	WV
FREMONT AREA MEDICAL CENTER	FREMONT	NE
GREAT PLAINS REGIONAL MEDICAL CENTER	NORTH PLATTE	NE
CENTURA HEALTH-PORTER ADVENTIST HOSPITAL	DENVER	CO
HOLY ROSARY HEALTHCARE	MILES CITY	MT
MT SINAI HOSPITAL MEDICAL CENTER	CHICAGO	IL
MEDICAL CENTER OF CENTRAL GEORGIA	MACON	GA
KONA COMMUNITY HOSPITAL	KEALAKEKUA	HI
DALLAS REGIONAL MEDICAL CENTER	MESQUITE	TX
WAHIAWA GENERAL HOSPITAL	WAHIAWA	HI
COPLEY MEMORIAL HOSPITAL	AURORA	IL
BETH ISRAEL DEACONESS HOSPITAL - NEEDHAM	NEEDHAM	MA
TULARE REGIONAL MEDICAL CENTER	TULARE	CA
HANCOCK REGIONAL HOSPITAL	GREENFIELD	IN
ARROWHEAD REGIONAL MEDICAL CENTER	COLTON	CA
LEGACY EMANUEL MEDICAL CENTER	PORTLAND	OR
GOOD SAMARITAN REGIONAL MEDICAL CENTER	CORVALLIS	OR

Page 355 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 356 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAINT JOSEPH EAST	LEXINGTON	KY
VALLEY MEDICAL CENTER	RENTON	WA
HILLCREST BAPTIST MEDICAL CENTER	WACO	TX
LEGACY MOUNT HOOD MEDICAL CENTER	GRESHAM	OR
KING'S DAUGHTERS' HOSPITAL AND HEALTH SERVICES,THE	MADISON	IN
MULTICARE GOOD SAMARITAN HOSPITAL	PUYALLUP	WA
COMMUNITY HOSPITAL EAST	INDIANAPOLIS	IN
UNIVERSITY OF KENTUCKY HOSPITAL	LEXINGTON	KY
INDIANA UNIVERSITY HEALTH STARKE HOSPITAL	KNOX	IN
JEWISH HOSPITAL - SHELBYVILLE	SHELBYVILLE	KY
MARK TWAIN ST JOSEPH'S HOSPITAL	SAN ANDREAS	CA
MENDOCINO COAST DISTRICT HOSPITAL	FORT BRAGG	CA
ALLEN COUNTY HOSPITAL	IOLA	KS
TILLAMOOK COUNTY GENERAL HOSPITAL	TILLAMOOK	OR
DISTRICT ONE HOSPITAL	FARIBAULT	MN
GOOD SHEPHERD MEDICAL CENTER	HERMISTON	OR
GEISINGER - BLOOMSBURG HOSPITAL	BLOOMSBURG	PA
P H S INDIAN HOSPITAL AT BROWNING - BLACKFEET	BROWNING	MT
UNIVERSITY OF CALIFORNIA IRVINE MED CENTER	ORANGE	CA

Page 357 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 358 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BOZEMAN DEACONESS HOSPITAL	BOZEMAN	MT
ST VINCENT HEALTHCARE	BILLINGS	MT
TEMPLE UNIVERSITY HOSPITAL	PHILADELPHIA	PA
ST JAMES HEALTHCARE	BUTTE	MT
NORTHERN INYO HOSPITAL	BISHOP	CA
SOMERSET HOSPITAL	SOMERSET	PA
UNIONTOWN HOSPITAL	UNIONTOWN	PA
PARKVIEW COMMUNITY HOSPITAL MEDICAL CENTER	RIVERSIDE	CA
PIONEERS MEMORIAL HEALTHCARE DISTRICT	BRAWLEY	CA
ALLEGHENY GENERAL HOSPITAL	PITTSBURGH	PA
WHITE MEMORIAL MEDICAL CENTER	LOS ANGELES	CA
SONORA REGIONAL MEDICAL CENTER	SONORA	CA
FAIRCHILD MEDICAL CENTER	YREKA	CA
LANCASTER REGIONAL MEDICAL CENTER	LANCASTER	PA
BOSTON MEDICAL CENTER CORPORATION	BOSTON	MA
GETTYSBURG HOSPITAL	GETTYSBURG	PA
ST VINCENT RANDOLPH HOSPITAL INC	WINCHESTER	IN
PASSAVANT AREA HOSPITAL	JACKSONVILLE	IL
ADVENTIST MEDICAL CENTER - REEDLEY	REEDLEY	CA
UPMC NORTHWEST	SENECA	PA

Page 359 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



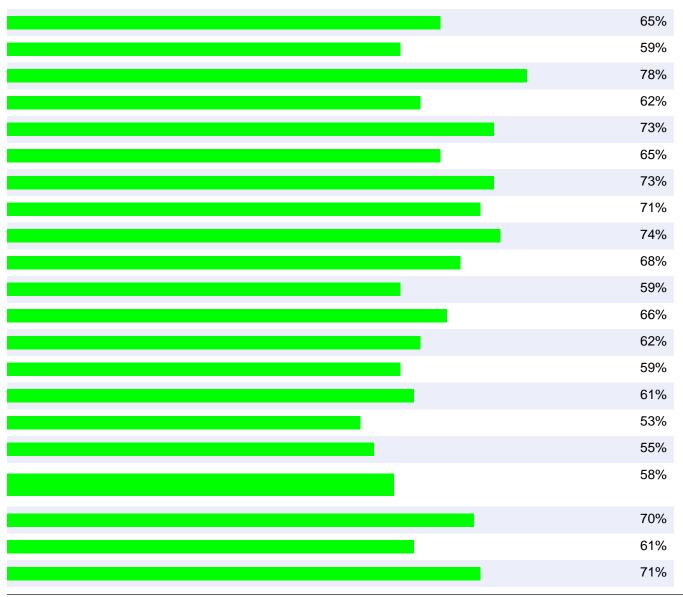
Page 360 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CLARION HOSPITAL	CLARION	PA
ALAMEDA COUNTY MEDICAL CENTER	OAKLAND	CA
LAWRENCE MEMORIAL HOSPITAL	LAWRENCE	KS
SAN MATEO MEDICAL CENTER	SAN MATEO	CA
STORMONT-VAIL HEALTHCARE	TOPEKA	KS
SOUTHWEST MEDICAL CENTER	LIBERAL	KS
OLATHE MEDICAL CENTER	OLATHE	KS
ST CATHERINE HOSPITAL	GARDEN CITY	KS
REGIONS HOSPITAL	SAINT PAUL	MN
SANFORD SHELDON MEDICAL CENTER	SHELDON	IA
CENTRAL VALLEY GENERAL HOSPITAL	HANFORD	CA
BROWNFIELD REGIONAL MEDICAL CENTER	BROWNFIELD	TX
MAYO CLINIC HEALTH SYSTEM - AUSTIN	AUSTIN	MN
SOUTHWEST REGIONAL MEDICAL CENTER	WAYNESBURG	PA
UNITY HOSPITAL	FRIDLEY	MN
MERCY FITZGERALD HOSPITAL	DARBY	PA
SHADY GROVE ADVENTIST HOSPITAL	ROCKVILLE	MD
MEMORIAL HOSPITAL SWEETWATER COUNTY	ROCK SPRINGS	WY
COMMUNITY MEM HSPTL	OCONTO FALLS	WI
UPMC HORIZON	GREENVILLE	PA
MERCY MEDICAL CENTER-CENTERVILLE	CENTERVILLE	IA

Page 361 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



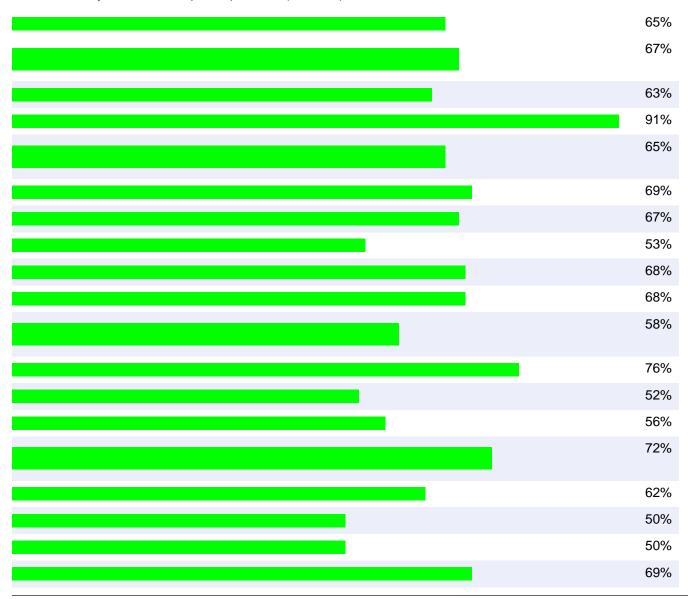
Page 362 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DEACONESS HOSPITAL	SPOKANE	WA
MARSHALLTOWN MEDICAL & SURGICAL CENTER	MARSHALLTOWN	IA
BAPTIST MEMORIAL HOSPITAL NORTH MS	OXFORD	MS
AUDUBON COUNTY MEMORIAL HOSPITAL	AUDUBON	IA
FREEMAN HEALTH SYSTEM - FREEMAN WEST	JOPLIN	МО
LOUIS SMITH MEMORIAL HOSPITAL	LAKELAND	GA
FEATHER RIVER HOSPITAL	PARADISE	CA
CORRY MEMORIAL HOSPITAL	CORRY	PA
EASTERN MAINE MEDICAL CENTER	BANGOR	ME
ST MARYS REGIONAL MEDICAL CENTER	LEWISTON	ME
RAINY LAKE MEDICAL CENTER	INTERNATIONAL FALLS	MN
THE FINLEY HOSPITAL	DUBUQUE	IA
SAMARITAN HOSPITAL	MOSES LAKE	WA
SWEDISH EDMONDS HOSPITAL	EDMONDS	WA
PROVIDENCE REGIONAL MEDICAL CENTER EVERETT	EVERETT	WA
RIPLEY COUNTY MEMORIAL HOSPITAL	DONIPHAN	MO
WIREGRASS MEDICAL CENTER	GENEVA	AL
ARIZONA REGIONAL MEDICAL CENTER	MESA	AZ
COMMUNITY MEMORIAL HOSPITAL	CLOQUET	MN

Page 363 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



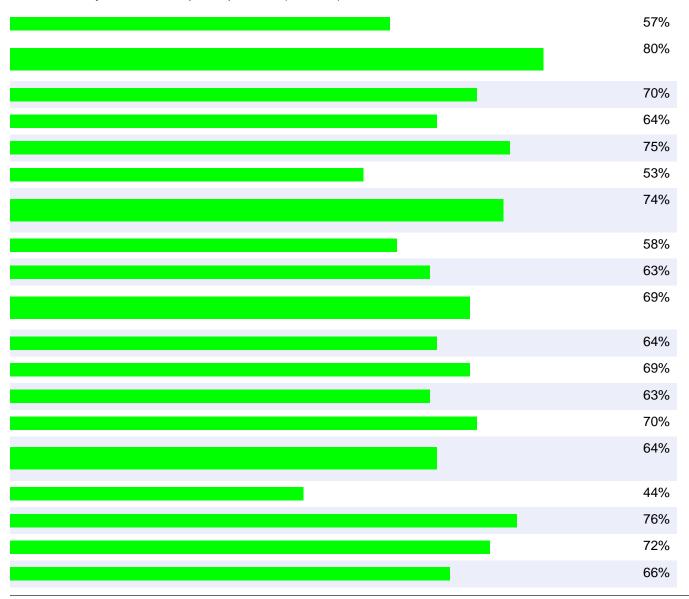
Page 364 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RIVERSIDE TAPPAHANNOCK HOSPITAL	TAPPAHANNOCK	VA
BAPTIST MEMORIAL HOSPITAL BOONEVILLE	BOONEVILLE	MS
SAINT JOHN'S HEALTH CENTER	SANTA MONICA	CA
OLYMPIA MEDICAL CENTER	LOS ANGELES	CA
SENTARA LEIGH HOSPITAL	NORFOLK	VA
WHITTIER HOSPITAL MEDICAL CENTER	WHITTIER	CA
LAC/RANCHO LOS AMIGOS NATIONAL REHABILITATION CTR	DOWNEY	CA
SOUTHWEST HEALTHCARE SYSTEM	MURRIETA	CA
SAN RAMON REGIONAL MEDICAL CTR	SAN RAMON	CA
CARILION NEW RIVER VALLEY MEDICAL CENTER	CHRISTIANSBURG	VA
INOVA ALEXANDRIA HOSPITAL	ALEXANDRIA	VA
CARILION ROANOKE MEMORIAL CENTER	ROANOKE	VA
DELANO REGIONAL MEDICAL CENTER	DELANO	CA
ROCKINGHAM MEMORIAL HOSPITAL	HARRISONBURG	VA
UNIVERSITY OF CALIFORNIA DAVIS MEDICAL CENTER	SACRAMENTO	CA
TWIN RIVERS REGIONAL MEDICAL CENTER	KENNETT	MO
RIVERTON HOSPITAL	RIVERTON	UT
TIMPANOGOS REGIONAL HOSPITAL	OREM	UT
ST MARKS HOSPITAL	SALT LAKE CITY	UT

Page 365 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 366 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LAKEVIEW HOSPITAL	BOUNTIFUL	UT
SPARKS REGIONAL MEDICAL CENTER	FORT SMITH	AR
PRINCE GEORGES HOSPITAL CENTER	CHEVERLY	MD
MOUNTAIN VIEW HOSPITAL	PAYSON	UT
SANFORD MEDICAL CENTER THIEF RIVER FALLS	THIEF RIVER FALLS	MN
AVERA SACRED HEART HOSPITAL	YANKTON	SD
AVERA ST LUKES	ABERDEEN	SD
SALT LAKE REGIONAL MEDICAL CENTER	SALT LAKE CITY	UT
BELLFLOWER MEDICAL CENTER	BELLFLOWER	CA
FLORIDA HOSPITAL FISH MEMORIAL	ORANGE CITY	FL
FLAGLER HOSPITAL	SAINT AUGUSTINE	FL
MOREHEAD MEMORIAL HOSPITAL	EDEN	NC
MOREHEAD MEMORIAL HOSPITAL  UNIVERSITY OF NORTH CAROLINA  HOSPITAL	EDEN CHAPEL HILL	NC NC
UNIVERSITY OF NORTH CAROLINA		-
UNIVERSITY OF NORTH CAROLINA HOSPITAL	CHAPEL HILL	NC
UNIVERSITY OF NORTH CAROLINA HOSPITAL FLORIDA HOSPITAL WATERMAN	CHAPEL HILL TAVARES	NC FL
UNIVERSITY OF NORTH CAROLINA HOSPITAL FLORIDA HOSPITAL WATERMAN FLORIDA HOSPITAL NORTH PINELLAS	CHAPEL HILL  TAVARES  TARPON SPRINGS	NC FL FL
UNIVERSITY OF NORTH CAROLINA HOSPITAL FLORIDA HOSPITAL WATERMAN FLORIDA HOSPITAL NORTH PINELLAS SOUTH LAKE HOSPITAL	CHAPEL HILL  TAVARES  TARPON SPRINGS  CLERMONT	NC FL FL
UNIVERSITY OF NORTH CAROLINA HOSPITAL FLORIDA HOSPITAL WATERMAN FLORIDA HOSPITAL NORTH PINELLAS SOUTH LAKE HOSPITAL HIGHLANDS REGIONAL MEDICAL CENTER	CHAPEL HILL  TAVARES  TARPON SPRINGS  CLERMONT  SEBRING	NC FL FL FL

Page 367 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 368 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MOUNT SINAI MEDICAL CENTER	MIAMI BEACH	FL
MEDSTAR HARBOR HOSPITAL	BALTIMORE	MD
UNIVERSITY HOSPITAL ( STONY BROOK )	STONY BROOK	NY
BARTOW REGIONAL MEDICAL CENTER	BARTOW	FL
MERCY HOSPITAL	BUFFALO	NY
ST LUKE'S CORNWALL HOSPITAL	NEWBURGH	NY
LEAD - DEADWOOD REGIONAL HOSPITAL - CAH	DEADWOOD	SD
BETHESDA HOSPITAL	BOYNTON BEACH	FL
BROOKDALE HOSPITAL MEDICAL CENTER	BROOKLYN	NY
ALLEGHANY COUNTY MEMORIAL HOSPITAL	SPARTA	NC
MEDICAL CENTER HOSPITAL	ODESSA	TX
MCLAREN LAPEER REGION	LAPEER	MI
SAN JOAQUIN GENERAL HOSPITAL	FRENCH CAMP	CA
ERIE COUNTY MEDICAL CENTER	BUFFALO	NY
MINISTRY SAINT JOSEPH'S HOSPITAL	MARSHFIELD	WI
EASTERN IDAHO REGIONAL MEDICAL CENTER	IDAHO FALLS	ID
COON MEMORIAL HOSPITAL	DALHART	TX
HEART OF FLORIDA REGIONAL MEDICAL CENTER	DAVENPORT	FL
EASTERN NIAGARA HOSPITAL	LOCKPORT	NY
AVERA GREGORY HOSPITAL	GREGORY	SD

Page 369 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



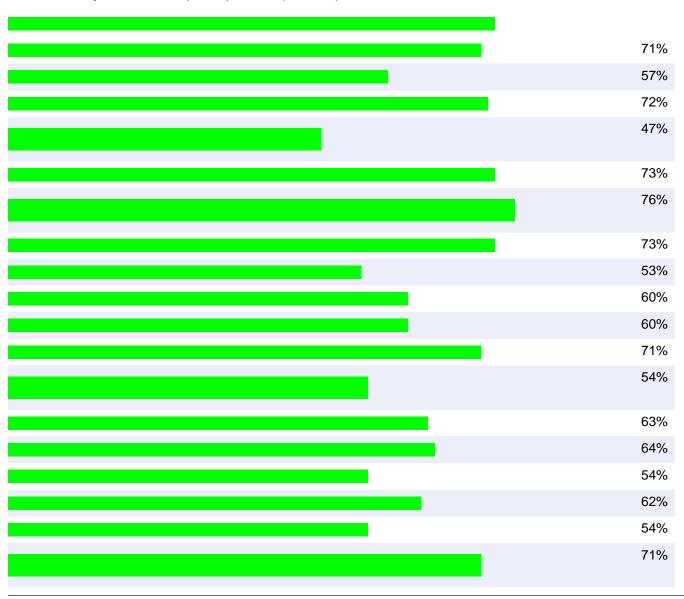
Page 370 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GOOD SAMARITAN HOSPITAL	LOS ANGELES	CA
ST JAMES MERCY HOSPITAL	HORNELL	NY
LANGLADE HOSPITAL	ANTIGO	WI
BROOKHAVEN MEMORIAL HOSPITAL MEDICAL CENTER	PATCHOGUE	NY
ST JOSEPH'S HOSPITAL HEALTH CENTER	SYRACUSE	NY
UNIVERSITY OF WI HOSPITALS & CLINICS AUTHORITY	MADISON	WI
ASPIRUS WAUSAU HOSPITAL	WAUSAU	WI
LOWER KEYS MEDICAL CENTER	KEY WEST	FL
TRUMBULL MEMORIAL HOSPITAL	WARREN	ОН
JONES MEMORIAL HOSPITAL	WELLSVILLE	NY
VAN WERT COUNTY HOSPITAL	VAN WERT	ОН
NIAGARA FALLS MEMORIAL MEDICAL CENTER	NIAGARA FALLS	NY
UHHS RICHMOND HEIGHTS HOSPITAL	RICHMOND HEIGHTS	OH
ST PETER'S HOSPITAL	ALBANY	NY
EAST OHIO REGIONAL HOSPITAL	MARTINS FERRY	ОН
CALVERT MEMORIAL HOSPITAL	PRINCE FREDERICK	MD
WOMAN'S CHRISTIAN ASSOCIATION	JAMESTOWN	NY
CONTRA COSTA REGIONAL MEDICAL CENTER	MARTINEZ	CA

Page 371 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 372 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOSEPH MEDICAL CENTER KA	ANSAS CITY	MO
NORTH CAROLINA BAPTIST HOSPITAL WI	/INSTON-SALEM	NC
OHNSON CITY MEDICAL CENTER JC	OHNSON CITY	TN
OAK VALLEY DISTRICT HOSPITAL OA	AKDALE	CA
GOOD SAMARITAN HLTH CTR ME	1ERRILL	WI
EATON RAPIDS MEDICAL CENTER EA	ATON RAPIDS	MI
RENOWN REGIONAL MEDICAL CENTER RE	ENO	NV
RIO GRANDE HOSPITAL DE	EL NORTE	СО
COVENANT MEDICAL CENTER WA	/ATERLOO	IA
MARQUETTE GENERAL HOSPITAL MA	1ARQUETTE	MI
CARTHAGE AREA HOSPITAL, INC	ARTHAGE	NY
NORTHERN HOSPITAL OF SURRY COUNTY MO	OUNT AIRY	NC
CHENANGO MEMORIAL HOSPITAL, INC NO	ORWICH	NY
MARY IMOGENE BASSETT HOSPITAL CO	OOPERSTOWN	NY
COMMUNITY HOSPITAL TO	ORRINGTON	WY
BLUE MOUNTAIN HOSPITAL JC	OHN DAY	OR
CENTURA HEALTH-LITTLETON ADVENTIST LITHOSPITAL	ITTLETON	CO
SAINT JOSEPH HOSPITAL CH	HICAGO	IL
JNION HOSPITAL OF CECIL COUNTY EL	LKTON	MD
KIMBALL HEALTH SERVICES KII	IMBALL	NE
SAUNDERS MEDICAL CENTER WA	VAHOO	NE

Page 373 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



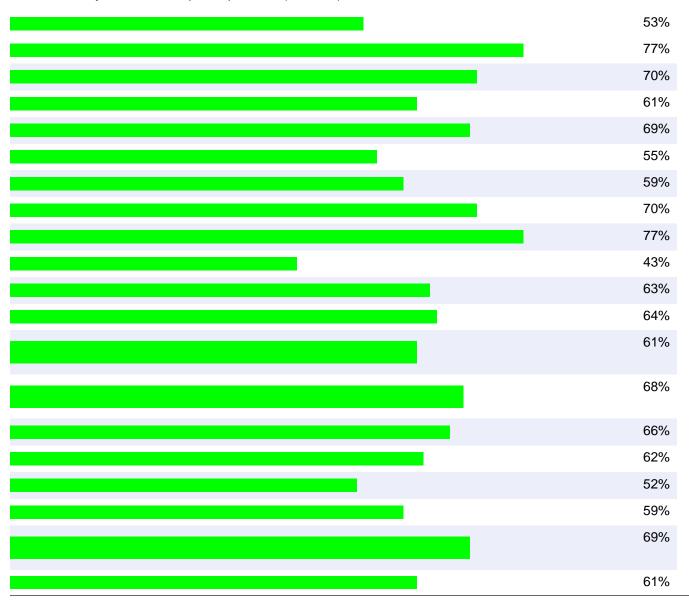
Page 374 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GARFIELD MEDICAL CENTER	MONTEREY PARK	CA
PHELPS MEMORIAL HEALTH CENTER	HOLDREGE	NE
FORT HEALTHCARE	FORT ATKINSON	WI
FLORIDA HOSPITAL ZEPHYRHILLS	ZEPHYRHILLS	FL
DESOTO MEMORIAL HOSPITAL	ARCADIA	FL
CIVISTA MEDICAL CENTER	LA PLATA	MD
CAMERON REGIONAL MEDICAL CENTER	CAMERON	MO
WEST HOLT MEMORIAL HOSPITAL	ATKINSON	NE
REX HOSPITAL	RALEIGH	NC
LEHIGH REGIONAL MEDICAL CENTER	LEHIGH ACRES	FL
BEDFORD MEMORIAL HOSPITAL	BEDFORD	VA
TOLEDO HOSPITAL THE	TOLEDO	ОН
NEW YORK HOSPITAL MEDICAL CENTER OF QUEENS	FLUSHING	NY
PUSHMATAHA CTY-TN OF ANTLERS HOSP AUTH	ANTLERS	OK
PORTNEUF MEDICAL CENTER	POCATELLO	ID
THREE RIVERS HEALTH	THREE RIVERS	MI
CATSKILL REGIONAL MEDICAL CENTER	HARRIS	NY
ST PETER'S HOSPITAL	HELENA	MT
STE GENEVIEVE COUNTY MEMORIAL HOSPITAL	SAINTE GENEVIEVE	MO
YAKIMA VALLEY MEMORIAL HOSPITAL	YAKIMA	WA

Page 375 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 376 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SANFORD CANBY MEDICAL CENTER	CANBY	MN
SKOKIE HOSPITAL	SKOKIE	IL
SWIFT COUNTY BENSON HOSPITAL	BENSON	MN
CHRIST HOSPITAL	JERSEY CITY	NJ
BROTMAN MEDICAL CENTER	CULVER CITY	CA
RIVERVIEW HOSPITAL	CROOKSTON	MN
AHMC ANAHEIM REGIONAL MEDICAL CENTER	ANAHEIM	CA
BURNETT MED CTR	GRANTSBURG	WI
ST MARYS HOSPITAL	DECATUR	IL
LEWISTOWN HOSPITAL	LEWISTOWN	PA
OAKBEND MEDICAL CENTER	RICHMOND	TX
ST FRANCIS HEALTHCARE CAMPUS	BRECKENRIDGE	MN
CARLISLE REGIONAL MEDICAL CENTER	CARLISLE	PA
ST VINCENT'S MEDICAL CENTER SOUTHSIDE	JACKSONVILLE	FL
EAST ORANGE GENERAL HOSPITAL	EAST ORANGE	NJ
MAINE MEDICAL CENTER	PORTLAND	ME
HOLLYWOOD PRESBYTERIAN MEDICAL CENTER	LOS ANGELES	CA
LAKE REGION HEALTHCARE CORPORATION	FERGUS FALLS	MN
DAVIS COUNTY HOSPITAL	BLOOMFIELD	IA

Page 377 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



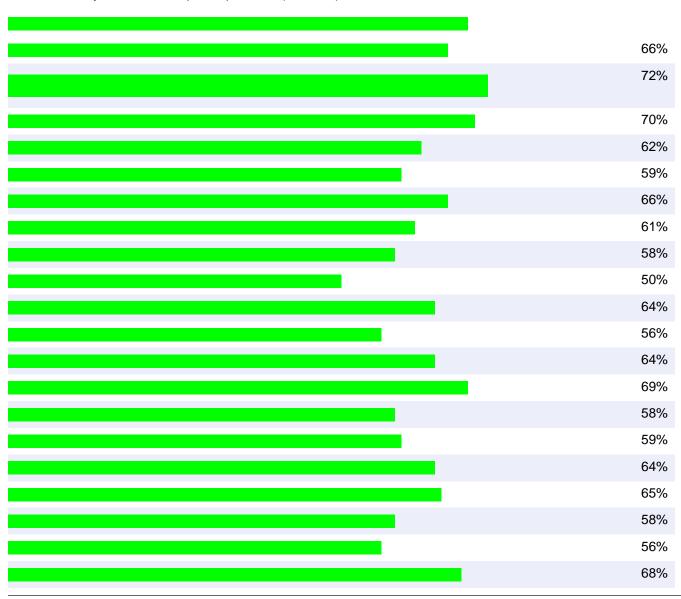
Page 378 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CULPEPER REGIONAL HOSPITAL	CULPEPER	VA
EPHRAIM MCDOWELL FORT LOGAN HOSPITAL	STANFORD	KY
HARLINGEN MEDICAL CENTER	HARLINGEN	TX
TRI-CITY MEDICAL CENTER	OCEANSIDE	CA
PALMERTON HOSPITAL	PALMERTON	PA
SPRINGFIELD HOSPITAL	SPRINGFIELD	VT
MAYO CLINIC HEALTH SYSTEM - MANKATO	MANKATO	MN
MARIAN REGIONAL MEDICAL CENTER	SANTA MARIA	CA
SAC-OSAGE HOSPITAL	OSCEOLA	MO
ESSENTIA HEALTH ST MARYS	DETROIT LAKES	MN
TRINITAS REGIONAL MEDICAL CENTER	ELIZABETH	NJ
LINCOLN MEDICAL CENTER	FAYETTEVILLE	TN
LAKEWOOD RANCH MEDICAL CENTER	BRADENTON	FL
HARTON REGIONAL MEDICAL CENTER	TULLAHOMA	TN
MCLAREN MACOMB	MOUNT CLEMENS	MI
MARIETTA MEMORIAL HOSPITAL	MARIETTA	ОН
MILLCREEK COMMUNITY HOSPITAL	ERIE	PA
GNADEN HUETTEN MEMORIAL HOSPITAL	LEHIGHTON	PA
CAMPBELL COUNTY MEMORIAL HOSPITAL	GILLETTE	WY
WALLA WALLA GENERAL HOSPITAL	WALLA WALLA	WA

Page 379 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



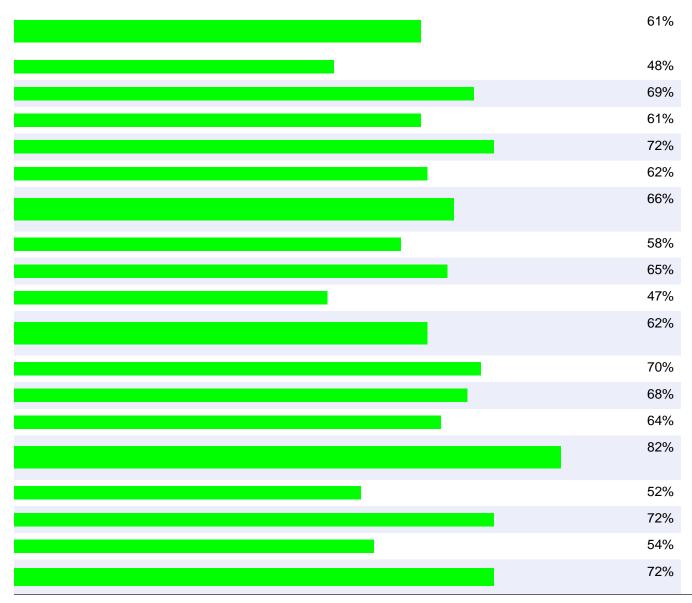
Page 380 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

INDIANA UNIVERSITY HEALTH LA PORTE HOSPITAL	LA PORTE	IN
CURRY GENERAL HOSPITAL	GOLD BEACH	OR
WESTFIELDS HOSPITAL	NEW RICHMOND	WI
PROVIDENCE HOSPITAL	WASHINGTON	DC
ST JOSEPH'S HOSPITAL	HIGHLAND	IL
WHITE RIVER MEDICAL CENTER	BATESVILLE	AR
ADAMS COUNTY REGIONAL MEDICAL CENTER	SEAMAN	ОН
BROOKS MEMORIAL HOSPITAL	DUNKIRK	NY
GOOD SAMARITAN HOSPITAL	SAN JOSE	CA
ORTHOPEDIC HOSPITAL	OKLAHOMA CITY	OK
CITRUS VALLEY MEDICAL CENTER-IC CAMPUS	COVINA	CA
INDIANA UNIVERSITY HEALTH	INDIANAPOLIS	IN
OGDEN REGIONAL MEDICAL CENTER	OGDEN	UT
MERCY MEDICAL CENTER	SPRINGFIELD	MA
PRESBYTERIAN INTERCOMMUNITY HOSPITAL	WHITTIER	CA
MULTICARE AUBURN MEDICAL CENTER	AUBURN	WA
ST JOSEPH'S HOSPITAL	SAINT PAUL	MN
ST LUKE'S ROOSEVELT HOSPITAL	NEW YORK	NY
AVERA MCKENNAN HOSPITAL &	SIOUX FALLS	SD

Page 381 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



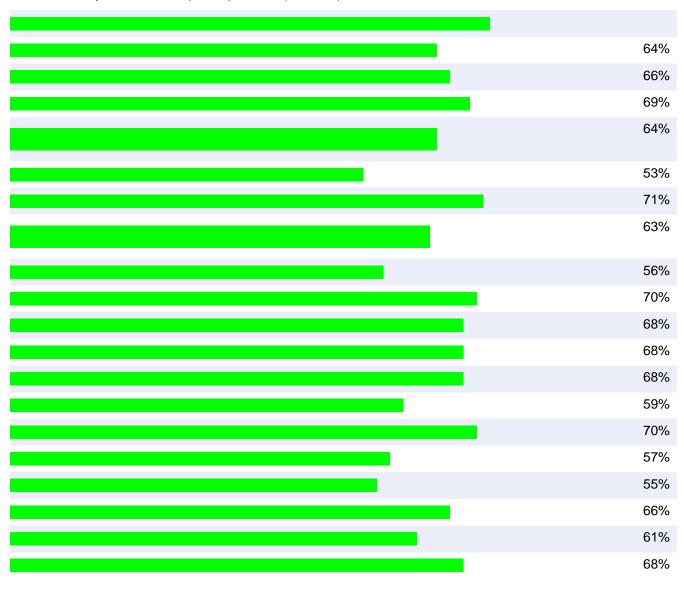
Page 382 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UNIVERSITY HEALTH CENTER		
PIKE COMMUNITY HOSPITAL	WAVERLY	ОН
HILLCREST HOSPITAL SOUTH	TULSA	OK
AVERA MARSHALL REGIONAL MEDICAL CTR	MARSHALL	MN
CORYELL MEMORIAL HEALTHCARE SYSTEM	GATESVILLE	TX
WESTCHESTER MEDICAL CENTER	VALHALLA	NY
DAVIE COUNTY HOSPITAL	MOCKSVILLE	NC
HOUSTON HOSPITAL FOR SPECIALIZED SURGERY	HOUSTON	TX
NEW YORK METHODIST HOSPITAL	BROOKLYN	NY
NATIVIDAD MEDICAL CENTER	SALINAS	CA
CUSHING MEMORIAL HOSPITAL	LEAVENWORTH	KS
FIRSTLIGHT HEALTH SYSTEM	MORA	MN
HARBORVIEW MEDICAL CENTER	SEATTLE	WA
MADISON HOSPITAL	MADISON	MN
BAPTIST HOSPITAL	NASHVILLE	TN
CAMDEN CLARK MEDICAL CENTER	PARKERSBURG	WV
MARINA DEL REY HOSPITAL	MARINA DEL REY	CA
SAINT CLARE'S HOSPITAL	DENVILLE	NJ
PACIFIC HOSPITAL OF LONG BEACH	LONG BEACH	CA
ST JOHN'S LUTHERAN HOSPITAL	LIBBY	MT

Page 383 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



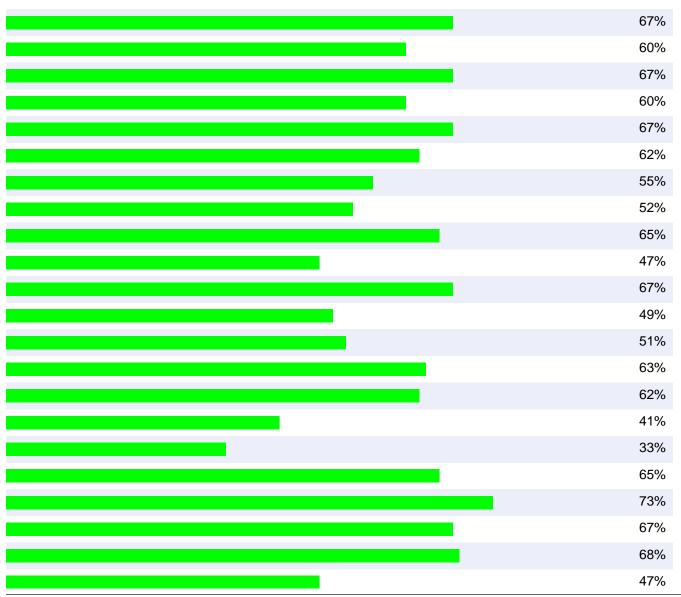
Page 384 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

OCONEE MEDICAL CENTER	SENECA	SC
MONTEREY PARK HOSPITAL	MONTEREY PARK	CA
INOVA LOUDOUN HOSPITAL	LEESBURG	VA
SUMMA WADSWORTH-RITTMAN HOSPITAL	WADSWORTH	ОН
REYNOLDS MEMORIAL HOSPITAL	GLEN DALE	WV
COPPER QUEEN COMMUNITY HOSPITAL	BISBEE	AZ
ELIZA COFFEE MEMORIAL HOSPITAL	FLORENCE	AL
MAIMONIDES MEDICAL CENTER	BROOKLYN	NY
ESSENTIA HEALTH DULUTH	DULUTH	MN
SAN GORGONIO MEMORIAL HOSPITAL	BANNING	CA
COMMUNITY HOSPITAL OF ANACONDA	ANACONDA	MT
FLUSHING HOSPITAL MEDICAL CENTER	FLUSHING	NY
ST VINCENT HOSPITAL	SANTA FE	NM
SANFORD VERMILLION HOSPITAL	VERMILLION	SD
UINTAH BASIN MEDICAL CENTER	ROOSEVELT	UT
MEMORIAL HOSPITAL OF CARBON COUNTY	RAWLINS	WY
HEMET VALLEY MEDICAL CENTER	HEMET	CA
UNIVERSITY HOSPITAL, INC	CINCINNATI	ОН
AVERA QUEEN OF PEACE	MITCHELL	SD
NORTH SHORE UNIVERSITY HOSPITAL	MANHASSET	NY
MARY LANNING MEMORIAL HOSPITAL	HASTINGS	NE
PEACE RIVER REGIONAL MEDICAL CENTER	PORT CHARLOTTE	FL

Page 385 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 386 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ONSLOW MEMORIAL HOSPITAL	JACKSONVILLE	NC
LEESBURG REGIONAL MEDICAL CENTER	LEESBURG	FL
GOOD SAMARITAN HOSPITAL OF SUFFERN	SUFFERN	NY
OROVILLE HOSPITAL	OROVILLE	CA
IRA DAVENPORT MEMORIAL HOSPITAL, INC	BATH	NY
MEASE HOSPITAL DUNEDIN	DUNEDIN	FL
BINGHAM MEMORIAL HOSPITAL	BLACKFOOT	ID
GREENE MEMORIAL HOSPITAL	XENIA	ОН
TENNOVA HEALTHCARE-JEFFERSON MEMORIAL HOSPITAL	JEFFERSON CITY	TN
AURELIA OSBORN FOX MEMORIAL HOSPITAL	ONEONTA	NY
PLATTE HEALTH CENTER - CRITICAL ACCESS HOSPITAL	PLATTE	SD
WOODHULL MEDICAL AND MENTAL HEALTH CENTER	BROOKLYN	NY
WAGNER COMMUNITY MEMORIAL HOSPITAL - CAH	WAGNER	SD
ST NICHOLAS HOSPITAL	SHEBOYGAN	WI
ELMHURST HOSPITAL CENTER	ELMHURST	NY
SAN FRANCISCO GENERAL HOSPITAL	SAN FRANCISCO	CA
STONES RIVER HOSPITAL & DEKALB COMMUNITY HOSPITAL	WOODBURY	TN

Page 387 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 388 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

#### **COMMUNITY HOSPITAL**

JOHNSON MEMORIAL HOSPITAL	FRANKLIN	IN
HUTCHINSON REGIONAL MEDICAL CENTER INC	HUTCHINSON	KS
FHN MEMORIAL HOSPITAL	FREEPORT	IL
MERCY SUBURBAN HOSPITAL	NORRISTOWN	PA
VIA CHRISTI HOSPITALS WICHITA INC	WICHITA	KS
LANDER REGIONAL HOSPITAL	LANDER	WY
KERN MEDICAL CENTER	BAKERSFIELD	CA
MEMORIAL HOSPITAL	YORK	PA
VALLEY PRESBYTERIAN HOSPITAL	VAN NUYS	CA
FRANKLIN REGIONAL HOSPITAL	FRANKLIN	NH
ST MARY MEDICAL CENTER	LANGHORNE	PA
STORY COUNTY HOSPITAL	NEVADA	IA
ST JOSEPH HOSPITAL	BANGOR	ME
ALTRU HOSPITAL	GRAND FORKS	ND
WYOMING MEDICAL CENTER	CASPER	WY
PROVIDENCE TARZANA MEDICAL CENTER	TARZANA	CA
ALVARADO HOSPITAL MEDICAL CENTER	SAN DIEGO	CA
PAULDING COUNTY HOSPITAL	PAULDING	ОН
MOBRIDGE REGIONAL HOSPITAL - CRITICAL ACCESS HOSP	MOBRIDGE	SD

Page 389 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 390 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UNIVERSITY OF IOWA HOSPITAL & CLINICS	IOWA CITY	IA
MAYO CLINIC HEALTH SYSTEM - ST JAMES	ST JAMES	MN
SWEDISH COVENANT HOSPITAL	CHICAGO	IL
RIVERSIDE COUNTY REGIONAL MEDICAL CENTER	MORENO VALLEY	CA
BENEFIS HOSPITALS INC	GREAT FALLS	MT
JAMAICA HOSPITAL MEDICAL CENTER	JAMAICA	NY
COMMUNITY HOSPITAL, ONAGA AND ST MARYS CAMPUS	ONAGA	KS
TRIGG COUNTY HOSPITAL	CADIZ	KY
LAC/OLIVE VIEW-UCLA MEDICAL CENTER	SYLMAR	CA
WRAY COMMUNITY DISTRICT HOSPITAL	WRAY	CO
ALBANY MEDICAL CENTER HOSPITAL	ALBANY	NY
SIDNEY HEALTH CENTER	SIDNEY	MT
EMH REGIONAL MEDICAL CENTER	ELYRIA	ОН
YUKON KUSKOKWIM DELTA REG HOSPITAL	BETHEL	AK
CHIPPEWA COUNTY HOSPITAL	MONTEVIDEO	MN
NEWMAN REGIONAL HEALTH	EMPORIA	KS
VILLAGES REGIONAL HOSPITAL, THE	THE VILLAGES	FL
O'CONNOR HOSPITAL	SAN JOSE	CA
NAZARETH HOSPITAL	PHILADELPHIA	PA
KINGFISHER REGIONAL HOSPITAL	KINGFISHER	ОК

Page 391 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 392 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KEOKUK AREA HOSPITAL	KEOKUK	IA
LOURDES MEDICAL CENTER OF BURLINGTON COUNTY	WILLINGBORO	NJ
RIPON MED CTR	RIPON	WI
MILE BLUFF MEDICAL CENTER, INC	MAUSTON	WI
NORTH MEMORIAL MEDICAL CENTER	ROBBINSDALE	MN
GREATER EL MONTE COMMUNITY HOSPITAL	SOUTH EL MONTE	CA
JOHNSON REGIONAL MEDICAL CENTER	CLARKSVILLE	AR
INDIANA UNIVERSITY HEALTH BALL MEMORIAL HOSPITAL	MUNCIE	IN
GROVE CITY MEDICAL CENTER	GROVE CITY	PA
BROOKLYN HOSPITAL CENTER AT DOWNTOWN CAMPUS	BROOKLYN	NY
RENVILLE COUNTY HOSPITAL AND CLINICS	OLIVIA	MN
POPLAR BLUFF REGIONAL MEDICAL CENTER	POPLAR BLUFF	MO
BARAGA COUNTY MEMORIAL HOSPITAL	L' ANSE	MI
ST CLOUD REGIONAL MEDICAL CENTER	SAINT CLOUD	FL
SHERMAN OAKS HOSPITAL	SHERMAN OAKS	CA
ORANGE REGIONAL MEDICAL CENTER	MIDDLETOWN	NY
SALINAS VALLEY MEMORIAL HOSPITAL	SALINAS	CA
WARREN MEMORIAL HOSPITAL	FRONT ROYAL	VA

Page 393 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 394 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

AURORA LAKELAND MED CTR	ELKHORN	WI
UNIVERSITY OF MINNESOTA MEDICAL CENTER, FAIRVIEW	MINNEAPOLIS	MN
SPECTRUM HEALTH UNITED MEMORIAL - UNITED CAMPUS	GREENVILLE	MI
MENIFEE VALLEY MEDICAL CENTER	SUN CITY	CA
BRONX-LEBANON HOSPITAL CENTER	BRONX	NY
ST JOSEPH'S MEDICAL CENTER	YONKERS	NY
BEATRICE COMMUNITY HOSPITAL & HEALTH CENTER, INC	BEATRICE	NE
COULEE COMMUNITY HOSPITAL	GRAND COULEE	WA
AUBURN COMMUNITY HOSPITAL	AUBURN	NY
HOT SPRING COUNTY MEDICAL CENTER	MALVERN	AR
ST MARY MEDICAL CENTER	APPLE VALLEY	CA
WYCKOFF HEIGHTS MEDICAL CENTER	BROOKLYN	NY
FAITH COMMUNITY HOSPITAL	JACKSBORO	TX
PACIFIC ALLIANCE MEDICAL CENTER	LOS ANGELES	CA
FORT DEFIANCE INDIAN HOSPITAL	FORT DEFIANCE	AZ
SALEM COMMUNITY HOSPITAL	SALEM	ОН
NORTH SUNFLOWER MEDICAL CENTER CAH	RULEVILLE	MS
MEADE DISTRICT HOSPITAL	MEADE	KS
ALAMEDA HOSPITAL	ALAMEDA	CA

Page 395 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



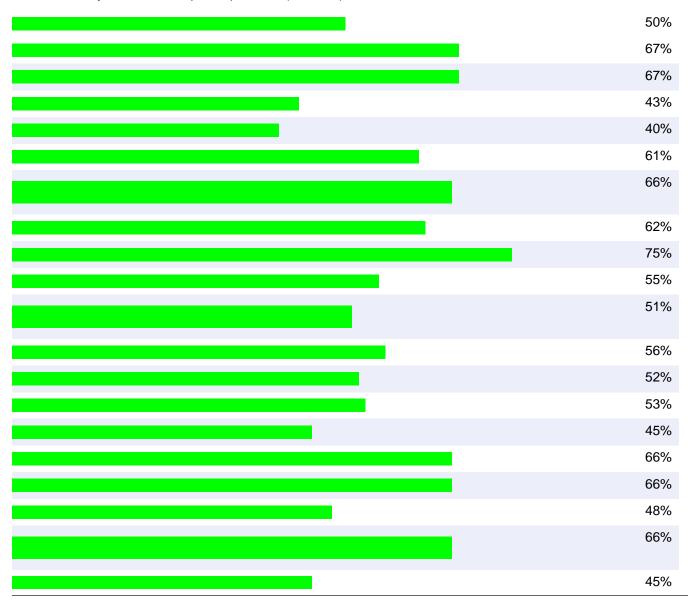
Page 396 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTHERN MONTANA HOSPITAL	HAVRE	MT
HANOVER HOSPITAL	HANOVER	PA
LABETTE HEALTH	PARSONS	KS
LOS ANGELES COMMUNITY HOSPITAL	LOS ANGELES	CA
WEIRTON MEDICAL CENTER	WEIRTON	WV
BATES COUNTY MEMORIAL HOSPITAL	BUTLER	MO
WINNER REGIONAL HEALTHCARE CENTER - CAH	WINNER	SD
LAC/HARBOR-UCLA MED CENTER	TORRANCE	CA
TITUSVILLE HOSPITAL	TITUSVILLE	PA
SAN GABRIEL VALLEY MEDICAL CENTER	SAN GABRIEL	CA
PHS INDIAN HOSPITAL AT RAPID CITY - SIOUX SAN	RAPID CITY	SD
ALHAMBRA HOSPITAL MEDICAL CENTER	ALHAMBRA	CA
METHODIST HOSPITAL OF CHICAGO	CHICAGO	IL
SAINT MICHAEL'S MEDICAL CENTER, INC	NEWARK	NJ
MIDWEST REGIONAL MEDICAL CENTER	MIDWEST CITY	OK
ST JOSEPHS HLTH SVCS	HILLSBORO	WI
MARIN GENERAL HOSPITAL	GREENBRAE	CA
KINGSTON HOSPITAL	KINGSTON	NY
INDIANA UNIVERSITY HEALTH PAOLI HOSPITAL	PAOLI	IN
SOUTHERN MARYLAND HOSPITAL CENTER	CLINTON	MD

Page 397 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



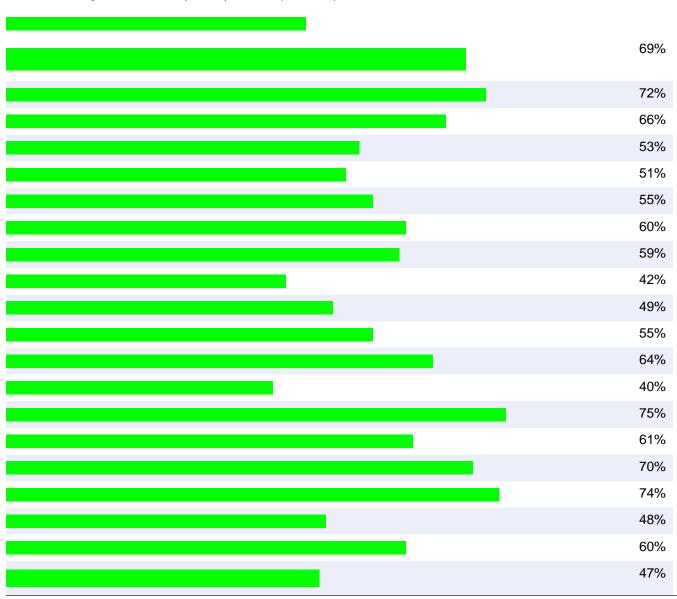
Page 398 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PIPESTONE COUNTY MEDICAL CENTER ASHTON CC	PIPESTONE	MN
MUNCY VALLEY HOSPITAL	MUNCY	PA
LAKE CHELAN COMMUNITY HOSPITAL	CHELAN	WA
HIGHLAND DISTRICT HOSPITAL	HILLSBORO	ОН
NORWEGIAN-AMERICAN HOSPITAL	CHICAGO	IL
ST JOSEPH'S HOSPITAL, INC	ELMIRA	NY
GEORGE L MEE MEMORIAL HOSPITAL	KING CITY	CA
BRISTOW MEDICAL CENTER	BRISTOW	OK
LONG BEACH MEDICAL CENTER	LONG BEACH	NY
UMC OF SOUTHERN NEVADA	LAS VEGAS	NV
TLC HEALTH NETWORK	GOWANDA	NY
FILLMORE COUNTY HOSPITAL	GENEVA	NE
NEW YORK DOWNTOWN HOSPITAL	NEW YORK	NY
AVERA FLANDREAU HOSPITAL - CAH	FLANDREAU	SD
GLENDALE ADVENTIST MEDICAL CENTER	GLENDALE	CA
HARRISON COUNTY COMMUNITY HOSPITAL	BETHANY	MO
HAWARDEN COMMUNITY HOSPITAL	HAWARDEN	IA
BETH ISRAEL MEDICAL CENTER	NEW YORK	NY
SACRED HEART UNIVERSITY DISTRICT	EUGENE	OR
EDWARD JOHN NOBLE HOSPITAL OF	GOUVERNEUR	NY

Page 399 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 400 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GOUVERNEUR		
NEW LONDON FAMILY MED CTR	NEW LONDON	WI
CHOCTAW MEMORIAL HOSPITAL	HUGO	OK
MUNICIPAL HOSPITAL AND GRANITE MANOR	GRANITE FALLS	MN
PLAINS MEMORIAL HOSPITAL	DIMMITT	TX
ELLSWORTH COUNTY MEDICAL CENTER	ELLSWORTH	KS
BALLINGER MEMORIAL HOSPITAL	BALLINGER	TX
FRANKLIN COUNTY MEMORIAL HOSPITAL	MEADVILLE	MS
DOCTORS HOSPITAL OF WEST COVINA, INC	WEST COVINA	CA
SHENANDOAH MEDICAL CENTER	SHENANDOAH	IA
PERRY COMMUNITY HOSPITAL	LINDEN	TN
CHINESE HOSPITAL	SAN FRANCISCO	CA
ZUNI COMPREHENSIVE COMMUNITY HEALTH CENTER	ZUNI	NM
HEBREW HOME AND HOSPITAL INC	WEST HARTFORD	СТ
MASONIC HOME AND HOSPITAL	WALLINGFORD	CT
DOUGLAS GARDENS HOSPITAL	MIAMI	FL
HOAG ORTHOPEDIC INSTITUTE	IRVINE	CA
CLAY COUNTY HOSPITAL	FLORA	IL
FAYETTE COUNTY HOSPITAL	VANDALIA	IL
COOK CHILDRENS NORTHEAST HOSPITAL,	HURST	TX

Page 401 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 402 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

### LLC

LAWRENCE COUNTY MEMORIAL HOSPITAL	LAWRENCEVILLE	IL
PANA COMMUNITY HOSPITAL	PANA	IL
MEMORIAL HOSPITAL	CHESTER	IL
PERRY MEMORIAL HOSPITAL	PRINCETON	IL
MERCY HARVARD HOSPITAL	HARVARD	IL
SARAH D CULBERTSON MEMORIAL HOSPITAL	RUSHVILLE	IL
MARSHALL BROWNING HOSPITAL	DU QUOIN	IL
HOPEDALE MEDICAL COMPLEX	HOPEDALE	IL
HARDIN COUNTY GENERAL HOSPITAL	ROSICLARE	IL
WABASH GENERAL HOSPITAL	MOUNT CARMEL	IL
HAMILTON MEMORIAL HOSPITAL DISTRICT	MCLEANSBORO	IL
KEWANEE HOSPITAL	KEWANEE	IL
FERRELL HOSPITAL COMMUNITY FOUNDATIONS	ELDORADO	IL
HOOPESTON COMMUNITY MEMORIAL HOSPITAL	HOOPESTON	IL
FAIRFIELD MEMORIAL HOSPITAL	FAIRFIELD	IL
ADVOCATE EUREKA HOSPITAL	EUREKA	IL
COMMUNITY MEMORIAL HOSPITAL	STAUNTON	IL
MERCER COUNTY HOSPITAL	ALEDO	IL
DR JOHN WARNER HOSPITAL	CLINTON	IL

Page 403 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available		
Not Available		

Page 404 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MIDWEST MEDICAL CENTER	GALENA	IL
JOHN & MARY KIRBY HOSPITAL	MONTICELLO	IL
THOMAS H BOYD MEMORIAL HOSPITAL	CARROLLTON	IL
VILLA FELICIANA MEDICAL COMPLEX	JACKSON	LA
IBERIA REHABILITATION HOSPITAL	NEW IBERIA	LA
SOUTH CAMERON MEMORIAL HOSPITAL	CAMERON	LA
ST MARTIN HOSPITAL	BREAUX BRIDGE	LA
FRANKLIN FOUNDATION HOSPITAL	FRANKLIN	LA
CHRISTUS COUSHATTA HEALTH CARE	COUSHATTA	LA
CENTER		
HARDTNER MEDICAL CENTER	OLLA	LA
POINTE COUPEE GENERAL HOSPITAL	NEW ROADS	LA
RIVERLAND MEDICAL CENTER	FERRIDAY	LA
BIENVILLE MEDICAL CENTER	ARCADIA	LA
ABROM KAPLAN MEMORIAL HOSPITAL	KAPLAN	LA
REEVES MEMORIAL MEDICAL CENTER	BERNICE	LA
SWEDISH ISSAQUAH	ISSAQUAH	WA
GARFIELD COUNTY MEMORIAL HOSPITAL	POMEROY	WA
DAYTON GENERAL HOSPITAL	DAYTON	WA
WILLAPA HARBOR HOSPITAL	SOUTH BEND	WA
MARK REED HOSPITAL & HEALTHCARE	MCCLEARY	WA

Page 405 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available		
Not Available		

Page 406 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CLINIC		
ODESSA MEMORIAL HOSPITAL	ODESSA	WA
NEWPORT COMMUNITY HOSPITAL	NEWPORT	WA
EAST ADAMS RURAL HOSPITAL	RITZVILLE	WA
PROSSER MEMORIAL HOSPITAL	PROSSER	WA
CASCADE MEDICAL CENTER	LEAVENWORTH	WA
OCEAN BEACH HOSPITAL	ILWACO	WA
COLUMBIA BASIN HOSPITAL	EPHRATA	WA
OTHELLO COMMUNITY HOSPITAL	OTHELLO	WA
MORTON GENERAL HOSPITAL	MORTON	WA
ADCARE HOSPITAL OF WORCESTER INC	WORCESTER	MA
NORTH VALLEY HOSPITAL	TONASKET	WA
FERRY COUNTY MEMORIAL HOSPITAL	REPUBLIC	WA
OKANOGAN-DOUGLAS DISTRICT HOSPITAL	BREWSTER	WA
FORKS COMMUNITY HOSPITAL	FORKS	WA
VISTA MEDICAL CENTER WEST	WAUKEGAN	IL
DANA-FARBER CANCER INSTITUTE	BOSTON	MA
MID VALLEY HOSPITAL	OMAK	WA
BOSTON CHILDREN'S HOSPITAL	BOSTON	MA
LOST RIVERS DISTRICT HOSPITAL	ARCO	ID
FRANKLIN COUNTY MEDICAL CENTER	PRESTON	ID
ST MARYS HOSPITAL	COTTONWOOD	ID

Page 407 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available	
Not Available	
Not Available	
Not Available	
Not Available	
Not Available	
Not Available	
Not Available  Not Available	
Not Available  Not Available  Not Available	
Not Available Not Available Not Available Not Available	
Not Available Not Available Not Available Not Available Not Available	

Page 408 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CLEARWATER VALLEY HOSPITAL & CLINICS	OROFINO	ID
MINIDOKA MEMORIAL HOSPITAL	RUPERT	ID
STRAITH HOSPITAL FOR SPECIAL SURGERY	SOUTHFIELD	MI
BEAR LAKE MEMORIAL HOSPITAL	MONTPELIER	ID
SYRINGA GENERAL HOSPITAL	GRANGEVILLE	ID
ST LUKE'S MCCALL	MC CALL	ID
ELMORE MEDICAL CENTER	MOUNTAIN HOME	ID
CASCADE MEDICAL CENTER	CASCADE	ID
WEISER MEMORIAL HOSPITAL	WEISER	ID
LOURDES MEDICAL CENTER	PASCO	WA
SNOQUALMIE VALLEY HOSPITAL	SNOQUALMIE	WA
HARMS MEMORIAL HOSPITAL	AMERICAN FALLS	ID
ONEIDA COUNTY HOSPITAL	MALAD CITY	ID
NORTH CANYON MEDICAL CENTER	GOODING	ID
BOUNDARY COMMUNITY HOSPITAL	BONNERS FERRY	ID
SAINT JOSEPH MERCY SALINE HOSPITAL	SALINE	MI
SEATTLE CHILDREN'S HOSPITAL	SEATTLE	WA
HEALTHSOURCE SAGINAW	SAGINAW	MI
BRIGHTON HOSPITAL	BRIGHTON	MI
PAUL OLIVER MEMORIAL HOSPITAL	FRANKFORT	MI

Page 409 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 410 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KALKASKA MEMORIAL HEALTH CENTER	KALKASKA	MI
SCHOOLCRAFT MEMORIAL HOSPITAL	MANISTIQUE	MI
HELEN NEWBERRY JOY HOSPITAL	NEWBERRY	MI
MACKINAC STRAITS HOSPITAL AND HEALTH CENTER	SAINT IGNACE	MI
MUNISING MEMORIAL HOSPITAL	MUNISING	MI
ASPIRUS ONTONAGON HOSPITAL, INC	ONTONAGON	MI
KULA HOSPITAL	KULA	HI
SAMUEL MAHELONA MEMORIAL HOSPITAL	KAPAA	HI
KAHUKU MEDICAL CENTER	KAHUKU	HI
MOLOKAI GENERAL HOSPITAL	KAUNAKAKAI	HI
KAUAI VETERANS MEMORIAL HOSPITAL	WAIMEA	Н
NORTHSTAR HEALTH SYSTEM	IRON RIVER	MI
ASPIRUS KEWEENAW HOSPITAL	LAURIUM	MI
MERCY HEALTH PARTNERS, LAKESHORE CAMPUS	SHELBY	MI
BELL MEMORIAL HOSPITAL	ISHPEMING	MI
CHARLEVOIX AREA HOSPITAL	CHARLEVOIX	MI
MARLETTE REGIONAL HOSPITAL	MARLETTE	MI
ASPIRUS GRAND VIEW HOSPITAL	IRONWOOD	MI
CHILDREN'S HOSPITAL OF MICHIGAN	DETROIT	MI
LIBERTY REGIONAL MEDICAL CENTER	HINESVILLE	GA

Page 411 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 412 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CANDLER COUNTY HOSPITAL	METTER	GA
JEFF DAVIS HOSPITAL	HAZLEHURST	GA
GOOD SAMARITAN HOSPITAL, INC	GREENSBORO	GA
MAHNOMEN HEALTH CENTER	MAHNOMEN	MN
PHOEBE WORTH MEDICAL CENTER	SYLVESTER	GA
SANFORD MEDICAL CENTER WHEATON	WHEATON	MN
BACON COUNTY HOSPITAL	ALMA	GA
LAKE VIEW MEMORIAL HOSPITAL	TWO HARBORS	MN
SIBLEY MEDICAL CENTER	ARLINGTON	MN
COOK HOSPITAL	COOK	MN
ESSENTIA HEALTH ADA	ADA	MN
WILLS MEMORIAL HOSPITAL	WASHINGTON	GA
CHATUGE REGIONAL HOSPITAL	HIAWASSEE	GA
DOCTORS HOSPITAL OF TATTNALL, THE	REIDSVILLE	GA
COOK COUNTY NORTHSHORE HOSPITAL	GRAND MARAIS	MN
ELY BLOOMENSON COMMUNITY HOSPITAL	ELY	MN
MURRAY COUNTY MEMORIAL HOSPITAL	SLAYTON	MN
ESSENTIA HEALTH HOLY TRINITY HOSPITAL	GRACEVILLE	MN
MADELIA COMMUNITY HOSPITAL	MADELIA	MN
CENTRACARE HEALTH SYSTEM - LONG PRAIRIE	LONG PRAIRIE	MN
SLEEPY EYE MUNICIPAL HOSPITAL	SLEEPY EYE	MN

Page 413 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 414 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SANFORD BAGLEY MEDICAL CENTER	BAGLEY	MN
STEWART WEBSTER HOSPITAL	RICHLAND	GA
CENTRACARE HEALTH SYSTEM - MELROSE HOSPITAL	MELROSE	MN
SYLVAN GROVE HOSPITAL	JACKSON	GA
MONROE COUNTY HOSPITAL	FORSYTH	GA
KITTSON MEMORIAL HOSPITAL	HALLOCK	MN
NORTH VALLEY HEALTH CENTER	WARREN	MN
HENDRICKS COMMUNITY HOSPITAL	HENDRICKS	MN
ESSENTIA HEALTH NORTHERN PINES MEDICAL CENTER	AURORA	MN
APPLETON MUNICIPAL HOSPITAL	APPLETON	MN
WARM SPRINGS MEDICAL CENTER	WARM SPRINGS	GA
PIONEER COMMUNITY HOSPITAL OF EARLY	BLAKELY	GA
MAYO CLINIC HEALTH SYSTEM - CANNON FALLS	CANNON FALLS	MN
MERCY HOSPITAL	MOOSE LAKE	MN
PUTNAM GENERAL HOSPITAL	EATONTON	GA
PEACH REGIONAL MEDICAL CENTER	FORT VALLEY	GA
DEER RIVER HEALTHCARE CENTER	DEER RIVER	MN
CALHOUN MEMORIAL HOSPITAL	ARLINGTON	GA
ST MICHAELS HOSPITAL & NURSING HOME	SAUK CENTRE	MN
EFFINGHAM COUNTY HOSPITAL	SPRINGFIELD	GA

Page 415 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available	
Not Available	

Page 416 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MILLER COUNTY HOSPITAL	COLQUITT	GA
MINNESOTA VALLEY HEALTH CENTER INC	LE SUEUR	MN
PRAIRIE RIDGE HOSPITAL AND HEALTH SERVICES	ELBOW LAKE	MN
MORGAN MEMORIAL HOSPITAL	MADISON	GA
CHILDREN'S HOSPITALS & CLINICS OF MN	MINNEAPOLIS	MN
JASPER MEMORIAL HOSPITAL	MONTICELLO	GA
BLECKLEY MEMORIAL HOSPITAL	COCHRAN	GA
SOUTHWEST GEORGIA REGIONAL MEDICAL CENTER	CUTHBERT	GA
TURNING POINT HOSPITAL	MOULTRIE	GA
SHARKEY ISSAQUENA COMMUNITY HOSPITAL	ROLLING FORK	MS
ALLIANCE HEALTH CENTER	MERIDIAN	MS
PATIENTS CHOICE MEDICAL CENTER	RALEIGH	MS
LACKEY MEMORIAL HOSPITAL	FOREST	MS
STONE COUNTY HOSPITAL	WIGGINS	MS
LAWRENCE COUNTY HOSPITAL CAH	MONTICELLO	MS
FIELD MEMORIAL COMMUNITY HOSPITAL	CENTREVILLE	MS
PATIENT'S CHOICE MEDICAL CENTER OF HUMPHREYS	BELZONI	MS
TYLER HOLMES MEMORIAL HOSPITAL CAH	WINONA	MS

Page 417 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 418 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KINGS DAUGHTERS HOSPITAL CAH	YAZOO CITY	MS
BAPTIST MEDICAL CENTER-LEAKE	CARTHAGE	MS
H C WATKINS MEMORIAL HOSPITAL INC	QUITMAN	MS
SIMPSON GENERAL HOSPITAL CAH	MENDENHALL	MS
HOLMES COUNTY HOSPITAL AND CLINICS	LEXINGTON	MS
PATIENTS CHOICE MEDICAL CTR OF CLAIBORNE CO, LLC	PORT GIBSON	MS
LAIRD HOSPITAL INC	UNION	MS
SCOTT REGIONAL HOSPITAL CAH	MORTON	MS
WALTHALL COUNTY GENERAL HOSPITAL CAH	TYLERTOWN	MS
COVINGTON COUNTY HOSPITAL CAH	COLLINS	MS
JEFFERSON DAVIS COMMUNITY HOSPITAL CAH	PRENTISS	MS
HARDY WILSON MEMORIAL HOSPITAL CAH	HAZLEHURST	MS
PIONEER HEALTH SERVICES OF NEWTON	NEWTON	MS
PIONEER COMMUNITY HOSPITAL OF CHOCTAW- CAH	ACKERMAN	MS
JOHN C STENNIS MEMORIAL HOSPITAL	DE KALB	MS
MERCY HOSPITAL JOPLIN	JOPLIN	MO
CHARLESTON SURGICAL HOSPITAL	CHARLESTON	WV
SHANDS STARKE REGIONAL MEDICAL CENTER	STARKE	FL

Page 419 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available			
Not Available			

Page 420 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTHWEST FLORIDA COMMUNITY HOSPITAL	CHIPLEY	FL
SELLS INDIAN HEALTH SERVICE HOSPITAL	SELLS	AZ
DOCTORS MEMORIAL HOSPITAL	BONIFAY	FL
TRUSTPOINT HOSPITAL	LUBBOCK	TX
GEORGE E WEEMS MEMORIAL HOSPITAL	APALACHICOLA	FL
LAKE BUTLER HOSPITAL HAND SURGERY CENTER	LAKE BUTLER	FL
CAMPBELLTON GRACEVILLE HOSPITAL	GRACEVILLE	FL
COMMUNITY HOSPITAL ASSOCIATION	FAIRFAX	MO
ADVANCED HEALTHCARE MEDICAL CENTER	ELLINGTON	MO
PUTNAM COUNTY MEMORIAL HOSPITAL	UNIONVILLE	MO
SULLIVAN COUNTY MEMORIAL HOSPITAL	MILAN	MO
PERSHING MEMORIAL HOSPITAL	BROOKFIELD	MO
WASHINGTON COUNTY MEMORIAL HOSPITAL	POTOSI	MO
SHANDS LIVE OAK REGIONAL MEDICAL CENTER	LIVE OAK	FL
SCOTLAND COUNTY HOSPITAL	MEMPHIS	MO
PERRY COUNTY MEMORIAL HOSPITAL	PERRYVILLE	MO
HERMANN AREA DISTRICT HOSPITAL	HERMANN	MO
MERCY HOSPITAL AURORA	AURORA	МО

Page 421 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 422 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MERCY HOSPITAL CASSVILLE	CASSVILLE	MO
SALEM MEMORIAL DISTRICT HOSPITAL	SALEM	MO
PALM BAY HOSPITAL	PALM BAY	FL
CASS MEDICAL CENTER	HARRISONVILLE	MO
BARTON COUNTY MEMORIAL HOSPITAL	LAMAR	MO
RAY COUNTY MEMORIAL HOSPITAL	RICHMOND	MO
NORTHWEST MEDICAL CENTER	ALBANY	MO
VIERA HOSPITAL	VIERA	FL
WEST KENDALL BAPTIST HOSPITAL	MIAMI	FL
CARROLL COUNTY MEMORIAL HOSPITAL	CARROLLTON	MO
PIKE COUNTY MEMORIAL HOSPITAL	LOUISIANA	MO
MERCY ST FRANCIS HOSPITAL	MOUNTAIN VIEW	MO
CHILDRENS MERCY HOSPITAL	KANSAS CITY	MO
DAHL MEMORIAL HEALTHCARE ASSOC	EKALAKA	MT
GRANITE COUNTY MEDICAL CENTER	PHILIPSBURG	MT
MISSOURI RIVER MEDICAL CENTER	FORT BENTON	MT
MCCONE COUNTY HEALTH CENTER	CIRCLE	MT
MOUNTAINVIEW MEDICAL CENTER	WHITE SULPHUR SPRING	MT
TETON MEDICAL CENTER	CHOTEAU	MT
ROOSEVELT MEDICAL CENTER	CULBERTSON	MT
PRAIRIE COMMUNITY HOSPITAL	TERRY	MT

Page 423 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available
Also A - Madda
Not Available
Not Available
Not Available

Page 424 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GARFIELD COUNTY HEALTH CENTER	JORDAN	MT
BIG SANDY MEDICAL CENTER	BIG SANDY	MT
PHILLIPS COUNTY MEDICAL CENTER	MALTA	MT
PIONEER MEDICAL CENTER	BIG TIMBER	MT
FRANCES MAHON DEACONESS HOSPITAL	GLASGOW	MT
LIVINGSTON HEALTHCARE	LIVINGSTON	MT
RUBY VALLEY HOSPITAL	SHERIDAN	MT
SHERIDAN MEMORIAL HOSPTIAL	PLENTYWOOD	MT
PONDERA MEDICAL CENTER	CONRAD	MT
ST LUKE COMMUNITY HOSPITAL	RONAN	MT
BEARTOOTH BILLINGS CLINIC	RED LODGE	MT
ROSEBUD HEALTH CARE CENTER	FORSYTH	MT
MARIAS MEDICAL CENTER	SHELBY	MT
STILLWATER BILLINGS CLINIC	COLUMBUS	MT
LIBERTY COUNTY HOSPITAL	CHESTER	MT
NORTHERN ROCKIES MEDICAL CENTER	CUT BANK	MT
BIG HORN CO MEMORIAL HOSPITAL	HARDIN	MT
P H S INDIAN HOSPITAL CROW / NORTHERN CHEYENNE	CROW AGENCY	MT
DANIELS MEMORIAL HOSPITAL	SCOBEY	MT
CENTRAL MONTANA MEDICAL CENTER	LEWISTOWN	MT
HARLAN COUNTY HEALTH SYSTEM	ALMA	NE

Page 425 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 426 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PAWNEE COUNTY MEMORIAL HOSPITAL	PAWNEE CITY	NE
NIOBRARA VALLEY HOSPITAL	LYNCH	NE
THAYER COUNTY HEALTH SERVICES	HEBRON	NE
KEARNEY COUNTY HEALTH SERVICES HOSPITAL	MINDEN	NE
HENDERSON HEALTH CARE SERVICES	HENDERSON	NE
COMMUNITY MEMORIAL HOSPITAL	SYRACUSE	NE
GARDEN COUNTY HEALTH SERVICES	OSHKOSH	NE
FRANKLIN COUNTY MEMORIAL HOSPITAL	FRANKLIN	NE
GENOA COMMUNITY HOSPITAL	GENOA	NE
GOTHENBURG MEMORIAL HOSPITAL	GOTHENBURG	NE
ANNIE JEFFREY MEMORIAL COUNTY HEALTH CENTER	OSCEOLA	NE
WEBSTER COUNTY COMMUNITY HOSPITAL	RED CLOUD	NE
TILDEN COMMUNITY HOSPITAL	TILDEN	NE
MORRILL COUNTY COMMUNITY HOSPITAL	BRIDGEPORT	NE
JEFFERSON COMMUNITY HEALTH CENTER	FAIRBURY	NE
MEMORIAL HOSPITAL	AURORA	NE
OAKLAND MERCY HOSPITAL	OAKLAND	NE
BROWN COUNTY HOSPITAL	AINSWORTH	NE
ANTELOPE MEMORIAL HOSPITAL	NELIGH	NE
COZAD COMMUNITY HOSPITAL	COZAD	NE

Page 427 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 428 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LITZENBERG MEMORIAL COUNTY HOSPITAL	CENTRAL CITY	NE
WARREN MEMORIAL HOSPITAL	FRIEND	NE
BUTLER COUNTY HEALTH CARE CENTER	DAVID CITY	NE
ROCK COUNTY HOSPITAL	BASSETT	NE
BOONE COUNTY HEALTH CENTER	ALBION	NE
CALLAWAY DISTRICT HOSPITAL	CALLAWAY	NE
YORK GENERAL HOSPITAL	YORK	NE
MEMORIAL HEALTH CARE SYSTEMS	SEWARD	NE
DUNDY COUNTY HOSPITAL	BENKELMAN	NE
ST MARY'S COMMUNITY HOSPITAL	NEBRASKA CITY	NE
ALEGENT HEALTH PLAINVIEW HOSPITAL	PLAINVIEW	NE
JOHNSON COUNTY HOSPITAL	TECUMSEH	NE
CHASE COUNTY COMMUNITY HOSPITAL	IMPERIAL	NE
COMMUNITY MEDICAL CENTER, INC	FALLS CITY	NE
VALLEY COUNTY HEALTH SYSTEM	ORD	NE
WEBSTER COUNTY MEMORIAL HOSPITAL	WEBSTER SPRINGS	WV
SISTERSVILLE GENERAL HOSPITAL	SISTERSVILLE	WV
JENNIE M MELHAM MEMORIAL MEDICAL CENTER	BROKEN BOW	NE
CHILDREN'S HOSPITAL & MEDICAL CENTER	ОМАНА	NE
SOUTH LYON MEDICAL CENTER	YERINGTON	NV

Page 429 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 430 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NYE REGIONAL MEDICAL CENTER	TONOPAH	NV
MOUNT GRANT GENERAL HOSPITAL	HAWTHORNE	NV
INCLINE VILLAGE HEALTH CENTER	INCLINE VILLAGE	NV
WILLIAM BEE RIRIE HOSPITAL	ELY	NV
BATTLE MOUNTAIN GENERAL HOSPITAL	BATTE MTN	NV
PERSHING GENERAL HOSPITAL	LOVELOCK	NV
HUMBOLDT GENERAL HOSPITAL	WINNEMUCCA	NV
BOULDER CITY HOSPITAL	BOULDER CITY	NV
DESERT VIEW REGIONAL MEDICAL CENTER	PAHRUMP	NV
GROVER C DILS MEDICAL CENTER	CALIENTE	NV
GRAFTON CITY HOSPITAL	GRAFTON	WV
UPPER CONNECTICUT VALLEY HOSPITAL	COLEBROOK	NH
COTTAGE HOSPITAL	WOODSVILLE	NH
WEEKS MEDICAL CENTER	LANCASTER	NH
MEMORIAL HOSPITAL, THE	NORTH CONWAY	NH
VALLEY REGIONAL HOSPITAL	CLAREMONT	NH
HUGGINS HOSPITAL	WOLFEBORO	NH
POTOMAC VALLEY HOSPITAL	KEYSER	WV
SIERRA VISTA HOSPITAL	T OR C	NM
UNION COUNTY GENERAL HOSPITAL	CLAYTON	NM
TRI COUNTY HOSPITAL - WILLISTON	WILLISTON	FL
MONROE COMMUNITY HOSPITAL	ROCHESTER	NY

Page 431 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available		
Not Available		

Page 432 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WINIFRED MASTERSON BURKE REHABILITATION HOSPITAL	WHITE PLAINS	NY
HELEN HAYES HOSPITAL	WEST HAVERSTRAW	NY
SUNNYVIEW HOSPITAL AND REHABILITATION CENTER	SCHENECTADY	NY
CUBA MEMORIAL HOSPITAL, INC	CUBA	NY
ELIZABETHTOWN COMMUNITY HOSPITAL	ELIZABETHTOWN	NY
CATSKILL REGIONAL MEDICAL CENTER - G HERMANN SITE	CALLICOON	NY
MOSES-LUDINGTON HOSPITAL	TICONDEROGA	NY
ELLENVILLE REGIONAL HOSPITAL	ELLENVILLE	NY
VIDANT BEAUFORT HOSPITAL	WASHINGTON	NC
FIRSTHEALTH MONTGOMERY MEMORIAL HOSP	TROY	NC
MEDWEST SWAIN	BRYSON CITY	NC
PENDER MEMORIAL HOSPITAL	BURGAW	NC
YADKIN VALLEY COMMUNITY HOSPITAL	YADKINVILLE	NC
VIDANT PUNGO HOSPITAL	BELHAVEN	NC
WASHINGTON COUNTY HOSP INC	PLYMOUTH	NC
CAPE FEAR VALLEY-BLADEN COUNTY HOSPITAL	ELIZABETHTOWN	NC
HIGHLANDS CASHIERS HOSPITAL INC	HIGHLANDS	NC

Page 433 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 434 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PIONEER COMMUNITY HOSPITAL OF STOKES	DANBURY	NC
CHILDREN'S HOSPITAL NMC	WASHINGTON	DC
BLOWING ROCK HOSPITAL	BLOWING ROCK	NC
CHARLES A CANNON JR MEMORIAL HOSPITAL	LINVILLE	NC
P H S INDIAN HOSP AT BELCOURT-QUENTIN N BURDICK	BELCOURT	ND
STANDING ROCK INDIAN HEALTH SERVICE HOSPITAL	FORT YATES	ND
TIOGA MEDICAL CENTER	TIOGA	ND
MOUNTRAIL COUNTY MEDICAL CENTER	STANLEY	ND
MCKENZIE COUNTY HEALTHCARE SYSTEMS	WATFORD CITY	ND
GARRISON MEMORIAL HOSPITAL	GARRISON	ND
COMMUNITY MEMORIAL HOSPITAL	TURTLE LAKE	ND
ST ANDREWS HEALTH CENTER - CAH	BOTTINEAU	ND
SANFORD MAYVILLE	MAYVILLE	ND
SAKAKAWEA MEDICAL CENTER - CAH	HAZEN	ND
LISBON AREA HEALTH SERVICES	LISBON	ND
NORTHWOOD DEACONESS HEALTH CENTER	NORTHWOOD	ND
SOUTHWEST HEALTHCARE SERVICES	BOWMAN	ND
JACOBSON MEMORIAL HOSPITAL & CARE	ELGIN	ND

Page 435 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 436 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

### CENTER

OAKES COMMUNITY HOSPITAL	OAKES	ND
PRESENTATION MEDICAL CENTER	ROLLA	ND
PEMBINA COUNTY MEMORIAL HOSPITAL	CAVALIER	ND
UNITY MEDICAL CENTER	GRAFTON	ND
WISHEK COMMUNITY HOSPITAL	WISHEK	ND
ASHLEY MEDICAL CENTER	ASHLEY	ND
CAVALIER COUNTY MEMORIAL HOSPITAL	LANGDON	ND
MERCY HOSPITAL OF VALLEY CITY	VALLEY CITY	ND
ST LUKE'S HOSPITAL	CROSBY	ND
FIRST CARE HEALTH CENTER	PARK RIVER	ND
ST ALOISIUS MEDICAL CENTER	HARVEY	ND
LINTON HOSPITAL - CAH	LINTON	ND
HILLSBORO MEDICAL CENTER - CAH	HILLSBORO	ND
WEST RIVER REGIONAL MEDICAL CENTER-CAH	HETTINGER	ND
TOWNER COUNTY MEDICAL CENTER	CANDO	ND
THE MERCY HOSPITAL OF DEVILS LAKE	DEVILS LAKE	ND
BAYHEALTH - MILFORD MEMORIAL HOSPITAL	MILFORD	DE
CONNECTICUT CHILDRENS MEDICAL CENTER	HARTFORD	CT
EDWIN SHAW REHABILITATION INSTITUTE	CUYAHOGA FALLS	OH

Page 437 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available	
Not Available	

Page 438 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GLENBEIGH	ROCK CREEK	ОН
MEDICAL CENTER OF NEWARK LLC	NEWARK	ОН
CHILDRENS HOSPITAL COLORADO	AURORA	CO
SOIN MEDICAL CENTER, INDU & RAJ SOIN MEDICAL CENTER	BEAVER CREEK	ОН
PAGOSA MOUNTAIN HOSPITAL	PAGOSA SPRINGS	CO
TRINITY HOSPITAL TWIN CITY	DENNISON	ОН
PROWERS MEDICAL CENTER	LAMAR	CO
ST VINCENT HOSPITAL GENERAL DISTRICT	LEADVILLE	CO
GRAND RIVER MEDICAL CENTER	RIFLE	CO
HARRISON COMMUNITY HOSPITAL	CADIZ	ОН
SPANISH PEAKS REGIONAL HEALTH CENTER	WALSENBURG	СО
MEMORIAL HOSPITAL, THE	CRAIG	CO
KIT CARSON COUNTY MEMORIAL HOSPITAL	BURLINGTON	CO
SOUTHEAST COLORADO HOSPITAL	SPRINGFIELD	CO
SEDGWICK COUNTY MEMORIAL HOSPITAL	JULESBURG	CO
RANGELY DISTRICT HOSPITAL	RANGELY	CO
MELISSA MEMORIAL HOSPITAL	HOLYOKE	CO
FAMILY HEALTH WEST HOSPITAL	FRUITA	CO
NATIONAL JEWISH HEALTH	DENVER	СО

Page 439 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	100	%
Not Available		

Page 440 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LINDSAY MUNICIPAL HOSPITAL	LINDSAY	OK
PINNACLE SPECIALTY HOSPITAL	TULSA	OK
INTEGRIS HEALTH EDMOND, INC	EDMOND	OK
PRAGUE COMMUNITY HOSPITAL	PRAGUE	OK
WATONGA MUNICIPAL HOSPITAL	WATONGA	OK
MERCY HOSPITAL TISHOMINGO INC	TISHOMINGO	OK
JANE PHILLIPS NOWATA HEALTH CENTER	NOWATA	OK
MERCY HEALTH LOVE COUNTY	MARIETTA	OK
PAWHUSKA HOSPITAL, INC	PAWHUSKA	OK
HEALDTON MERCY HOSPITAL	HEALDTON	OK
CORPORATION		
JEFFERSON COUNTY HOSPITAL	WAURIKA	OK
PHYSICIANS' HOSPITAL IN ANADARKO	ANADARKO	OK
STROUD REGIONAL MEDICAL CENTER	STROUD	OK
FAIRFAX COMMUNITY HOSPITAL	FAIRFAX	OK
MARY HURLEY HOSPITAL	COALGATE	OK
CLEVELAND AREA HOSPITAL	CLEVELAND	OK
HOLDENVILLE GENERAL HOSPITAL	HOLDENVILLE	OK
BEAVER COUNTY MEMORIAL HOSPITAL	BEAVER	OK
WEATHERFORD REGIONAL HOSPITAL	WEATHERFORD	OK
ARBUCKLE MEMORIAL HOSPITAL	SULPHUR	OK
FAIRVIEW REGIONAL MEDICAL CENTER	FAIRVIEW	OK

Page 441 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 442 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

QUARTZ MOUNTAIN MEDICAL CENTER	MANGUM	OK
DRUMRIGHT REGIONAL HOSPITAL	DRUMRIGHT	OK
SEILING COMMUNITY HOSPITAL	SEILING	OK
CREEK NATION COMMUNITY HOSPITAL	OKEMAH	OK
CARNEGIE TRI-COUNTY MUNICIPAL HOSPITAL	CARNEGIE	OK
HASKELL COUNTY COMMUNITY HOSPITAL	STIGLER	OK
MILLER CHILDREN'S HOSPITAL	LONG BEACH	CA
LUCILE SALTER PACKARD CHILDREN'S HSP AT STANFORD	PALO ALTO	CA
KANAKANAK HOSPITAL	DILLINGHAM	AK
CHILDREN'S HOSP OF LOS ANGELES	LOS ANGELES	CA
WALLOWA MEMORIAL HOSPITAL	ENTERPRISE	OR
HARNEY DISTRICT HOSPITAL	BURNS	OR
WEST VALLEY HOSPITAL	DALLAS	OR
LAKE DISTRICT HOSPITAL	LAKEVIEW	OR
PIONEER MEMORIAL HOSPITAL	HEPPNER	OR
LOWER UMPQUA HOSPITAL DISTRICT	REEDSPORT	OR
PIONEER MEMORIAL HOSPITAL	PRINEVILLE	OR
ST ANTHONY HOSPITAL	PENDLETON	OR
COLUMBIA MEMORIAL HOSPITAL	ASTORIA	OR
GRANDE RONDE HOSPITAL	LA GRANDE	OR

Page 443 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 444 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST MARY'S JANESVILLE HOSPITAL	JANESVILLE	WI
COLORADO RIVER MEDICAL CENTER	NEEDLES	CA
REDWOOD MEMORIAL HOSPITAL	FORTUNA	CA
NORTON SOUND REGIONAL HOSPITAL	NOME	AK
TRINITY HOSPITAL	WEAVERVILLE	CA
KERN VALLEY HEALTHCARE DISTRICT	LAKE ISABELLA	CA
MOUNTAINS COMMUNITY HOSPITAL	LAKE ARROWHEAD	CA
BIGGS GRIDLEY MEMORIAL HOSPITAL	GRIDLEY	CA
JEROLD PHELPS COMMUNITY HOSPITAL	GARBERVILLE	CA
SURPRISE VALLEY COMMUNITY HOSPITAL	CEDARVILLE	CA
CORDOVA COMMUNITY MEDICAL CENTER	CORDOVA	AK
CATALINA ISLAND MEDICAL CENTER	AVALON	CA
GLENN MEDICAL CENTER	WILLOWS	CA
AMERY REG MED CTR	AMERY	WI
EMERUS HOSPITAL	SUGAR LAND	TX
MAYERS MEMORIAL HOSPITAL	FALL RIVER MILLS	CA
JOHN C FREMONT HEALTHCARE DISTRICT	MARIPOSA	CA
PROVIDENCE KODIAK ISLAND MEDICAL CTR	KODIAK	AK
MAMMOTH HOSPITAL	MAMMOTH LAKES	CA
WRANGELL MEDICAL CENTER	WRANGELL	AK
SOUTHERN INYO HOSPITAL	LONE PINE	CA

Page 445 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available		
Not Available		

Page 446 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TEHACHAPI HOSPITAL	TEHACHAPI	CA
EASTERN PLUMAS HOSPITAL - PORTOLA CAMPUS	PORTOLA	CA
TRI COUNTY MEM HSPTL	WHITEHALL	WI
PETERSBURG MEDICAL CENTER	PETERSBURG	AK
KAISER FOUNDATION HOSPITAL - ROSEVILLE	ROSEVILLE	CA
COAST PLAZA HOSPITAL	NORWALK	CA
VALLEY FORGE MEDICAL CENTER AND HOSPITAL	NORRISTOWN	PA
EAGLEVILLE HOSPITAL	EAGLEVILLE	PA
LOMA LINDA UNIVERSITY MEDICAL CENTER-MURRIETA	MURRIETA	CA
ST LUKE'S HOSPITAL - ANDERSON CAMPUS	EASTON	PA
WELLSPAN SURGERY AND REHABILITATION HOSPITAL	YORK	PA
JERSEY SHORE HOSPITAL	JERSEY SHORE	PA
MEYERSDALE COMMUNITY HOSPITAL	MYERSDALE	PA
BUCKTAIL MEDICAL CENTER	RENOVO	PA
TROY COMMUNITY HOSPITAL	TROY	PA
ENDLESS MOUNTAINS HEALTH SYSTEMS	MONTROSE	PA
TYRONE HOSPITAL	TYRONE	PA
BARNES-KASSON COUNTY HOSPITAL	SUSQUEHANNA	PA

Page 447 of 480 01/08/2013

Not Available

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 448 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MID-VALLEY HOSPITAL	PECKVILLE	PA
BROOKVILLE HOSPITAL	BROOKVILLE	PA
CHILDREN'S HOSPITAL OF PITTSBURGH OF UPMC	PITTSBURGH	PA
CHILDREN'S HOSPITAL OF PHILADELPHIA	PHILADELPHIA	PA
ASHFORD PRESBYTERIAN COMMUNITY HOSP	SAN JUAN	PR
HOSPITAL METROPOLITANO DR PILA	PONCE	PR
ASOCIACION HOSPITAL DEL MAESTRO, INC	SAN JUAN	PR
HIMA SAN PABLO HUMACAO	HUMACAO	PR
DOCTORS' CENTER HOSPITAL SAN JUAN	FERNANDEZ JUNCOS	PR
RYDER MEMORIAL HOSPITAL INC	HUMACAO	PR
SANTA ROSA CLINIC	GUAYAMA	PR
CASTANER GENERAL HOSPITAL	CASTANER	PR
HOSPITAL ORIENTE	HUMACAO	PR
DR I GONZALEZ MARTINEZ ONCOLOGY HOSP	SAN JUAN	PR
HOSPITAL MENONITA DE CAYEY	CAYEY	PR
BELLA VISTA HOSPITAL	MAYAGUEZ	PR
SAN JUAN MUNICIPAL HOSPITAL	RIO PIEDRAS	PR
AUXILIO MUTUO HOSPITAL	HATO REY	PR
MENNONITE GENERAL HOSPITAL INC	AIBONITO	PR
HOSPITAL PAVIA SANTURCE	FERNANDEZ JUNCOS	PR

Page 449 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 450 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL DE LA CONCEPCION	SAN GERMAN	PR
HOSPITAL DAMAS INC	PONCE	PR
CLINICA ESPANOLA INC	MAYAGUEZ	PR
LAFAYETTE HOSPITAL	ARROYO	PR
HOSPITAL HERMANOS MELENDEZ INC	BAYAMON	PR
SAN LUKE'S MEMORIAL HOSPITAL INC	PONCE	PR
HOSPITAL EPISCOPAL SAN LUCAS GUAYAMA INC	GUAYAMA	PR
UNIVERSITY DISTRICT HOSPITAL	RIO PIEDRAS	PR
HOSP COMUNITARIO BUEN SAMARITANO	AGUADILLA	PR
HOSPITAL DR CAYETANO COLL Y TOSTE	ARECIBO	PR
HOSPITAL SAN FRANCISCO	SAN JUAN	PR
DOCTORS CENTER HOSPITAL BAYAMON	BAYAMON	PR
SISTEMA INTEGRADOS DE SALUD DEL SUR OESTE INC	MAYAGUEZ	PR
HOSPITAL SAN JUAN BAUTISTA MEDICAL CENTER	CAGUAS	PR
HOSPITAL UNIVERSITARIO DR RUIZ ARNAU	BAYAMON	PR
METROPOLITAN HOSPITAL	SAN JUAN	PR
HOSPITAL HIMA-SAN PABLO BAYAMON	BAYAMON	PR
HOSPITAL METROPOLITANO DR TITO MATTEI	YAUCO	PR

Page 451 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

1	Not Available
1	Not Available

Page 452 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL SAN CARLOS BORROMEO	MOCA	PR
HOSPITAL UPR, DR FEDERICO TRILLA	CAROLINA	PR
HOSPITAL SAN CRISTOBAL	COTO LAUREL	PR
MANATI MEDICAL CENTER DR OTERO LOPEZ	MANATI	PR
CENTRO MEDICO WILMA N VAZQUEZ	VEGA BAJA	PR
HOSPITAL DR SUSONI INC	ARECIBO	PR
DOCTORS' CENTER HOSPITAL, INC	MANATI	PR
HIMA SAN PABLO-CAGUAS	CAGUAS	PR
HOSPITAL SAN GERARDO	RIO PIEDRAS	PR
HOSPITAL PEREA	MAYAGUEZ	PR
CENTRO CARDIOVASCULAR	RIO PIEDRAS	PR
HIMA-SAN PABLO FAJARDO	FAJARDO	PR
HOSPITAL METROPOLITANO SAN GERMAN	SAN GERMAN	PR
ADMIN DE SERVICIOS MEDICOS PUERTO RIC	SAN JUAN	PR
HOSPITAL PAVIA HATO REY, INC	HATO REY	PR
HOSPITAL METROPOLITANO DE LA MONTANA	BDA NUEVA	PR
SITKA COMMUNITY HOSPITAL	SITKA	AK
LAGUNA HONDA HOSPITAL & REHABILITATION CENTER	SAN FRANCISCO	CA
USC KENNETH NORRIS JR CANCER	LOS ANGELES	CA

Page 453 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available	
Not Available	

Page 454 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL		
PROVIDENCE SEWARD HOSPITAL	SEWARD	AK
PROVIDENCE VALDEZ MEDICAL CENTER	VALDEZ	AK
LORIS COMMUNITY HOSPITAL	LORIS	SC
ALLENDALE COUNTY HOSPITAL	FAIRFAX	SC
FAIRFIELD MEMORIAL HOSPITAL	WINNSBORO	SC
SONOMA DEVELOPMENTAL CENTER	ELDRIDGE	CA
EDGEFIELD COUNTY HOSPITAL	EDGEFIELD	SC
COLLEGE HOSPITAL COSTA MESA	COSTA MESA	CA
RUSK COUNTY MEM HSPTL	LADYSMITH	WI
PHS INDIAN HOSPITAL AT ROSEBUD	ROSEBUD	SD
ST MARYS HSPTL SUPERIOR	SUPERIOR	WI
MADISON COMMUNITY HOSPITAL - CRITICAL ACCESS HOSP	MADISON	SD
COMMUNITY MEMORIAL HOSPITAL - CRITICAL ACCESS HOSP	REDFIELD	SD
LANDMANN-JUNGMAN MEMORIAL HOSPITAL - CAH	SCOTLAND	SD
FALL RIVER HOSPITAL - CRITICAL ACCESS HOSPITAL	HOT SPRINGS	SD
HURON REGIONAL MEDICAL CENTER	HURON	SD
INDIANHEAD MED CTR	SHELL LAKE	WI
BAPTIST REHABILITATION GERMANTOWN	GERMANTOWN	TN

Page 455 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 456 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HEALTHSOUTH CHATTANOOGA REHAB HOSPITAL	CHATTANOOGA	TN
BALDWIN AREA MED CTR	BALDWIN	WI
HICKMAN COMMUNITY HEALTH SERVICES	CENTERVILLE	TN
MACON COUNTY GENERAL HOSPITAL	LAFAYETTE	TN
MEDICAL CENTER OF MANCHESTER	MANCHESTER	TN
MARSHALL MEDICAL CENTER	LEWISBURG	TN
PATIENTS' CHOICE MEDICAL CENTER OF ERIN	ERIN	TN
LAUDERDALE COMMUNITY HOSPITAL	RIPLEY	TN
COPPER BASIN MEDICAL CENTER	COPPERHILL	TN
SCOTT COUNTY HOSPITAL	ONEIDA	TN
BELLIN HEALTH OCONTO HOSPITAL	OCONTO	WI
MERCY WALWORTH HOSPITAL & MEDICAL CENTER	LAKE GENEVA	WI
RIVERSIDE GENERAL HOSPITAL	HOUSTON	TX
ALLEGIANCE SPECIALTY HOSPITAL OF KILGORE	KILGORE	TX
SOUTH BIG HORN COUNTY CRITICAL ACCESS HOSPITAL	BASIN	WY
WESTON COUNTY HEALTH SERVICES	NEWCASTLE	WY
UNIV OF S AL CHILDREN'S & WOMEN'S HOS	MOBILE	AL
RED BAY HOSPITAL	RED BAY	AL

Page 457 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available	
Not Available	

Page 458 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

JOHNSON COUNTY HEALTHCARE CENTER	BUFFALO	WY
NORTH BIG HORN HOSPITAL DISTRICT	LOVELL	WY
CROOK COUNTY MEDICAL SERVICES DISTRCT	SUNDANCE	WY
ARKANSAS CHILDREN'S HOSPITAL	LITTLE ROCK	AR
OZARKS COMMUNITY HOSPITAL OF GRAVETTE	GRAVETTE	AR
PIGGOTT COMMUNITY HOSPITAL	PIGGOTT	AR
MERCY HOSPITAL BERRYVILLE	BERRYVILLE	AR
CHICOT MEMORIAL MEDICAL CENTER	LAKE VILLAGE	AR
NIOBRARA HEALTH & LIFE CENTER	LUSK	WY
BRADLEY COUNTY MEDICAL CENTER	WARREN	AR
DELTA MEMORIAL HOSPITAL	DUMAS	AR
ASHLEY COUNTY MEDICAL CENTER	CROSSETT	AR
FULTON COUNTY HOSPITAL	SALEM	AR
LITTLE RIVER MEMORIAL HOSPITAL	ASHDOWN	AR
DE QUEEN MEDICAL CENTER, INC	DE QUEEN	AR
BOONEVILLE COMMUNITY HOSPITAL	BOONEVILLE	AR
DALLAS COUNTY MEDICAL CENTER	FORDYCE	AR
SOUTH MISSISSISSPI COUNTY REGIONAL MEDICAL CENTER	OSCEOLA	AR
DEWITT HOSPITAL & NURSING HOME, INC	DE WITT	AR
OZARK HEALTH	CLINTON	AR

Page 459 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available		
Not Available		

Page 460 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

STONE COUNTY MEDICAL CENTER	MOUNTAIN VIEW	AR
LAWRENCE MEMORIAL HOSPITAL	WALNUT RIDGE	AR
MCGEHEE HOSPITAL	MCGEHEE	AR
CROSSRIDGE COMMUNITY HOSPITAL	WYNNE	AR
COMMUNITY MEDICAL CENTER IZARD COUNTY	CALICO ROCK	AR
MERCY HOSPITAL SCOTT COUNTY	WALDRON	AR
EUREKA SPRINGS HOSPITAL, LLC	EUREKA SPRINGS	AR
MERCY HOSPITAL TURNER MEMORIAL	OZARK	AR
RIVER VALLEY MEDICAL CENTER	DARDANELLE	AR
GOOD SHEPHARD MEDICAL CENTER- LINDEN	LINDEN	TX
LIMESTONE MEDICAL CENTER	GROESBECK	TX
BURLESON ST JOSEPH HEALTH CENTER	CALDWELL	TX
MCCAMEY HOSPITAL	MCCAMEY	TX
FISHER COUNTY HOSPITAL DISTRICT	ROTAN	TX
NORTH RUNNELS HOSPITAL	WINTERS	TX
MADISON ST JOSEPH HEALTH CENTER	MADISONVILLE	TX
MOTHER FRANCES HOSPITAL JACKSONVILLE	JACKSONVILLE	TX
BAYSIDE COMMUNITY HOSPITAL	ANAHUAC	TX
HUNT REGIONAL COMMUNITY HOSPITAL	COMMERCE	TX

Page 461 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ot Available	
ot Available	

Page 462 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GRIMES ST JOSEPH HEALTH CENTER	NAVASOTA	TX
NORTH LOGAN MERCY HOSPITAL	PARIS	AR
MEDINA REGIONAL HOSPITAL	HONDO	TX
PARKVIEW HOSPITAL	WHEELER	TX
LEO N LEVI NATIONAL ARTHRITIS HOSPITAL	HOT SPRINGS	AR
HASKELL MEMORIAL HOSPITAL	HASKELL	TX
MITCHELL COUNTY HOSPITAL DISTRICT	COLORADO CITY	TX
HANSFORD COUNTY HOSPITAL	SPEARMAN	TX
YOAKUM COMMUNITY HOSPITAL	YOAKUM	TX
COLEMAN COUNTY MEDICAL CENTER COMPANY	COLEMAN	TX
MEMORIAL MEDICAL CENTER	PORT LAVACA	TX
SABINE COUNTY HOSPITAL	HEMPHILL	TX
OTTO KAISER MEMORIAL HOSPITAL	KENEDY	TX
GOLDEN PLAINS COMMUNITY HOSPITAL	BORGER	TX
RED RIVER REGIONAL HOSPITAL	BONHAM	TX
MULESHOE AREA MEDICAL CENTER	MULESHOE	TX
WARD MEMORIAL HOSPITAL	MONAHANS	TX
LAVACA MEDICAL CENTER	HALLETTSVILLE	TX
COOK CHILDRENS MEDICAL CENTER	FORT WORTH	TX
DRISCOLL CHILDRENS HOSPITAL	CORPUS CHRISTI	TX

Page 463 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available			
Not Available			

Page 464 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DELL CHILDREN'S MEDICAL CENTER OF CENTRAL TEXAS	AUSTIN	TX
GUAM MEMORIAL HOSPITAL AUTHORITY	TAMUNING	GU
COMMONWEALTH HEALTH CENTER	GARAPAN	MP
MOAB REGIONAL HOSPITAL	MOAB	UT
MILFORD VALLEY MEMORIAL HOSPITAL	MILFORD	UT
GUNNISON VALLEY HOSPITAL	GUNNISON	UT
SAN JUAN HOSPITAL	MONTICELLO	UT
KANE COUNTY HOSPITAL	KANAB	UT
BLUE MOUNTAIN HOSPITAL	BLANDING	UT
PRIMARY CHILDRENS MEDICAL CENTER	SALT LAKE CITY	UT
GOV JUAN F LUIS HOSPITAL & MEDICAL CTR	ST CROIX	VI
PHOENIX CHILDREN'S HOSPITAL	PHOENIX	AZ
WHITE MOUNTAIN REGIONAL MEDICAL CENTER	SPRINGERVILLE	AZ
MAYHILL HOSPITAL	DENTON	TX
DOCTORS DIAGNOSTIC HOSPITAL	CLEVELAND	TX
INNOVA HOSPITAL SAN ANTONIO	SAN ANTONIO	TX
LITTLE COLORADO MEDICAL CENTER	WINSLOW	AZ
SAGE MEMORIAL HOSPITAL	GANADO	AZ
HOPI HEALTH CARE CENTER	POLACCA	AZ
SOUTHEAST ARIZONA MEDICAL CENTER	DOUGLAS	AZ

Page 465 of 480 01/08/2013

Not Available

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 466 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTHERN COCHISE COMMUNITY HOSPITAL	WILLCOX	AZ
BENSON HOSPITAL	BENSON	AZ
WICKENBURG COMMUNITY HOSPITAL	WICKENBURG	AZ
FLORENCE HOSPITAL AT ANTHEM, LLC	FLORENCE	AZ
SOUTHWESTERN VIRGINIA MENTAL HEALTH INSTITUTE	MARION	VA
WESTERN STATE HOSPITAL	STAUNTON	VA
EASTERN STATE HOSPITAL	WILLIAMSBURG	VA
OASIS HOSPITAL	PHOENIX	AZ
PIEDMONT GERIATRIC HOSPITAL	BURKEVILLE	VA
BATH COUNTY COMMUNITY HOSPITAL	HOT SPRINGS	VA
DICKENSON COMMUNITY HOSPITAL	CLINTWOOD	VA
PIONEER HEALTH SERVICES OF PATRICK COUNTY,INC	STUART	VA
WHITERIVER PHS INDIAN HOSPITAL	WHITERIVER	AZ
WESTBURY COMMUNITY HOSPITAL, LLC	HOUSTON	TX
BAUM HARMON MERCY HOSPITAL	PRIMGHAR	IA
JONES REGIONAL MEDICAL CENTER	ANAMOSA	IA
HANCOCK COUNTY MEMORIAL HOSPITAL	BRITT	IA
FRANKLIN GENERAL HOSPITAL	HAMPTON	IA
ADAIR COUNTY MEMORIAL HOSPITAL	GREENFIELD	IA

Page 467 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 468 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GUTTENBERG MUNICIPAL HOSPITAL	GUTTENBERG	IA
GENESIS MEDICAL CENTER-DEWITT	DEWITT	IA
PALMER LUTHERAN HEALTH CENTER	WEST UNION	IA
MARENGO MEMORIAL HOSPITAL	MARENGO	IA
VETERANS MEMORIAL HOSPITAL	WAUKON	IA
CENTRAL COMMUNITY HOSPITAL	ELKADER	IA
COMMUNITY MEMORIAL HOSPITAL	SUMNER	IA
GREENE COUNTY MEDICAL CENTER	JEFFERSON	IA
MADISON COUNTY MEMORIAL HOSPITAL	WINTERSET	IA
REGIONAL HEALTH SERVICES OF HOWARD COUNTY	CRESCO	IA
JACKSON COUNTY REGIONAL HEALTH CENTER	MAQUOKETA	IA
MERCY MEDICAL CENTER-NEW HAMPTON	NEW HAMPTON	IA
MANNING REGIONAL HEALTHCARE CENTER	MANNING	IA
VAN BUREN COUNTY HOSPITAL	KEOSAUQUA	IA
DECATUR COUNTY HOSPITAL	LEON	IA
LUCAS COUNTY HEALTH CENTER	CHARITON	IA
MONROE COUNTY HOSPITAL	ALBIA	IA
REGIONAL MEDICAL CENTER	MANCHESTER	IA
KOSSUTH REGIONAL HEALTH CENTER	ALGONA	IA

Page 469 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 470 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HORN MEMORIAL HOSPITAL	IDA GROVE	IA
PALO ALTO COUNTY HOSPITAL	EMMETSBURG	IA
WAYNE COUNTY HOSPITAL	CORYDON	IA
BURGESS HEALTH CENTER	ONAWA	IA
ORANGE CITY AREA HEALTH SYSTEM	ORANGE CITY	IA
CHEROKEE REGIONAL MEDICAL CENTER	CHEROKEE	IA
CRAWFORD COUNTY MEMORIAL HOSPITAL	DENISON	IA
LORING HOSPITAL	SAC CITY	IA
WINNESHIEK MEDICAL CENTER	DECORAH	IA
RINGGOLD COUNTY HOSPITAL	MOUNT AYR	IA
BUENA VISTA REGIONAL MEDICAL CENTER	STORM LAKE	IA
MERCY MEDICAL CENTER-DYERSVILLE	DYERSVILLE	IA
PUTNAM COUNTY HOSPITAL	GREENCASTLE	IN
ELLSWORTH MUNICIPAL HOSPITAL	IOWA FALLS	IA
ADAMS MEMORIAL HOSPITAL	DECATUR	IN
ST MARY'S WARRICK HOSPITAL INC	BOONVILLE	IN
JASPER COUNTY HOSPITAL	RENSSELAER	IN
GREENE COUNTY GENERAL HOSPITAL	LINTON	IN
INDIANA UNIVERSITY HEALTH WHITE MEMORIAL HOSPITAL	MONTICELLO	IN
PULASKI MEMORIAL HOSPITAL	WINAMAC	IN
RUSH MEMORIAL HOSPITAL	RUSHVILLE	IN

Page 471 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available		
Not Available		

Page 472 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

INDIANA UNIVERSITY HEALTH BLACKFORD HOSPITAL	HARTFORD CITY	IN
GRISELL MEMORIAL HOSPITAL	RANSOM	KS
ELLINWOOD DISTRICT HOSPITAL	ELLINWOOD	KS
OSWEGO COMMUNITY HOSPITAL	OSWEGO	KS
ASHLAND HEALTH CENTER	ASHLAND	KS
WICHITA COUNTY HEALTH CENTER	LEOTI	KS
CHEYENNE COUNTY HOSPITAL	ST FRANCIS	KS
COMANCHE COUNTY HOSPITAL	COLDWATER	KS
KEARNY COUNTY HOSPITAL	LAKIN	KS
JEFFERSON COUNTY MEMORIAL HOSPITAL	WINCHESTER	KS
NEMAHA VALLEY COMMUNITY HOSPITAL	SENECA	KS
EDWARDS COUNTY HOSPITAL	KINSLEY	KS
SEDAN CITY HOSPITAL	SEDAN	KS
HOLTON COMMUNITY HOSPITAL	HOLTON	KS
HAMILTON COUNTY HOSPITAL	SYRACUSE	KS
SATANTA DISTRICT HOSPITAL	SATANTA	KS
GRAHAM COUNTY HOSPITAL	HILL CITY	KS
OTTAWA COUNTY HEALTH CENTER	MINNEAPOLIS	KS
KIOWA DISTRICT HOSPITAL	KIOWA	KS
CLARA BARTON HOSPITAL	HOISINGTON	KS
NESS COUNTY HOSPITAL DISTRICT #2	NESS CITY	KS

Page 473 of 480 01/08/2013

Not Available

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 474 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

COMMUNITY HOSPITAL OF BREMEN INC	BREMEN	IN
FAIRBANKS	INDIANAPOLIS	IN
GREENWOOD COUNTY HOSPITAL	EUREKA	KS
HERINGTON MUNICIPAL HOSPITAL	HERINGTON	KS
HIAWATHA COMMUNITY HOSPITAL	HIAWATHA	KS
STANTON COUNTY HOSPITAL	JOHNSON	KS
PAWNEE VALLEY COMMUNITY HOSPITAL	LARNED	KS
SHERIDAN COUNTY HOSPITAL	HOXIE	KS
NORTON COUNTY HOSPITAL	NORTON	KS
CLOUD COUNTY HEALTH CENTER	CONCORDIA	KS
RUSSELL REGIONAL HOSPITAL	RUSSELL	KS
WASHINGTON COUNTY HOSPITAL	WASHINGTON	KS
DECATUR COUNTY HOSPITAL	OBERLIN	KS
PHILLIPS COUNTY HOSPITAL	PHILLIPSBURG	KS
TREGO COUNTY LEMKE MEMORIAL HOSPITAL	WA KEENEY	KS
ST LUKE HOSPITAL & LIVING CENTER	MARION	KS
HILLSBORO COMMUNITY HOSPITAL	HILLSBORO	KS
LINDSBORG COMMUNITY HOSPITAL	LINDSBORG	KS
GREELEY COUNTY HEALTH SERVICES	TRIBUNE	KS
REPUBLIC COUNTY HOSPITAL	BELLEVILLE	KS
OSBORNE COUNTY MEMORIAL HOSPITAL	OSBORNE	KS

Page 475 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 476 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HARPER HOSPITAL DISTRICT NO 5	HARPER	KS
GOVE COUNTY MEDICAL CENTER	QUINTER	KS
HODGEMAN COUNTY HEALTH CENTER	JETMORE	KS
GOODLAND REGIONAL MEDICAL CENTER	GOODLAND	KS
CLAY COUNTY MEDICAL CENTER	CLAY CENTER	KS
SCOTT COUNTY HOSPITAL	SCOTT CITY	KS
FREDONIA REGIONAL HOSPITAL	FREDONIA	KS
MITCHELL COUNTY HOSPITAL HEALTH SYSTEMS	BELOIT	KS
SMITH COUNTY MEMORIAL HOSPITAL	SMITH CENTER	KS
MORRIS COUNTY HOSPITAL	COUNCIL GROVE	KS
ATCHISON HOSPITAL	ATCHISON	KS
CHILDREN'S MERCY SOUTH	OVERLAND PARK	KS
THE JAMES B HAGGIN MEMORIAL HOSPITAL	HARRODSBURG	KY
NICHOLAS COUNTY HOSPITAL	CARLISLE	KY
CASEY COUNTY HOSPITAL	LIBERTY	KY
CARROLL COUNTY MEMORIAL HOSPITAL	CARROLLTON	KY
NEW HORIZONS MEDICAL CENTER	OWENTON	KY
CAVERNA MEMORIAL HOSPITAL	HORSE CAVE	KY
MARY BRECKINRIDGE ARH HOSPITAL	HYDEN	KY
CUMBERLAND COUNTY HOSPITAL	BURKESVILLE	KY

Page 477 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available
Not Available

Page 478 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

THE MEDICAL CENTER AT FRANKLIN	FRANKLIN	KY
BRECKINRIDGE MEMORIAL HOSPITAL	HARDINSBURG	KY
LIVINGSTON HOSPITAL AND HEALTHCARE SERVICES, INC	SALEM	KY
WAYNE COUNTY HOSPITAL	MONTICELLO	KY
CALDWELL MEDICAL CENTER	PRINCETON	KY
THE MEDICAL CENTER AT SCOTTSVILLE	SCOTTSVILLE	KY
JANE TODD CRAWFORD HOSPITAL	GREENSBURG	KY
MARSHALL COUNTY HOSPITAL	BENTON	KY
KNOX COUNTY HOSPITAL	BARBOURVILLE	KY

Page 479 of 480 01/08/2013

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Available
Available

Page 480 of 480 01/08/2013